



Wylie City Council

AGENDA REPORT

Department: Purchasing Department
Prepared By: Christopher Rodriguez

Account Code: 100-5241-54810

Subject

Consider, and act upon, the approval of the purchase Higher Ground 911 recording software and equipment in the estimated amount of \$114,252.31 through a cooperative purchasing contract with Commercial Electronics and authorizing the City Manager to execute any and all necessary documents.

Recommendation

Motion to approve the Item as presented.

Discussion

The City of Wylie's 911 Communications Center is required to record and maintain phone and radio recordings for police, fire, and EMS. The current recording system was installed in 2017. Although a server refresh was completed this year to accommodate the PAWM Radio upgrade, the software itself is nearing end of life and is no longer meeting the needs of our growing Center and Next Generation 911 Requirements.

With the impending implementation of NG911/ESInet, a more robust software is required to handle various types of media, including text-to-911 messages, images, and videos.

This expense covers the purchase with Commercial Electronics for the recording system equipment and software. The City was awarded a state grant, Proposition 8- Next Generation 911 Service Fund (Prop 8), in April 2024 to assist emergency communications districts (ECD) with the additional cost of NG911 implementation. These funders were received from the state during FY 24-25 and will be used to fund the recording system.

Staff recommends the purchase of Higher Ground recording software in the estimated amount of \$114,252.31 through a cooperative purchasing contract with Commercial Electronics through H-GAC. The City is authorized to purchase from a cooperative purchasing program with another local government or a local cooperative organization pursuant to Chapter 791 of the Texas Government Code and Section 271 Subchapter F of the Local Government Code; and by doing so satisfies any State Law requiring local governments to seek competitive bids for items.

(Wylie Agreement No. 2025-100 / H-GAC RP07-20)