



SERVICE ORDER

THIS SERVICE ORDER ("Service Order"), is executed and effective upon the date of the signature set forth in the signature block below ("Effective Date") and is by and between Charter Communications Operating, LLC on behalf of those operating subsidiaries providing the Service(s) hereunder ("Spectrum") and Customer (as shown below) and is governed by and subject to the Spectrum Enterprise Commercial Terms of Service posted to the Spectrum Enterprise website, <https://enterprise.spectrum.com/> (or successor url) or, if applicable, an existing services agreement mutually executed by the parties (each, as appropriate, a "Service Agreement"). Except as specifically modified herein, all other terms and conditions of the Service Agreement shall remain unamended and in full force and effect.

Spectrum Enterprise Contact Information	
Contact: Michael J Medal II	
Telephone: 330-903-3673	
Email: michael.medal@charter.com	

Customer Information		
Customer Name CITY OF WILLOWICK	Order # 14369751	
Address 30435 LAKE SHORE BLVD WILLOWICK OH 44095		
Telephone (440) 585-3700	Email: mvanni@cityofwillowick.com	
Contact Name Michael Vanni	Telephone (440) 585-3700	Email: mvanni@cityofwillowick.com
Billing Address 30435 LAKE SHORE BLVD WILLOWICK OH 44095		
Billing Contact Name	Telephone	Email:

NEW AND REVISED SERVICES AT 30100 Arnold Rd , Willowick OH 44095				
Service Description	Order Term	Quantity	Monthly Recurring Charge(s)	Total Monthly Recurring Charge(s)
Spectrum Business Voice	Month to Month	2	\$59.98	\$59.98
TOTAL*				\$59.98

NEW AND REVISED SERVICES AT 30435 Lake Shore Blvd Unit Police, Willowick OH 44095				
Service Description	Order Term	Quantity	Monthly Recurring Charge(s)	Total Monthly Recurring Charge(s)
Spectrum Business Voice	Month to Month	3	\$89.97	\$89.97
TOTAL*				\$89.97

NEW AND REVISED SERVICES AT 31500 Willowick Dr , Willowick OH 44095				
Service Description	Order Term	Quantity	Monthly Recurring Charge(s)	Total Monthly Recurring Charge(s)
Spectrum Business Voice	Month to Month	1	\$29.99	\$29.99
TOTAL*				\$29.99

ONE TIME CHARGE(S) AT 30435 Lake Shore Blvd Unit Police, Willowick OH 44095			
Service Description	Quantity	One Time Charge(s)	Total One Time Charge(s)
Standard Installation	1	\$99.00	\$99.00
TOTAL*			\$99.00

ONE TIME CHARGE(S) AT 31500 Willowick Dr , Willowick OH 44095			
Service Description	Quantity	One Time Charge(s)	Total One Time Charge(s)
Standard Installation	1	\$99.00	\$99.00
TOTAL*			\$99.00

ONE TIME CHARGE(S) AT 30100 Arnold Rd , Willowick OH 44095			
Service Description	Quantity	One Time Charge(s)	Total One Time Charge(s)
Standard Installation	1	\$99.00	\$99.00
TOTAL*			\$99.00

VOICE SERVICE ORDER INFORMATION			
E-911 Location Address	Current LEC	Current IXC	LEC BTNs
	Ohio Bell/AT&T		440-585-5136
	Ohio Bell/AT&T		440-944-1575
			440-943-3970



1. **TOTAL CHARGE(S).** TOTAL MONTHLY RECURRING CHARGES AND TOTAL ONE-TIME CHARGES ARE DUE IN ACCORDANCE WITH THE MONTHLY INVOICE.
2. **TAXES.** PLUS APPLICABLE TAXES, FEES, AND SURCHARGES AS PRESENTED ON THE RESPECTIVE INVOICE(S).
3. **SPECIAL TERMS.**

By signing below, the signatory represents they are duly authorized to execute this Service Order.

CUSTOMER SIGNATURE

Signature: _____

Printed Name: _____

Title: _____

Date: _____

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