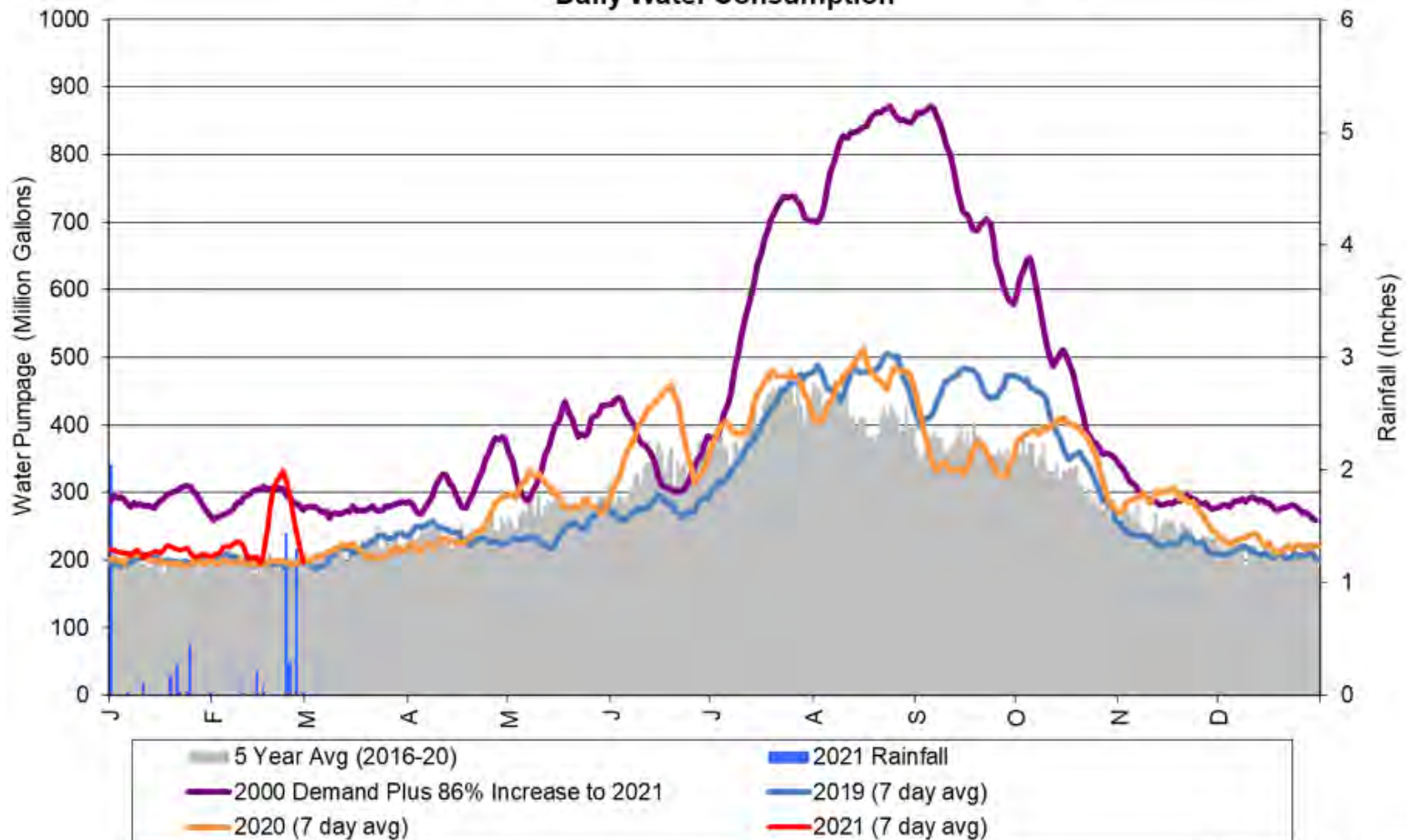




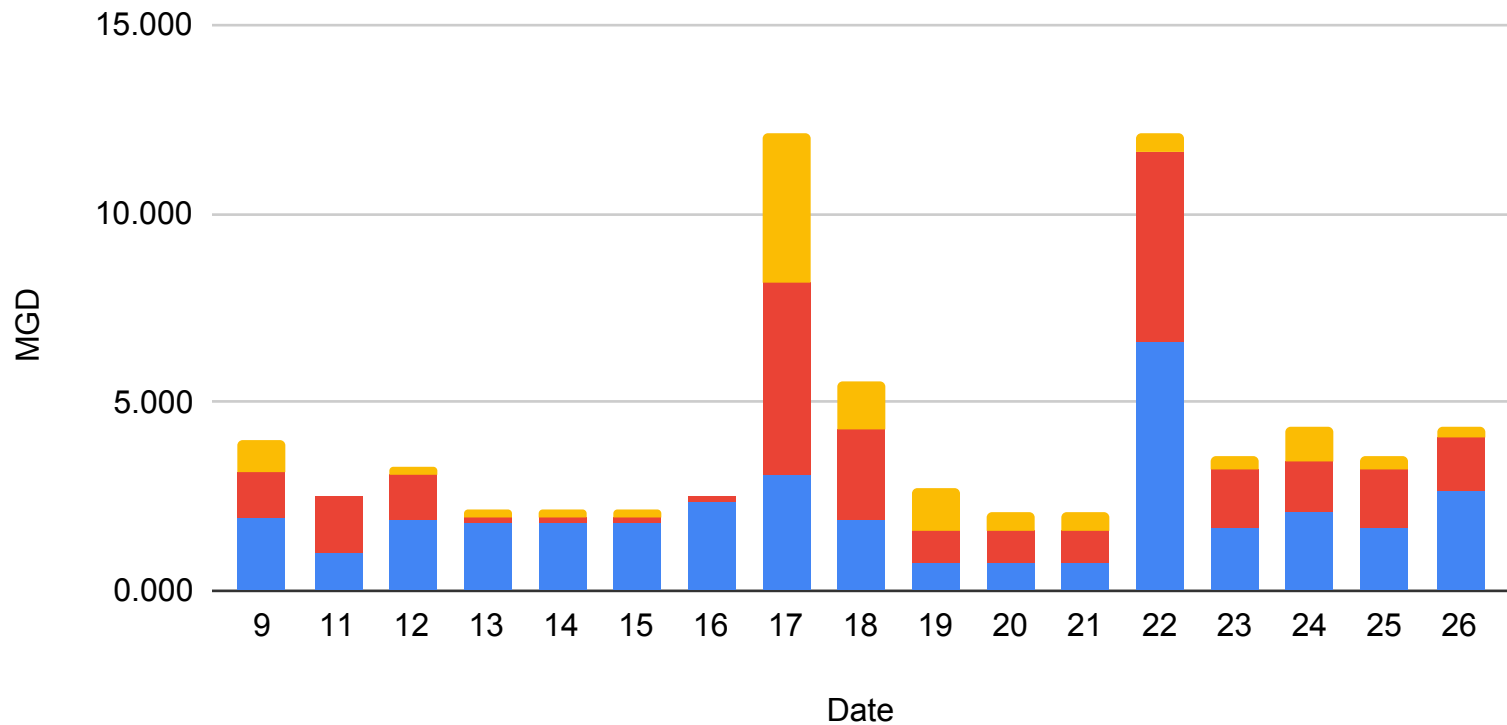
WATER PARTNERING MEETING

North Texas Municipal Water District
Year 2000 with Projected Increases vs. 2021 Actual Usage
Daily Water Consumption



February Water Delivery

■ Brown ■ Newport ■ Nortex



WINTER STORM URI



RESIDENTIAL CUSTOMER BILL CREDIT

- Dripping faucets estimated to have used an additional 1,000-2,000 gallons per residential customer
- Residential line breaks
 - Notify utility billing
 - Bill adjusted to February 2020 usage with repair receipt
- Residential bill credit
 - Provide credit of \$10 to base residential customer rate for next billing cycle
- Commercial bill credit
 - Fire suppression systems are not metered and a bill credit is not proposed