



CITY COUNCIL AGENDA ITEM BRIEFING SHEET

Council Date: 03/14/2022	Department: Administration	Presented By: Bryan Grimes
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AGENDA ITEM:

Notice of Intent to Cancel Managed Services Agreement with Maverick Computer Services

BACKGROUND:

The City of Willow Park has been engaged in a Managed Services Agreement with Maverick Computer Services since 2010. The City has grown to the extent that it is believed we need to go in a different direction with our IT services, this would entail more one on one support to accommodate our IT needs.

Below is a summary from Maverick of services to be cancelled should Council provide notice:

1. **Managed Service Agreement** – Happy to do 60 days termination.
2. **Cybershark SOC as a Service** – Current 1 year agreement ends 5.30.23.
3. **Office 365 Licensing** – These are billed monthly but have a 1 year agreement for the pricing level you have. Current 1 year agreement ends 12.20.23. To the best of my knowledge the Office 365 licenses can only be moved to another vendor that uses the same distributor, or terminated with a 100% buyout of the remainder of the term.
4. **Mail Protection and Archiving** – Can be cancelled at any time. Migration of the mail in the archive can be quite a project. We have not done one to estimate the scope of time involved.
5. **Endpoint Detection and Response** – Can be cancelled at any time.

STAFF/BOARD/COMMISSION RECOMMENDATION:

Recommended Motion: To authorize the City Manager to deliver a Notice of Intent to terminate the Managed Services Agreement with Maverick Computer Services.

EXHIBITS:

None

ADDITIONAL INFO:	FINANCIAL INFO:	
	Cost	\$ N/A
	Source of Funding	\$ N/A