

Route number: _____

Direction (circle one): N E S W



This survey will help improve SMART routes and experience for our riders.

1. How often do you ride the SMART bus?

- Infrequently, less than once a month
- Occasionally, a couple times a month
- Regularly, several times a week
- Frequently, almost everyday

2. Reason for riding the SMART bus today? (check all that apply)

- I don't own a vehicle
- Saves money
- Convenient
- Helps environment
- Saves time
- Less stressful
- Other: _____

3. How did you get to the stop where you boarded this bus?

- Walked
- Biked
- Other bus/train
- Dropped off
- Drove and parked
- Other

4. Where and when did you get *picked up* for this ride?

Nearest street/landmark: _____

Time of pickup: _____ AM / PM (circle one)

Coming from:

- Home
- Work
- Other
- School
- Shopping
- Visit friends
- Medical appointment

5. Where will you be *dropped off* for this ride?

Nearest street/landmark: _____

City: _____

Heading to:

- Home
- Work
- Other
- School
- Shopping
- Visit friends
- Medical appointment

6. How will you get to your destination from this bus ride?

- Walk
- Bike
- Other bus/train
- Picked up
- Drive
- Other

7. For this trip, are you using a mobility device?

- No
- Wheelchair
- Scooter
- Cane
- Walker
- Other

8. If you did not have public transit for this trip, how would you get to your destination?

- Drive alone
- Walk
- Get a ride from someone
- Carpool
- Bike
- I would not make it
- Dial-a-Ride
- Taxi
- Uber/Lyft
- Other: _____

9. Do you often ride other transit, if so what provider?

Yes, I also ride _____
(Example: WES train, TriMet bus, Cherriots, etc.)

10. Including yourself, how many people live in your household? _____ person(s).

11. How many working vehicles does your household own?

0 1 2 3 4 or more

12. What is your age?

- Under 18
- 18 to 29
- 30 to 65
- Over 65

13. What is your gender?

- Female
- Male
- _____

14. To which racial or ethnic group(s) do you most identify?

- Asian/Pacific Islander
- African-American
- Caucasian
- Latino/Hispanic
- Multi-racial
- Native American
- Middle Eastern
- Other

15. What is your annual income?

- Under \$10,000
- \$10,000 to \$29,999
- \$30,000 to \$49,999
- \$50,000 to \$69,000
- \$70,000 to \$89,000
- Over \$89,000

Home zip code: _____

Your email or phone: _____

Check any or all of the boxes below to receive...

- SMART newsletter
- Survey results
- Enter drawing for a \$25 cash card

Thank you for your time.