



City of Wilsonville Program

Reporting Period: January – March 2026

Report Submitted: 4/7/26

1. Referrals to the Program:

- a. Total number of individuals referred to the program this quarter: **8**
- b. Number of referrals for individuals with co-occurring mental health and substance use concerns: **8**
- c. Number of referrals for individuals with substance use only: **0**
- d. Referrals from Wilsonville Police Department and Clackamas County Sheriff's Office: **6**
- e. Referrals from Wilsonville City staff: **0**
- f. Referrals from Wilsonville Community Sharing or Heart of the City: **0**
- g. Other Referrals
 1. The Peer Company: 1
 2. Wilsonville Peer Support: 1
- h. Were there any "inappropriate" referrals, why and where were they sent? We received 0 referrals that were inappropriate. PWS encountered 2 individuals during the quarter that needed peer delivered services but did not qualify for the Wilsonville City Program, due to lack of substance use and/or history of substance use, so PWS referred them to other programs in the tri-county area. One of those programs was The Peer Company's, Clackamas Evolve (self-referral) Program.

2. Individuals Served:

- a. Total Unique Individuals Served: **13**
- b. New Individuals Served: **6**

3. Demographic Data:

- a. Age
 1. 18-24: **1**
 2. 25-54: **7**
 3. 55+: **5**

- b. Race/Ethnicity
 - 1. Native American/American Indian/Alaskan Native: **2**
 - 2. Asian: **0**
 - 3. Black/African-American: **0**
 - 4. Hispanic, Latino/a/x, or Spanish origin: **0**
 - 5. Native Hawaiian or other Pacific Islander: **0**
 - 6. White: **12**
 - 7. Other Race Not Listed: **0**
 - 8. Prefer Not to Answer or Unknown: **0**
- c. Gender
 - 1. Women: **7**
 - 2. Men: **6**
 - 3. Non-binary: **0**
- d. Housing Status
 - 1. Stably Housed: **1**
 - 2. Unstable Housing: n/a
 - 3. Experiencing Houselessness: **6**
 - 4. Unsure: **1**
- e. Participants who are/were pregnant during service participation: **0**

4. Resource connection facilitated by type:

- a. Detox/Withdrawal Management: **1**
- b. Inpatient SUDS Treatment: **1**
- c. Outpatient SUDS Treatment: **1**
- d. Housing: **16**
- e. Employment: **2**
- f. Primary Healthcare: **1**
- g. Mental or Behavioral Healthcare: **0**
- h. Shelter: **3**
- i. Support Groups: **1**

- j. Transportation: **6**
- k. Other: **5**

5. Harm Reduction

- a. Number of interactions where harm reduction support was provided: **0**
- b. Number of interactions where naloxone kits were distributed: **0**

Mid-Services Assessment Results

1. Total assessments completed: **6**
2. What percentage of individuals receiving PSS from your program this quarter felt that their overall wellness (whole health) has improved with PSS? **100%**
3. What percentage of individuals receiving peer support from your program this quarter felt that their quality of life has improved with peer support? **83%**
4. What percentage of individuals receiving PSS from your program this quarter had an increase in natural supports? **50%**
5. What percentage of individuals receiving PSS from your program this quarter felt accepted in their community? **67%**
6. What percentage of individuals receiving PSS from your program this quarter reported they would have returned to a higher level of care if not for PSS? **83%**
7. If individuals DID return to a higher level of care, what sort of higher level of care did they access?
 - Emergency Room (Physical Health)
 - Jail (New Incarceration)
 - Hospitalization (Physical Health, Substance Use/Alcohol)
8. How many families served by your program this quarter were involved with DHS/Child Welfare in some way? **0**
9. How many families served by your program this quarter were involved with Juvenile Justice or Oregon Youth Authority in some way? **0**
10. How many individuals served by your program this quarter were involved with the adult court systems in some way? **4**
11. How many individuals served by your program this quarter were involved with the Mental Health system in some way? **2**

Qualitative Summary:

During this quarter, Denyell (PWS) was able to increase her positive connections with vulnerable individuals in Wilsonville, building on the relationships she established with some of them since October of 2025. She continues meeting people where they are at, supporting them in differing environments, and connecting them to community resource programs, when needed. Some of these resources include but are not limited to, local-area food bank(s), local-area hospitals, the library, SUD and Mental Health Treatment Centers, temporary shelters and other various Clackamas County housing services.

This quarter saw an increase in individuals successfully referred to Denyell (PWS) from the Wilsonville Police Department and Clackamas County Sheriff's Office. As this was the first quarter where Denyell was fully in-place and on-the-job for the entire quarter, as opposed to last quarter where she started after the quarter had begun, she was able to continue building on her positive relationships with Wilsonville staff. Our goal from day one was to successfully communicate, collaborate, and build solid and lasting relationships with community partners, and establish a teamwork environment while serving this community's vulnerable populations. The data compiled over the last two quarters shows how that goal is being realized.

Peer delivered services have a positive impact on Wilsonville's houseless population, through building trusting and respectful relationships and matching the resource/service provision to the needs of the individuals being served. During this quarter, Denyell was able to connect individuals to temporary shelter services, obtain hotel vouchers, food resources, and facilitate connections to hospitals, detox, and other medical services. In one instance, Denyell was able to help an individual find a place to park their RV in a legal, long-term spot, so this individual could check in to inpatient SUD treatment. She communicated her plan to team members, including myself, and successfully saw it through from start to finish. I'm happy to report that this individual has remained in treatment, and Denyell continues to offer him support while he's there.

Vulnerable members of Wilsonville's Older Adult population are also seeing the benefits of having an experienced peer support specialist embedded in the community. Denyell has several Older Adults on her current peer caseload, some that are housed and some that are unhoused. These individuals require a special touch, as their specific needs can often be harder to resource due to scarcity, transportation issues, stringent requirements, and other factors. One individual would likely have faced eviction had it not been for a team effort by Denyell, Brenda, Wilsonville Police Department, TVFR and others. Recently, Denyell was able to successfully coordinate in-home care services for this individual, at their request. These services will give this individual the opportunity to remain successfully housed and allow them to live in a dignified and safe environment. - *Geoff Moser, EVOLVE Program Manager at The Peer Company*

Success Stories:

“I have been working with a vulnerable older gentleman here in Wilsonville who is houseless and struggles with mental health daily. He has shared some of his history with me, and this helped me understand the kind of approach needed to become successful in gaining his trust. In doing so, he has opened up more about recent struggles he is facing and the fear he has surrounding this. With this information and his support, I was able to call resources to get him the proper help he needed. The peer shared that he feels much safer and more secure, and he shares all the time that having peer support has been such a blessing for him.” – Denyell Cruise, PWS

“I have been working with a peer here in Wilsonville for approximately five months now. At first, it was scary for her to open up to a new person, but over time with patience, transparency, consistency, openness and empathy we have built a solid trusting peer relationship. This has been very helpful to support her through some recent significant challenges she is facing. She is overcoming barriers and is open to asking for help when she needs it. And she shared that her recovery related and mental health challenges have also lessened, while also being more open about the challenges she still faces in those areas.” – Denyell Cruise, PWS