



# Wylie City Council

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## AGENDA REPORT

Department: Purchasing Account Code: 100-5155-54810  
Prepared By: Glenna Hayes

### Subject

Consider, and act upon, the approval of the upgrade to Incode 10 Financial System with Tyler Technologies Inc. in the amount of \$87,670.00, and authorizing the City Manager to execute any and all necessary documents.

### Recommendation

A motion to approve the upgrade to Incode 10 Financial System with Tyler Technologies Inc. in the amount of \$87,670.00, and authorizing the City Manager to execute any and all necessary documents.

### Discussion

The City of Wylie currently utilizes Incode Software by Tyler Technologies for Financial, Utility Billing, and Courts department. The current version has become outdated and less stable with the Windows 10 operating system, and Incode power users are beginning to experience daily issues with the software. This upgrade to Incode 10 will provide both stability and new features for Courts (jury modules and on-line automation functions) and Utility Billing (compatibility with the new advanced meter reading system).

This is an upgrade to the existing software system. Staff recommends the approval of the Incode 10 Financial System upgrade through Tyler Technologies Inc. in the amount of \$86,020 (implementation) and recurring annual maintenance fees in the amount of \$1,650.00, for a total expenditure for year one (1) of \$87,670.00. Wylie Agreement #W2003-515-A.

<u>Account Code</u>	<u>Budget</u>	<u>Expense</u>
100-5155-54810	\$87,670.00	\$87,670.00