








Animal Services

Department Presentation 2022





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-  Maintained an above 90% positive outcome rate of impounded animals since 2015 establishing a 95.89% positive outcome rate for 2021.
 -  Implemented online animal licensing providing residents with a convenient option to complete the yearly requirement. Mail in service is still available.
 -  Continued to provide the community with a licensed facility in full compliance with state and local regulations.
 -  Complete overview and amendment of Chapter 18 of Wylie Code of Ordinances regulating humane animal care, treatment of animals and public safety.
 -  Wylie has been named a Better Cities For Pets Certified City. Assessment strengths of the City of Wylie
 - Welcoming animal shelter
 - Cooperation with rescue organizations
 - TNR community cat promotion
 - No breed ban nor other significant restrictions for pet owners
 - Promote the importance of micro-chipping
 - Emergency preparedness plans in place for animals



Lost a friend?
Check out
PetHarbor.com
first!



Programs & Events



Sterilization Programs: Weekly service provided from Wylie Animal Services location by Spay Neuter Network for low cost sterilization was temporarily discontinued due to provider Covid restrictions. 2022 will provide a return of this service initially scheduled as a bi-weekly service.



Low Cost Shot Clinics at Animal Control: Due to Veterinarian covid related issues clinics were held monthly when possible. 2022 begins with a partnership with TCAP to host quarterly low cost clinics at the facility.



Animals Spotlighted: Adoption available pets are spotlighted through Wylie News and Facebook Live.



WISD school programs continue utilizing outdoor education opportunities.



Clear the Shelters: Participated in 2021 virtual campaign. All available felines were adopted during the campaign. Four long term dogs remained at the conclusion of the campaign.



Social Media: New animal control software automatically updates Pet Harbor, Adopt-a-Pet and Pet Finder. Potential adopters have the ability through these applications to alert all staff members of adoption interest inquiries. Found pets posted automatically to Pet Harbor for owners to locate.



WORKING WITH OUR COMMUNITY FOSTERS

Throughout life, there are times when everyone needs a hand up, a jacket-in-the-puddle to walk over and for many animals in our community, the fostering program at Wylie Animal Services is that bridge to a happier future. ***Susan Cranford, Wylie Resident***

What Wylie Does Well

The first time we fostered for Wylie, the officer not only delivered the kittens to us but showed up with pretty much everything we would need, including the cat condo!

The last litter we had from Wylie, several kittens, needed an antibiotic. I called, and they arranged for the kittens to see a vet the same day.

If I need/want any supplies, Wylie will send an officer over the house to deliver them or pick them up at the office.

While fostering, if I haven't reached out to give the shelter a status update (usually weekly), I can expect a call from one of the staff to see how the animals are doing. ***Michele Whitlock, Wylie Resident***

Wylie animal control employees are all helpful and kind. They make sure I have everything I need to feed and care for the kittens. They are quick to respond to calls and emails. I had never considered fostering, until I saw the Facebook request from you for a foster of 3 bottle babies. It was May 2020. I was missing teaching school and covid had us all locked down. I saw the post and called, then drove to the animal shelter. I have fostered ever since! ***Janet Nimer, Wylie Resident***



Service Provided

1670 Dispatched Calls For Service

- 397 Stray Animal
- 356 Conference with Citizen
- 204 Compliance Check
- 177 Deceased Animal
- 173 Barking Complaint
- 101 Welfare Concern
- 66 Injured Animal
- 62 Wildlife
- 53 Bite Investigation
- 30 Quarantine
- 27 Livestock
- 24 Animal Trap

- 814 Animals Impounded
- 380 Pets reunited with family
- 172 Animals Adopted/Rescued
- 25 Animals Transfer/relocation

39 Transport trips for pre-adoption vetting
service 119 Animals serviced

36 Transport trips for injured/ill local vetting
services 42 Animals serviced

6 Transport trips for TNR services

598 Pets serviced through low cost vaccine
clinics





THANK YOU

