



Wylie City Council

AGENDA REPORT

Department: Purchasing Department
Prepared By: Christopher Rodriguez

Account Code: 100-5241-54810

Subject

Consider, and act upon, the approval of the purchase of a Higher Ground 911 recording maintenance agreement from Commercial Electronics in an estimated amount of \$96,394.25, and authorize the City Manager to execute all necessary documents.

Recommendation

Motion to approve the Item as presented.

Discussion

The City of Wylie's 911 Communications Center is required to record and maintain phone and radio recordings for police, fire, and EMS. At the April 8, 2025 City Council meeting, Council approved the purchase of new recorder software and equipment through Commercial Electronics for Higher Ground due to the current software nearing end of life and is no longer meeting the needs of our growing Center and Next Generation 911 Requirements.

This expense covers the purchase with Commercial Electronics for a 4-year maintenance contract, which includes a 7.5% discount for a multi-year contract. The City was awarded a state grant, Proposition 8- Next Generation 911 Service Fund (Prop 8), in April 2024 to assist emergency communications districts (ECD) with the additional cost of NG911 implementation. These funders were received from the state during FY 24-25 and will be used to fund the recording system, as well as the maintenance contract.

Staff recommends the purchase of the Higher Ground recording maintenance agreement in the estimated amount of \$96,394.25 from Commercial Electronics as a sole source procurement. Pursuant to Texas Local Government Code Section 252.022(a)(7)(A), this purchase is exempt from competitive bidding because the maintenance services are proprietary and only available through Commercial Electronics, the sole authorized reseller and service provider for HigherGround products in Texas. HigherGround, the OEM, is an independent company and has designated Commercial Electronics as its exclusive provider for sales and support in this region.

Wylie Agreement No. 2025-111