



The Hunkpapa Lakota leader and holy man, Sitting Bull once said, "Behold, my friends, the spring is come; the earth has gladly received the embraces of the sun, and we shall soon see the results of their love."

Yes, in spite of all the dark and dreary days of winter; all the dark and desolate days of the previous two years, spring has made its appointed arrival. Never early or late, but always right on time is spring.

It is my sincere hope that spring 2022 will bring into each life rainbows never ending, waterfalls forever flowing, Oregon grapes in bloom, and western meadowlarks singing their old familiar tune. Welcome home, spring. Good to see you, my right and trusted friend.

Dwight Brashear
Transit Director

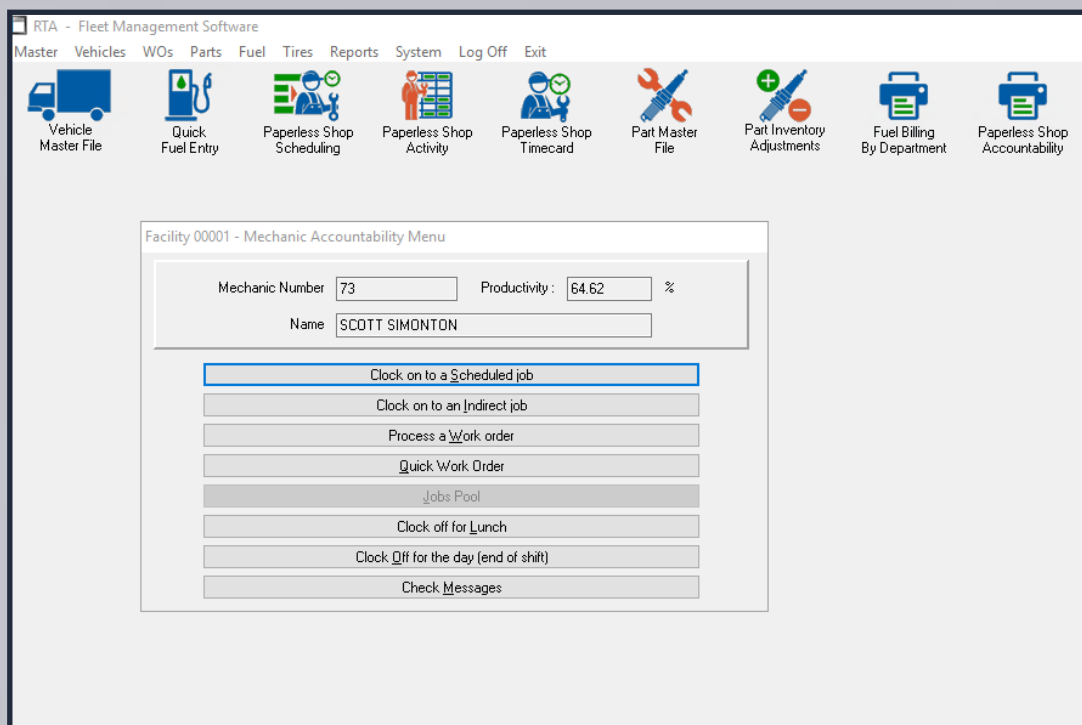
Assistant City Manager, Jeanna Troha, congratulates Dwight Brashear for his 5 years of service at the SMART's All Staff meeting held March 5, 2022.



Fleet Services – Scott Simonton Fleet Services Manager

New Fleet work order system

We have been working to implement a new version of our existing fleet management software, which will provide more accurate maintenance cost information. This system will be utilized in a way similar to the Cartegraph system used by other City departments. Many thanks to the City's Information Systems staff for their help with this transition!



Vehicle security

In an ongoing effort to reduce the City's exposure to vehicle component theft, Fleet has completed the addition/installation of anti-theft devices to protect commonly targeted components.

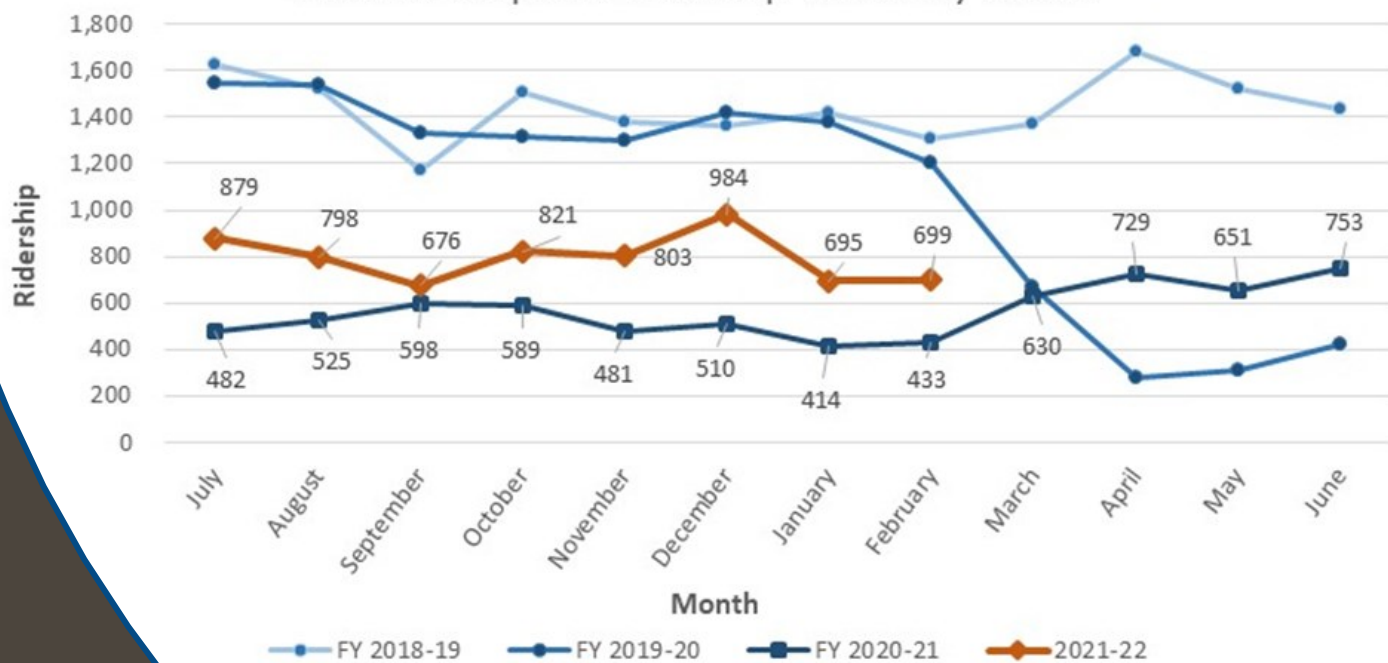


Operations - **Eric Loomis** Operations Manager

Fixed Route Ridership Trends by Month



Demand Response Ridership Trends by Month



Operations - **Eric Loomis** Operations Manager



SMART All Staff meeting held Saturday March 5, 2022



SMART has hired several drivers in March and we have begun training under the new federal Entry-Level Driver Training (ELDT) program.

These new drivers are a welcome to the SMART team as we have been seeing a driver shortage similar to many agencies across the country.

SMART has been working with Human Resources to produce creative marketing campaigns and incentives to draw in

some great applicants with top-notch customer service skills. For new employees who need to obtain a commercial driver license, our intensive training can take up to eight weeks before they are released to drive on their own.

Safety of our customers, our employees, and the traveling public are of the utmost importance, and is integrated into all aspects of our training program.

We held our annual All Staff meeting in March that focused on the City's Diversity, Equity, and Inclusion training. We also introduced industry best practices related to customer service and safety. During the meeting we held an award ceremony to recognize employees for their years of service and outstanding accomplishments. Employees also vote to award a colleague, Joyce W. as SMART's Employee of the Year!

Grants & Program Manager - Kelsey Lewis

Over the last several months, we have been refreshing agreements for a vanpool program that were put on hold during the pandemic. In March, the final agreement was amended and staff will be launching the vanpool program this spring. This is good timing to help Wilsonville employers get back into the swing of things with many employees coming back to their work locations on-site.

During March 2022, we received consultant proposals for the Transit Master Plan update and anticipate Council awarding that contract on April 4. The project will begin with a kick-off meeting and then we'll work with the consultant to create a community engagement plan, including meetings with the Planning Commission and City Council.

And last but not least, we are currently advertising our Transportation Options summer intern position.

This summer internship is designed to promote transportation choices at public engagement events, assist with transit master plan engagement and overall SMART marketing, and introduce the intern to the world of transportation planning and public service. We are excited to have interns again!



Transportation Options - Michelle Marston Program Coordinator

SMART Options program began working on Employee Commute Options (ECO) surveys for two large Wilsonville employers during March. ECO surveys were on hold for the last two years due to the pandemic.

Employee Commute Options is a mandatory program for large employers. Under DEQ's ECO Program, employers with more than 100 employees must provide commute options to employees designed to reduce the number of cars driven to work in Portland and surrounding areas. SMART Options provides transportation choices to HR and directly to commuters onsite.

In addition to ECO work, the Walk @ Lunch

program has been scheduled through September and plans to run this summer beginning in June 2022.

SMART also began a social media campaign to encourage new riders to try transit or carpool due to rising gas prices.

