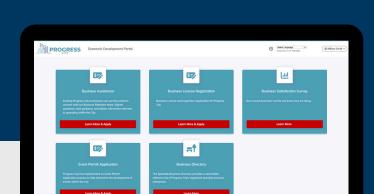
BUSINESS **RETENTION & EXPANSION MODULE**

Designed to complement CivicServe core platform for CRM, project and lead management. This module centralizes engagement, information and reporting on BRE-specific activities.



PURPOSE-BUILT SOLUTION WITH OPTIONS TO MANAGE:



BRE and Site Visit Surveys

Custom tool for business retention forms, surveys, site visits and business information



Business Directories

Public, searchable business information with custom tags to classify and categorize businesses and industries



Economic Development Business Events

Online event application and registration management tool with tracking and reporting features



Monthly Business Data

Pre-populated business data, contact information and business status with monthly updates and real-time alerts



Registration, Licensing and Certifications

Digital optimization of business registration, licensing and certification processes

THE ONLY ONE WITH:

Multi-Agency Architecture

- √ Enable collaboration across all economic development partners (government teams, EDOs, consultants, etc.)
- √ Tie team and partner agency activities to strategic goals
- √ Centralize BRE communication and files

GIS Integration

- √ Verify business locations and eligibility by address
- √ Report BRE activities and outcomes by district, ward, zip code and custom boundaries

Template Libraries

- √ Digitize BRE programs, forms and processes with peer templates for reference
- √ Launch best practice BRE activities in minutes
- Automate business notifications and KPI collection