

SMART

SOUTH METRO AREA  REGIONAL TRANSIT

June 2022 Report



Some three decades ago, I discovered that a life of public service does not lend itself to financial wealth. Having accepted the reality that I may never have a mansion on a hill, or a Bentley in my garage, but what I do have riches can never afford; a good name and a heart overflowing with love and respect for all humankind. To paraphrase the words of Shakespeare's Othello, "He who steals my purse steals trash, but who steals from me my good name robs me of that which not enriches him, and makes me poor indeed."

Dwight Brashear
Transit Director



Fleet Services – Scott Simonton Fleet Services Manager**Ongoing Projects:****Compressed Natural Gas fueling station:**

Compressor startup and testing is scheduled for July 20. We are expecting to have all punch list items cleared up by the end of July, and have the new system fully operational.

Vehicle deliveries: We continue to be plagued by long lead times on new vehicles and equipment. We expect to finally receive our new cleaning truck (Vactor) for Public Works toward the end of summer. This purchase was originally budgeted for and ordered in FY 21.

As we begin to procure vehicles and equipment included in our current budget, the timeline for deliveries continues to look challenging. One supplier recently quoted us a two year lead time for a bucket truck. Industry sources are warning that these types of production delays will likely last until 2025.

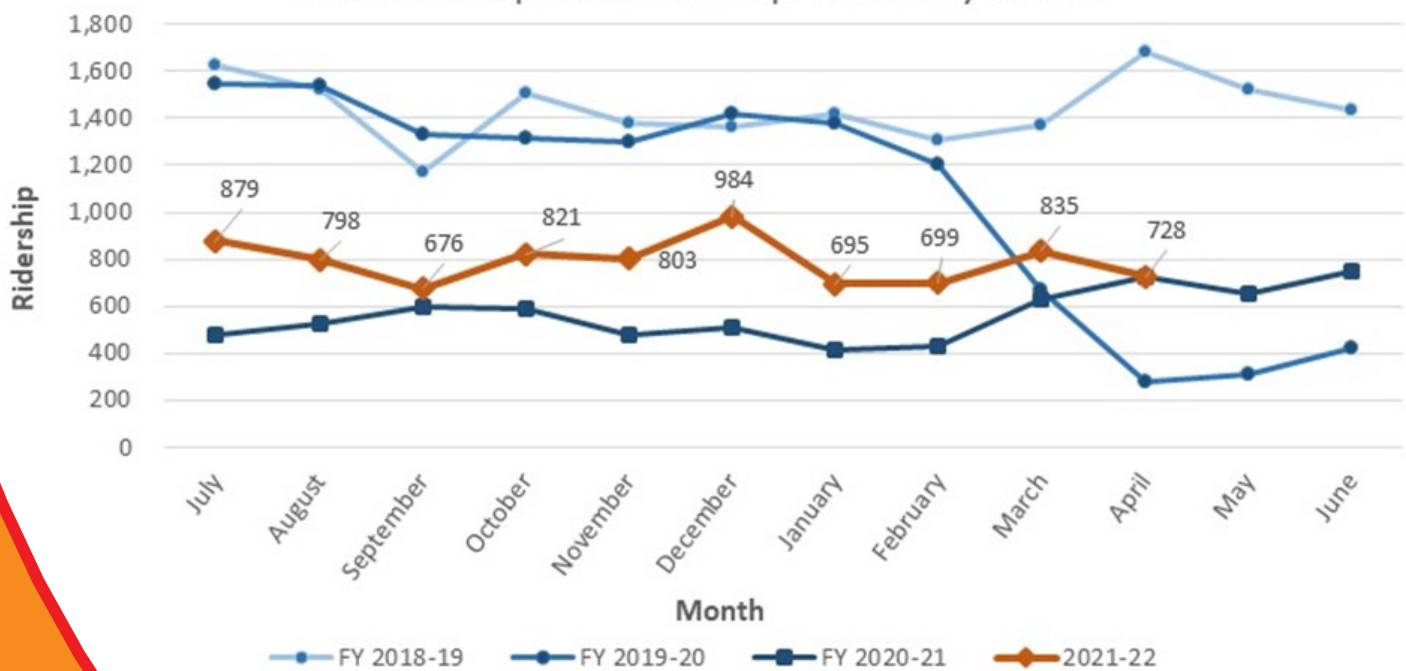


Operations - **Eric Loomis** Operations Manager

Fixed Route Ridership Trends by Month

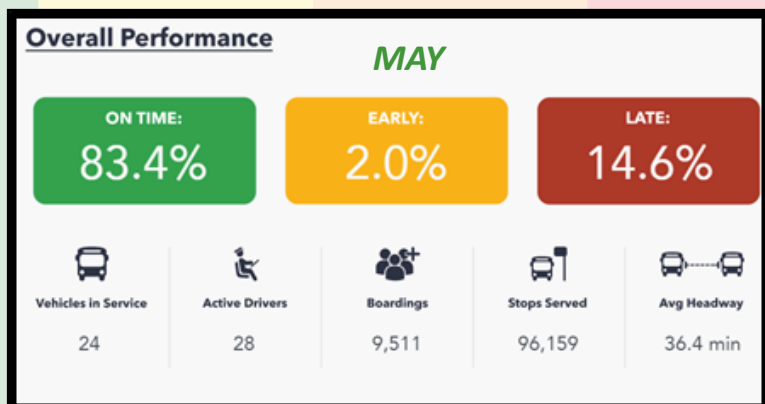
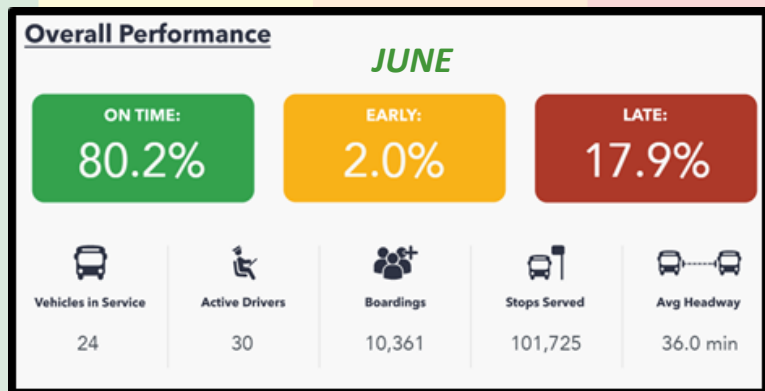


Demand Response Ridership Trends by Month



Operations - Eric Loomis Operations Manager

As we enter the summer months, our onboard technology is giving us data to help make adjustments for future planning. SMART has a goal to increase on-time performance to 90%. The bus-on-shoulder project has greatly improved the Route 2X between Tualatin and Wilsonville. However, as post-COVID-19 pandemic traffic becomes normalized, SMART is seeing a decrease in on-time performance on other routes. Over the next several months and in harmony with the Transit Master Plan update, we will be reviewing frequencies of trips and making necessary adjustments to allow for the most reliable system that our customers can depend on.



Route Performance

Top ON TIME Routes:

Route Name	% On Time
6 - Canyon Creek	90.2%
3X - Canby	83.1%
4 - Wilsonville Rd	81.8%
1X - Salem	80.9%
2X - Tualatin	77.2%
5 - 95th Ave	76%
V - Villebois Shuttle	75.7%

Top EARLY Routes:

Route Name	% Early
V - Villebois Shuttle	9.4%
1X - Salem	8.5%
2X - Tualatin	2.5%
4 - Wilsonville Rd	1.6%
5 - 95th Ave	0.2%
3X - Canby	0.2%
6 - Canyon Creek	0.1%

Top LATE Routes:

Route Name	% Late
5 - 95th Ave	23.8%
2X - Tualatin	20.2%
3X - Canby	16.6%
4 - Wilsonville Rd	16.5%
V - Villebois Shuttle	14.9%
1X - Salem	10.7%
6 - Canyon Creek	9.7%

Grants & Program Manager - Kelsey Lewis

This month we have three new additions to the SMART programs team!

Our summer interns Matt McCreary and Owen Christofferson join us to conduct outreach all around town this summer about SMART services and the Transit Master Plan update, and Patty Tiburcio will begin



as our Mobility Technician to work with the schools to promote safe and active transportation in Wilsonville.

On the grants side, we are now executing the grant agreement with the Oregon Department of Administrative Services for the Transit Oriented Development (TOD) project at Wilsonville Transit Center. This funding was granted by the Legislature to support the first floor amenities of the building, including the SMART regional customer service center. We are excited to make another step closer to building this project!

Transportation Options - Michelle Marston Program Coordinator



Walk at Lunch launched this month, with many long time walkers returning to the group walks. As much of Wilsonville's workforce remains in telework mode, we have not noticed an increase of traditional workforce walkers.

The Book Bus was out for two visits this month. The first at SpringRidge in Charbonneau and the second at Autumn Park apartments where some new residents to Wilsonville found the Book Bus very informative for City events and found some books to take home.

