

NTMWD - Wylie to Garland 42" Water Line Relocation

Contractor Reference Check – Dowager Utility Construction, LTD

February 04, 2022

References Contacted:

Riley Gilfeather, Assistant Project Manager (214.735.9330)
Archer Western Herzog
D.A.R.T. – SILVERLINE (DFW Airport to Plano)

Tyler Lyles, Water Operations Manager (817.760.5228)
Johnson County Special Utility District (JCSUD)
JCSUD – 2018 DWSRF Drinking Water Improvements Project

Eva Gorgi, Project Manager (214.671.9559)
Dallas Water Utilities (DWU)
DWU – Walcrest Pump Station

Contractor Reference Questions:

How was your experience in working with Dowager Utility Construction, LTD?

Riley Gilfeather: Currently working with them and they're great.

Tyler Lyles: Good.

Eva Gorgi: Very positive.

Was the work done according to plan?

Riley Gilfeather: Yes, it is. It's a design build project so we had some complications with existing utilities, and they have been very proactive.

Tyler Lyles: Yes.

Eva Gorgi: Yes, it was.

How were they with respect to change orders?

Riley Gilfeather: They are good. We had 2 change orders and the prices have been fair.

Tyler Lyles: They were good.

Eva Gorgi: Good. We had a change order, and they were cooperative with us.

Did your project get completed on time? If not, why?

Riley Gilfeather: Project is still going.

Tyler Lyles: The project is ongoing. However, they have met all project milestones thus far.

Eva Gorgi: Yes, it was. They were on top of it.

Did the contractor have adequate manpower for your project?

Riley Gilfeather: Yes, they do. They had a full crew ready on start date.

Tyler Lyles: Yes, more than enough. They are willing to get extra help if needed.

Eva Gorgi: Yes, they have a lot of knowledgeable people and plenty of crewmembers.

Did the contractor maintain good communication with you on your project?

Riley Gilfeather: Yes, they are. I talk to one of the owners (PM of the project) and the field crew manager on a daily basis.

Tyler Lyles: Yes, we did.

Eva Gorgi: Yes.

What did you like the most in working with Dowager Utility Construction, LTD?

Riley Gilfeather: Communication and great people. They excel at identifying field conflicts and communicating those conflicts to all parties. For example, an existing line was deeper than what the plans had. They notified the team and drew up a sketch of how the new relocation would be and waited for approval. They ultimately said they would take care of it too (price wise).

Tyler Lyles: They are good/easy to work with and communicate effectively.

Eva Gorgi: They were easy to work with, open minded and proactive.

What frustrations did you have along the way?

Riley Gilfeather: None.

Tyler Lyles: None.

Eva Gorgi: None

Would you hire this contractor again?

Riley Gilfeather: Yes

Tyler Lyles: Yes.

Eva Gorgi: Yes, definitely.