



CITY COUNCIL MEETING STAFF REPORT

Meeting Date: August 17, 2026		Subject: Resolution No. 3277 A Resolution Of The City Of Wilsonville Authorizing The City Manager To Execute A Goods and Services Contract With Via Mobility, LLC For Deployment Of Mobility Eco-System CAD-AVL Planning And Passenger Information System For Smart Fleet Operations Project. Staff Member: Diana Kotler, Transit Operations Manager Department: SMART	
Action Required		Advisory Board/Commission Recommendation	
☒ Motion ☐ Public Hearing Date: ☐ Ordinance 1 st Reading Date: ☐ Ordinance 2 nd Reading Date: ☐ Resolution ☐ Information or Direction ☐ Information Only ☐ Council Direction ☒ Consent Agenda		☐ Approval ☐ Denial ☐ None Forwarded ☒ Not Applicable Comments: N/A	
Staff Recommendation: Staff recommends that Council adopt the Consent Agenda.			
Recommended Language for Motion: I move to approve the Consent Agenda.			
Project / Issue Relates To:			
☐ Council Goals/Priorities:	☐ Adopted Master Plan(s):	☒ Not Applicable	

ISSUE BEFORE COUNCIL:

To select Via Mobility, LLC as a qualified firm, to design, install, implement, and maintain Computer Aided Dispatch and Automatic Vehicle Location (CAD-AVL) planning, operations, and passenger information system for SMART transit operations.

EXECUTIVE SUMMARY:

The current SMART CAD-AVL system was deployed in calendar year 2021 through a five-year agreement. The current agreement is set to expire on October 31, 2026. In anticipation of the existing service agreement termination, SMART included this project in Fiscal Year 2026-27 operating budget.

The selected qualified vendor will provide SMART with a CAD-AVL platform to support operations, reporting, dispatching, and information sharing through web-based applications and third-party Mobile Application functions. The firm will be responsible for design, training, installation, and ongoing software support and maintenance of necessary hardware and software. The obtained CAD-AVL system will provide new hardware and software to enable dispatch and operations, customer service interactions, availability of real-time traveler information, and connectivity with other regional public transit providers. The procured technology solution will offer a seamless integration of fixed-route and dial-a-ride demand responsive travel options and trip planning features.

BACKGROUND:

Since 2008, SMART has used CAD-AVL system for operations of the transit system. The system provides fixed-route and on-demand dispatching capabilities, driver monitoring, and connectivity for General Transit Feed System (GTFS) to generate real-time arrival and departure times for customer centric and operational purposes.

Given advances in technology and expiration of the existing agreement with GMV Synchormatics on October 31, 2026, SMART issued a Request for Proposals (RFP) to select the best qualified vendor. Through a thorough solicitation and review process, Via Mobility, LLC was selected for a three-year contract with two one-year extension options.

Software as a Service (SaaS) structure of the agreement will allow SMART to make software licensing available, on a reimbursement basis, to Ride Clackamas small public transit providers.

EXPECTED RESULTS:

Contract approval with Via Mobility, LLC will provide SMART with necessary hardware and software solutions to enable operation of public transit service and accurate customer-centric real-time passenger information. The contract is attached to the resolution, subject to final negotiation of the terms by the City Attorney.

In support of SMART's work to enable regional public transit collaboration, operational and planning software platforms will be available to Ride Clackamas partners. Through a reimbursement agreement structure, SMART will be able to make software applications available to local transit providers.

TIMELINE:

Transition to the new CAD-AVL system will occur from July through October 2026. The new CAD-AVL and passenger information system will be fully deployed effective November 1, 2026. Service

agreement with Via Mobility, LLC is for a three-year term with two one-year extension options.

CURRENT YEAR BUDGET IMPACTS:

The total contract amount is not to exceed \$759,187. The contract is a three-year, with two one-year options, agreement for \$759,187, of which \$499,687 is for one-time implementation costs and \$259,500 for Software as a Service (SaaS) subscription and licensing services. Project is funded through a combination of Federal Transit Administration (FTA) Section 5307 funds, Statewide Transportation Improvement Fund (STIF) formula and local transit tax funding.

COMMUNITY INVOLVEMENT PROCESS:

This project is supported by community involvement conducted during the Transit Master Plan process.

POTENTIAL IMPACTS OR BENEFIT TO THE COMMUNITY:

The availability of real-time passenger information through web-based and mobile applications, at Wilsonville Welcome Transit Center, City bus stops and on the City of Wilsonville website provide our residents, and community at large, with reliable and dependable transit-related information. Accurate information leads to ridership increases as well as perception of safety and security, for operators and passengers alike.

ALTERNATIVES:

The City could repost the request for proposals (RFP) or attempt to negotiate with the other proposers. Not approving the recommended contract will result in lapse in services, due to termination of existing agreement, and inability to dispatch SMART fleet and provide information to the public, which would place service users, as well as SMART/Fleet team members, at a great disadvantage.

CITY MANAGER COMMENT:

N/A

ATTACHMENTS:

1. Resolution No. 3277
 - a. Goods and Services Contract