

Executive Summary

The Smith Public Library aims to enhance its role as a cornerstone of lifelong learning, cultural enrichment, and community engagement. This five-year strategic plan outlines our commitment to meeting the evolving needs of our community by expanding access to technology, offering diverse resources, and fostering a vibrant cultural and educational environment.







Vision Statement

To be a dynamic hub that inspires learning, creativity, and connection for all members of our community.

Mission Statement

Inspire. Inform. Interact.





Core Values

- 1. Accessibility: Ensuring that resources and services are available to all.
- 2. Innovation: Embracing new technologies and ideas to better serve our patrons.
- 3. Community: Strengthening partnerships and fostering a sense of belonging.
- 4. Stewardship: Managing resources responsibly to ensure long-term sustainability.







Strategic Goals and Priorities Community Engagement and Partnerships

Foster deeper connections with local organizations, schools, and businesses. Increase library outreach to underserved populations.

- Continue to develop partnerships with local schools to promote literacy and learning initiatives.
- Collaborate with community organizations to host events that reflect the community's cultural diversity.
- Collaborate with community organizations to address pressing issues such as digital literacy, workforce development, and access to education.
- Actively participate in community events and initiatives to raise awareness of library services and build stronger connections with residents.
- Partner with local social service agencies to offer on-site information sessions and support.
- Continuously monitor trends in technology, education, and community needs to identify emerging opportunities and challenges.





Strategic Goals and Priorities - 2. Cultural Programming and Events

Offer diverse cultural experiences to reflect the community's demographics. Strengthen arts and humanities programming.

- Host cultural festivals and exhibits featuring local and international artists.
- Develop author talks and storytelling events that highlight diverse voices.
- Partner with local cultural organizations to offer heritage programs and workshops.
- Expand the library's musical and performing arts events, including concerts, theater, and dance.







Strategic Goals and Priorities - 3. Diverse Resources and Collection Development

Build a collection that reflects the community's diverse needs and interests. Enhance access to digital resources.

- Expand the library's collection to include a diverse range of materials and resources that cater to different interests, ages, and learning styles.
- Invest in additional eBooks, digital audiobooks, and streaming services.
- Continue to offer digital access to newspapers, magazines, and research databases.
- Promote existing one on one sessions with librarians to learn how to use these resources effectively.







Strategic Goals and Priorities - 4. Access to Technology and Digital Literacy

Ensure equitable access to current and emerging technologies. Promote digital literacy across all age groups.

- Provide access to technology, including 3D printers, and creative software.
- Expand the lending library of technology devices, such as hotspots and laptops.
- Offer digital literacy workshops on topics such as internet safety, coding, and online research.
- Develop a robust online presence through social media, a user-friendly website, and virtual platforms to engage with community members beyond physical library walls.







Strategic Goals and Priorities - 5. Facility Improvement and Sustainability

Create a more welcoming and functional space.

- Replace library furnishings to include more flexible, comfortable seating and collaborative spaces.
- Expand the Small Business Resource Center to include a homeschool meeting space.
- Add pod furniture that creates semi-private study areas for community use.
- Add more lighting to the Adult Services area to brighten up that side of the library.







Strategic Goals and Priorities - 6. Staff Development

Train and encourage staff to continue expanding their knowledge and leadership skills.



- Offer opportunities at all levels for learning through virtual and in-person workshops and classes.
- Streamline the onboarding process with recognition of milestones and solicit feedback on the new employee experience at 90 days and six months.
- Request feedback from staff on how to improve communication, morale, and their work environment.
- Continue monthly all staff meetings and meetings with departments as appropriate to provide a platform for employee feedback.





Evaluation and Metrics

To measure the success of the strategic plan, the library will track key metrics annually:

- 1. Increase in library visits and program attendance.
- 2. Growth in the diversity and usage of the library collection.
- 3. Number of partnerships and community events hosted.
- 4. Patron satisfaction through comment cards and surveys.
- 5. Increase in usage of the library app, digital databases and electronic resources.
- 6. Employee satisfaction through surveys and retention statistics.







Conclusion

This five-year strategic plan positions the Smith Public Library to be a leader in community engagement, cultural enrichment, and technological access. By focusing on innovation and sustainability, we will ensure that the library remains a vital and cherished resource for all residents.







