

FY 2023/24 Five-Year Action Plan and Annual One-Year Implementation Plan for the Wilsonville Tourism Development Strategy

DRAFT April 5, 2023

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Attachment:

1. JayRay 2022 Annual Report



A. Introduction

The Wilsonville Tourism Promotion Committee met on April 5, 2023, and recommended for adoption to the City Council the eighth rolling Five-Year Action Plan and Annual One-Year Implementation Plan (also known as the "1/5-Year Action/Implementation Plan") for FY 2023/24. Each year, the committee updates the plan to account for work accomplished during the prior year and to plan for the following year-plus time period.

Members of the committee have worked diligently to advance the objectives of the City Council as outlined in the past year's FY 2022/23 Five-Year Action Plan and Annual One-Year Implementation Plan as provided for under the authority of Resolution No. 2541 (2015), which created the City's Tourism Promotion Program; and the *Wilsonville Tourism Development Strategy* adopted by Council in May 2014.

B. Tourism Promotion Committee Members

Supported by the City Manager's Office, the Wilsonville Tourism Promotion Committee is composed of 12 members total, with seven voting positions and five ex-officio advisory positions, as established by Resolution No. 2541, sorted descending alphabetically by last name.

The seven voting members of the committee include:

- Lin Anderson: Owner of Vanguard Brewing. Appointed in May 2022 to fill Brian Everest's unexpired term in Position No. 6 ending 6/30/24 following his resignation.
- **Jennifer Gage:** General Manager of Abella Italian Kitchen; appointed to Position No. 5 in July 2021 to full three-year term ending 6/30/24.
- Al Levit: Retired resident, former bike club coordinator and former City of Wilsonville Planning Commissioner; reappointed to Position No. 4 in on July 1, 2020 to full three-year term ending 6/30/23. Al is now termed out, having served the maximum of three consecutive three-year terms.
- Elaine Owen: Owner of Lady Hill Winery was appointed to Position No. 3 in July 2021 to a partial term ending 6/30/23. Elaine is eligible for reappointment to a regular three-year term, July 1, 2023 June 30, 2026.
- **Beth Price, Vice Chair:** Director of Sales and Marketing for Holiday Inn Hotel & Convention Center Portland South/Wilsonville; reappointed mid-term in July 2021 to Position No. 7 with term ending 6/30/2024. Beth Price resigned in December 2022 due to a change in employer; the position is still vacant.
- **Brandon Roben, Chair:** CEO of Oaks Amusement Park, Portland; reappointed mid-term in July 2019 to Position No. 2 with term ending 6/30/22.
- **Rohit Sharma:** Owner, RR Hotels Portland, LLC; appointed mid-term in March 2020 to Position No.1 with term ending 6/30/22.

The committee includes five non-voting, ex-officio advisory members composed of:

• Clackamas County Tourism and Cultural Affairs, dba Oregon's Mt Hood Territory: Samara Phelps, Executive Director, or designee Jim Austin, Development & Community Relations Lead.

- Washington County Visitors Association (WCVA): Dave Parulo, President/CEO, or designee Sylke Neal-Finnegan, Vice President of Marketing & Communications.
- Wilsonville Area Chamber of Commerce: Kevin Ferrasci O'Malley, CEO.
- City of Wilsonville Parks and Recreation Department: Kris Ammerman, Director, or designee Brian Stevenson, Recreation Manager.
- City of Wilsonville City Council: City Councilor Caroline Berry was appointed January 2023, replacing prior City Council liaison Charlotte Lehan, who serves as the City Council liaison to the committee since 2014.

C. Committee Meetings

The committee met on four occasions in FY 2022/23, meeting the minimum required four meetings per fiscal year pursuant to Resolution No. 2541. Meeting of the committee were held on September 14 and November 9, 2022, and January 25 and April 5, 2023.

D. Advancing Tourism Development Priorities

The committee continued to work on the Top-16 priorities, as determined by the committee during the first year of work during FY15/16, of 50 total potential 'actions for success' outlined in the *Tourism Development Strategy* adopted by Council in May 2014.

Tourism Development Strategy: Top Priorities and "Themed Issues" for Additional Work

| Strategy No. | Strategy Title / Description | | | | | | |
|--|---|--|--|--|--|--|--|
| 1.1 | Establish an Independent 501 (c) (6) Not-for-Profit DMO to be named Visit Wilsonville, now Explore Wilsonville. [Create the organizational framework] | | | | | | |
| 1.3 | Increase the Allocation of the Hotel/Motel Transient Lodging Tax (TLT). | | | | | | |
| 1.7 Initiate ongoing partnership and relationship-building programs. | | | | | | | |
| 2.1 | Develop a destination branding strategy for Wilsonville. | | | | | | |
| 5.4 | Develop database and email marketing programs. | | | | | | |
| 5.5 | Optimize the online use of video. | | | | | | |
| 5.6 | Optimize linking strategies. | | | | | | |
| 5.11 | Develop and maintain a library of high-quality images and videos. | | | | | | |
| 5.12 | Optimize the use of website and social media analytics. | | | | | | |
| 5.13 | Develop an active content management and co-op marketing program. | | | | | | |
| 5.14 | Increase public awareness of the benefits of tourism. | | | | | | |
| 5.16 | Conduct ongoing visitor-satisfaction research. | | | | | | |

E. Past Year's Accomplishments, FY 2021/22

The Tourism Promotion Committee has had a successful year, advancing key objectives as setout in the prior fiscal year's plan, the FY 2022/22 Five-Year Action Plan and Annual One-Year Implementation Plan adopted by the City Council through Resolution No. 2964 on May 16, 2022. Following is an accounting of accomplishments achieved towards meeting FY 22/23 objectives.

• Recruit to fill all voting positions for the Tourism Promotion Committee.

In May 2022, Mayor Fitzgerald appointed with Council consent Lin Anderson to Position No. 6. In July 2022, Mayor Fitzgerald reappointed with Council consent Rohit Sharma to Position No. 1 and Brandon Roben to Position No. 2.

• Elect chair/vice-chair leadership positions.

Brandon Roben, was elected Chair and Beth Price, was elected Vice Chair a during the first meeting of the new fiscal year in September 2022. Following Beth Price's resignation from the committee, Rohit Sharma was elected to serve as Vice Chair at the January 2023 meeting.

• Committee transferred the tourism grant program.

Due to the creation of the new Arts, Culture and Heritage Committee (ACHC), the grant program will be transferred to the ACHC per Resolution No. 2941 (2021). The Tourism Promotion Committee revised to their bylaws to reflect this modification of committee duties and did not oversee the tourism grant program in 2023.

• Tourism Promotion and Destination Marketing Consultant contractor advances components of the Tourism Promotion Marketing Plan.

JayRay, the City's Tourism Promotion and Destination Marketing Consultant, provided social media posts three times weekly to encourage people to stay in "the heart of it all" The posts have promoted the updated itineraries, Parks and Recreation programming, local businesses and area attractions. The intent is to continue to engage and grow social media followers. The social media posts encourage potential travelers to plan their stay in Wilsonville. Additionally, JayRay collaborated with three Pacific Northwest Influencers to visit Wilsonville, follow a specific itinerary and share their experience on their social media and blog posts.

• Geolocation Data.

The Tourism Promotion and Destination Marketing Consultant has continued to work with geolocation sub-consultant Datafy to focus on key areas including liquid tourism and shopping since these activities seem to be popular among overnight visitors. The data has been used to target marketing efforts. The data will continue to be evaluated and used to continue to improve our marketing efforts in FY 23/24.

• The committee monitors implementation of the Tourism Promotion Marketing Plan, including features and operation of the tourism website.

Staff worked with the Tourism Promotion and Destination Marketing Consultants to continue to enhance ExploreWilsovnille.com. Specifically, the event calendar was regularly updated and maintained as needed, graphic images were modified quarterly, itineraries and promotional packages were added as well. Seasonal blog posts and itineraries were also added to the website.

• Internet/website and social media products are researched and reviewed by staff/contractor with committee to target product recommendation and selection.

The itineraries continue to be promoted on the ExploreWilsonville.com website. JayRay has created new seasonal itineraries to help visitors plan their visit in advance. JayRay has

continued to focus on increasing the social media posts and growing the number of social media followers. Reels were used as a way to increase social media engagement.

Three Influencers visited Wilsonville in FY 22/23 and an increase in website traffic was directly linked to the visits. The Influencers were selected based on the number of followers, content they post on social media, ability to connect with our target audience. JayRay developed itineraries that would introduce the Influencer's followers to Wilsonville and the benefits of making it their travel location for family fun, outdoor adventures and foodies alike.

• Visual Identity Update

The Tourism Promotion and Destination Marketing Consultant gathered input to determine how Wilsonville was viewed as a tourism destination. Based on the data, four draft visual identities were developed and shared with staff. Staff narrowed the visual identity options to two before the Tourism Promotion Committee selected the preferred visual identity in January 2023. After the visual identity was selected, the Tourism Promotion and Destination Marketing Consultant developed branding guidelines, updated our brochures, updated the website and developed a new map.

• Continue tourism promotional programs are implemented with key partners.

The Tourism Promotion and Destination Marketing Consultant is working with regional/state tourism partners for marketing promotion efforts, including Travel Oregon, Travel Portland, Travel Oregon, Willamette Valley Visitors Association, Clackamas County Tourism and Cultural Affairs (dba Oregon's Mt. Hood Territory) and Washington County Visitors Association. These joint efforts include purchase of print and online advertising and sharing of travel research.

The Tourism Promotion and Destination Marketing Consultant continued the advertisement at the Interstate 5 French Prairie northbound rest area, and researched additional brochureplacement programs

• Committee develops and recommends to City Council for adoption the update to the FY 23/24 Five-Year Action Plan and Annual One-Year Implementation Plan.

The committee developed and recommended on April 5, 2023, to City Council adoption of the FY23/24 update to the tourism business plan formally named the FY22/23 Five-Year Action Plan and Annual One-Year Implementation Plan (also known as the "1/5-Year Action/Implementation Plan").

F. Five-Year Action Plan for Tourism Development: FY2023/24 – FY2027/28

The longer-range five-year plan recommended by the committee focuses on developing the organizational infrastructure, advancing the marketing/promotion program for Explore Wilsonville tourism-development efforts, and researching larger study-efforts to advance tourism.

This eighth, rolling annual one-year implementation action plan follows directly from the committee's review of the most-pressing, "Top Priorities." While the committee recognizes that adjustments are to be made to the longer-range plan via annual 'course corrections'—especially given the COVID-19 pandemic—the five-year plan is outlined below in fiscal years, July 1 of one year to June 30 of the following year.

Year 1 FY 2023/24

- Conduct Tourism Promotion Committee Business
- **Leadership, Meetings:** Continue recruitment efforts to fill all voting positions for the Tourism Promotion Committee. Elect committee chair/vice-chair leadership positions.
- Business and Marketing Plans: Tourism Promotion and Destination
 Marketing Consultant contractor advances components of the Tourism
 Promotion and Destination Marketing Plan that the committee monitors
 implementation. The Committee develops and recommends to City Council
 for adoption the update this business plan as the new FY23/24 Five-Year
 Action Plan and Annual One-Year Implementation Plan.
- Implement the FY23/24 Tourism Promotion Program: Committee will implement the new visual identity and continue to enhance marketing efforts based on visitor data.
- Advance New Study Effort for City to Update the Tourism Development Strategy originally adopted in May 2014 based on 2013 data research.
 - O Substantial changes in the tourism and hospitality industry over the past decade due to Covid-19 and a 10-year-old plan provide impetus to reevaluate tourism promotional strategy.

Year 2 FY 2024/25

- Continue updating the Tourism Development Strategy
- Tourism Promotion and Destination Marketing Consultant contractor continues to advance Tourism Promotion Program as outlined in the Plan.
- New tourism promotional programs are implemented with key partners

Year 3 FY 2025/26

- Tourism Promotion and Destination Marketing Consultant contractor continues to advance Tourism Promotion Program as outlined in the Plan.
- Commence the destination marketing strategy plan (item G.3.3)
- Feasibility study for a year-round, multi-purpose facility (item G 3.2)

Year 4 2026/27

- Tourism Promotion and Destination Marketing Consultant contractor continues to advance Tourism Promotion Program as outlined in the Plan.
- New tourism promotional programs are implemented with key partners.
- Committee recommends to Council to advance formation of nonprofit DMO.

Year 5 2027/28

- Tourism Promotion and Destination Marketing Consultant contractor continues to advance Tourism Promotion Program as outlined in the Plan.
- Committee obtains legal assistance; reviews federal and state requirements for forming 501(c)(6) nonprofit DMO called "Explore Wilsonville"; creates bylaws.

G. Annual One-Year Implementation Plan: FY23/24, July 2023 – June 2024

The eighth, rolling one-year implementation plan seeks to advance the top priorities of the larger five-year action plan. Next fiscal year's work plan is segmented into three main sections:

- **1. Conduct Tourism Promotion Committee Business**: The committee executes all Councilmandated activities, including:
 - *Leadership:* Elect a chair and vice chair at the first meeting of the new fiscal year.
 - *Meetings:* Hold at least four meetings with quorum attendance during the fiscal year.
 - Business and Marketing Plans: Work with staff and consultant to draft for City Council adoption an updated version of the Five-Year Action Plan and Annual One-Year Implementation Plan and the Tourism Promotion and Destination Marketing Plan for FY23/24. The full, complete FY23/24 marketing plan is to be developed by JayRay, the Tourism Promotion and Destination Marketing Consultant,
- 2. Implement the FY23/24 Tourism Promotion Program: The committee works with staff of the City Manager's Office and Tourism Promotion and Destination Marketing Consultant to advance both the larger FY23/24 Five-Year Action Plan and Annual One-Year Implementation Plan and the more specific FY23/24 Tourism Promotion and Destination Marketing Plan.

Specific components of the FY23/24 Tourism Promotion Program that staff members of JayRay, the City's Tourism Promotion and Destination Marketing Consultant, include:

- Target Marketing Refinement: Refining as needed the marketing promotional elements and online/Internet website products and processes. Create a new marketing content strategy and encourage signups on social media. Package offerings and promotions will continue, when feasible, to increase social followers and hotel bookings. Geolocation data will continue to be used to develop more specific, targeted marketing to potential visitors. Influencers will also continue to be used to show the excellent activities in and around Wilsonville while highlighting why the visitors should stay in Wilsonville as their basecamp.
- Focused One Two Day Trips: Focusing sets of themed itineraries, with clear information about their proximity to Wilsonville and map routes. Itineraries are to achieve stronger brand positioning and a focus on being in "the heart of it all." Influencers will also continue to be used to show the excellent activities in and around Wilsonville while highlighting why the visitors should stay in Wilsonville as their basecamp.
- *Performance Metrics*: Continue to track valuation criteria to gauge effectiveness of tourism marketing efforts.
- *Public Awareness:* Cultivating increased local residents' knowledge and interest in learning more about local attractions and the value of tourism to the economy and community-development efforts. Promote Wilsonville's brand position as "in the heart of it all" with locals and build brand ambassadors. The new visual identity, developed in Spring 2022, will be used to build awareness of the program as well.

3. Commence Update of the 'Explore Wilsonville' Tourism Development Strategy:

The Tourism Development Strategy that guides the work of the Tourism Promotion Committee is now 10 years old, having been researched and developed during 2013 and adopted by City Council in May 2014. Considerable changes in both the tourism market over time and vast improvement in the City's destination-marketing efforts require that the City update the Strategy.

The City proposes to split the cost of the updating the Strategy over two fiscal years at \$50,000 per year, for a total budget amount of \$100,000. Staff will work with the Tourism Promotion Committee to develop a Request for Proposals (RFP) and advertise the RFP during the first half of 2023-24 fiscal year (July – December 2023).

Then, during the second half of FY 2023-24 (January – June 2023) the Committee conducts interviews and recommends selection of a vendor for the RFP. The City arranges the contract with selected vendor, which commences work.

The Tourism Development Strategy work continues into the following fiscal year, FY 2024-25, with a final product approved for recommendation by the Committee to the City Council for adoption.

• The proposed Tourism Promotion budget for FY23/24:

Tourism Promotion and Destination Marketing Contract\$ 200,000

Expenses are estimated based on the following itemization

- Marketing: \$96,000
 - o Geolocation data and marketing campaigns
 - o Poster display at French Prairie Rest Area
 - o Travel Oregon advertising
 - o OMHT and other co-ops
 - o Leisure travel digital ads (publications TBD)
 - o Brochure printing and distribution with Certified Folders
 - o Special project (tear-off maps, photo shoot, window clings/giveaways)
- Public Relations: \$32,000
 - o Editorial calendar
 - o Media pitching and follow up (quarterly)
 - o Cision® media database subscription
 - o Influencer marketing (host two per year)
 - o Media hosting allowance (host 3-5 writers per year)
 - o Attend PRSA Travel & Words or International Media Marketplace
- Management: \$26,000
 - Manage program
 - o STR® subscription
 - Memberships (Travel Oregon, Oregon Destination Association, Travel Portland)
 - o Monthly dashboard of KPIs
 - o Quarterly reports (fiscal year)
 - o Annual report (calendar year)
 - o Tourism Promotion Committee meetings (quarterly, virtual)
 - o Conference attendance at ODA or Oregon Governor's Conference on Tourism

- Social Media: \$26,000
 - o Manage Facebook, Instagram and Pinterest
 - o Write copy and curate content for 3-5 posts per week
 - o Community engagement
 - o Boosted posts
 - o Instagram reels (quarterly) to promote blog
- Website: \$20,000
 - Manage and host website
 - o Plug-in/software subscriptions
 - o Refresh content, events, hero images
 - o Develop campaign landing pages for marketing campaigns
 - o Quarterly blog
- Tourism Development Strategy Update (Year 1 of 2)......\$ 50,000

TOTAL Tourism Promotion Budget FY2023-24.....\$ 250,000

The committee continues to see an increase in transient lodging tax collections, as well as tourism-related and hospitality businesses in 2023. There has been a noticeable rebound in both business and leisure travel as we move increasingly to a post-pandemic world.

The FY 23/24 budget includes funds to continue increased social media, influencer campaigns among other marketing efforts and a continued investment in geolocation data to target advertising.

H. Components of FY23/24 Annual One-Year Implementation Plan of the Tourism Promotion Program in Relation to the 2014 Tourism Development Strategy

Following are more details on the top priorities summarized above for FY23/23 Tourism Promotion Program in relation to the *2014 Tourism Development Strategy's* Top Priorities and "Themed Issues" for Additional Work listed on page 3.

1. Tourism Promotion Committee Business

1.1 Staffing/Contractor Resource: In order to advance components of the Explore Wilsonville tourism development strategy and the Plan, the committee continues advancing work with staff of the City Manager's Office to collaborate with the Tourism Promotion and Destination Marketing Consultant contractor to advance the tourism promotion program. The committee may seek to discuss how a City-staffed program could evolve into an independent Destination Marketing Organization.

Authority for recommendation: Wilsonville Tourism Development Strategy, May 2014, Action Item 1.1: Establish an Independent 501 (c) (6) Not-for-Profit DMO to be named Visit Wilsonville, now known as Explore Wilsonville. [Create the organizational framework]

1.2 Budget Allocation: The City reduced the funding for tourism promotion considerably during to the Covid- 19 pandemic. The City was able to increase the budget during FY 22/23. The budget was \$22500,000 for FY 22/23 for the Tourism Promotion Marketing Plan, the Community Tourism Grant Program and the Visual Identity update. The budget is increased to

\$250,000 for FY23-24 to accommodate a mayor project – updating of the Tourism Development Strategy.

Authority for recommendation: Wilsonville Tourism Development Strategy, May 2014, Action *Item 1.3:* Increase the Allocation of the Hotel/Motel Transient Lodging Tax (TLT).

1.3 Tourism Grants Programs: The new Arts, Culture and Heritage Committee assumed responsibility for this program in FY 22/23.

Authority for recommendation: Wilsonville Tourism Development Strategy, May 2014, Action *Item 1.5*: Review Wilsonville Tourism Grants Program.

2. Implement the FY 23/24 Tourism Promotion Program

- **2.1 Tourism Branding Strategy:** The Tourism Promotion and Destination Marketing Consultant contractor has developed an updated Explore Wilsonville tourism branding strategy. The over-arching tourism branding strategy that control key messages, marketing content and design and the look and feel of other promotional advertising products for print or online media were updated in FY 22/23 and it will be implemented in FY 23/24.
- **3.2 Destination marketing strategy plan:** The committee recommends that a focused tourism and visitor destination-marketing strategy is developed that complements the City's larger branding strategy in order to maximize branding integration and marketing expenditures. The committee recommends advancing this study during FY23/24 if funds become available.

Authority for recommendation: Wilsonville Tourism Development Strategy, May 2014, Action *Item 1.1*: Develop a destination branding strategy for Wilsonville.



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| | |



DASHBOARD

2022 ANNUAL RESULTS

| GOALS | 2022 RESULTS | 2021 RESULTS | YOY % Change |
|--|--------------|--------------|--------------|
| Earned media (number of articles) | 4 | 2 | +100% |
| New website users | 18,243 | 10,544 | +73% |
| Social media reach (Facebook, Instagram, Pinterest) | 160,466 | 71,320 | +125% |
| Social media followers (Facebook, Instagram) | 2,485 | 1,777 | +40% |



2022 ACTIVITY SUMMARY

ONGOING

- Website maintenance and social media (homepage banners, events and listings, 3 social accounts posting 3x a week)

JANUARY-MARCH

- Geolocation data began in January
- Hosted content partner, Kirstie Chan
- Developed blogs and media pitches:
 - Wilsonville History
 - Picture-Perfect Spots for Spring

APRIL-JUNE

- Hosted content partner:
 Rachel Teodoro
- Developed blogs and media pitches:
 - Four Kid-Approved Outdoor Getaways for Summer Fun
 - Dog-Friendly Destinations
 - Wineries and Farms You Can't Miss
- Increased IG Reels

JULY-SEPTEMBER

- Fall and Winter itineraries
- NW Travel & Life Advertorial
- Willamette Living Feature
- Wine & Shopping geolocation marketing campaign
- Developed blog and media pitch: Fall in Love with Wilsonville

OCTOBER-DECEMBER

- Attended Travel & Words Conference
- Hosted content partner: Kara Patajo
- Cozy season geolocation marketing campaign
- Developed blog and media pitch: Winter
 Wonder in Wilsonville blog and media pitch
- Redesigned logo





WEBSITE OVERVIEW

- Ongoing event management
- Ongoing listings management
- Media page management
- Developed itinerary landing page
- Seasonal itinerary landing pages (4)
- Seasonal itinerary development (19)
- Quarterly Homepage Refresh (4)
- Updated featured blogs (8)
- 73% increase in new users
- Top pages correlate to geolocation ads

READ MORE

WINTER



Dog-Friendly Destinations in \

READ MORE

go wrong visiting Wilsonville this winter!

PLAN YOUR WINTER TRIP

Wilsonville with any of these itineraries. You can't

Find your favorite cold-weather comforts in

2 19

SPRING

SEASONAL ITINERARIES

Four sets of seasonal itineraries: Winter, Spring, Summer and Fall. Find your favorite itineraries for your favorite time of year! Share your adventure by tagging #explorewilsonville



Springtime in Wilsonville means it's time for flowers and farmer's markets. Spring into action with any of these unforgettable itineraries.

PLAN YOUR SPRING TRIP



An Outdoor Getaway to Wilso

Wilsonville is an ideal destination for families look

READ MORE

explorewilsonville.com/itineraries



WEBSITE ANALYTICS: SUMMARY

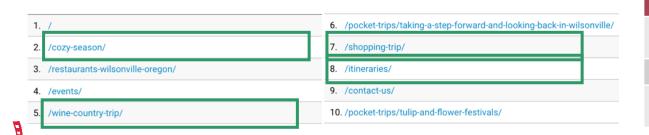
SIGNIFICANT INCREASED WEBSITE USERS AND VIEWS. POPULAR PAGES REFLECT GEOLOCATION ADS AND NEWLY DEVELOPED LANDING PAGES

| | 2022 | | | | | | | | | | | 2022 | |
|---------------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-----------------|
| Metric | Jan | Feb | Mar | April | May | June | July | Aug | Sept | Oct | Nov | Dec | TOTAL |
| New Users | 492 | 570 | 1,620 | 1,713 | 1,999 | 2,203 | 2,709 | 1300 | 1,096 | 1,123 | 1,739 | 1,679 | 18,243 TOTAL |
| Users | 506 | 587 | 1,635 | 1,745 | 2,264 | 2,596 | 2,609 | 1,400 | 1,109 | 1,144 | 1,773 | 1,703 | 19,071 TOTAL |
| Page Views | 1,299 | 1,405 | 3,799 | 4,737 | 5,285 | 6,443 | 5,435 | 3,685 | 3,486 | 3,400 | 3,783 | 3,729 | 46,486 TOTAL |

Users/New Users: A user is a person who has come to your website. A new user is a first-time visitor to the website during the selected date range.

Page Views: Page views is the total number of pages viewed. Repeated views of a single page are counted.

2022 MOST POPULAR PAGES



| METRIC | 2021 | 2022 % CHANGE | | | | |
|------------|--------|------------------|--|--|--|--|
| New Users | 10,544 | +73% | | | | |
| Users | 11,640 | +64% | | | | |
| Page Views | 26,078 | +78% | | | | |

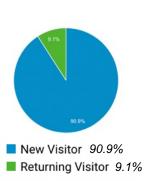
WEBSITE ANALYTICS: VISITORS

INCREASED RETURNING VISITORS BY ~7% INCREASED SOCIAL TRAFFIC ~4% INCREASED REFERRAL TRAFFIC ~3%

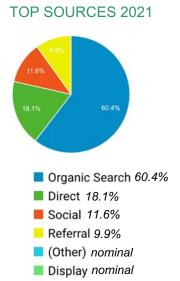
Referral traffic: users who arrive to the website via a link from another site 2022

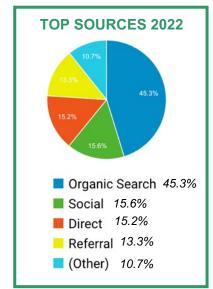
2021

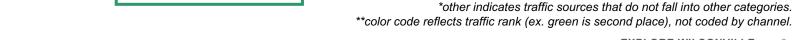
















SOCIAL MEDIA OVERVIEW

- Posted 3-4 posts per week on Facebook, Pinterest and Instagram
- Provided ongoing social media engagement as part of follower growth strategy
- Developed consistent social media ads to increase reach and engagement
- Earned high Facebook reach due to paid promotions
- Instagram page consistently performed in both follower growth and engagement
- Updated social media strategy
- Total social reach increased by 125%
- Total social following increased by 40%





FACEBOOK ENGAGEMENT

| | Facebook Engagement* (Engagement %) | | | | | | | | | | | | |
|--------|-------------------------------------|-------|-------|-------|-------|-------|-------|-------|--------|-------|-------|-------|----------------|
| Metric | Jan | Feb | Mar | Apr | May | June | July | Aug | Sept | Oct | Nov | Dec | RESULTS |
| 2022 | 6.00% | 6.48% | 5.00% | 3.54% | 7.90% | 3.55% | 4.04% | 3.99% | 10.92% | 3.46% | 2.17% | 1.21% | 4.86% TOTAL |
| 2021 | 2.44% | 2.94% | 2.73% | 7.83% | 6.00% | 5.67% | 8.88% | 3.83% | 4.44% | 8.05% | 3.30% | 4.81% | 5.08% TOTAL |
| | Facebook Post Total Reach** | | | | | | | | | | | | |

| Metric | Jan | Feb | Mar | Apr | May | June | July | Aug | Sept | Oct | Nov | Dec | RESULTS |
|--------|--------|-------|--------|-------|--------|--------|-------|--------|-------|--------|--------|--------|------------------|
| 2022 | 564 | 4,349 | 5,821 | 8,803 | 12,808 | 6,512 | 8,012 | 6,712 | 1,419 | 14,729 | 16,166 | 16,088 | 101,983 TOTAL |
| 2021 | 16,969 | 9,690 | 25,097 | 460 | 779 | 11,598 | 890 | 32,857 | 1,937 | 882 | 10,761 | 1,415 | 113,334 TOTAL |

^{*}Engagement is post total reach divided by the number of people who clicked anywhere on Explore Wilsonville posts. Industry standard is .13% (above 1% is good).

TAKEAWAYS

January 1 - December 31, 2022:

- Significant growth every month compared to 2021
- 495 new followers

Change in yearly total:

- Consistent monthly increases in engagement by ~4%
- Consistent monthly increases in reach anywhere between ~6,000 and ~15,000

| Total Followers 2022 | | | | | | | | | |
|------------------------|------------------------|--|--|--|--|--|--|--|--|
| Jan | Dec | | | | | | | | |
| 1,078 Followers | 1,573 Followers | | | | | | | | |

*total social follower growth on page 16

| METRIC | 2022 | 2021 | YOY CHANGE |
|-------------------------------|------------------|------------------|--|
| Engagement* (Engagement %) | 4.86% AVG | 5.08% AVG | Monthly increases roughly 4% |
| Post Total Reach** | 101,983 TOTAL | 113,334 TOTAL | Monthly increases between 6,000 and 15,000 |



^{**}Reach is the total number of people the page's posts were served to

INSTAGRAM ENGAGEMENT

| | Instagram | | | | | | | | | | | | |
|-------------------------------|-----------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-----------------|
| Metric | Jan | Feb | Mar | Apr | May | June | July | Aug | Sept | Oct | Nov | Dec | RESULTS |
| Engagement* (Engagement %) | 2.88% | 2.23% | 2.09% | 1.96% | 1.97% | 1.7% | 1.60% | 1.60% | 1.54% | 1.46% | 1.93% | 1.75% | 1.89% AVG |
| Average number of likes | 18.9 | 14.7 | 14.6 | 22.62 | 13.92 | 11.7 | 11.71 | 12.3 | 10.67 | 11.3 | 15.5 | 14.2 | 14.3 AVG |
| Post Total Reach** | 2,733 | 2,643 | 7,823 | 7,054 | 3,941 | 2,086 | 2,960 | 2,908 | 2,822 | 3,453 | 4,149 | 4,832 | 47,404 TOTAL |

^{*}Engagement rate is based on the likes and comments received divided by the number of followers. Industry standard is 3.31%

TAKEAWAYS

January 1 - December 31, 2022:

Instagram followers increased by 202

Change in yearly total:

- Engagement slightly decreased due to the adverse relationship between engagement and reach
- Post total reach increased 109%
- Began measuring engagements for an additional point of analysis of Instagram performance

| METRIC | 2022 | 2021 | YOY CHANGE | 2022 % CHANGE |
|----------------------------|-----------------|-----------------|---------------|------------------|
| Engagement* (Engagement %) | 1.74% AVG | 3.54% AVG | -1.80% | -51% |
| Average number of likes | 13.8 AVG | 19.5 AVG | -5.7 | -29% |
| Post Total Reach** | 81,609 TOTAL | 39,114 TOTAL | + 42,495 | +109% |

^{**}Reach is the total number of people the page's posts were served to

PINTEREST ENGAGEMENT

| Pinterest | | | | | | | | | | | | | |
|----------------------------------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-----------------|
| Metric | Jan | Feb | Mar | Apr | May | June | July | Aug | Sept | Oct | Nov | Dec | RESULTS |
| Engagement* (Engagement %) | 1.71% | 3.27% | 1.58% | 2.31% | 1.78% | 1.63% | 4.12% | 2.45% | 3.39% | 2.65% | 1.20% | 1.98% | 2.34% AVG |
| Post Total Reach** | 992 | 1,019 | 1,327 | 1,342 | 1,294 | 857 | 1,141 | 941 | 531 | 414 | 923 | 326 | 11,107 TOTAL |

^{*}Engagement is the percentage of your pins with at least one repin

TAKEAWAYS

January 1 - December 31, 2022:

- Significant increase in Pinterest reach after a year of consistent presence
- Engagement slightly decreased due to the adverse relationship between engagement and reach
- Began measuring engagements for an additional point of analysis of Pinterest performance

| METRIC | 2022 | 2021 | YOY CHANGE | 2022 % CHANGE | |
|-------------------------------|-----------------|----------------|---------------|------------------|--|
| Engagement* (Engagement %) | 2.34% AVG | 3.34% AVG | -1% | -29.9% | |
| Post Total Reach** | 11,107 TOTAL | 9,634 TOTAL | +1,473 | +15% | |



^{**}Reach is the total number of people the page's posts were served to

SOCIAL MEDIA TOP CONTENT 2022

JANUARY-MARCH

PINTEREST



Blog posts and content partners

FACEBOOK

INSTAGRAM



Valentine's Day

į

Tulip festival

APRIL-JUNE PINTEREST



Itineraries

FACEBOOK



Oregon Wine Month

INSTAGRAM



Lavender festival

JULY-SEPTEMBER

PINTEREST



Wine Country

FACEBOOK



Lee Farms

INSTAGRAM



Dinner in the Field

OCTOBER-DECEMBER PINTEREST



Winter in Wilsonville

FACEBOOK

INSTAGRAM



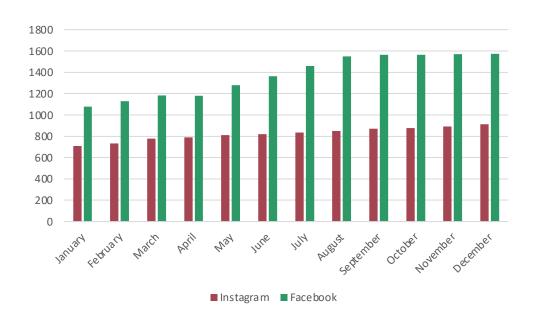
Holiday shopping



Holiday shopping



SOCIAL MEDIA FOLLOWERS 2022



TOTAL FOLLOWERS: 2,485

*as of December 31, 2022

INCREASE BETWEEN JAN - DEC

Instagram: +28% Facebook: +46%



| METRIC | January | December | YOY | 2022 % |
|---------------------------|---------|----------|--------|--------|
| | 2022 | 2022 | CHANGE | CHANGE |
| Social Media Followers | 1,788 | 2,485 | +697 | +39% |

^{*}Pinterest followers are not tracked or measured. Due to the nature of the platform, it is not an accurate reflection of efforts

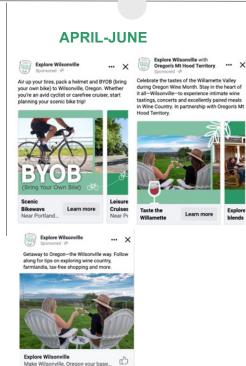


PAID SOCIAL MEDIA (MARKETING)

Explore Wilsonite For the Wilsonite value and Cascade Footble. Size on lodging and spend more on view. Sony Assets waters Explore Wilsonite Ling people like this For the Wilsonite Ling people like this Ling people like thi

th Like Page

Explore Wilsonville



JULY-SEPTEMBER



OCTOBER-DECEMBER



TOTAL SPEND: \$1,048.98

TOTAL REACH: 80,240

TOTAL IMPRESSIONS: 160,159
TOTAL PAGE ENGAGEMENTS: 3.639

TOTAL PAGE LIKES: 461

TOTAL CLICKS: 2.974



FACEBOOK DEMOGRAPHICS

Data on people <u>reached</u>. This is the number of people who had any content from Explore Wilsonville or about Explore Wilsonville enter their screen, grouped by age and gender. These numbers are an estimate.

AGE RANGE

Most of Explore Wilsonville's Facebook content reaches people who are above the age of 35, and between ages 45-54.

GENDER

Approximately 74% of Explore Wilsonville's Facebook content reached women, and 26% reached men.

COUNTRY

A majority are from the United States, followed by Canada

CITIES

The top five cities outside of Wilsonville for Explore Wilsonville Facebook content are:

- 1. Portland, OR
- 2. Wilsonville, OR
- 3. Salem, OR
- 4. Eugene, OR
- 5. Vancouver, WA



Updated February 1, 2023

INSTAGRAM DEMOGRAPHICS

This is the number of people who <u>currently follow</u> Explore Wilsonville on Instagram. These numbers are an estimate.

AGE RANGE

Most of Explore Wilsonville's Instagram followers are between the ages of 35-44. Consistent with last quarter's report.

GENDER

Approximately 75% of Explore Wilsonville's Instagram followers identify as women. 25% identify as men. Consistent with last quarter's report.

COUNTRY

A majority (97%) are from the United States, followed by Canada (.4%).

CITIES

The top five cities for Explore Wilsonville's Instagram are:

- 1. Wilsonville, OR (32.6%)
- 2. Portland, OR (7.8%)
- 3. Canby, OR (5.3%)
- 4. Oregon City, OR (2.8%)
- 5. Tigard, OR (2.6%) newly added



PINTEREST DEMOGRAPHICS

Data on Explore Wilsonville's <u>total Pinterest audience</u>. This includes all users who have seen or engaged with Explore Wilsonville pins. These numbers are an estimate.

AGE RANGE

Most of Explore Wilsonville's Pinterest audience are between the ages of 25-44, with ages 25-34 leading at 40% followed by ages 35-44 at 20.2%.

GENDER

Approximately 68.3% of Explore Wilsonville's Pinterest audience identify as female. 20.4% identify as male and approximately 11.3% are unspecified & custom.

CITIES

The top five metro areas for Explore Wilsonville's Pinterest audience are:

- 1. Portland, OR (18.4%)
- 2. San Francisco-Oak-San Jose, CA (7.7%)
- 3. Los Angeles, CA (6.2%)
- 4. Seattle-Tacoma, WA (3.5%) newly added
- 5. New York, NY (3.5%)

CATEGORIES AND INTERESTS

The most popular categories for this audience.

*Affinity indicates how this audience is interested in a particular category compared to the general Pinterest audience

| Category | Affinity ↓ | % of audience |
|--------------|-------------------|---------------|
| finance | 3.37x | 11.6% |
| vehicles | 2.14x | 27.2% |
| gardening | 2.08x | 60.1% |
| travel | 1.82x | 77.6% |
| animals | 1.71x | 60.1% |
| architecture | 1.65x | 49.3% |
| sport | 1.57x | 77.3% |
| | | |



Updated January 11, 2023



PR OVERVIEW

- Monitored media clips and mentions monthly in Cision Media software
- Hosted travel content partner Kirstie Chan
- Hosted travel content partner Rachel Teodoro
- Hosted travel content partner Kara Patajo
- Increased frequency of blogs
- Placed advertorial in NW Travel & Life Magazine
- Willamette Living Feature published
- PDX Parent: neighborhood guide
- Updated media fact sheet
- Attended Travel & Words Travel Writer's Conference





PUBLIC RELATIONS

| | Number of Articles | Circulation | Earned Media |
|-----------|--------------------|-------------|--------------|
| January | 3 | 330,910 | - |
| February | 6 | 4,529,415 | - |
| March | 4 | 174,324 | 1 |
| April | 14 | 8,995,116 | - |
| May | 9 | 4,630,393 | - |
| June | 9 | 6,860,108 | 1 |
| July | 22 | 6,839,552 | - |
| August | 4 | 5,627,705 | - |
| September | 19 | 7,076,372 | 1 |
| October | 14 | 2,550,354 | - |
| November | 13 | 4,694,322 | 1 |
| December | 13 | 4,493,820 | - |
| TOTAL | 130 | 56,802,391 | 4 |



CONTENT PARTNER: ABOUT KIRSTIE CHAN



She is born and raised in Seattle, WA and loves celebrating her Chinese culture and heritage. She is a huge foodie at heart and has an exceptional sweet tooth and loves to travel, explore and try new things. She is also a millennial and forever a kid at heart and loves all the cute and nostalgic things!

OVERVIEW:

2-day itinerary: April 1-3

GOAL:

To inspire a trip to Wilsonville. Seeing Wilsonville through the eyes of a trusted authority delivers an authentic message and establishes Wilsonville as a destination among the content partner's followers.



CONTENT SAMPLES FROM TRIP











CONTENT PARTNER: RACHEL TEODORO



Explore Wilsonville contracted Rachel Teodoro as a content partner to visit Wilsonville with her family under a content partner agreement that allowed her to follow a pre-determined itinerary in exchange for an authentic review of the different points of interest in and around Wilsonville. Rachel Teodoro is a travel blogger who focuses on frugal travel with families.

OVERVIEW:

2-day itinerary: June 24-26

GOAL:

To inspire a trip to Wilsonville. Seeing Wilsonville through the eyes of a trusted authority delivers an authentic message and establishes Wilsonville as a destination among the content partner's followers.



CONTENT SAMPLES FROM TRIP



FAMILY FUN WITH TEENS IN WILSONVILLE, OREGON



TOP 5 THINGS TO DO
IN WITH TEENS IN
nilsonviller Augen





WHERE TO EAT



WILSONVILLE OREGON



CONTENT PARTNER: KARA PATAJO



Explore Wilsonville contracted Kara Patajo as a content partner to visit Wilsonville with her family under a content partner agreement that allowed her to follow a pre-determined itinerary in exchange for an authentic review of the different points of interest in and around Wilsonville. Kara Patajo is a travel blogger focused on the Pacific Northwest, outdoor recreation and café dining.

OVERVIEW:

2-day itinerary: Nov. 29-Dec. 1

GOAL:

To inspire a trip to Wilsonville. Seeing Wilsonville through the eyes of a trusted authority delivers an authentic message and establishes Wilsonville as a destination among the content partner's followers.



CONTENT SAMPLES FROM TRIP





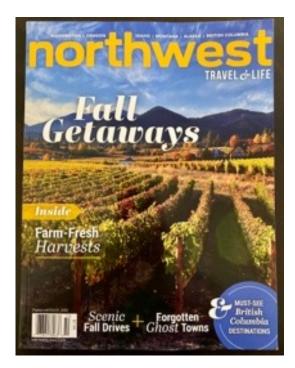






NW TRAVEL & LIFE

- TWO-PAGE SPREAD IN <u>AUG/SEPT/OCT ISSUE</u>
- REGIONAL DISTRIBUTION: WA, OR, ID, MT, AK, NORTH CA
- MONTHLY IMPRESSIONS: 435,000







WILLAMETTE LIVING FEATURE

- FOUR-PAGE SPREAD IN SEPT/OCT ISSUE
- 20 POINTS OF INTEREST FOR DAY-TRIPS IN WILSONVILLE





<u>Day Tripper: Wilsonville</u> (Sept/Oct Issue)



NW TRAVEL & LIFE







LONG WEEKEND 34 | TASTE 90 | POUR 95 | OFF THE GRID 104

WINTER IN WILSONVILLE, OREGON

Winter in the Willamette Valley is wondrous. Even without alliteration, the slower pace of the "off-season" allows visitors to enjoy its sought-after offerings at a more purposeful and luxurious pace. Whether that's a forested stroll, wine tasting or shopping, who doesn't enjoy those things with fewer crowds and at a more leisurely pace?

As Willamette Valley destinations go, the town of Wilsonville is underrated and flanked by the undiscovered. With some of the best and most eclectic shopping options in the valley, you might want to have it on your radar come the holiday season. Add to that, some delightful close-in hiking options and a sneaky-good food and drink scene, and you've got yourself a pretty solid option for a winter retreat. Here are

Consider the Hilton Garden Inn for home base. It's a stone's throw from the Willamette River and steps away from the multitude of outdoor recreation options of Memorial Park. On top of that, the onsite restaurant, the Parkway Grille is a splendid option for breakfast, dinner or a nightcap. Now, let's talk shopping. The neighboring township of

Aurora is a contender for one of the best spots to go antiquing in Oregon. Check out Main Street Mercantile Antiques, Mill Creek Antique and Vintage and Aurora Antiques, among others. Meanwhile, just a few minutes south, the Woodburn

Premium Outlets features 110 stores just waiting to deck out anyone in the family from head to toe.

With regard to food and drink, start off with a tasting of the chardonnays and pinot noirs at the Tumwater Vineyard & Barrel House Tasting Room, or enjoy an approachable tasting experience at Olea Vineyards. If you're more of a craft-beer fan, check out the Ordinance Brewing Taproom or Vanguard Brewing Company for extensive beer and food options. For dinner proper, the world is quite literally your oyster with enticing ethnic offerings from, Dar Essalam Morrocan Cuisine, Abella Italian Kitchen, Kirin Ramen or the New Hunan

In addition to Memorial Park, walkers and hikers can find a proper leg stretch at the Graham Oaks Nature Park, the Boeckman Creek Crossing Trail, or the combination of nature. history and recreation found at the Champoeg State Heritage

And if you're in the mood for family fun, Bullwinkle's Wilsonville offers bowling, mini golf, go-karts, an arcade, laser tag, the Kidopolis Playland and more.

Wilsonville is less than 20 miles from Portland, making it an easy spot for a day's diversion or an overnight getaway. Learn more about Wilsonville at explorewilsonville.com.

- WINTER FFATURE BY ADAM SAWYER NOV/DEC 2022 ISSUE
- REGIONAL DISTRIBUTION: WA, OR, ID, MT, AK, NORTH CA
- MONTHLY IMPRESSIONS: 435.000
- MAGAZINE

CIRCULATION: 205,000

• NEWSLETTER: 52,000



24 Nov / Dec 2022 | mwtravelmag.com



WILSONVILLE MEDIA FACT SHEET: UPDATED



STAY IN THE HEART OF IT ALL, JUST 16 MILES SOUTH OF PORTLAND

Enjoy tax-free shopping, family fun, affordable accommodations and the gateway to Oregon's wine country.

ITINERARIES FOR EVERYONE



OUTDOORSY TRIP

Soak up wide open space in Wilsonville's great outdoors. Explore nearby state parks, a 500-acre family farm, the Willamette River and hundreds of miles of bike-friendly trails.



Feast on Oregon's bounty. Try farm-fresh food, family-style Italian-or even take a cooking class for your next date night! Wash it all down with handcrafted beer, wine and spirits. SHOPPING TRIP Skip the sales tax. Wilsonville is just 10 minutes from



Oregon's biggest shopping centers: Woodburn Premium

Outlets and Bridgeport Village. Hunt for quirky gifts in Aurora, named one of the "Best Antique Towns." WINE COUNTRY TRIP Get centered in wine country, with over 700 wineries in the Willamette Valley. Expand your tasting



HISTORY & HERITAGE TRIP



Push through the boundaries of time and study Oregon history from the Ice Age to present, Explore settlements at Champoeg State Heritage Area, ride the Canby Ferry and challenge your nerves at historic cemeteries.

Find more itineraries at EXPLOREWILSONVILLE.COM

15 parks and trails, including dog parks, sports fields, public water

EXPLORE WILSONVILLE

- 20 minutes from Portland
- 30 minutes from Salem
- 2 hours from Seattle
- 2 hours from Eugene 10 hours from San Francisco

WHY WILSONVILLE

- Comfortable and convenient lodging from budget-friendly to upper-class
- 16 miles south of downtown Portland (about a 20-minute drive)
- Easy access to 700+ Willamette Valley,
- 10 minutes to Woodburn Premium Outlets and Bridgeport Village-Oregon's most-visited
- Home of the Oregon Korean War Memorial
- Hub of industry: Coca-Cola, TE Medical and Siemens/Mentor Graphics all have a homebase in Wilsonville
- features and the historic Stein Boozier Barn

NEW SEASONAL ITINERARIES



Planning a trip to Wilsonville just got easier with new seasonal itineraries that will keep you coming back for more. Each seasonal itinerary includes a map that will save you time so you can easily navigate your way around Wilsonville. From fall festivals to summer jams, we have curated seasonal adventures for all types of travelers.

3 STORIES TO GET YOU STARTED

■ BEST OF FALL

Fun in Farmlandia

The Farmlandia Farm Loop offers a fun fall day trip for all. Choose from 18 local farm stands, pick your own crops, sip local wines and sample farm-totable cuisine. Wear your sturdiest rain boots to splash in puddles, pick pumpkins and explore rows of crops.

2 SEEKING SOLITUDE

Bring Your Own Bike

The Willamette Valley Scenic Bikeway is a great option for skilled cyclists. For the first stretch of the route, you'll pedal your way along vineyards, hop fields and Champoeg State Heritage Area. Head over to Graham Oaks Nature Park, boasting over 250 acres of oak forests and grassy plains and biking trails. You'll see why Oregon is ranked best on the West Coast for bike-friendly trails.

WINTER WONDER

Bundle Up & Get Outdoors

Winter's slower pace lends itself perfectly to relaxed strolls through some of the forested areas. So bundle up and buckle up, and then start off at one of Wilsonville's 15 public parks. We recommend Coffee Lake Wetlands' fish and wildlife habitat and the Graham Oaks Nature Park's three miles of trails, and five natural resting points to watch native birds and squirrels.

Plan for a hearty lunch at McMenamins after a morning of exploring Wilsonville's beautiful countryside. Grab a drink brewed on site to counter a warm plate of fall comfort food. For a cool autumn day, we recommend the Brewmaster's Sausage Plate with an Edgefield Hard Cider.

Lux Sucre Desserts

Lux Sucre is a casually chic bakery and cafe nestled in Wilsonville's charming Charbonneau neighborhood. You'll have a hard time choosing from scratch made pastries and delicate desserts, fresh made tartines, sandwiches and soups as well as perfected beverages ranging from lattes, loose leaf gourmet teas, local craft beers, wines and mimosas. Find any place more Instagramable than this-we dare you.

Life at Lady Hill is all about great wine, live music and family. This highly lauded winery is run by fifthgeneration farmers. On weekends they host local musicians and a special happy hour tasting. Enjoy the crackling fire, estate views and good conversation minutes. Regardless of the season, the beautiful view from Lady Hill is always stunning.

Lady Hill Winery

169 guest rooms

Full-service hotel and convention center housing over 14,000 square feet of flexible meeting space Indoor pool, on-site restaurant and bar

> Pet friendly, and kids stay and eat free!

NEW & UPDATED HOTEL

INN WILSONVILLE

opened October 2020

Wilsonville's newest hotel.

ACCOMMODATIONS

- HILTON GARDEN

118 guest rooms

1.620 square feet

Indoor pool, on-site

Renovated summer 2020

restaurant and bar

of event space

- HOLIDAY INN

I-s SOUTH

MEDIA CONTACT

We love sharing stories about Wilsonville, Curious? Need more information, photos or contact details? Let's chat at jwilley@jayray.com

EXPLOREWILSONVILLE.COM/PRESS-MEDIA





NOTABLE PR COVERAGE

10 Wonderful Things to do in Wilsonville that You'll Cherish Forever December 13, 2022

Two New Donut Shops Coming to Wilsonville December 1, 2022

Wilsonville's Burgeoning Housing, Business Plans November 14, 2022

Why Oregon is a Great Place for Residents and Visitors November 2022

Northwest Travel & Life's Discover: Winter in Wilsonville (p. 24) November/December 2022

More Treats Than Tricks at Wilsonville's Fall Harvest Festival October 24, 2022

Frog Pond Farm's annual Spooky Farm Walk kicks off this weekend September 30, 2022

Willamette Living's Day Tripper in Wilsonville September 1, 2022

This Barn And Farm-Themed Playground In Oregon Is The Stuff Of Childhood Dreams August 31, 2022

This Rural Road Trip Will Lead You To Some Of The Best Countryside Hidden Gems In Oregon July 29, 2022

Wilsonville Named One of 23 'Walk Friendly' Cities in United States July 21, 2022

You'll Be Endlessly Delighted at This Oregon Farm That's Home to Camels, Emus, and Guinea Pigs July 19, 2022

Part Amusement Park And Part Adventure Park, Bullwinkle's Wilsonville Is The Ultimate Summer Day Trip In Oregon June 27, 2022

Wilsonville Killer Burger Opens, Offers Unique Burger Combinations June 14, 2022

Wilsonville Sets Second Annual Juneteenth Celebration for June 18 May 2, 2022

Wilsonville-Based Sole Sisters to Host Race for Women April 20, 2022

Killer Burger Sets Its Sights On Wilsonville With Early Summer Opening April 13, 2022

Top 15 Places To Go Fruit Picking in or Near Portland April 13, 2022

Lady Hill Winery 2019 Pinot Noir, Willamette Valley Receives 'Outstanding' Rating March 25, 2022

Spring Break Activities to Keep Kids Busy Indoors March 23, 2022

Top 12 Best Cooking Classes in Portland February 25, 2022





WINE & SHOPPING CAMPAIGN OVERVIEW

Campaign Dates

■ May 20 – July 31, 2022

Areas of Focus

- Liquid Tourism
- Shopping

Objectives:

- Generate lift in leisure travel
- Encourage visitors to base themselves in Wilsonville for travel & vacations

Strategies:

- Past visitor re-engagement
- Look-a-likes
- Geo-Conquest (target past visitors and invite them to return; market to look-alike audiences)

Measurements of Success:

- Destination Attribution: Wilsonville, OR POI, Liquid Tourism cluster, Shopping cluster
- Hotel Attribution: Hotel cluster
- Advertising Engagement: Traditional Engagement metrics including Impressions, Click Through Rate and Web Traffic will be monitored to ensure traction in targeted audiences

Audience and Targeting:

- Liquid Tourism Audience
 - Re-engage past visitors to Willamette Valley and Umpqua Valley Wineries from past 4 years who live 50+ miles away from Wilsonville.
 - Look-a-likes of above wine audience who live 50+ miles away and live in key markets
- Shopping Audience
 - Re-engage past visitors to Woodburn Premium
 Outlets from the past 4 years who live 50+ miles from
 Wilsonville
 - Look-a-likes of above shopping audience who live in key markets

Budget: \$15,000 ad buy (+\$5,000 credit)

Assets/Creative:

HTML5 Prospecting and Retargeting ad



RESULTS

May 20 – July 31, 2022

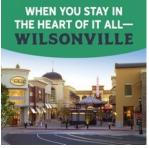
- We reached 227,045 people in our key markets, resulting in 361 booked room nights.
- The return on ad spend for this campaign: \$14.13 for every \$1. (Cost per visitor day = \$2.43)
- Ads ranked above the benchmark average for people who saw the ad and clicked the link for more information with 3,020 clicks and a click-through rate of .15%.

| Campaign | 2,865 Total trips | x | \$100 Avg. spend per visitor | = | \$286,500 Destination impact |
|----------|--------------------------|---|---|---|-------------------------------|
| Impact | 361 Room nights booked | x | \$100 Avg. daily rate (estimated) | = | \$36,082 Hotel impact |



WINE & SHOPPING CAMPAIGN





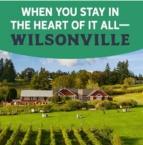




























itineraries here packed with ideas to help you plan your trip.

WINE COUNTRY TRIP

Stay in the heart of it all: Wilsonville. Whether you're visiting for a few hours or a few days, you'll find Wine Country Trip itineraries here packed with ideas to help you plan your trip.



HIGHLIGHTS:

- Farmers Markets
- · Tax-Free Shopping
- · Open-Air Outdoor Malls
- . One of the "Best Antique Towns"



HIGHLIGHTS:

- · Boutique Wineries
- Vineyard Views
- · New & Old-World Techniques
- · Chehalem Mountains
- · Pete's Mountain













explorewilsonville.com/shopping-trip

explorewilsonville.com/wine-country-trip

COZY SEASON CAMPAIGN OVERVIEW

Campaign Dates

Nov. 10, 2022 - Feb. 28, 2023

Areas of Focus

- Paring cozy adventures and tastings that feature:
 - Liquid Tourism
 - Outdoors
 - General Wilsonville/Travel interest/Relaxation

Objectives:

- Generate lift in leisure travel
- Encourage visitors to base themselves in Wilsonville for travel & vacations

Strategies:

- Past visitor re-engagement
- Look-a-likes
- Geo-Conquest (target those who have visited WA's wine country but not Oregon's, AND match Wilsonville audience demographics)

Measurements of Success:

- Destination Attribution: Wilsonville, OR POI, Liquid Tourism cluster, Outdoor cluster
- Hotel Attribution: Hotel cluster
- Advertising Engagement: Traditional Engagement metrics including Click Through Rate will be monitored to ensure traction in targeted audiences

Audience and Targeting:

- Re-engage past visitors to Willamette Valley Wine Country;
 Geoconquest Washington's Wine Country (Walla Walla, Tri-Cities wineries) from past 4 years who live 50+ miles away and have not been Willamette Valley
- Outdoor Recreation Audience; Wine audience
- Look-a-Likes of past visitors who live in Key Markets
- Target visitors to Salem, Tualatin, Oregon City and Newberg who have not stayed in Wilsonville the past 4 years

Budget: \$16,000 over four months

Assets/Creative:

HTML5 Prospecting and Retargeting ad



RESULTS

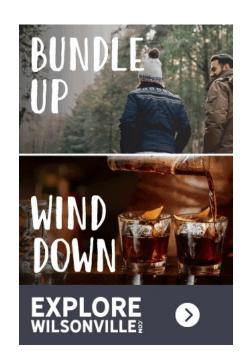
November 10, 2022 – February 18, 2023 (*results through Feb. 28 not avail yet)

- We reached 96,612 people in our key markets, resulting in 132 booked room nights.
- The return on ad spend for this campaign: \$8.21 for every \$1. (Cost per visitor day = \$3.11)
- Ads met the benchmark average for people who saw the ad and clicked the link for more information with 3,325 clicks and a click-through rate of .16%.

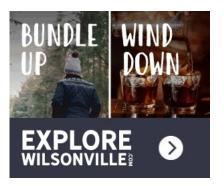
| Campaign | 1,465 Total trips | x | \$100 Avg. spend per visitor | \$146,500 = Destination impact | | |
|----------|------------------------|---|-------------------------------------|---------------------------------|--------------------------|--|
| Impact | 132 Room nights booked | x | \$100 = Avg. daily rate (estimated) | = | \$13,249 Hotel impact | |



COZY SEASON CAMPAIGN













WIND DOWN TO WINTER IN WILSONVILLE

Pairings aren't just for wine and cheese. Sunny days and chilly nights make for magical winter getaways in the heart of it all — Wilsonville, OR. Put on your cozy season attire and get ready for toasty times! We've paired the best winter activities with decadent food and drinks so you can spend less time planning and more time experiencing the Willamette Valley.

Bundle up for adventure.



Grab your winter gear and prepare for outdoor excursions. With moderate winter weather Wilsonville is the perfect spot to take a stroll. Get a taste of pioneer life with a visit to Champoeg State Heritage Area. If you're feeling extra adventurous book a stay in a yurt to enjoy winter glamping at the site where Oregon's first provisional government was formed. Don't stop there! Live like a local with a visit to

Wilsonville Memorial Park. The 126-acre park features playgrounds, an off-leash dog area and an extensive trail system with a half mile of Willamette River views.

Cozy up with cold weather comforts.

Find hygge in the little things. Bring a book and warm up in Wilsonville with a visit to one of the many cozy coffee shops in town. Delight in a morning cup o' Joe from the Corner Coffee Shoppe. Pro-tip: stop by Wild Grains Bakery next door and surprise the gluten-free friend in your life with delicious baked goods. Sweet tooth? For food as good as their photo-ops stop visit every instagrammer's favorite bakery. Lux Sucre Desserts and snap a pic in their pink phone booth.

Pair your cozy morning with a toasty evening around a firepit on Mt. Hood Territory's Tap Trail.

Try some of Oregon's famous craft beer at local favorites Ordnance Brewing and Vanguard Brewing. Sip on Vanguard's popular Good Day IPA and if you're feeling nostalgic for summer nights order a creamsicle, fruit sour.



Curl up with a spa day.



Whether you're seeking solitude or spending quality time with loved ones, indulge in rest and relaxation this winter with a spa day in Wilsonville. Release the weight of the world with a salt float at 50ak Box Spa or treat your body to a fire and ice treatment to reap the benefits of both sauna and cold therapy. Feeling fancy? Pamper yourself at Oregon's premiere resort and spa. The Allison Inn

& Spa. Soak in luxury with a mimosa massage and divine wine facial.

Pair your spa day with wine tasting in the Willamette Valley. Within just a few minutes' drive you'll be sampling Lady Hill Winery's Rhône-style blends, savoring Terra Vina Wines' zesty and fruity Carménère at their winery in Wilsonville or from their tasting room in McMinnville, and toasting Tumwater vineyards sparkling rose brut. With more than 300 wineries to choose from, you can't go wrong.

Cozy season is calling. Plan your trip.

Trip-tips: Before booking your trip browse local packages & deals. Once you've warmed up take advantage of budget friendly tax-free shopping. Start with local farm stores like Graham + Tooze, plan time for the Woodburn Premium Outlets and don't miss out on antiquing in Aurora.

Be sure to tag #ExploreWilsonville in your vacation photos for a chance to be featured on our page.

explorewilsonville.com/cozy-season

ACKAGES & DEALS



STR REPORT GLOSSARY

- Occupancy:
 - Percentage of available rooms sold during a specified time period. Occupancy is calculated by dividing the number of rooms sold by rooms available.
 Occupancy = Rooms Sold / Rooms Available
- Revenue per available room (RevPAR):
 - Total room revenue divided by the total number of available rooms. See Room Revenue, Rooms Available.
 Room Revenue/Rooms Available = RevPAR
- Demand:
 - The number of rooms sold in a specified time period (excludes complimentary rooms).
- Revenue:
 - Total room revenue generated from the guestroom rentals or sales.
- Average daily room rate (ADR):
 - A measure of the average rate paid for rooms sold, calculated by dividing room revenue by rooms sold.
 ADR = Room Revenue/Rooms Sold



STR REPORT - WILSONVILLE

Total Properties: 9

Total Rooms: 615

| JAN - DEC | 2022 | JAN - DEC 2021 | | | |
|--|--------------------------------|--|--------------------------------|--|--|
| Occupancy %: 71.9% Avg | Demand: 161,355 Total | Occupancy %: 64.5% Avg | Demand: 144,781 Total | | |
| RevPAR (revenue per available room): \$79.09 Avg | Revenue: \$17,773,274 Total | RevPAR (revenue per available room): \$61.61 Avg | Revenue: \$13,839,485 Total | | |

TAKEAWAYS

 Insights on STR report show growth when benchmarked against the second pandemic year, 2021

| METRIC | 2022 | 2021 | YOY CHANGE | % CHANGE | |
|---------------------|--------------|------------------------|-------------|----------|--|
| Occupancy % Average | 71.9% | 64.5% | 71.2% | 110% | |
| RevPAR Average | \$79.09 | \$61.61 \$27.01 | | 28% | |
| Demand Total | 161,335 | 144781 | 58,410 | 11% | |
| Revenue Total | \$17,773,274 | \$13,839,485 | \$7,187,145 | 28% | |



STR REPORT – WILSONVILLE

| | Occupancy% | | | | | | | | | | | |
|----------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|
| | Jan | Feb | March | April | May | June | July | Aug | Sept | Oct | Nov | Dec |
| 2022 | 61.9% | 65.8% | 72.1% | 74.0% | 71.2% | 81.1% | 78.9% | 80.2% | 77.7% | 74.3% | 64.6% | 60.4% |
| 2021 | 42.4% | 64.9% | 59.9% | 63.6% | 65.5% | 75.9% | 77.6% | 73.3% | 68.9% | 64.1% | 61.2% | 57.0% |
| % change | 46.0% | 1.4% | 20.4% | 16.3% | 8.8% | 6.9% | 1.6% | 9.5% | 12.8% | 15.8% | 5.5% | 6.0% |
| RevPAR | | | | | | | | | | | | |
| | Jan | Feb | March | April | May | June | July | Aug | Sept | Oct | Nov | Dec |
| 2022 | \$55.52 | \$60.93 | \$68.74 | \$75.27 | \$73.77 | \$103.64 | \$109.75 | \$103.21 | \$93.51 | \$79.13 | \$66.24 | \$59.37 |
| 2021 | \$29.65 | \$51.18 | \$46.42 | \$51.94 | \$57.83 | \$79.31 | \$91.33 | \$85.55 | \$74.57 | \$63.51 | \$57.54 | \$50.30 |
| % change | 87.3% | 19.0% | 48.1% | 44.9% | 27.6% | 30.7% | 20.2% | 20.6% | 25.4% | 24.6% | 15.1% | 18.0% |
| | | | | | | Demand | | | | | | |
| | Jan | Feb | March | April | May | June | July | Aug | Sept | Oct | Nov | Dec |
| 2022 | 11,806 | 11,336 | 13,749 | 13,645 | 13,577 | 14,965 | 15,035 | 15,294 | 14,342 | 14,162 | 11,916 | 11,508 |
| 2021 | 8,085 | 11,176 | 11,420 | 11,733 | 12,479 | 14,000 | 14,791 | 13,973 | 12,712 | 12,225 | 11,298 | 10,859 |
| % change | 46.0% | 1.4% | 20.4% | 16.3% | 8.8% | 6.9% | 1.6% | 9.5% | 12.8% | 15.8% | 5.5% | 6.0% |
| Revenue | | | | | | | | | | | | |
| | Jan | Feb | March | April | May | June | July | Aug | Sept | Oct | Nov | Dec |
| 2022 | \$1,058,415 | \$1,049,132 | \$1,310,456 | \$1,388,709 | \$1,406,472 | \$1,912,140 | \$2,092,395 | \$1,967,775 | \$1,725,258 | \$1,508,545 | \$1,222,059 | \$1,131,918 |
| 2021 | \$565,203 | \$881,370 | \$885,041 | \$958,270 | \$1,102,567 | \$1,463,298 | \$1,741,263 | \$1,631,032 | \$1,375,859 | \$1,210,822 | \$1,061,555 | \$958,933 |
| % change | 87.3% | 19.0% | 48.1% | 44.9% | 27.6% | 30.7% | 20.2% | 20.6% | 25.4% | 24.6% | 15.1% | 18.0% |



JAYRAY A PLACE TO THINK

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THANK YOU!

Contact us

- 9 535 Dock Street, Ste. 205 Tacoma, WA 98402
- 253.627.9128
- bbaeth@jayray.com

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