

To: Whittier City Council  
From: City Manager Jackie C. Wilde  
Re: City Manager Report for November 2025 Council Meeting

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The City of Whittier's November report captures significant progress and critical updates across multiple departments, showcasing the city's continued commitment to infrastructure development, financial accountability, and community engagement.

## City Manager Office

### Manager's Monthly Wilde Recognition

This month's recognition goes to two outstanding teams whose work reflects the best of Whittier.

**Public Works** earned **1st place** in the Alaska Rural Water Association's *Statewide Water Taste Test*. Their commitment to quality shows in every tap, and this award reaffirms the skill and pride they bring to serving our residents.

**Whittier Harbor** achieved **Gold Certified Alaska Clean Harbor** status—an accomplishment that speaks to their dedication, professionalism, and care for our marine environment.

Both accomplishments represent excellence that benefits the entire community. I'm proud of the work these teams do every day, and the town should feel equally proud of what they've achieved.

The administration is pleased to share that our recruitment for Assistant City Manager resulted in a highly qualified internal applicant who meets the full needs of the role. Shelby Carlson has demonstrated strong capability, steady judgment, and a clear commitment to Whittier's operations and future. We are proud to offer her the position of Assistant City Manager, and she will also serve as Acting City Clerk until that vacancy is filled. Her knowledge of our organization and her readiness to step into expanded responsibilities will provide valuable continuity and support for the entire team.

**ICMA Annual Conference – Initial Takeaways** During October I attended the ICMA Annual Conference. The sessions were directly relevant to the work we are doing in Whittier, especially as we manage major projects, organizational change, and long-term planning. Below is a summary of several of the sessions I attended and how I see them applying to our community. I plan to include additional sessions and applications in next month's CMR.

**1. Partners in Local Governance – Council–Manager Alignment** This session focused on strengthening the council–manager form of government at a time when political polarization and leadership turnover are common. The emphasis was on shared responsibility between elected officials and professional managers, continuity in governance, and practical ways to build trust—both within city leadership and with the public.

### Key applications for Whittier:

- **Internal alignment:**  
Whittier's small size, complex land negotiations, environmental cleanup projects, and year-round operations make alignment between the Council and administration critical. One clear

takeaway is the value of **annual joint Council–Administration work sessions** built around priorities such as land policy, harbor redevelopment, transportation planning, and grant strategy. These would help keep everyone moving in the same direction and reduce surprises.

- **Institutional knowledge:**

We rely heavily on a small group of experienced leaders. The session reinforced the need for **succession planning, documented procedures, and project histories**, so that when people transition out, the City can continue to move forward without losing momentum. The structured evaluations, communication standards, and recognition practices we have been implementing fit squarely with these recommendations.

- **Managing political pressures in a small community:**

In Whittier, residents and officials see each other daily. Political disagreements can become personal if we are not careful. The tools discussed—facilitated discussions, shared leadership training, and clear council–manager collaboration frameworks—can help maintain professionalism and keep the focus on issues rather than personalities. Regular governance refreshers and a consistent onboarding process for new councilmembers will also help reduce misunderstandings about roles.

- **Public trust and participation:**

With high-visibility projects underway—DeLong Dock, the Comprehensive Plan RFP, Shotgun Cove, ARRC land work, and environmental remediation—public trust is essential. The session highlighted the importance of **clear, accessible communication** on project status, timelines, and decision-making processes, and using engagement formats that work in small communities (open houses, field visits, simple digital updates). Demonstrating unity between the Council and administration during public meetings is a key part of building and maintaining that trust.

Overall, the session supported the direction we are already heading—emphasizing collaboration, role clarity, and long-term continuity in how we govern.

**2. Leadership at Every Level – Empowering Women in Government** This workshop focused on practical confidence and communication skills for women in government. It covered how to show up clearly in high-stakes conversations, navigate tough topics, guide group dynamics, and support one another as leaders at every level of an organization.

**Key applications for Whittier:**

- **High-stakes communication:**

Our staff routinely handle sensitive interactions—land-use questions, code enforcement, work with ARRC and DOT, complex grant and consultant work. The session reinforced the value of **clear, direct messaging**, particularly for women in supervisory and public-facing roles, to reduce misunderstandings and ensure consistent service.

- **Tough conversations:**

In a small organization, we do not have the luxury of letting performance issues or cross-department conflicts drag on. The workshop offered structured approaches for setting expectations, giving feedback, and holding boundaries in a way that is firm and respectful. These tools align with our efforts to improve evaluations and direct communication.

- **Leading under pressure:**

Much of our work is time-sensitive—emergency coordination, harbor issues, weather impacts, and overlapping grant deadlines. The session emphasized techniques to **pause, reset,**

**and lead with intention**, which will be useful for staff who regularly present to Council, engage with the public, or negotiate with partners.

- **Group dynamics and support:**

With small teams, meeting dynamics matter. The training highlighted tools for managing discussions, ensuring all voices are heard, and keeping meetings on track—even when the subject is contentious. This is particularly relevant for our internal coordination meetings and interagency discussions. The emphasis on peer support and mentoring also matches our culture and our need to grow leadership from within.

The main message was that confident, grounded communication is a skill set we can build across the organization, and doing so will improve both internal operations and our interactions with the public and partners.

**3. Cultivating Civility, Respect, and Fair Treatment** Several sessions focused on civility and respect in the council–manager environment and how national-level polarization is showing up in local government. The common theme was that technical planning is not enough; success now depends heavily on trust, relationship-building, and how we treat one another inside the organization and in public forums.

**Key applications for Whittier:**

- **Council–Manager relationship:**

Our current and upcoming projects—harbor work, ARRC lands, environmental cleanup, infrastructure, and long-range planning—require a unified leadership approach. The sessions reinforced best practices such as **regular check-ins, defined communication protocols, and shared priorities** to reduce misunderstandings and keep us aligned, even as Council composition or external pressures change.

- **Fair and consistent treatment of staff:**

A strong point made in the discussions was that **trust must be built intentionally and applied consistently**. Trust should be earned through performance and professionalism, but it should not be withheld from new employees because of past conflicts or distrust of someone else in administration. Evaluating each employee on their own merit, and being clear about expectations, is essential for organizational stability and for attracting and retaining strong employees.

- **Healthy council–staff interactions:**

In Whittier, staff have more direct contact with Council members than they would in a larger city. Tools from the sessions support clearer boundaries, predictable processes for how work is assigned, and respectful collaboration. This reduces the likelihood that staff are pulled into political tension and helps maintain a professional environment.

- **Governance team–community environment:**

Our residents often approach leadership informally and expect quick responses. The sessions highlighted the importance of **structured communication, consistent external messaging, and transparent processes** so that even difficult or unpopular decisions are handled in a way that sustains trust. This is especially important as we move through the Comprehensive Plan, harbor and transportation work, and decisions around contaminated sites.

Collectively, these lessons support the culture we are working to build: respectful, fair, and grounded in clear roles and expectations.

**4. The Evolving Nature of Public Comment** Another key session examined how public comment has shifted since COVID. Hybrid and remote participation have changed how the public interacts with governing bodies. National and international issues now often surface in local forums, and managers are adjusting to maintain civility and workable meetings.

**Key applications for Whittier:**

- **Hybrid and remote participation:**  
We already use a mix of in-person and telephonic participation. The session reinforced the importance of **clear instructions, time limits, and consistent enforcement** for remote and in-person testimony to avoid disruptions and ensure fairness.
- **Keeping local decisions local:**  
The presenters noted that national debates frequently show up during local comment periods. For Whittier, this can appear in discussions about environmental cleanup, land use, harbor operations, or state/federal regulations. Clear agendas, focused facilitation, and reminders of the City's actual authority can help keep the conversation grounded.
- **Civility and staff protection:**  
The session emphasized setting and enforcing behavioral expectations so that frustration does not turn into personal attacks. This includes ensuring that **speakers address the body rather than individual staff**, using a standard script at the start of meetings, and applying decorum rules consistently. As public comment becomes more pointed, it is also important that our internal expectations around trust and fairness are applied consistently, and that staff—especially new employees—are not penalized because of historical issues.
- **Helping the community understand complex issues:**  
Whittier is dealing with long-term, complicated topics such as the Comprehensive Plan, harbor finance, environmental cleanup strategies, and major grant activity. Well-structured staff reports, visual aids, and timelines can help reduce confusion and make public comment more productive.

A structured, civil, and predictable public comment process supports transparency, protects staff, strengthens Council leadership, and helps the community stay focused on local priorities rather than getting pulled entirely into national-level debates.

**5. Purpose, Positivity, and Leadership Retention** This session focused on what keeps local government leaders engaged and what drives them away. The conversation went beyond pay and workload to look at purpose, positive psychology, and organizational culture.

**Key applications for Whittier:**

- **Purpose as a retention tool:**  
Our work in Whittier is highly mission-driven—harbor redevelopment, ARRC land negotiations, environmental cleanup, transportation planning, emergency response, and economic development. The research presented shows that regularly **connecting daily work to long-term community impact** helps leaders stay invested, especially during intense periods.

- **Supportive environment:**  
Retention is strongly affected by culture. Strengthening communication norms, clarifying workloads, and encouraging cross-department support all reduce burnout. The session echoed the importance of **fair expectations and consistent treatment**, including for new hires, and not carrying old distrust forward from former personnel.
- **Resilience and positive psychology:**  
Leaders are more likely to stay when they feel hopeful, supported, and recognized. Practices like reflective check-ins, peer support, and routine recognition can help maintain morale. For Whittier, where a small number of people carry large responsibilities, these practices are particularly important.
- **Autonomy, belonging, and growth:**  
Leaders thrive when they have room to make decisions, feel part of a cohesive team, and have opportunities to grow. Delegation, shared ownership of key projects, and clear roles all contribute to that. The session also underscored the value of predictable support from elected officials and respectful treatment during disagreements.

These ideas align with our ongoing efforts to stabilize operations, strengthen our internal processes, and build a work environment where people want to stay and grow.

**6. Green Spaces and Public Places – Natural Assets as Strategic Infrastructure** This session focused on preserving and using natural assets as core infrastructure for community health, resilience, and economic development. The presenters discussed how rapid development can damage natural systems, and how tools like conservation easements, overlays, and targeted acquisitions can protect key areas while still allowing growth.

#### **Key applications for Whittier:**

- **Natural assets as identity and strategy:**  
Whittier’s location on Prince William Sound, our mountains, wetlands, creeks, and shoreline are central to our identity and economy. The session reinforced that these are not just “nice to have” features—they are **strategic assets** that support tourism, quality of life, and community branding.
- **Protection and resilience:**  
Given our exposure to avalanches, storms, and seismic risk, preserving natural drainage systems, wetlands, and buffers is a practical risk-reduction strategy. These systems should be integrated into our Comprehensive Plan, zoning tools, and capital planning as we consider housing, Shotgun Cove, waterfront improvements, and trail networks.
- **Green space, health, and social cohesion:**  
Parks, trails, shoreline access, and public open spaces support mental health and give residents places to gather, which is important in a community with limited indoor options. This ties directly to the work of Parks & Recreation volunteers and the broader effort to strengthen community amenities.
- **Implementation tools:**  
The session covered practical approaches we can adapt: conservation easements for sensitive shoreline or creek areas, protective overlays tied to hazards or habitat, small parcel acquisitions to preserve public access, and leveraging grants and partnerships with state and federal agencies.

Balancing growth with environmental stewardship and quality of life will remain a central theme for Whittier. This session provided a good framework for embedding natural assets into our planning and development decisions, rather than treating them as an afterthought.

These sessions collectively reinforced that Whittier is on the right track—focusing on strong governance, respectful relationships, clear communication, staff development, retention, and careful planning tied to our natural setting. I will provide summaries of additional ICMA sessions and their application to Whittier in next month's CMR

## Finance Department Report

This report reflects an abbreviated look at finance-related *activities* through the end of October, 2025, with financial statements through September, 2025. Through September, 75% of the fiscal year has elapsed.

### FINANCIAL HIGHLIGHTS THROUGH SEPTEMBER

GENERAL FUND: The General Fund is holding a cash balance of \$1,936,565.72 at the end of September. Revenues and transfers-in through September are at 75.9%, or actual of \$3,499,320 versus budget of \$4,608,374. Overall, Taxes are at 76.4%, with personal property tax at 102.8% of budget, real property tax at 91.2%, and sales tax at 59%. Sales Tax through September is higher than the prior year by \$93,023. Fish tax revenues will be received in October but are expected to come in significantly lower than the budgeted \$60,000. Although Passenger Transportation Business Tax (PTBT) ceased in 2025 when it was replaced with the water-borne transportation fee, there remain \$9,556 in unbudgeted Business Transportation Tax revenues recorded in 2025 which were related to the prior year. The new Water-Borne Transportation Fee is reported not in the General Fund as the PTBT was in previous years, but in the Harbor Major Repair and Replacement Fund #73. Through September, *collections* from the Water-Borne Transportation Fee total \$185,592 versus a budget of \$520,000. However, in the previous year, collections of the PTBT Tax through September were approximately \$143,328, so collections of the Water-Borne Transportation Fee through September, are roughly \$42,000 higher than collections of the former PTBT Tax through September. It does appear however, that preliminary figures through October show fees collected at only \$190,000 which indicates some payments may not have yet been submitted. A deeper dive on compliance with reporting deadlines will be pursued by staff. As has been discussed since the reallocation of these fees from the General Fund to the Harbor's Major Repair and Replacement Fund, this move helps to significantly strengthen the financial health of the Harbor by identifying a dedicated revenue source for the repair and replacement of harbor capital assets and infrastructure rather than relying on moorage and wharfage fees to replace aging floats, docks and related facilities. However, the loss of the more than \$300,000 Business Transportation Tax revenues to the General Fund has created a significant challenge for funding general government services in a community largely impacted by outside visitors. To address these impacts, Council approved implementation of a new Ground Transportation Impact Fee to take effect January 1, 2026. The fee may yet be subject to industry challenge; however, without revenue from this fee, the City will not have revenues to address the shortage of public restrooms, added costs of trash removal, impacts to roads and trails, significant rise in public safety response calls, etc.

The bulk of intergovernmental revenues for State revenue sharing and state and federal grants, have not come in through September resulting in that classification of revenues being under budget by more than \$248,000. This has largely to do with the timing between when the grants were awarded and recorded in the budget, versus when the project expenditures will be incurred. General Fund grant revenues are higher than the prior year thus far, by more than \$70,000, and we anticipate requesting to downward-adjust grant revenue in 2025 for \$81,600 related to the Safe Streets for All Grant, but the remainder of the grants (Police Radio Grant, Cyber Security Grants), are expected to be fully expended, with corresponding revenues recorded in 2025. Lease revenues only appear higher than the budget through September, but are expected to be adjusted at year-end to reflect the GASB87 accounting treatment for leases. A complete picture of lease revenues also requires examining lease interest (account 01-360-4903) which is budgeted at \$373,000 with actuals to be recorded in December. Investment earnings are at approximately \$42,000 through September, with August and September revenues yet to be reflected.

General Fund expenditures and transfers-out are at 67.7%, or under budget by 7% through September. All General Fund departments are under budget through September except Fire, but when that department is combined with EMS, the divisions come within budget. It is common for general government departments to delay purchases until later in the season to provide flexibility to address unforeseen issues that may arise. In addition, some material grant-related contracted services are expected to be billed after the summer season (economic development plan, transportation study).

The CRUISE SHIP TAX FUND has a cash balance of \$1,681,536. This Fund received \$1,156,735 related to the previous years' collections of passenger fees. This is under the budgeted amount of \$1,625,000 by \$468,265 based on timing between the two years. We expect that in 2025, we will be under budget in revenues of \$450,000 due to this timing difference, but revenues related to the 2025 season will be received in February 2026 and are expected to be higher than as a result of 2025 representing the first full season of the Huna-Totem Corporation cruise facility opening in Whittier, with a reported 66,000 passengers in the first full season.

**WATER AND SEWER FUND:** The Water and Sewer Fund has a cash balance of \$671,418 and a MRRF Fund cash balance of \$1,077,582 at September 30. Revenues through September are at 92.5%, or higher than the expected 75% budget. Although the primary seafood operator has not opened for the season, the facility has sold to a new owner who anticipates operations beginning in 2026. This is expected to have a positive impact on the water/sewer utility. Investment income is well below budget due to the lower interest rate environment, offset in part, by state grant revenues coming in \$10,000 higher than budget, representing a State DEC Lead Service Line Grant. Excluding depreciation, expenses are at 67% through September, below target. While the 2025 budget includes anticipated debt service principal and interest expense of \$52,639, the City will not owe a debt payment in 2025 based on delaying completion of the new Sewer Lift Station project, for which a loan was taken out from DEC for completion. Through September, the Water/Wastewater Major Repair and Replacement Fund has a cash balance of \$1,077,582.12 which is sufficient to cover 27.8 months' of operations, excluding depreciation.

**HARBOR FUND:** The Harbor Fund has a cash balance of \$1,088,071 and a MRRF Fund cash balance of \$661,215 at September 30. Revenues and Transfers-In for the Harbor Fund are at 82.2%

through September, exceeding budget largely due to the early timing of the billing and payment of annual moorage early in the year. Overall, Charges for Services (includes moorage, utilities, wharfage, launch, parking, etc) are at 85.1% through September, or nearly 10% over budget. Lease revenues exceed the annual budget but will be adjusted based on the new GASB67 accounting for leases, at year-end. Investment income and grant revenues have yet to be recorded, but having just completed the RE-VEEP Harbor Lighting project, we anticipate recording grant revenues of \$53,500 in October. Expenses through September excluding depreciation, are at 59.4%, or under budget. This is partly related to the fact that bond debt payments come later in the year, plus the Harbor has put off spending until the end of the summer season, to accommodate unforeseen needs that may arise. The Harbor also expects to come in significantly under budget for the Outside Contractors line item, largely due to harbor staff being able to facilitate software conversions in-house rather than requiring costly outside assistance for much of the financial accounting conversion. The Capital Equipment account no. 9520 remains under budget by \$53,500; however, the work related to the RE-VEEP Harbor Boardwalk Lighting Replacement Project is complete, and an invoice from the vendor is forthcoming. The Harbor Major Repair and Replacement Fund #73 has a cash balance of \$661,215 which is set aside to pay for repair and replacement of major Harbor infrastructure and assets. Over time, the new water-borne passenger fee revenues are earmarked for the purpose of addressing harbor capital needs so as to avoid having to raise moorage and wharfage rates in order to repair and replace major harbor infrastructure such as floats, launch ramps, etc.

**DELONG DOCK:** The Delong Dock has a cash balance of \$1,418,051 at September 30 which is intended to serve as matching funds for future grant funding aimed at replacing the Dock. This Fund has received little revenue in 2025 due to the community's largest seafood processing company not operating this season. The negative wharfage fees recorded are related to a prior year billing adjustment and will be reclassified to Miscellaneous Expense in November, so as to not skew current year revenues. Interest revenues are lower than budgeted due to the low interest rate environment. On the expense side, an adjustment will be made to reduce the budgeted transfer-out to the General Fund at year-end, as this transfer represents a portion of the anticipated revenues paid in the form of payments-in-lieu-of-taxes, and because revenues have come in under budget, so will the transfers-out from Delong Dock to General Fund. Through September, excluding depreciation which has not yet been recorded, expenses are at 60.9%. This is largely the result of the harbormaster spending only on essential costs during a period when the dock is underutilized due to commercial business activity slowdown.

**MOTOR POOL:** The Police Department vehicle has arrived and has been paid for, leaving a cash balance in this Fund of \$122,995. The Motor Pool currently houses only police department vehicles, but over time, should sufficient revenues be available in the General Fund, Harbor and Water/Sewer Fund, the intent is for those departments to begin to set aside monthly payments into the motor pool, in order to set aside money on a pay-as-you-go basis, for replacement of existing vehicles and heavy equipment into the future. Staff is just beginning the process of developing a Motor Pool Replacement Plan which will identify the condition of vehicles, the anticipated timing of replacement, and the amounts needed to replace vehicles and equipment before they become more expensive to maintain. The end goal is to establish funding targets so that each year's contributions to the Fund will generate sufficient resources to replace equipment and vehicles on a regular schedule, without unanticipated large budgetary impacts when it is time to replace outdated assets.

HARBOR MRRF: The Water-Borne Passenger Fees are new fees established in 2025. The Fund maintains a cash balance at September 30 of \$661,215. Thus far in 2025, collections of the fee total \$185,592 which compares to the \$143,238 collected through the same time period in 2024, for the Passenger Transportation Business Tax which was eliminated on January 1, 2025, when the new Water-Borne Passenger Fee was implemented.

### **City Clerk/Assistant City Manager Report**

Clerk responsibilities over the past month included preparing agendas and minutes for the City Council, Port and Harbor Advisory, and Planning and Zoning Commissions; processing public records requests; and coordinating land use permit applications. The 2025 municipal election was completed, and the City Manager and City Attorney evaluations were coordinated. A new process was established for administrative hearings through the Office of Administrative Hearings to handle Title 10 appeals, and the Chugach Electric Association easement for their Shore Power project was recorded.

As Assistant City Manager, work focused on advancing the City's Brownfields Program, including orientation to the \$800,000 EPA Multipurpose Grant and the \$5 million EPA Congressionally Directed Spending allocation. A new solicitation for a Qualified Environmental Professional and Project Manager was prepared, and quarterly grant reporting submitted. Two applications were developed for ADEC's Brownfield Assessment and Cleanup program to continue to address contamination at the Whittier Community School and the future Whittier Falls Park. Additional projects included preparing a community survey on 2026 legislative priorities, beginning check-ins with Ramos HR and mapping the onboarding process for improvements, and exploring digital personnel file systems. A comprehensive lease compliance framework was drafted for Commission and future Council review. Participation also continued in AML's Building Code Dashboard discussion and in regional economic planning through the Prince William Sound Economic Development District's CEDS initiative.

### **Harbor Department Report**

#### **Admin**

Aniva has completed the migration from our desktop versions to the cloud based software. We are currently doing double entry into the old and new systems to ensure we are getting the proper results. There is some additional data entry that is required and that is moving along as expected. We are awaiting a terminal ID code from Global Payments that will be installed into the new system which will allow us to be fully operational in the cloud based environment. We anticipate working entirely from the cloud no later than January 2026. Waitlist renewal letters have been sent out for the 2026 season. Anticipate sending out Preferential and Annual moorage paperwork prior to Thanksgiving. Admin staff have done an amazing job over the past month contacting boat owners and coordinating the movement of vessels in support of the pile driving portion of Phase III.

Harbormaster attended the annual Alaska Association and Harbormasters and Port Administrators in Juneau. During the conference the City of Whittier Harbor was presented with the Gold Certified Alaska Clean Harbor. After a year long effort, Deputy Harbormaster Loan was the main driver in the Harbor receiving this honor.

#### **Operations**

Harbor staff have been busy in support of Phase III rebuild. Most days are spent moving vessels during pile driving operations. Winter is upon us and snowblowing operations are starting up.

Copper River Seafoods continues to utilize the DeLong Dock for the PWS Herring fishery. There is approximately 1M pounds available for harvest.

Phase III is on schedule with the last steel pile being driven in on C float at 1530 on November 10, 2025. This is a major milestone for Whittier Harbor. A and G Float have been secured in place. H Float will be installed the week of 10 November. Waterlines and electrical and finger floats are all in the que for instal. There was one mishap 5 November when a steel pile slipped from its chocker while being loaded on the barge. It slipped and hit the east launch ramp float. It damaged the float and broke a light pole. Repair parts have been sourced and repairs are being made. Thankfully no injuries were reported.

### Police Department Report

#### Calls by Service Area (October 2025)

Service Area	Calls
Whittier	115
Girdwood	176
Other	5
Total	296

#### Narrative Summary

In October 2025, WPD handled 296 calls for service. Excluding Security Checks, Whittier accounted for 69 and Girdwood 73 calls. Serious incidents stood out: Welfare/Suicidal (5), Trespassing (3), Assault (2), EMS/Fire (1). Additionally, there were 1 death-related call this month.

#### Bullet-Point Summary

- Whittier: 115 calls. Top types: Parking (15), Traffic (13), EMS/Fire (12).
- Girdwood: 176 calls. Top types: Traffic (34), Parking (5), Suspicious (5).
- Other: 5 calls. Top types: Traffic (2), Unspecified (1), Parking (1).
- Jurisdictional mix: Whittier 38.9%, Girdwood 59.5%, Other 1.7%.

#### Call Types by Jurisdiction

Call Type	Whittier	Girdwood	Other	Total
Security Check	46	103	0	149
Traffic	13	34	2	49
Parking	15	5	1	21
EMS/Fire	12	0	0	12
Suspicious	4	5	0	9
Citizen/Civil Assist	1	4	0	5
Welfare/Suicidal	3	2	0	5
Agency Assist	1	2	1	4
Animal Problem	2	1	0	3
Public Contact	3	0	0	3
REDDI	1	2	0	3
Trespassing	2	1	0	3

Assault	0	2	0	2
Community Relations	1	1	0	2
Disturbance	0	2	0	2
Follow Up	1	1	0	2
Phone Call Request	2	0	0	2
Public Assist	1	1	0	2
Threatening	0	2	0	2
911 Abandoned Call	0	1	0	1
Accidental Call Creation	1	0	0	1
CAD Testing	1	0	0	1
Child Abuse	1	0	0	1
Criminal Mischief	1	0	0	1
Drugs	0	1	0	1
Information	0	1	0	1
Intoxicated Person(S)	0	1	0	1
Loitering	0	1	0	1
MVA/Accident	1	0	0	1
Patrol Request	0	1	0	1
Public Appearance	0	1	0	1
Public Relations	1	0	0	1
Reckless Endangerment	0	1	0	1
Search Warrant	1	0	0	1
Unspecified	0	0	1	1

Citation Information

Category	Whittier	Girdwood	Other	Total
Parking	18	0	0	18
Speeding	1	3	0	4
Other Citations	1	1	0	2
Total	20	4	0	24

**Fire Department Report**

In the month of October, Whittier Fire/EMS responded to a total of 12 calls for service, including:

- 8 EMS calls
- 4 fire calls
- 1 rescue
- 1 walk-in
- 1 out-of-service area response

In addition to emergency responses, our team provided community assistance, including helping with directions and a lock-out.

We also enjoyed participating in community events this month:

- Attended Breakfast with the Children and Staff, where we connected with students and updated the Fire Department Safety Board at the school.
- Assisted in proctoring the ETT class at Voyage School. One student was from Whittier, with the others visiting from across the state.
- Hosted a 18th Birthday Party at the station.

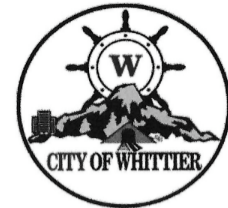
Our partnership with The Children’s Lunch Box continues to have a positive impact. With the uncertainty surrounding SNAP benefits, we proactively stocked up on meals to ensure food availability in case of benefit delays. Through this program, we provided 55 meals to children and community members in need.

Individuals are welcome to stop by the station between **9:00 AM and 5:00 PM** for a meal.

Thank you to everyone who continues to support Whittier Fire/EMS and our mission to serve and protect our community.



## City of Whittier Fire/EMS Department Yearly Statistics 2025



	Jan		Feb		Mar		Apr		May		Jun		Jul		Aug		Sep		Oct		Nov		Dec													
	Time		Time		Time		Time		Time		Time		Time		Time		Time		Time		Time		Shift													
	A	B	C	A	B	C	A	B	C	A	B	C	A	B	C	A	B	C	A	B	C	A	B	C	A	B	C									
EMS/Medical	5	1	1	5	1	1	4	5	6	5	2	11	4	1	8	12	4	13	6	7	8	8	3	10	3	1	4	2								
Fire	3			2			2			5			6	1		6			1	3					3	2		3								
Rescue				2			2				1		1	2		2	1		2	7			1		1											
Walk-In	1			2			3	2		4	1		3			4			5			5			1			2								
Transport out of Whittier							2	1		1	1	1	2			3			2			4	7	1	1	5	2	1	1							
After hrs call duty phone							1							4		2			4			7			1	2		6								
Out of Service Area				1			1						2						2			1	1		1			1								
Sub-total	0	8	1	1	10	1	1	9	0	5	11	5	2	20	5	1	15	14	4	16	12	7	12	15	4	15	7	1	8	3	0	0	0	0	0	0
Totals	9			12			10			21			27			30			32			34			26			12			0			0		
Community Outreach																																				
	Jan		Feb		Mar		Apr		May		Jun		Jul		Aug		Sep		Oct		Nov		Dec													
	Time B		Time B		Time B		Time B		Time B		Time B		Time B		Time B		Time B		Time B		Time B		Time B													
Station Tours	2			7			8			11			25			40			61			11			9			9								
Meals Provided	50			33			24			11			118			123			196			53			12			55								
Other	1			5			6			8			9			11			8			3			3			1								
Totals	53			45			38			30			152			174			265			67			24			65			0			0		

213 Total calls for service  
 44 Calls for cruise ship passengers  
 21% of all medical calls cruise ship related

Time  
 A - 0000-0800  
 B - 0800-1800  
 C - 1800-2400

During the past month, the Public Works and Water/Wastewater Department focused on seasonal preparation, equipment maintenance, and ongoing infrastructure projects. The Whittier Police Department decommissioned the former Chief's Expedition and completed the upfitting of the new Chief's truck. Preventive maintenance was performed, and winter tires were installed on all Police, Public Works, and Water/Wastewater vehicles. Public Works also readied snow response equipment, including snow boxes, blowers, sanders, loaders, and the grader.

Construction of Lift Station #5 has been completed. The department is finalizing contract deliverables and preparing the final grant documentation for submission.

The Water and Finance Departments are finalizing the \$3.5 million State Revolving Fund (SRF) grant for Well Field Improvements and automation upgrades. The department also removed and stored 22 seasonal meters for winter.

The Water Department attended ARWA certification training and won "Best Tasting Water in Alaska" for the 11th time and is competing at the National Rural Water Association in Washington, D.C.

Roadway operations transitioned to winter readiness, including updating signage and trash receptacles, marking hazards, and preparing 40 tons of winter sand for snow and ice control.

Significant progress was made on the Second Salmon Run (SCR) project between Mile 2 and 3.5. QAP cleared and grubbed 1.5 miles of roadway, built a pioneer road, installed 24 of 35 culverts, and moved nearly 10,000 cubic yards of rock. Three blasts were completed before QAP shut down for winter and opened the road for winter recreation.

Public Works and Finance are submitting a \$2.5 million FLAP Grant for SCR Milepost 3–3.5, due November 14, 2025.

Public Works successfully managed operations through the first blizzard of the year, ensuring both the Harbor contractor and the Inn at Whittier contractor remained operational.

The department continues organizing and inventorying the shop to improve efficiency and ensure adequate supplies for winter emergencies. The mechanic has focused on inventory assessment, procurement, and workspace improvements.

Throughout the month, the Public Works Director participated in multiple coordination meetings, including the City Council meeting and sessions with CRW Engineering regarding the Shotgun Cove Road project, Wastewater 301H permit renewal, and Lift Station #5. The Director also represented the City in the U.S. Forest Service's Trinity Point Master Plan (FLAP) project meetings. Additional coordination occurred with the City Manager on permitting, land use, and lease reviews, and with the Finance Director on CIP development, the FY2026 budget, and Water/Wastewater accounts receivable. The department also contributed to the Waterfront Development and Whittier Moves Transportation Master Plan initiatives.