

Republic Services of Clackamas and Washington Counties

# City of Wilsonville

## 2020 Annual Report

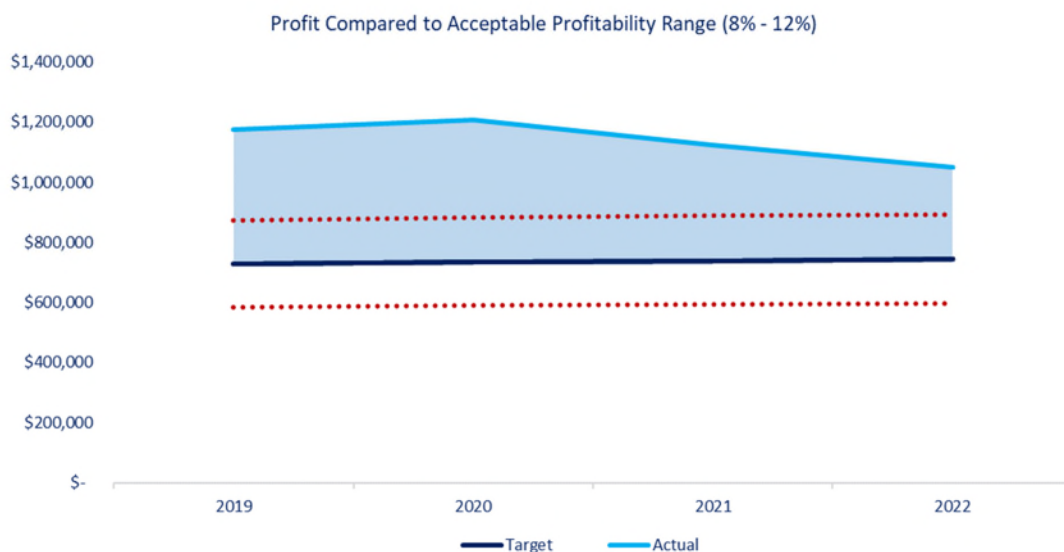


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# Fiscal Review

# Income Statement

|                                    | 2019          | 2020          | 2021          |
|------------------------------------|---------------|---------------|---------------|
| Revenue                            | \$7,294,475   | \$7,367,687   | \$7,407,609   |
| Cost of Operations                 | \$5,449,894   | \$5,457,465   | \$5,560,621   |
| Gross Profit                       | \$1,844,581   | \$1,910,222   | \$1,846,988   |
| Sales, General and Administrative  | \$670,581     | \$703,569     | \$723,119     |
| Operating Income                   | \$1,174,000   | \$1,206,653   | \$1,123,869   |
| <i>Op Income as a % of Revenue</i> | <i>16.09%</i> | <i>16.38%</i> | <i>15.17%</i> |
| Income Taxes (Unallowable)         | \$335,764     | \$345,103     | \$327,833     |
| Net Income                         | \$838,236     | \$861,550     | \$796,037     |



**Chart notes:** The chart specifically shows profit for the two years prior and for the next two years projected. The franchise classifies allowable and unallowable expenses and to provide a complete picture to the City, we have included both in our reporting for transparency reasons.

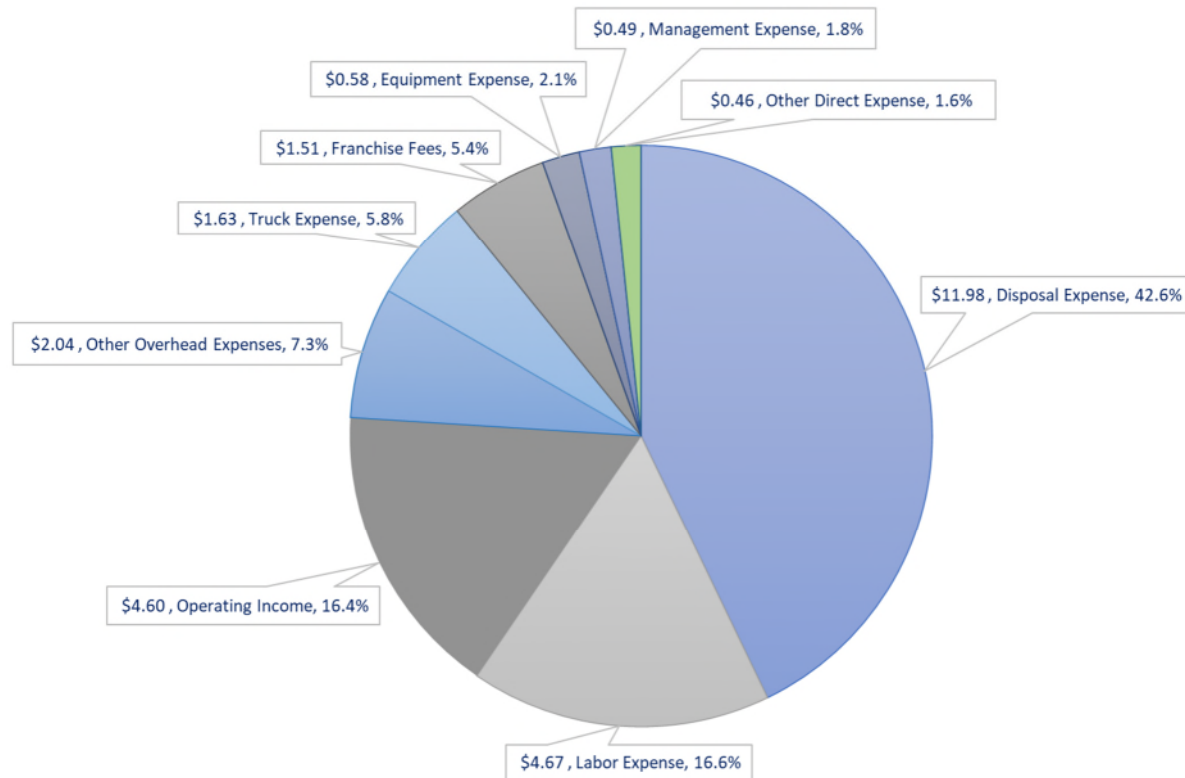


## Schedule of Expenses

|   | 2019               | 2020               | 2021               |
|---|--------------------|--------------------|--------------------|
| <i>Cost of Operations</i>                 |                    |                    |                    |
| Disposal Expense                          | \$2,983,992        | \$3,139,658        | \$3,220,245        |
| Labor Expense                             | \$1,368,448        | \$1,223,320        | \$1,251,752        |
| Truck Expense                             | \$536,623          | \$426,465          | \$441,680          |
| Equipment Expense                         | \$119,410          | \$152,936          | \$155,741          |
| Franchise Fees                            | \$254,494          | \$394,857          | \$370,380          |
| Other Direct Expense                      | \$186,927          | \$120,230          | \$120,822          |
| <b>Cost of Operations</b>                 | <b>\$5,449,894</b> | <b>\$5,457,465</b> | <b>\$5,560,621</b> |
| <i>Sales, General and Administrative</i>  |                    |                    |                    |
| Management Expense                        | \$100,659          | \$129,223          | \$135,136          |
| Administrative Expense                    | \$47,252           | \$39,681           | \$41,483           |
| Other Overhead Expenses                   | \$522,670          | \$534,665          | \$546,501          |
| <b>Sales, General, and Administrative</b> | <b>\$670,581</b>   | <b>\$703,569</b>   | <b>\$723,119</b>   |

# What does my monthly payment go towards?

Based on 2020 figures for a 35 gallon customer



| Category                | Percent | Amounts  |
|-------------------------|---------|----------|
| Disposal Expense        | 42.6%   | \$ 11.98 |
| Labor Expense           | 16.6%   | \$ 4.67  |
| Operating Income        | 16.4%   | \$ 4.60  |
| Other Overhead Expenses | 7.3%    | \$ 2.04  |
| Truck Expense           | 5.8%    | \$ 1.63  |
| Franchise Fees          | 5.4%    | \$ 1.51  |
| Equipment Expense       | 2.1%    | \$ 0.58  |
| Management Expense      | 1.8%    | \$ 0.49  |
| Other Direct Expense    | 1.6%    | \$ 0.46  |
| Administrative Expense  | 0.5%    | \$ 0.15  |
|                         | 100.0%  | \$ 28.11 |

**Chart notes:** The most common Residential service level in Wilsonville is the 35gallon cart size. These two charts break out where a Wilsonville resident's monthly payment goes.

# Operations

## Services Available in Wilsonville

### Residential Collection Service

- Weekly and On-Call curbside garbage cart service
- Weekly curbside recycling cart service
- Multi-family trash and recycling service
- Organics and yard debris cart collection service
- Oregon E-Cycles electronics waste collection center
- Pilot Project: Number 6 polystyrene collection at our Wilsonville depot

### Commercial/Industrial Collection Services:

- Regular or On Call waste collection
- Drop boxes for demolition and other extra-large projects
- Recycling services tailored to specific business needs
- Food Scraps/Organic waste composting service
- Yard Debris collection service

### Other Services available for all customers:

- Temporary container and drop box service
- Holiday collection -all holidays, except Thanksgiving, Christmas and New Year's Day
- Seasonal service stops for customers gone more than four weeks
- Convenient payment via *My Republic*
  - *Customers can start and request extra services through the app .*
- Christmas tree collection
- Recycling center
- Annual Fall and Spring Bulky waste days and other community events





## 2020 Wilsonville Service Facts

- We have 14 drivers and 14 CNG trucks servicing Wilsonville
- Drivers are at the curbs of 5,447 Wilsonville homes 5 days/week
- There are approximately 991,354 residential containers picked up every year (includes glass bins)

## Customer Counts

|                | Residential | Multifamily | Commercial |
|----------------|-------------|-------------|------------|
| # of Customers | 5,447       | 37          | 590        |

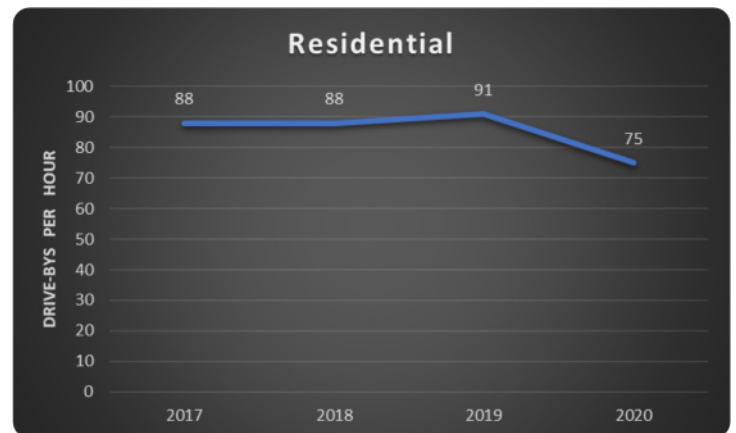
  

|                | Permanent Industrial | Temporary Industrial | Compactors |
|----------------|----------------------|----------------------|------------|
| # of Customers | 189                  | 256                  | 51         |
| # of hauls     | 4028                 | 1,499                | 1,039      |

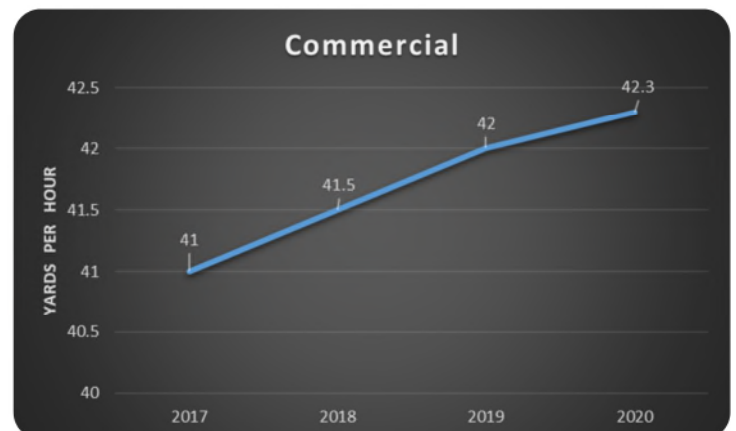


## Operational Efficiency Tracking

**Residential** efficiency is tracked by drive-bys per hour. In 2020, we saw this number settle out at 75 Drive-bys per hour. The year over year decrease in performance was due to widespread impacts of COVID keeping more people at home. This led to higher set out rates with more extras and more recycling (specifically glass).

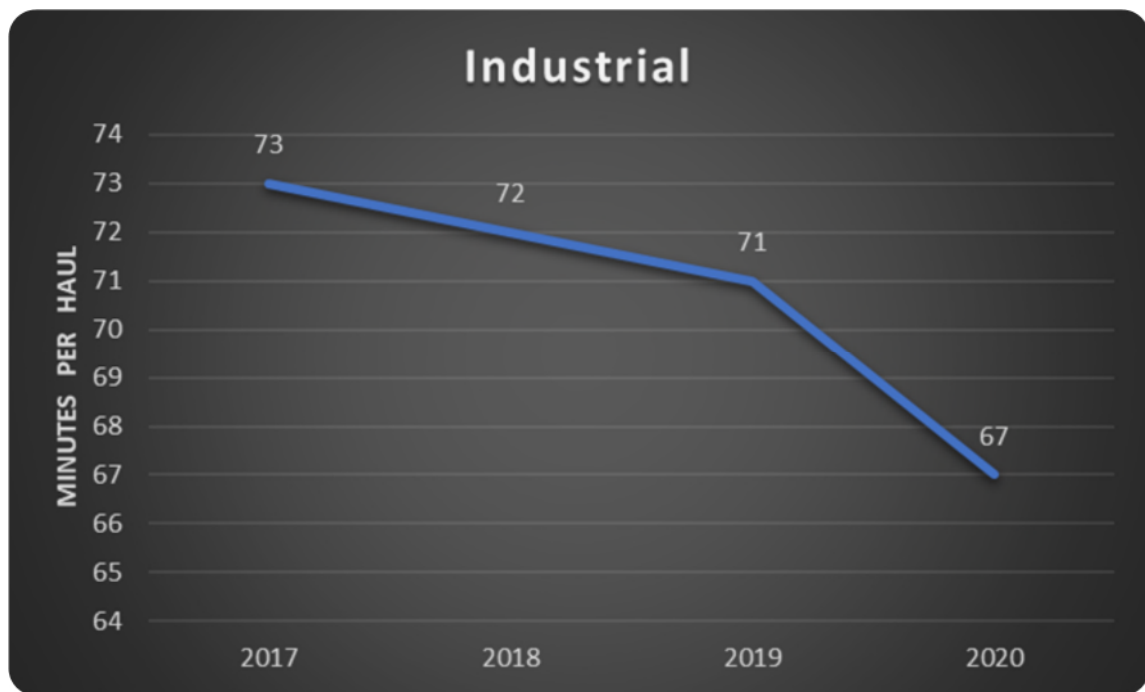


**Commercial** efficiency is tracked by the yards per hour we are able to haul. Year over year, we saw an increase in performance from 2019 to 2020. This was the result of better route efficiencies, combined with less traffic on the roads due to the COVID pandemic response in 2020



## Operational Efficiency Tracking

**Industrial** efficiency is tracked by minutes per haul. There was a substantial increase in performance year over year, going from 71 in 2019 down to 67 in 2020. These improvements (less minutes per haul) was due to less traffic and routing efficiency gains.



## Customer Service Summary

|             | Number of Lifts | Complaints | % of Total | Average per Month | Complements |
|-------------|-----------------|------------|------------|-------------------|-------------|
| Residential | 991,354         | 11         | 0.001%     | 0.92              | 3           |
| Commercial  | 61,594          | 4          | 0.006%     | 0.67              | 2           |
| Industrial  | 5,568           | 3          | 0.054%     | 0.50              | -           |

These numbers provide the best relation between services performed and complaints called into our Customer Service Center. These numbers do not reflect the calls handled directly by our Wilsonville Operations and Billing Teams. Operations reports that +90% of Industrial customers contact them directly on the service and 10 Commercial customers are in continuous communication to manage their seasonal needs. Our local Operations team is able to handle all customer issues with their service (date of lifts, missed lifts, return trips, locks, and container cleanings) and they refer them to Customer Service or our local Billing team to handle adjustments in service levels (changing sizes and/or frequency). Currently, we are unable to break out our call volume down to the City level, but our total call volume for last year was 100,623 (this figure includes all customers from Dunthorpe, Lake Oswego, Portland, Tualatin, Wilsonville, and West Linn).

### Customer Service Update

Average answer speed for 2020 was 18 seconds and the average call length was 4:24. The complaints in 2020 have primarily centered around service level modifications and missed residential lifts. While all of the issues were resolved as soon as possible, we are working to constantly improve our driver's skills and effectiveness. We strive every day to deliver the best quality customer service experience, not only within our industry, but within our whole community. A large part of this effort has been to develop an educated, local, customer service team. Republic currently has seven agents at our Woodburn call center and seven at our Corvallis call center. This is a total of six new local customer service representatives added within the last quarter. The majority of complaints were resolved on the same day. Our staff tackles each inquiry as soon as it arises and are proud to report the low level of customer service complaints (see above). As you can see, our level of complaints are low and we work hard to resolve them to the best of our ability and to the satisfaction of our customers. We are proud to service the city of Wilsonville.

## 2020 Community Outreach

### COVID and State Mandates Impacts

In-person events were cancelled, Oregon issued statewide mandates on social distancing and other pandemic specific guidelines for public safety. Our municipal team shifted their focus to virtual methods of communication and working to highlight resources available to Wilsonville organizations and Schools.

### Recycling Simplified

Republic Services hired educators to develop a free Pre-K through High School academic resource for educators. *Recycling Simplified* (<https://recyclingsimplified.com/for-educators>) is what they came up with.

#### Materials available include (visual examples on Pages 13-14):

- I. Lesson Prep for Teachers
  - II. Presentations
  - III. Lesson Plans
  - IV. Children's stories starring Emily Raccoon
  - V. Worksheets for students
  - VI. Student Certificates
  - VII. Take Home materials for parents
- All of these resources have been made available to all Wilsonville Schools.
  - Our Contract Administrator, Travis Comfort, will be gearing up the school outreach as the 2021-2022 school year has begun.
  - Two virtual tours of our Wilsonville site were conducted in 2020 and we are working on making one that can be reused to go along with our classroom presentations and future outreach.
  - Our Team will continue to find ways to reach more and more people with the message of how and how important recycling continues to be.



## Resources Include:

**Recycle these things:**

Paper, Flattened Cardboard, Metal Cans, Plastic Bottles & Jugs

**NEVER** recycle these things:

Styrofoam, Plastic Bags, Art Supplies, Dirty Paper Plates, Dirty Clothing & Towels

**Recycling Detectives**  
Grades 3-5

**Objectives**

- Gain greater understanding of how our actions can affect the environment
- Collaborate on a task and practice critical thinking skills
- Strengthen writing skills by summarizing key points
- Improve recycling practices

**Overview**

**Prep Time:** 10-20 minutes  
**Lesson Time:** 40-50 minutes

**Tools & Materials:**

- Updated 3-5 | Recycling Detectives PDF
- Media for these slides and/or presentation slides

**New Cans**  
Coca-Cola

**Baseball Hats**  
Coca-Cola

**How Do Recycling Centers Work?**

**What is Recycling?**

**Yes/No**

**ALWAYS** recycle these things:

Paper, Cardboard Boxes, Metal Cans, Plastic Bottles & Jugs

**NEVER** recycle these things:

Dirty Paper, Plastic Bags, Styrofoam, Art Supplies, Paper Plates, Dirty Paper Plates, Dirty Clothing & Towels, Dirty Paper Plates

- ✓ Step-by-Step Lesson Plans
- ✓ Teacher's Reference Guide
- ✓ Take-Home Handouts

- ✓ Posters
- ✓ In-Class Activities
- ✓ Lesson Handouts

- ✓ Student Certificates
- ✓ Presentation Slides
- ✓ Video Assets

Help your students become the next generation of better recyclers today!

[RecyclingSimplified.com/Education](https://RecyclingSimplified.com/Education)



## Temporary Added Services Summary

Expanded data on these programs can be found in our Jan.—June 2021 Bi-Annual Report

### Bulky Waste Pick-up for Senior Citizens/ADA Residents

- I. Projected per haul cost was \$42
- II. The first seven months of implementation showed a per haul rate closer to \$65.
- III. Residents have placed anywhere from 1 to 12 yards of material out for collection under this program. This also included appliances with freon to be disposed of.
- IV. 92 Wilsonville residents participated in the program and put out nearly 200 yards of material.
- V. This project successfully concluded at the end of May 2021.

### Polystyrene Block Foam Collection and Recycling

- I. 7,980 pounds of polystyrene were collected, sorted, prepped and hauled for processing.
- II. Contamination range remains between 25% - 45%
- III. This project hit its target budget of \$10,000 in early Spring 2021

### Commercial/Industrial Fluorescent Tubes/Batteries Box Mail-Back Service

- I. All materials have been ordered and remain on-hand for the City.
- II. KJ Lewis and Mark Ottenad are working with City staff to setup a distribution program.



Wilsonville public drop off location



Sorted and bagged material by Republic Staff  
All polystyrene hauled to Agilyx in Tigard, Oregon





The volume of material we are taking in requires a 40yard container for bagged and sorted materials, as well as an additional one for large bulky polystyrene (#6 plastics) that cannot be bagged.



# Material Hauled

**Section notes:** In an effort to keep costs as low as possible, we have structured our routes by efficiency. The City's residential and commercial tonnages are based upon the percentage of the total division's customer base as prescribed by the Detailed Cost Report. The DCR is reviewed by Clackamas County, the City of Wilsonville and their consultant Chris Bell. Industrial weights can be directly tied to Wilsonville sites because of their single source nature. All weights reported in this sections are in tons.



## Residential Tons

| Residential            |                | January | February | March  | April  | May    | June   |
|------------------------|----------------|---------|----------|--------|--------|--------|--------|
| Material               | Destinations   | Volume  | Volume   | Volume | Volume | Volume | Volume |
| Commingle              | Pioneer        | -       | -        | 0.98   | -      | 1.45   | -      |
|                        | WRI            | 116.12  | 85.52    | 103.32 | 116.64 | 105.20 | 115.43 |
| Glass                  | WRI            | 18.19   | 14.74    | 17.72  | 23.46  | 23.73  | 20.61  |
| Garbage/Wet Waste/ MSW | Pride Disposal | -       | -        | -      | -      | 1.24   | -      |
|                        | WRI            | 339.96  | 271.89   | 313.69 | 352.00 | 339.88 | 358.81 |
| Yard Debris            | S&H            | 50.53   | 1.62     | -      | -      | 4.18   | -      |
|                        | WRI            | 27.86   | 103.95   | 174.14 | 306.27 | 317.81 | 273.47 |

## Commercial Tons

| Commercial |              | January | February | March  | April  | May    | June   |
|------------|--------------|---------|----------|--------|--------|--------|--------|
| Material   | Destinations | Volume  | Volume   | Volume | Volume | Volume | Volume |
| Cardboard  | WRI          | 242.37  | 197.72   | 209.10 | 165.99 | 167.00 | 211.25 |
| Commingle  | Pioneer      | -       | -        | -      | -      | 2.24   | -      |
|            | WRI          | 24.32   | 21.76    | 23.63  | 18.17  | 19.36  | 22.06  |
| Glass      | WRI          | 9.80    | 7.31     | 6.20   | 6.17   | 3.89   | 5.60   |
| Metal      | WRI          | -       | -        | 0.52   | -      | -      | 0.04   |

## Wilsonville's Industrial Tons

| Industrial     |                      | January | February | March  | April  | May    | June   |
|----------------|----------------------|---------|----------|--------|--------|--------|--------|
| Material       | Destinations         | Volume  | Volume   | Volume | Volume | Volume | Volume |
| Appliances     | St. Vincent De Paul  | -       | -        | -      | -      | -      | -      |
| Asbestos       | Hillsboro Rose City  | 22.08   | 26.77    | 20.20  | 27.81  | 15.57  | 23.19  |
| Cardboard      | WRI                  | 66.98   | 49.87    | 59.61  | 43.32  | 51.06  | 46.20  |
| Commingle      | Westrock             | -       | -        | -      | -      | -      | 25.73  |
|                | WRI                  | 11.95   | 3.50     | 1.57   | 2.26   | 6.39   | 7.37   |
| Concrete       | S&H Logging          | 15.00   | 15.00    | 15.00  | 7.50   | 12.00  | 30.00  |
| Dirt and Stone | S&H Logging          | 215.00  | 192.00   | 214.00 | 220.00 | 245.00 | 251.50 |
| Dry Waste      | Pride Disposal       | 35.84   | 1.98     | 5.00   | -      | 17.70  | -      |
|                | WRI                  | 610.45  | 636.24   | 586.90 | 573.94 | 659.16 | 726.37 |
| Glass          | Glass to Glass       | 18.19   | 16.02    | 14.93  | 15.20  | 12.14  | 5.73   |
|                | Potters Glass        | -       | 7.38     | -      | -      | 77.97  | 102.74 |
|                | WRI                  | 128.97  | 101.52   | 112.25 | 123.26 | 45.69  | 49.57  |
| Metal          | Metro Metals         | 2.01    | 3.16     | 2.38   | 3.11   | 2.87   | 1.99   |
|                | WRI                  | 25.50   | 20.41    | 19.11  | 37.40  | 27.19  | 13.77  |
| MSW            | Coffin Butte         | 7.29    | 41.33    | 51.85  | 63.56  | 63.08  | 80.89  |
|                | Marion County Burner | 6.56    | -        | -      | 5.81   | 7.03   | -      |
|                | Pride Disposal       | -       | -        | -      | -      | 4.47   | -      |
|                | WRI                  | 342.87  | 259.70   | 295.62 | 253.48 | 260.50 | 257.15 |
| Organics       | WRI                  | 25.72   | 16.20    | 14.54  | 15.75  | 10.17  | 11.43  |
| Sheetrock      | American Gypsum      | -       | 9.30     | 34.62  | -      | -      | -      |
| SOD            | S&H Logging          | -       | -        | -      | -      | -      | 6.00   |
| Special Waste  | Coffin Butte         | 60.59   | 15.13    | 34.39  | 7.65   | 39.99  | 24.53  |
| Styrofoam      | Agilyx               | -       | -        | -      | -      | -      | -      |
| Tires          | RB Recycle           | -       | -        | -      | -      | -      | 10.56  |
| Wood           | Pride Disposal       | -       | -        | -      | -      | -      | -      |
|                | S&H Logging          | -       | -        | -      | -      | -      | -      |
|                | WRI                  | 48.07   | 43.42    | 44.96  | 38.20  | 44.10  | 25.49  |
| Yard Debris    | S&H Logging          | 5.00    | -        | 6.88   | 1.88   | 12.00  | 2.50   |
|                | WRI                  | -       | -        | -      | -      | -      | -      |

## Residential Tons

| Residential            |                | July   | August | September | October | November | December |
|------------------------|----------------|--------|--------|-----------|---------|----------|----------|
| Material               | Destinations   | Volume | Volume | Volume    | Volume  | Volume   | Volume   |
| Commingle              | Pioneer        | 0.83   | -      | -         | -       | -        | -        |
|                        | WRI            | 116.72 | 107.00 | 111.67    | 117.55  | 119.37   | 139.02   |
| Glass                  | WRI            | 21.36  | 18.40  | 18.41     | 18.97   | 19.31    | 23.60    |
| Garbage/Wet Waste/ MSW | Pride Disposal | -      | -      | -         | -       | -        | -        |
|                        | WRI            | 382.79 | 341.32 | 356.68    | 349.04  | 348.71   | 377.38   |
| Yard Debris            | S&H            | -      | -      | -         | -       | -        | -        |
|                        | WRI            | 209.16 | 158.58 | 210.08    | 220.51  | 371.73   | 215.53   |

## Commercial Tons

| Commercial |              | July   | August | September | October | November | December |
|------------|--------------|--------|--------|-----------|---------|----------|----------|
| Material   | Destinations | Volume | Volume | Volume    | Volume  | Volume   | Volume   |
| Cardboard  | WRI          | 207.64 | 197.66 | 204.69    | 222.92  | 229.54   | 242.78   |
| Commingle  | Pioneer      | -      | -      | -         | -       | -        | -        |
|            | WRI          | 19.58  | 18.30  | 17.02     | 19.71   | 19.10    | 22.84    |
| Glass      | WRI          | 7.86   | 6.20   | 7.53      | 5.79    | 5.75     | 5.47     |
| Metal      | WRI          | -      | -      | -         | -       | -        | -        |

## Wilsonville's Industrial Tons

| Industrial     |                      | July   | August | September | October | November | December |
|----------------|----------------------|--------|--------|-----------|---------|----------|----------|
| Material       | Destinations         | Volume | Volume | Volume    | Volume  | Volume   | Volume   |
| Appliances     | St. Vincent De Paul  | -      | -      | -         | 2.00    | 0.38     | 0.42     |
| Asbestos       | Hillsboro Rose City  | 11.20  | 25.39  | 20.07     | 16.25   | 38.44    | 15.13    |
| Cardboard      | WRI                  | 57.69  | 46.23  | 53.36     | 54.90   | 48.25    | 51.40    |
| Commingle      | Westrock             | -      | -      | -         | -       | -        | -        |
|                | WRI                  | 9.90   | 2.00   | 6.42      | 4.21    | 11.09    | 6.07     |
| Concrete       | S&H Logging          | 8.25   | 7.50   | 18.75     | 22.50   | 7.50     | 15.00    |
| Dirt and Stone | S&H Logging          | 274.25 | 322.00 | 312.50    | 325.75  | 351.00   | 428.00   |
| Dry Waste      | Pride Disposal       | 6.23   | -      | -         | -       | -        | -        |
|                | WRI                  | 540.68 | 587.93 | 553.61    | 638.11  | 546.03   | 556.06   |
| Glass          | Glass to Glass       | 12.18  | 9.32   | 9.15      | 7.91    | 8.90     | 3.00     |
|                | Potters Glass        | 60.69  | 63.63  | 76.34     | 90.35   | 90.19    | 90.70    |
|                | WRI                  | 54.98  | 32.45  | 22.81     | 61.05   | 18.21    | 32.54    |
| Metal          | Metro Metals         | 3.09   | -      | 4.94      | 2.15    | -        | 2.68     |
|                | WRI                  | 26.90  | 6.77   | 11.60     | 5.75    | 21.66    | 10.82    |
| MSW            | Coffin Butte         | 44.97  | 48.60  | 46.78     | 40.90   | 48.16    | 82.39    |
|                | Marion County Burner | -      | 8.05   | -         | 5.77    | -        | 5.58     |
|                | Pride Disposal       | -      | -      | -         | -       | -        | -        |
|                | WRI                  | 267.16 | 269.10 | 256.05    | 272.65  | 280.76   | 334.83   |
| Organics       | WRI                  | 15.90  | 11.55  | 12.27     | 15.72   | 12.16    | 17.87    |
| Sheetrock      | American Gypsum      | -      | -      | -         | -       | 4.70     | -        |
| SOD            | S&H Logging          | -      | -      | 4.80      | 6.00    | -        | -        |
| Special Waste  | Coffin Butte         | 49.92  | 25.03  | 48.69     | 25.26   | 25.36    | 27.97    |
| Styrofoam      | Agilyx               | -      | 0.15   | 0.17      | 0.19    | -        | -        |
| Tires          | RB Recycle           | -      | -      | 10.43     | -       | -        | -        |
| Wood           | Pride Disposal       | 1.20   | -      | -         | -       | -        | -        |
|                | S&H Logging          | -      | -      | -         | -       | 2.50     | -        |
|                | WRI                  | 20.32  | 20.43  | 21.51     | 21.96   | 27.24    | 34.51    |
| Yard Debris    | S&H Logging          | 3.75   | -      | 1.88      | -       | 10.00    | 2.50     |
|                | WRI                  | -      | -      | -         | -       | 16.66    | 0.56     |

## Each Material Destination

### Residential

| Material               | Destination    | Tons     |
|------------------------|----------------|----------|
| Commingle              | Pioneer        | 3.27     |
|                        | WRI            | 1,354    |
| Glass                  | WRI            | 238.49   |
| Garbage/Wet Waste/ MSW | Pride Disposal | 1.24     |
|                        | WRI            | 4,132.14 |
| Yard Debris            | S&H            | 56.33    |
|                        | WRI            | 2,589.1  |

### Commercial

| Material               | Destination    | Tons     |
|------------------------|----------------|----------|
| Cardboard              | WRI            | 2,498.66 |
| Commingle              | Pioneer        | 2.24     |
|                        | WRI            | 245.84   |
| Glass                  | WRI            | 77.58    |
| Metal                  | WRI            | 0.56     |
| Garbage/Wet Waste/ MSW | Pride Disposal | 6.06     |
|                        | WRI            | 7,673.81 |



## Industrial

| Material               | Destination          | Tons     |
|------------------------|----------------------|----------|
| Appliances             | St. Vincent De Paul  | 2.8      |
| Asbestos               | Hillsboro Rose City  | 262.1    |
| Cardboard              | WRI                  | 628.87   |
| Commingle              | Westrock             | 25.73    |
|                        | WRI                  | 72.73    |
| Concrete               | S&H Logging          | 174      |
| Dirt and Stone         | S&H Logging          | 3,351    |
| Dry Waste              | Pride Disposal       | 66.75    |
|                        | WRI                  | 7,215.48 |
| Glass                  | Glass to Glass       | 132.67   |
|                        | Potters Glass        | 659.99   |
|                        | WRI                  | 783.3    |
| Metal                  | Metro Metals         | 28.37    |
|                        | WRI                  | 226.88   |
| Garbage/Wet Waste/ MSW | Coffin Butte         | 619.8    |
|                        | Marion County Burner | 38.8     |
|                        | Pride Disposal       | 4.47     |
|                        | WRI                  | 3,349.87 |
| Organics               | WRI                  | 179.28   |
| Sheetrock              | American Gypsum      | 1        |
| SOD                    | S&H Logging          | 16.80    |
| Special Waste          | Coffin Butte         | 384.51   |
| Styrofoam              | Agilyx               | 0.51     |
| Tires                  | RB Recycle           | 20.99    |
| Wood                   | Pride Disposal       | 1.2      |
|                        | S&H Logging          | 2.5      |
|                        | WRI                  | 390.21   |
| Yard Debris            | S&H Logging          | 46.38    |
|                        | WRI                  | 17.22    |





## Material Destination

| Name                            | Location                  | Tons      |
|---------------------------------|---------------------------|-----------|
| Agilyx                          | Tigard, OR 97223          | 0.51      |
| American Gypsum Recycling       | Turner, Oregon 97392      | 1         |
| Coffin Butte                    | Corvallis, Oregon 97330   | 1,004.31  |
| Glass to Glass                  | Portland, OR 97217        | 132.67    |
| Hillsboro (Rose City)           | Hillsboro, OR 97123       | 262.10    |
| Marion County Burner, Covanta   | Salem, Oregon 97305       | 38.80     |
| Metro Metal Northwest Inc.      | Oregon 97218              | 28.37     |
| Potter's Industries             | Canby, OR 97013           | 659.99    |
| Pioneer Recycling Services      | Clackamas, Oregon 97015   | 1,355.80  |
| Pride Disposal                  | Sherwood, Oregon 97140    | 4,210.62  |
| RB Recycling                    | Portland, OR 97203        | 20.99     |
| S&H Recycling                   | Tualatin, Oregon 97062    | 6,179.77  |
| St. Vincent De Paul             | Tigard, OR 97223          | 2.80      |
| Westrock                        | Portland, OR 97266        | 25.73     |
| Willamette Resources Inc. (WRI) | Wilsonville, Oregon 97070 | 23,659.62 |





# Glossary

**Allocated Weights** **Allocated weights** refers to the proportional amount of material based upon a city's percentage of the total division's hauls.

**Bin** **Bin** means container provided by Franchisee, used by customers for the containment and disposal of recyclable material.

**Can** **Can** means container owned by a customer, used for the containment and disposal of solid waste. The customer's use of a can requires manual collection.

**Cart** **Cart** means container provided by Franchisee, used by a customer for the containment and disposal of solid waste or recyclable material. The customer's use of a cart requires automated collection service.

**Contract Group** **Contract group** is a reference to a specific franchise.

**Commingle & Mixed Recycling** **Commingle and Mixed Recycling** means the process where two or more types of recyclable materials are collected together (i.e., not separated) in a combination allowed by the City Administrator, and as approved by the Oregon Department of Environmental Quality.

**Compact & Compaction** **Compact and Compaction** means the process of, or to engage in the shredding of material, or the manual or mechanical compression of material.

**Container** **Container** means can, cart, bin, drop box, receptacle, or other vessel used for the disposal of solid waste, recyclable material or yard waste that has been approved by the City Administrator and into which solid waste, recyclable material or yard debris may be placed for collection.

**Dispose or Disposal** **Dispose or Disposal** means the accumulation, storage, discarding, collection, removal, transportation, recycling or resource recovery of solid waste.

**Division** **Division** refers to Republic Services of Marion County as a whole hauling company.

**Drop Box** **Drop Box** means a single container designed for storage and collection of large volumes of solid waste or wastes or recyclable materials, which is usually ten cubic yards or larger in size, and provides for transportation of large volumes of solid waste or recyclable materials and is transported to a disposal or processing site for transfer, landfilling, recycling, materials recovery or utilization and then emptied and returned to either its original location or to some other location.

|                                  |  |
|----------------------------------|--|
| <b>Hazardous Waste</b>           | <b>Hazardous Waste</b> means, but is not limited to, any amount of waste listed or characterized as hazardous by the United States Environmental Protection Agency or any state agency pursuant to the Resource Conservation and Recovery Act, and including future amendments thereto, and any other Applicable Law including, but not limited to, any hazardous wastes as defined by ORS 466.005     |
| <b>Household Hazardous Waste</b> | <b>Household Hazardous Waste</b> means any discarded or unwanted chemical, material, substance or product that is or may be hazardous or toxic to the public or the environment, is commonly used around households and is generated by the household.   |
| <b>Infectious Waste</b>          | <b>Infectious Waste</b> means biological waste, cultures and stocks, pathological waste, and sharps, or as infectious waste is defined in ORS 459.386.   |
| <b>Pilot Program</b>             | <b>Pilot Program</b> means a program which allows Franchisee to offer services on a trial basis for six months or less and to determine rates for such services outside the approved rate structure. City Council approval is required prior to implementation of a pilot program.   |
| <b>Putrescible Material</b>      | <b>Putrescible Material</b> means organic materials that can decompose, which may create foul-smelling, offensive odors or products.   |
| <b>Recyclable Material</b>       | <b>Recyclable Material</b> means any material or group of materials that can be collected and sold for recycling at a net cost equal to or less than the cost of collection and disposal of the same material and excludes excluded waste.   |
| <b>Recycling</b>                 | <b>Recycling</b> means any process by which solid waste is transformed into new or different products in such a manner that the original products may lose their original identity. As used in this Ordinance, recycling includes the collection, transportation and storage of solid waste, done in order to place the solid waste in the stream of commerce for recycling; or for resource recovery. |
| <b>Resource Recovery</b>         | <b>Resource Recovery</b> means the process of obtaining useful material or energy resources from solid waste, including reuse, recycling, and other material recovery or energy recovery of or from solid wastes.  |

**Solid Waste**

**Solid waste** means all useless or discarded putrescible and non-putrescible materials, including but not limited to garbage, rubbish, refuse, ashes, paper, cardboard, sewage sludge, septic tank and cesspool pumpings, or other sludge, useless or discarded commercial, industrial, demolition, and construction materials, discarded or abandoned vehicles or parts thereof, discarded home and industrial appliances, manure, vegetable or animal solid and semi-solid wastes, and dead animals as defined in ORS 459.386. Solid waste does not include excluded waste.

**Source Separation**

**Source Separation** means the separation of waste materials by the generator in preparation for recovery by recycling or reuse.

**Special Service**

**Special Service** means collection of bulky waste, including furniture, appliances and large quantities of waste.

**Total Source Separation** **Total Source Separation** means the complete separation by the source generator or producer of the waste by type or kind of waste from all other types or kinds of waste.

**Waste**

**Waste** means any material that is no longer wanted by or is no longer usable by the generator, producer or source of the material, which material is to be disposed of or to be resource-recovered by another person. Even though materials which would otherwise come within the definition of "waste" may from time to time have value and thus be resource-recovered does not remove them from this definition. Source-separated wastes are "wastes" within this definition.

**Yard Debris**

**Yard Debris** means grass clippings, leaves, tree and shrub prunings of no greater than four inches in diameter, or similar yard and garden vegetation. Yard Debris does not include dirt, sod, stumps, logs or tree/shrub prunings larger than four inches in diameter.



Travis Comfort, Municipal Contract Administrator  
Republic Services of Clackamas and Washington Counties

10295 SW Ridder Road  
Wilsonville, Oregon 97070



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