

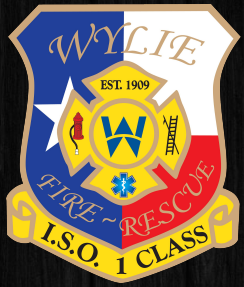
WYLIE FIRE RESCUE UPDATE

Council Update
2026

It's All About People

The Personnel of Wylie Fire Rescue is what makes us great





2025 HIGHLIGHTS

- Implemented one year trial for 48/96 schedule
- Name the Fire Truck Ceremony
- Training Tower Construction
- 6 Life Saves
- Blue Card Certification Course
- Deployment Assisting with South Texas Flooding
 - Fire, EMS, & Communications
- Communications Supervisor chosen as Deputy State Coordinator
- American Legion Award Presentation to George Watson
- Push-In Ceremony
- WFR Evaluation Center for Public Safety Management



CPSM ASSESSMENT HIGHLIGHTS

- No surprises in the findings
- Recommended Focus Areas
 - ISO
 - Staffing
 - Fire
 - EMS
 - FMO
 - Communications
- Health & Wellness
- Facilities
- Fleet



LOOKING AHEAD 2026/2027

- **Full CPSM Report will be Presented to Council**
- **ESD Agreement**
- **Inspiration Contract Update**
- **Mutual Aid Agreements**
- **Retirements**
- **Providing Dispatch Services for Additional Cities**



CURRENT DEPLOYMENT

Minimum Staffing - 25 Personnel
Current total staffing is 28 per shift



- **Station 1**
 - 6 Personnel
 - 4 on Quint 141
 - 2 on Medic 141
- **Station 2**
 - 6 Personnel
 - 4 on Quint 142
 - 2 on Squad 142
- **Station 3**
 - 7 Personnel
 - 4 on Quint 143
 - 2 on Medic 143
 - 1 on Battalion 140 (Shift Commander)
- **Station 4**
 - 6 Personnel
 - 4 on Quint 144
 - 2 on Medic 144

* +3 Relief Personnel assigned to each shift



CALLS FOR SERVICE BREAKDOWN

7,259 Calls for Service

Total Unit Responses - 12,316
(Average of 19.9 responses per day)

Average Response Time
4 min : 38 sec (2025)
4 min : 33 sec (2024)

MAJOR INCIDENT TYPE	# INCIDENTS
Fires	131
Overpressure rupture, explosion, overheating - no fire	15
Rescue & Emergency Medical Service	3949
Hazardous Condition (No Fire)	280
Service Call	805
Good Intent Call	433
False Alarm & False Call	553
Severe Weather & Natural Disaster	2
Special Incident Type	11
TOTAL STATE FIRE REPORTABLE INCIDENTS (NFIRS)	6179

\$2,280,000 Property Lost to Fire in 2025

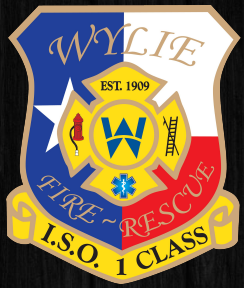
\$19,420,000 Property Saved from Fire in 2025



CALLS BY DISTRICT

- **Fire District 1** – Covered by Station 1 on South Ballard Ave
 - 2023 - 1374
 - 2024 - 1511
 - **2025 - 1342**
- **Fire District 2** – Covered by Station 2 on Country Club Rd
 - 2023 - 1619
 - 2024 - 1917
 - **2025 - 1663**
- **Fire District 3** – Covered by Station 3 on East Brown St
 - 2023 - 1290
 - 2024 - 1390
 - **2025 - 1314**

- **Fire District 4** – Covered by Station 4 on McMillen Rd
 - 2023 - 1038
 - 2024 - 1067
 - **2025 - 1049**
- **Fire District 5** – Covered by Station 1 on South Ballard Ave
 - 2023 - 492
 - 2024 - 565
 - **2025 - 543**
- **Mutual Aid Fire & EMS**
 - 2023 - 1083
 - 2024 - 940
 - **2025 - 934**



EMS DIVISION - NATURE OF CALL

CPR Saves = 6

Critical Patients
470

Sepsis = 71

Chest Pains = 256

Stroke = 104

Major Trauma = 39

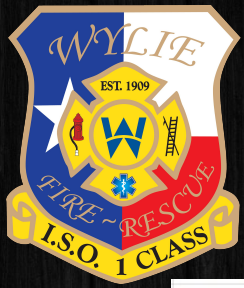
Call Natures for Ambulances (Top 10)	2025
EMS-INJURED PERSON	606
EMS-SICK PERSON	555
EMS-CARDIAC EMERGENCY	517
EMS-DIFFICULTY BREATHING	431
EMS-UNCONSCIOUS PERSON	326
MAJOR ACCIDENT (INJURIES)	395
EMS-PERSON FALLEN	240
EMS-ABDOMINAL EMERGENCY	223
EMS-SEIZURE	197
MUTUAL AID MEDICAL CALL	143
CARDIAC ARREST	114
Contracted EMS Calls (Medic Calls)	600
Other	586
Total EMS Calls for Service	4933



EMS DIVISION - LOCATION OF CALLS

Response Areas for Ambulance Service	2025	2025 # of Calls
- Wylie	71.54%	3529
- City of Lavon	12.10%	597
- City of Parker	4.52%	223
- Collin County	4.16%	205
- Town of St. Paul	1.46%	72
- Inspiration Community (WCID#3)	2.62%	129
- Mutual Aid (Other Cities)	3.61%	178





EMS DIVISION TRANSPORTS

Top 10 Transport Destinations	2025
-Methodist Richardson	1665
-Lakepointe Rowlett	407
-Medical City Plano	310
-Children's Legacy	240
-Medical City Sachse	213
-Baylor Scott & White - Wylie	204
-Baylor Plano	202
-Medical Center McKinney	74
-Baylor Heart	46
-Presbyterian Allen	48
-Medical City Dallas	35

Total Transports

January 1, 2025 - December 31, 2025



3,586

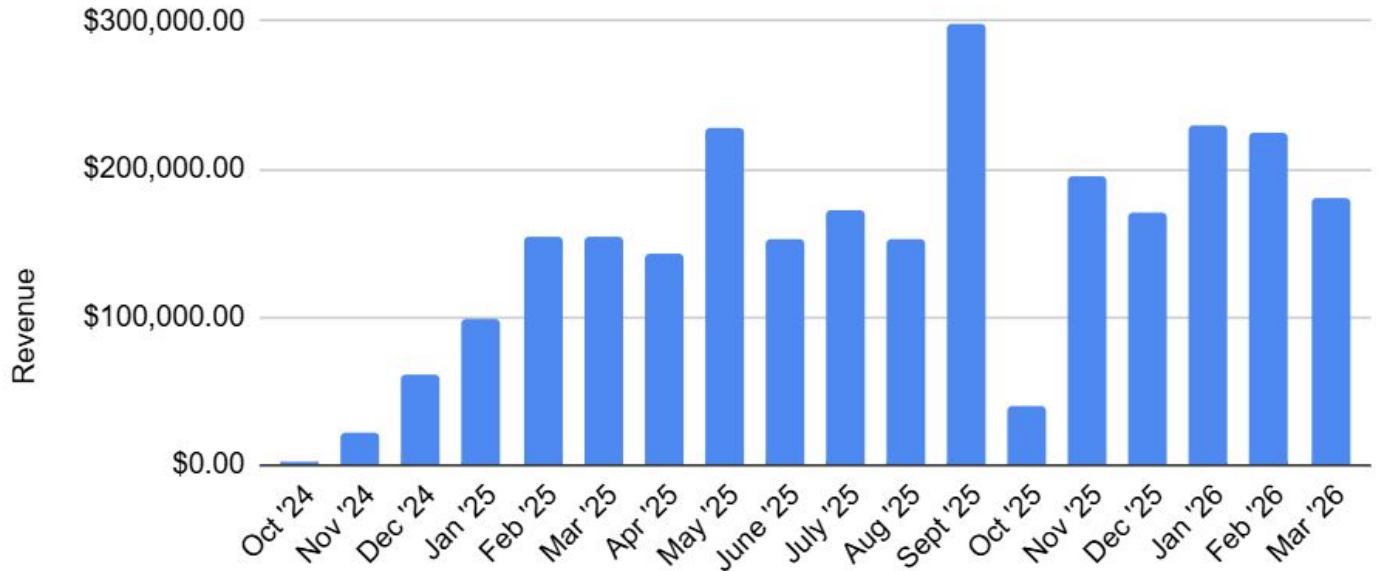


EMS TRANSPORT REVENUE

Total Revenue
Collected
FY 24-25
\$1,639,532.86

\$1,800,000.00
Projected 2025

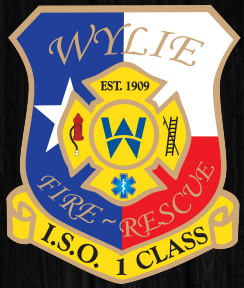
EMS Transport Revenue by Month





911 COMMUNICATIONS DIVISION



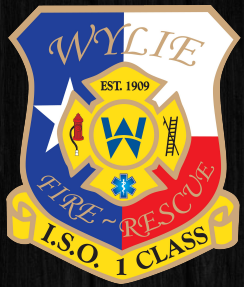


2025 COMMUNICATIONS STATISTICS



- Personnel Worked 28,903 hours
 - 1,626 Overtime
- Personnel Completed 958 Training Hours
- Phone Calls
 - 76,083 Total Calls
 - Average 208 per day
 - 98.29% answered in less than 10 seconds
- 911 Calls
 - 20,794
 - Average 57 per day
 - 2.54 seconds average answer time
- Calls for Service
 - 42,503
 - Received to queue - 25 seconds
 - Queue to Dispatch - 1:01





GRANT & PFFCO PROJECTS UPDATE

- **Recording System - Funded with Prop 8 Grant**
 - Installed and fully functional
 - 90% Complete - Station 4 Backup not Complete
- **SB8 Grant- ESINet/NG911:**
 - Project Management team assigned in April 2026
 - AT&T technical teams assessing readiness of circuits and host site.
 - Next Steps GIS Project Management engaging with our GIS Department
 - Winter 2026 Completion
- **Radio Consoles - PFFCO FY 26**
 - Project Management assigned in November 2025
 - Motorola Engineering and Infrastructure teams have been coordinating installations for both PSB and Station 4 Backup
 - Equipment delivered
 - Next Step "cold install" while cutover coordination continues.
 - Fall 2026 Completion

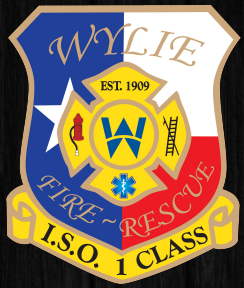


FIRE PREVENTION

2025 Highlights

- Arson conviction for an August 2024 Arson of a Habitation Fire.
- Hired & Trained 2 Part-Time Inspectors
- Implemented a new fire inspection software at no budget impact.





FIRE PREVENTION STATISTICS

Fire Prevention Activity Summary 2025

Annual Safety Inspections	854
Plan Reviews	745
Application Reviews	409
Construction and Development Inspections	696
Permit Fees	\$28,693
Total Calls for Service	2988
Fire Code Violations found	1125
Fires Reviewed for cause	92

Increased Inspection Capacity: Have not added a Full time Inspector since 2015. In October 2025 we added 2 part-time inspectors.

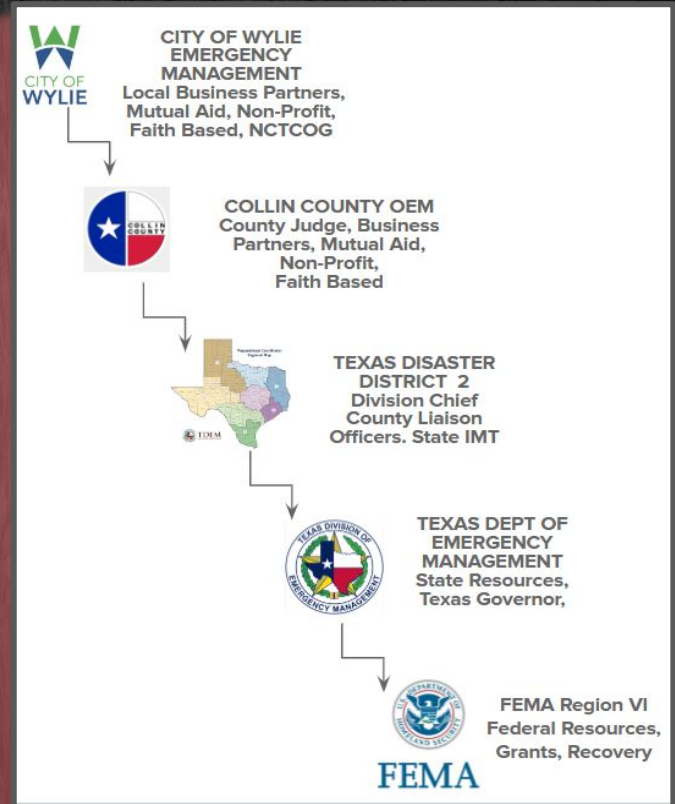
Improved Fire Safety Compliance: The new part time Inspectors are helping to identify hazards earlier reducing the risk of fire-related incidents.

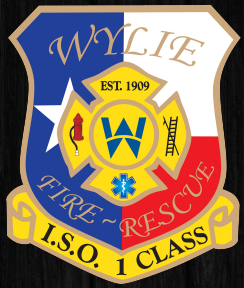
Leveraging Technology: The prevention division is leveraging technology including virtual re-inspections to ensure the utmost efficiency with limited resources.



EMERGENCY MANAGEMENT

The Wylie Office of Emergency Management, under the supervision of Wylie Fire Rescue, is responsible for special event coordination and the planning, coordination, and preparedness of available resources for the alleviation of, response to, and recovery from hazards involving storm or natural disasters and other emergencies.





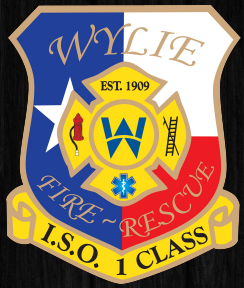
FIRE DEPARTMENT BUDGET PERFORMANCE

DEPARTMENT	BUDGET	ACTIVITY	EOY BALANCE	% Un-Used	% Used
FIRE OPERATIONS	\$14,779,994.63	\$14,782,389.55	-\$2,394.92	-0.02%	100.02%
EMS DIVISION	\$3,820,681.87	\$3,745,310.81	\$75,371.06	1.97%	98.03%
911 COMMUNICATIONS	\$4,481,738.96	\$2,698,172.80	\$1,783,566.16	39.80%	60.20%



FIRE RESCUE REVENUES

Fire Department Revenues	Projected	Actual	Over / Under
FIRE SERVICES	\$1,173,556.00	\$1,613,237.19	\$439,681.19
FIRE DISPATCHER SERVICES	\$300,000.00	\$287,666.46	-\$12,333.54
FIRE EMS SERVICES	\$322,000.00	\$348,013.40	\$26,013.40
FIRE SERVICE/ BLDG INSPECTIONS	\$5,000.00	\$15,050.00	\$10,050.00
FIRE SERVICE/ PLAN REVIEW FEES	\$7,000.00	\$2,865.00	-\$4,135.00
911 FEES	\$450,000.00	\$471,175.25	\$21,175.25
ALARM PERMITS	\$270,000.00	\$297,319.51	\$27,319.51
TRANSPORT/ MEDICAL FEES	\$1,500,000.00	\$1,639,532.86	\$139,532.86
	\$4,027,556.00	\$4,674,859.67	\$647,303.67



FY 27 BUDGET PRIORITIES

- Personnel
 - Personnel to offset Overtime and increase Staffing ratio
 - Officer Development Training
 - Succession Planning
- Fleet
 - New Ambulance
 - Battalion Chief Replacement Truck
 - Quint 142 Replacement
 - Apparatus Cost/Delivery Times
- PFFCO Equipment
 - Ambulance with Equipment
 - SCBA
 - Radios
 - Rescue Tools
 - Command Post



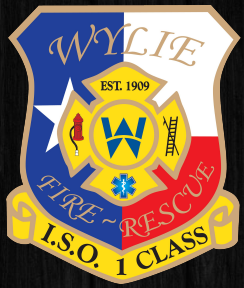
PPFCO'S

Equipment	Cost	City Owns	Replacement Quantity	Life Span	Annual Maintenance	Next Purchase
Ambulance with Equipment	\$673,000.00	7	1	7 Years	Yes	2028
Self Contained Breathing Apparatus Replacement (SCBA)	\$1,000,000.00	62	Full Equipment Refresh	15 Years	Yes	2042
Radio Replacement Police/Fire/EMS	\$1,500,000.00	310	Communications	10 Years	Yes	2032
Rescue Tools	\$100,000.00	5	Fire	10 Years	Yes	2033
Command Post Refurbish	\$500,000.00	1	Public Safety	20 Years	Yes	2046



FLEET





FLEET HIGHLIGHTS

EMS

- Improving with Annual Purchases
- FY 26 Ambulance
 - Vendor Selected
 - Spec Completed
 - Production Slot Secured
 - Expected Delivery Early 2027
- Life Cycle - 7 Years
 - Accounts for 4th Future Frontline - 2029
- Purchasing with all Major Equipment
- Frontline Units Averaging 34k annually

FIRE

- Overall in Great Shape
- FY 26 Replacement Quint
 - Vendor Selected
 - Finalizing Spec
 - Ordering Late Summer
 - Expected Delivery 2029
- Next Purchase Quint 144 - 2022
 - Order in FY 29-30
 - 2032 delivery
- Future Challenges
 - 2023 Quints
 - Fleet Maintenance



FLEET SUMMARY - HEAVY DUTY EQUIPMENT

Fleet ID	Work Load	March 26 Fleet Score	Yr	Assignment
301	Heavy	42.54	13	Ready Reserve Quint
302	Heavy	36.15	13	Reserve Quint
393	Heavy	28.48	04	Command 140
424	Heavy	26.44	19	Quint 142
460	Heavy	16.57	24	Quint 141
454	Heavy	14.15	22	Quint 144
459	Heavy	11.95	24	Quint 143
458	Heavy	5.49	24	Utility 143



FLEET SUMMARY - MEDIUM DUTY EQUIPMENT

Fleet ID	Work Load	Mar 2026 Fleet Score	Yr	Assignment
485	Medium	43.23	16	Medic 142
262	Medium	41.61	08	Reserve Ambulance
486	Medium	38.32	16	Reserve Ambulance
376	Medium	31.04	16	Reserve Ambulance
432	Medium	26.62	20	Battalion 140
455	Medium	23.62	24	Medic 141
397	Medium	15.07	18	Brush 142
380	Medium	11.77	17	Rescue 143
510	Medium	7.29	24	Medic 143
511	Medium	6.12	24	Medic 144
512	Medium	4.08	25	Squad 142



FLEET SUMMARY - LIGHT DUTY EQUIPMENT

Fleet ID	Work Load	Mar 2026 Fleet Score	Yr	Assignment
276	Light	45.63	12	Support Station 1
355	Light	43.57	16	Support Station 4
285	Light	38.30	13	Support Station 3
417	Light	27.66	13	Prevention 144
377	Light	26.17	16	Support Station 2
413	Light	25.72	18	Fleet Support 140
451	Light	14.02	21	Chief 142 (Admin Chief)
450	Light	13.34	21	Chief 141 (Fire Chief)
457	Light	12.60	22	EMS Supervisor
467	Light	12.10	22	Prevention 143
507	Light	5.75	24	Chief 144 Prevention
506	Light	5.62	24	Chief 143 (Ops Chief)
508	Light	4.41	24	Training Captain
538	Light	3.57	25	Dispatch Suburban
521	Light	3.05	25	Prevention 142



FACILITIES

Considerations for the Future:

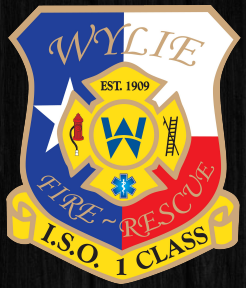
- Station 2/Fire Administration
- Fleet/Logistics/Communications
- Training
- Station 1
- Station 5





Training Tower Grand Re-Opening - April 11, 2026





PLANNING FOR THE FUTURE - BOND DISCUSSION





FACILITY NEEDS

Station 1

- Bedrooms
- Bathrooms
- Bay Size
- Number of Bays
- Residential Construction
- Aging
 - Built in 1984

Station 2

- Bedrooms
- Bathrooms
- Bay Size
- Number of Bays
- Frontline Apparatus not housed in the station
- Utility Upgrades
- Future Staffed Ambulance
- Residential Construction
- Aging
 - Built in 1998

Fire Administration

- Office Space
 - 3 offices short
 - PD needs our space
- Logistics
 - No warehouse/storage
 - Receiving Deliveries
- Training
 - Expand and Upgrade to Propane Burn Props
 - Drainage
- Fleet
 - No Facility
 - Partnership with Vendors



WFR PRIORITIES

- 1. Fire Stations**
- 2. Training Facilities**
- 3. Logistics/Fleet Facility**
- 4. Fire Administration**
 - Affects Multiple Departments**



OPTION 1 - NEW STATION 2 & FIRE ADMINISTRATION

- **New Space Includes**

- Fire Station 2
- Fire Administration
- 911 Communications/EOC
- Fleet/Logistics
- Additional Exit for Municipal Complex
- Includes Shared Space for other City Departments

- **Pros**

- Longest-term Solution
- Addresses Several WFR Operational Challenges
- Provides Space for WPD and Facilities
- Improves Efficiency
- Places current Station 2 land back on tax role

- **Cons**

- Expensive

- **Other Options**

- Phased Approach
- Adapt Current Facilities



CITY OF WYLIE SHARED SPACE

- **Building 3 - Joint Training Facility**
 - Large Classroom
 - Breakout Classrooms
 - Indoor/Outdoor Training Spaces
- **Buildings 5 & 6 - Logistics/Fleet**
 - Receiving Area for All City of Wylie Deliveries
 - Warehousing Space for WFR/WPD/Facilities Department
 - Office & Work Space for City of Wylie Facilities Department





OPTION 2 - STATION 2 RELOCATION PHASED APPROACH

- **Build a New Fire Station 2**
- **Expand Current Training Field**
 - Add Classroom & Bathroom Facilities
 - Address Drainage Issues
 - Expand and add Class B Capabilities
- **Expand Current Storage Building**
 - Address Fleet & Apparatus Storage
 - Address Logistics Storage
- **Add on to Fire Station 1**
 - Address Bedrooms & Bathrooms
 - Add New Bays
- **Pros**
 - Addresses Fire Station Needs
 - Addresses Several WFR Operational Challenges
 - Improves Efficiency
- **Cons**
 - Investment in Current Facilities would make Future Phases Difficult to Justify
 - Does Not Address Fire Administration
 - Not a Permanent Solution - Return on Investment
- **Other Options**
 - Current Station 2 becomes Training/Fleet/Logistics
 - Fire Administration Relocate to Current Station 2



OPTION 3 - EXPAND CURRENT FACILITIES

- **Remodel Station 2**
 - Address Bedrooms & Bathrooms
 - Add New Bays
- **Remodel Station 1**
 - Address Bedrooms & Bathrooms
 - Add New Bays
- **Expand Training Field**
 - Add Classroom and Bathroom Facilities
 - Address Drainage
 - Add Class B Props
- **Expand Current Storage Building**
 - Fleet
 - Logistics & Storage
- **Pros**
 - Addresses Highest priority Department needs
 - Lowest Cost
- **Cons**
 - Does not include Fire Administration Solution
 - Not a Permanent Solution - Return on Investment
 - Does not work towards direction after 2019 Presentation
 - Improvements are limited to Fire Department



Thank You for This Opportunity

Questions Or Feedback