



Agenda Item Executive Summary

Item Name Civicplus Website, Agenda Management, and Accessibility Platform Migration Discussion Committee or Board Committee

BUDGET IMPACT

Amount:	N/A	Budgeted:	N/A
List what fund:	N/A		

EXECUTIVE SUMMARY

The Village's current CivicPlus Municipal Websites Open and Agenda and Meeting Management Essential platforms will reach end-of-life on June 30, 2027, requiring migration to supported systems. Staff recommends transitioning to Central Starter and Agenda and Meeting Management Select to provide a modern, integrated platform that improves website management, agenda preparation, public access, and operational efficiency.

The migration also addresses new federal digital accessibility requirements by adding AudioEye and DocAccess. These services assist the Village in meeting DOJ/WCAG accessibility standards by providing automated website monitoring, document remediation, accessible PDF conversions, and ongoing compliance support, significantly reducing the staff time required to manually make documents accessible.

The upgraded platforms also enhance cybersecurity through GovRAMP and NIST-based infrastructure while improving transparency, resident engagement, and staff productivity through integrated workflows and automation. Beginning implementation now will provide adequate time for planning, content migration, training, and deployment well in advance of the June 30, 2027 deadline.

ATTACHMENTS (PLEASE LIST)

Website Statement of Work, Agenda & Meeting Management Statement of Work, Accessibility Statement of Work

ACTION REQUESTED

- ☒ For Discussion Only
- ☐ Resolution
- ☐ Ordinance
- ☐ Motion:

MOTION:

Staff: Joseph Dienberg, Village Administrator Date: 8/6/2026