

# City of Wilsonville

## 2024 Annual Report

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**Presented by**

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Municipal Relationship Manager

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Sustainability in Action

# Residential Garbage Service

Weekly Trash Service includes:

- 65-gallon Recycling cart
- 65-gallon Yard Debris with Food Waste cart
- 18-gallon Glass Recycling bin
- Motor Oil and Batteries can also be recycled in the glass bin

**Additional Services Available:**

Curbside Bulky Waste Collection Available on Wednesdays

Recycle+ is Collected Twice per Month

Drop-boxes Available Upon Request



Material Hauled	2024 Tons
Commingled Recycling	961
Glass	151
Garbage	4,281
Yard Debris with Food Waste	2,297
2024 Total:	7,690

# Commercial Service

Standard Service Available:

- 1 to 6 Day(s) a Week Garbage
- 1 to 5 Day(s) a Week Recycling
- 1 to 4 Day(s) a Week Food Waste
- Weekly Glass Collection



	Container Size	Containers
Multifamily	35G Cart	3
	65G Cart	1
	95G Cart	1
	Front Load (all sizes)	52

	Container Size	Containers
Commercial	35G Cart	5
	65G Cart	17
	95G Cart	64
	Front Load (all sizes)	336

Material Hauled	2024 Tons
Cardboard	1,812
Commingle Recycling	131
Food Waste	117
Glass	69
Garbage	6,678
2024 Total:	8,807

# Drop-box and Compactor Service

	Drop Box Size	Hauls
Industrial	10 Yard	782
	20 Yard	1,234
	30 Yard	2,183
	40 Yard and Larger	1,913



Material Hauled	2024 Tons
Cardboard	647
Commingle	65
Concrete	3,429
Dirt and Stone	25
Dry Waste	7,776
Glass	1,215
Metal	131
Garbage	4,246
Sod	40
Special Waste	407
Wood	607
Yard Debris	61
2024 Total:	18,649



# Operational Efficiencies

Our operations team's works hard year-round to make sure we are running as efficiently as possible.

We track data on each service type.

**Residential** service is tracked by the number of customers serviced per hour.

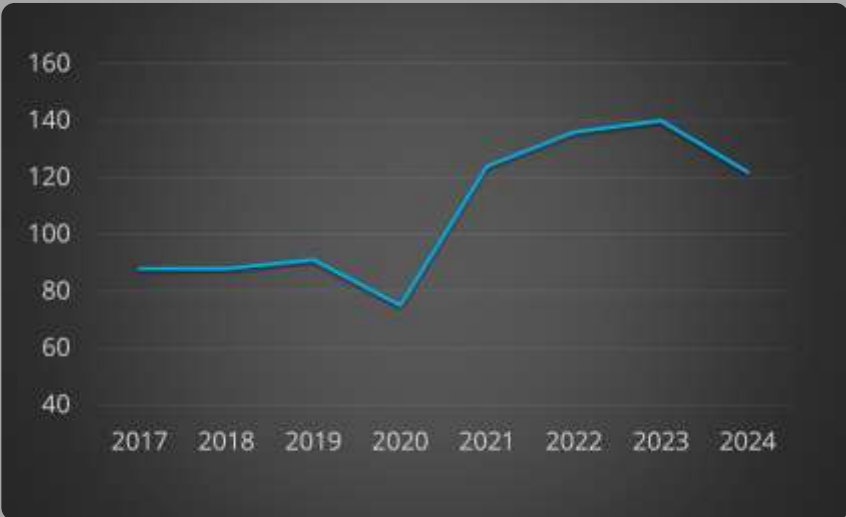
**Commercial** service is tracked by the number of yards lifted per hour

**Drop-box and Compactor** service is tracked by the minutes per haul

Sometimes there are circumstances beyond our control. Such as winter storms, summer heat waves, and road construction to name a few.









Since 2023 and anticipated into 2026, the Water Pipeline Project has significantly impacted our operational efficiencies.

## Residential Drive-bys Per Hour



# Recycling Depot

Wilsonville Residents and Businesses can drop-off the following materials, without charge, at our Ridder Road Recycling Depot.

-  Cardboard
-  Electronic Waste (e-Waste)
-  Glass Bottles
-  Metal
-  Metal Cans
-  Paper
-  Plastic Jugs
-  Plastic Tubs



## Location:

10295 SW Ridder Road,  
Wilsonville, Oregon 97070.

## Hours of Operation:

Monday – Friday, from 8:00AM to 5:00PM

# Customer Feedback

Customer Type	Number of Lifts	Reported Complaints	% of Total	Average per Month	Reported Compliments
Residential	821,664	27	0.003%	2.25	7
Commercial	105,442	3	0.003%	0.25	1
Industrial	6,112	2	0.033%	0.17	-

## 2024 Wilsonville Compliments

“Called to say that your drivers are wonderful!” -**Linda**

“Your driver Fred and the rest of the team are so awesome with our son! Wanted to give them a shout-out!” -**Amber**

“Went to your depot on Ridder Road to drop off some cardboard and was met by Harrison! Who provided exceptional service assistance in unloading my cardboard. Harrison is an impressive employee to represent Republic Services” -**Shawn**



State Statute requires cities over 4,000 in population to offer their residents the opportunity to recycle.

This includes education and outreach requirements. Republic Services and Clackamas County make sure that Wilsonville stays in compliance and meets its requirements on time.

Samples of the recycling guide from our e-mail blast and bill insert last year, and going out again this November, are pictured here. These also went out in the Boones Ferry Messenger.

Clackamas County takes care of the City mandated reporting and recycling outreach requirements, in partnership with Republic Services.

# 2026 Wilsonville Recycling Guide



## Recycling Guide

Thanks for recycling these items! All items must be empty and dry.



Following the guidelines of what is allowed in your recycling bin saves natural resources, reduces pollution and creates jobs.



Scan for: العربية, 简体中文, 繁體中文, 日本語, हिन्दी, Русский, Azərbaycani, español, Tagalog, ગુજરાતી, tiếng Việt.

### Cardboard and Cartons



Flattened cardboard, packaging boxes, and food and beverage cartons

Pizza boxes must be empty with no food residue.

### Paper



Newspaper, magazines, office paper, paper egg cartons, mail, paperback books, paper bags, and non-metallic gift wrap

### Plastic



Bottles, round containers, buckets, and rigid plant pots

Caps OK if screwed on. All items must be 2 inches by 2 inches or larger.

### Metal



Aluminum and steel cans, and scrap metal

### Glass



Bottles and jars  
Remove caps and lids.

Place in glass-only bin

### No!



No bagged  
recyclables



No foam



No food or liquid  
(empty all containers)



No plastic bags  
or stretchy plastic  
(shower doors, tarp, etc.)



No hoses,  
cords, or wires





844-737-8254

<https://www.republicservices.com/municipality/portland-metro>



# Community Outreach

Republic Services values our in-person community engagement events and are always looking for more to add to our calendar. These events give us and our customers an ideal opportunity for face-to-face interactions and provide them with information on changes in recycling, like the Recycling Modernization Act (RMA).



## Annual Wilsonville Events:

- ★ Wilsonville Public Schools' Events
- ★ Earth Day Celebration
- ★ Birthday Parades
- ★ Toys for Tots – Christmas Toy Drive



# 2025 Spring Bulky Waste Day

June 21<sup>st</sup>, 2025

463 Cars    55.32 Tons

65 Mattresses Recycled





# Fall Leaf Clean-up

Each Fall, Wilsonville Residents get an annual opportunity to drop-off as many leaves as they would like. There are two site locations, one at City Hall, and the second in Charbonneau.

On November 23rd, 2024, we collected 14.06 tons in four 30yard drop-boxes hauled from City Hall and we collected 4.3 tons in two 30yard drop-boxes hauled from Charbonneau.

Both Republic Services and the City of Wilsonville hear great community feedback for providing this event to residents each year.

## November 23<sup>rd</sup>, 2024





# Upcoming 2025 Events

# Leaf Drop Off Day

## Bulky Waste Day

Date

October 25<sup>th</sup>, 2025

Time

9:00AM to 1:00PM

Location

Willamette Resources Inc  
10295 SW Ridder Road  
Wilsonville, OR 97070

## City Hall

Date

November 22<sup>nd</sup>, 2025

Time

9:00AM to 2:00PM

Location

29799 SW Town Center Loop E.  
Wilsonville, OR 97070

## Charbonneau

Date

November 22<sup>nd</sup>, 2025

Time

9:00AM to 2:00PM

Locations

32190 Armitage Road  
Wilsonville, OR 97070  
  
31756 Country View Lane  
Wilsonville, OR 97070

# Thank You

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V.A.L.O.R.



Women  
of Republic



Black  
Employee  
Network



UNIDOS  
UNITE



PRISM