

WHITTIER TOURISM BMPs STATEMENT OF AGREEMENT

As a *voluntary practitioner* of the Whittier Tourism Best Management Practices, I understand that our business agrees to:

- Participate in periodic de-brief sessions to discuss progress made in attaining program goals.
- Train all relevant employees on the program's objectives and practices and to conduct periodic training sessions for employees. Participants agree to train employees and strive to conduct business in a manner that exhibits common courtesy throughout the season.
- Participants agree to provide the Greater Whittier Chamber of Commerce with an accurate contact name, telephone number and e-mail address to communicate any changes to Tourism BMPs as soon as possible if they occur.
- Response to lapses noted: An important ingredient for a successful TBMP program is consistent, respectful and prompt responses to observations made of lapses in following Whittier's TBMPs. Participants agree to respond promptly to reports of a lapse in following our Tourism Best Management Practices by taking corrective action, such as providing training to employees, or notifying staff of a needed change, and/or documenting the changes to company operating procedures in writing.
- Support compliance with Whittier TBMPs by actively using the TBMP e-mail account to document an observation of a company who may not be observing the TBMP guidelines. For 2023, all observations submitted to the e-mail account should be shared with businesses in the fall for review and correction in 2024. These actions honor the spirit of TBMP and ultimately help all companies reduce tourism impacts in the community of Whittier.
- All businesses agree to dispose of and secure trash in a manner that does not attract wildlife.

In its turn, the Greater Whittier Chamber of Commerce is responsible to my business for:

- Distributing periodic updates to Whittier Tourism Best Management Practices as they are agreed upon.
- Monitoring the WhittierTBMP@gmail.com email account seasonally and coordinating responses to observations made regarding compliance with these Tourism BMPs.
- Coordinating seasonal meetings of participating businesses so that we can determine which parts of this program are successful and which elements might need revision.

Signature

Date

Company Contact for TBMP follow-up

Entity Name:

Contact Name:

Contact Email & Phone Number: