

The holiday season is upon us once again. The jingle bells are jingling that old familiar tune, the slopes near the base of majestic Mount Hood are glistening with fresh powder, and tiny tots anxiously await the arrival of the best gift ever! Christmas in the Willamette Valley is indescribably special. A time when humanity embraces humanity, and our differences melt away like the hot candle wax of a menorah.

As I look forward to 2022, a year bursting with hope and overflowing with potential, I expect the coming year to serve as a gateway to a new era; a pandemic-free era, where the world has healed and love forever reigns supreme.

On behalf the entire SMART/Fleet team, I wish you all a very merry Christmas and a most prosperous and productive New Year.

Dwight Brashear
Transit Director



Fleet Services – Scott Simonton Fleet Services Manager

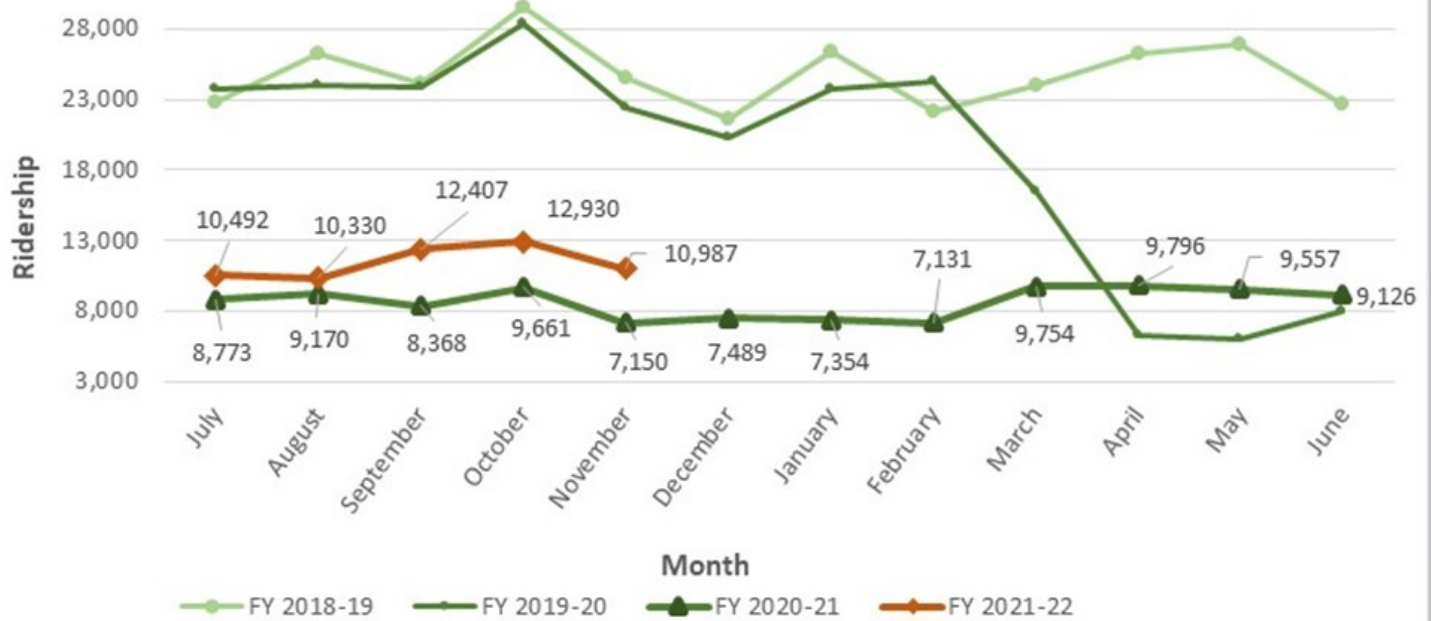
NW Natural Gas has begun construction on a new fueling station to serve SMART's CNG buses. This project will provide ten overnight fueling positions, and retain the existing fast fill capability, and will produce approximately 480 gallon equivalents of fuel daily.

The existing fuel station, constructed in 2012, provided only four overnight fueling positions, and was capable of producing roughly 150 gallon equivalents each day.



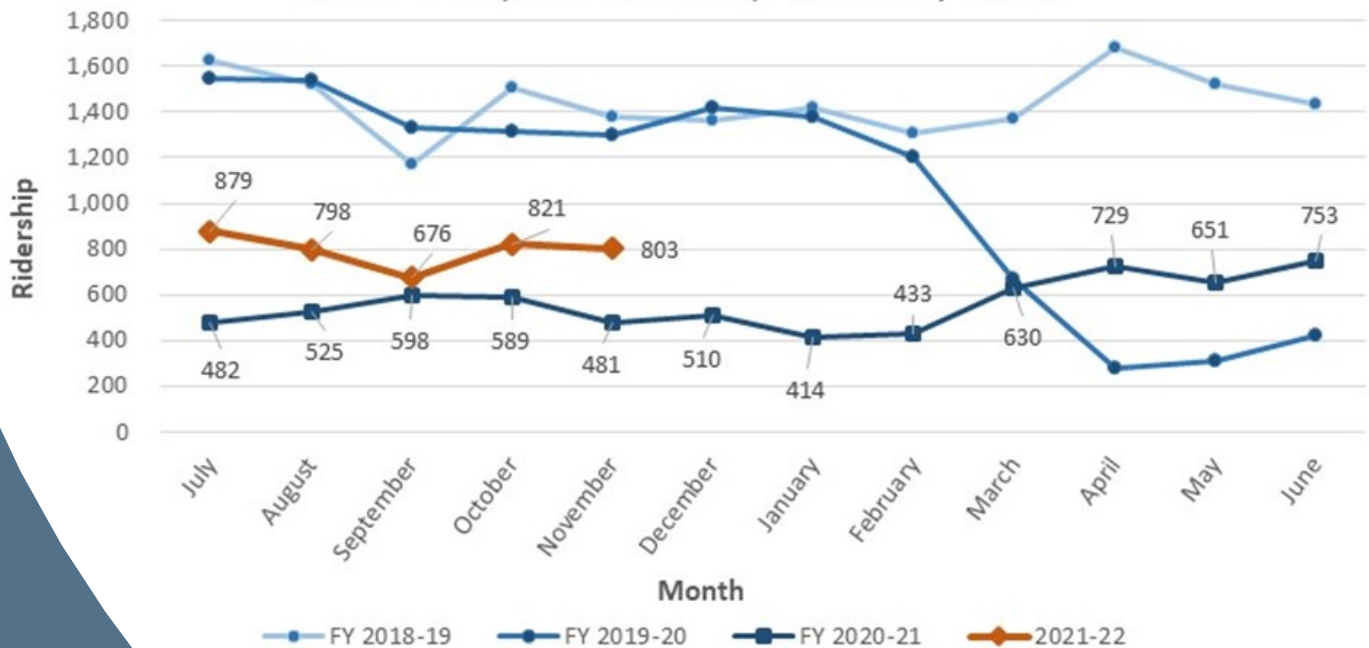
Operations - Eric Loomis Operations Manager

Fixed Route Ridership Trends by Month



Ridership continues to see regular trends comparative to previous years for both fixed route and Dial-a-Ride. Ridership is approximately 50% of pre-COVID levels. This is up significantly from 2020.

Demand Response Ridership Trends by Month



Operations - Eric Loomis Operations Manager**Beyond the Bus Ride**

Every year SMART has an opportunity to be a part of the City's Family Giving program. Supervisor Gregg Johansen donates his time to transport Santa and all of the gifts to those in need. This has been a tradition for 13 years and is a great way our City employees show support to the community we work for.

SMART continues to provide the transportation of meals for the City's nutrition program. Through rain, snow, and ice our professional drivers are able to deliver meals throughout the community every day without interruption. This program has been especially important in the era of COVID-19 to help protect vulnerable populations by limiting exposure to crowded grocery stores. Our drivers and Fleet team continue to operate with industry best practices in keeping vehicles disinfected and transporting these meals safely.



Grants & Program Manager - **Kelsey Lewis**

This month our focus has been planning projects and programs for next year. We plan to reinvigorate some programs like travel training, and launch new ones, like vanpooling. SMART has benefitted from Coronavirus Response and Relief Supplemental Appropriations Act (CRRSAA) dollars for operations, and staff are in the process of closing out that grant now.

Happy Holidays!



Transportation Options - **Michelle Marston** Program Coordinator

For December outreach has been primarily through social media.

Recent posts are focused on keeping folks up to date on any weather induced delays or closures, a hiring campaign, and holiday service closures.

Feliz Navidad!

