



Agenda Item Executive Summary

Item Name AN ORDINANCE REPEALING THE ERRANT WATER POLICY OF THE VILLAGE OF WINNEBAGO Committee or Board Board

BUDGET IMPACT

Amount:	N/A	Budgeted:	N/A
List what fund:	N/A		

EXECUTIVE SUMMARY

This ordinance proposes the repeal of the Village of Winnebago's Errant Water Policy, originally implemented around 2014 to assist residents with major, undetected water leaks under the Village's previous manual-read meter system. The policy provided limited financial relief via a one-time annual adjustment.

As of Spring 2025, the Village has completed the transition to cellular water meters, which support real-time monitoring and customer usage tracking through the EyeOnWater application. These capabilities, combined with proactive staff notifications to residents regarding potential leaks, have rendered the policy obsolete.

Repealing the policy will reduce administrative burden, improve equity among utility customers, and align with the Village's strategic goals of modernizing customer service and eliminating outdated procedures.

ATTACHMENTS (PLEASE LIST)

Ordinance

ACTION REQUESTED

- ☐ For Discussion Only
- ☐ Resolution
- ☒ Ordinance
- ☒ Motion:

MOTION: I MOVE TO APPROVE ORDINANCE 2025-___, AN ORDINANCE REPEALING THE ERRANT WATER POLICY OF THE VILLAGE OF WINNEBAGO

Staff: Joseph Dienberg, Village Administrator Date: 6/18/2025