

CITY COUNCIL MEETING STAFF REPORT

Meeting Date: April 7, 2025		Subject: Resolution No. 3194 A Resolution of the City of Wilsonville Adopting the FY 25/26 Five-Year Action Plan and Annual One-Year		
		Implementation Plan for the Wilsonville Tourism		
		Development	Strategy	
		Staff Member: Zoe Mombert, Assistant to the City		
		Manager		
			Department: Administra	ation
Action Required		Advisory Board/Commission Recommendation		
\boxtimes	Motion			
	Public Hearing Date:		☐ Denial	
	Ordinance 1st Reading Date:		☐ None Forwarded	
	Ordinance 2 nd Reading Date:		☐ Not Applicable	
\boxtimes	Resolution		Comments: The Tourism Promotion Committee recommended adoption of the plan at the April 7, 2025 meeting.	
	Information or Direction			
	Information Only			
	Council Direction			
\boxtimes	Consent Agenda			
Staff Recommendation: Staff recommends adopting the Consent Agenda				
Recommended Language for Motion: I move to adopt the Consent Agenda.				
Project / Issue Relates To:				
☐ Council Goals/Priorities: ☐ Adop		ed Master Plan(s):	☐ Not Applicable	

ISSUE BEFORE COUNCIL:

Adoption of Resolution No. 3194 approves the proposed fiscal year (FY) 2025/2026 Five-Year Action Plan and Annual One-Year Implementation Plan for the Wilsonville Tourism Development Strategy as recommended to City Council by the Tourism Promotion Committee on March 19, 2025.

EXECUTIVE SUMMARY:

The Tourism Promotion Committee unanimously recommended, on March 19, 2025, adoption by Council of FY 2025/26 Five-Year Action Plan and Annual One-Year Implementation Plan for the Wilsonville Tourism Development Strategy.

The FY 2025/2026 Five-Year Action Plan and Annual One-Year Implementation Plan for the Wilsonville Tourism Development Strategy is known by the shorthand "1/5-Year Action/Implementation Plan" or also just the "Tourism promotion business plan." This plan summarizes the past year's tourism promotion program, provides a longer-range five-year plan, and details specific components and activities for the upcoming 2025/26 fiscal year.

The Tourism Promotion Consultant JayRay continued social media and marketing efforts over the last year. JayRay has continued to expand the trip itineraries, produced regular blog posts, hosts influencers and continues work with Datafy, a geofencing data-analytics consultant, on the City's behalf. Using aggregated credit card expenditure data, Datafy has helped JayRay and the Tourism Promotion Committee better understand our visitors and improve our marketing efforts. JayRay updated the photo library with post pandemic pictures and created new video content to be used in social media campaigns. In 2024, the Tourism Promotion Committee selected a consultant, Whereabouts, to update the Tourism Development Strategy, which was originally adopted in 2014. The project was extended to early 2025 to allow time for the new Council to be seated and informed about the project before adoption. The plan was recommended to Council by the Tourism Promotion Committee on March 19, 2025.

The "1/5-Year Action/Implementation Plan" or "Tourism promotion business plan" is then implemented by a corresponding tourism promotion marketing plan, now formally titled the Tourism Promotion & Destination Marketing Services Plan. This plan includes a Scope of Work that provides extensive details and information on specific marketing promotion programs that are utilized by the Explore Wilsonville tourism promotion program.

Background Information

The year 2025 marks the tenth, rolling version of the Tourism promotion business plan, which is updated annually as required by Resolution No. 2541 that created the City's tourism promotion program and formed the Tourism Promotion Committee. Essentially, this update to the Tourism promotion business plan continues to advance the longer-term five-year strategy of the action plan. That is, the short-term one-year implementation plan seeks to advance the top priorities of the larger five-year action plan.

The fiscal year (FY) 2025/2026 Five-Year Action Plan and Annual One-Year Implementation Plan for the Wilsonville Tourism Development Strategy lists Tourism Promotion Committee Members and Committee Meetings, summarizes the past year's accomplishments and lays out possible projects to be accomplished in FY 25-26. The Tourism Development Strategy will be adopted before the end of fiscal year 2024-2025, then the committee will be able to lay out short-term and long-term projects in future years.

EXPECTED RESULTS:

The City's Explore Wilsonville tourism promotion program continues to operate through the fiscal year 2025/2026.

TIMELINE:

The City's Explore Wilsonville tourism promotion program continues operation through June 30, 2026.

CURRENT YEAR BUDGET IMPACTS:

The proposed FY 2025/2026 Promotion & Destination Marketing Services Plan is within budget. The City's FY 2025/2026 total Park & Recreation Tourism budget includes \$270,000 for tourism promotion.

COMMUNITY INVOLVEMENT PROCESS:

Development of the underlying Tourism Development Strategy had considerable public engagement during the 2013-2014 timeframe that included participation by a large citizen task force and interviews/surveys with residents and tourism stakeholders. Subsequently, the Tourism Promotion Committee has overseen the development of eight annual business plans, adopted by the Council. There was community and stakeholder engagement during the development of the new Tourism Development Strategy.

CITY MANAGER COMMENT:

City Council adoption of Resolution No. 3194 for the FY 2025/2026 Five-Year Action Plan and Annual One-Year Implementation Plan for the Wilsonville Tourism Development Strategy appears to be in alignment with Resolution no. 2541 and the new Tourism Development Strategy.

ATTACHMENTS:

- A. Resolution No. 3194
 - 1. FY 2025/2026 Five-Year Action Plan and Annual One-Year Implementation Plan for the Wilsonville Tourism Development Strategy