



Wylie City Council

AGENDA REPORT

Department: City Manager
Prepared By: Chris Holsted

Account Code: _____

Subject

Consider, and act upon, Resolution No. 2021-08(R) providing the City Manager authority related to a utility credit, and city code and policy decisions necessary for issues related to the local, state, and federal emergency declarations related to the severe winter storms in the State of Texas in February 2021.

Recommendation

Motion to approve Resolution No. 2021-08(R) providing the City Manager authority related to a utility credit, and city code and policy decisions necessary for issues related to the local, state, and federal emergency declarations related to the severe winter storms in the State of Texas in February 2021.

Discussion

During the recent winter storm event, residents were encouraged to drip water faucets to help prevent freezing pipes during power outages. Based on samples of customers' water usage during the event, the estimated additional water usage is between 1,000 and 2,000 gallons. Staff recommends a bill credit of ten dollars (\$10.00) be applied to the base water charge on next month's bill. This amount equates to a usage of approximately 1,770 gallons.

Residents also experienced water main breaks which can result in a high-water usage. Staff proposes to adjust those accounts to the February 2020 usage with proof of the repair (receipts).