



Wylie City Council

AGENDA REPORT

Department: 911 Communications
Prepared By: Tristan Porter

Account Code: 100-5241-56120

Subject

Consider, and act upon, the approval of funds estimated in the amount of \$334,845 for AT&T Enterprises, LLC for ESInet and NG911 Core Services Implementation for Public Safety Communications, and authorizing the City Manager to execute any necessary documents.

Recommendation

Motion to approve the Item as presented.

Discussion

The City of Wylie's 911 Communications Center was awarded third-round funding in the amount of \$1,379,045.00 of a federal reimbursement grant through Senate Bill 8- Coronavirus State and Local Fiscal Recovery Funds (SB8- CSFRF). The Texas State Legislature voted for these funds for the NG911 Fund for deployment and reliable operation of next-generation 9-1-1 (NG911) services. In January 2025, City Council approved a contract award for AT&T Enterprises, LLC (AT&T) in the estimated amount of \$500,000 for ESInet and NG911 Core Services Implementation. The 911 Communications Center is in the closing stages of the project and grant period and is seeking approval of the remaining amount of \$334,845 for ESInet/NG911 services and hardware.

Currently, the City's 911 calls are routed through traditional wireline trunking, known as legacy technology. However, this technology is reaching end-of-life with the increase in wireless cell phones and multimedia messaging. Therefore, the Commission on State Emergency Communications (CSEC) is requiring all Public Safety Answering Points (PSAPs) to adhere to Next Generation 911 standards, which include routing 911 calls through a specialized Emergency Services Internet-Protocol Network (ESInet). ESInet will provide a more stable 911 system, improve 911 call routing accuracy, increase response times, and allow for the receipt of multimedia messaging (photographs, live video, etc.), providing citizens with a more efficient and effective emergency response.

The City issued a Request for Proposals (RFP) seeking a vendor to provide an upgrade of the City's 911 network. In compliance with state and federal regulations, a formal solicitation was issued to maximize competition, solicit innovative solutions from the industry, and partner with a firm that was able to provide the most advantageous and innovative solution to the City. An evaluation committee of internal end-users was convened to rigorously evaluate any/all submissions based on criterion outlined within the solicitation documents to ensure a fair and impartial review process.

AT&T Enterprises, LLC was deemed the highest ranked proposer to meet the expanding needs and customer service initiatives of the City for the foreseeable future. The approval of Agreement No. W2025-06 for ESInet and NG911 Core Services Implementation was awarded to AT&T at the January 14, 2025 City Council meeting.

(City of Wylie No. W2025-06)