

SOC 2026 At A Glance

Major Progress

Infrastructure Capacity

- 94 Force Main Connection underway (\$5.8M total; \$2.9M federal grant)
- Meadows Trunk Line construction underway (\$1.7M investment)
- System-wide hydrant replacement and water tower rehabilitation program.

Financial Stability

- Conservative budgeting and spending discipline implemented
- New financial software underway to improve transparency and reduce costly fees
- Zero-Based and Priority-Based Budgeting implementation in progress for FY2027

Public Safety Strength

- Law Enforcement Sales Tax improved officer retention (zero turnover 18+ months)
- \$50,000 Missouri Blue Shield grant enhanced investigative capability
- Continued leadership development and community engagement programs

Operational Readiness

- Paperless development submissions and online inspections implemented
- Active Transportation Plan completed; Economic Development Policy underway
- Performance scorecards and public dashboards in development

2026 Priorities

- Complete Meadows Trunk Line and 94 connection upgrade
- Continue infrastructure replacement, stormwater, and road improvements
- Implement Economic Development Policy
- Expand performance dashboards and modernize financial systems

Strategic Position

Willard has strengthened infrastructure, stabilized financial systems, and modernized operations.

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The City is increasingly positioned to support responsible growth, maintain reliable services, and execute its long-term priorities.