

*Whitewater Aquatic*



*and Fitness Center*

COMMON COUNCIL UPDATE –  
AUGUST 2024

# WAFC STAFFING

- ▶ Overall, staffing has improved.
- ▶ We've hired 13 new lifeguards since the start of 2024.
- ▶ Still will be looking for 5:15a-1:00pm lifeguards once school starts back.

# LIFEGUARD IN-SERVICES

- ▶ Every month, Lifeguards partake in 4 hours of in-service trainings, per the aquatic industry standards dictated by the American Red Cross.
- ▶ Topics range from water saves, continued CPR and AED trainings, Emergency Action Plans, and other job related topics.
- ▶ In-services are mandatory and must be completed or made-up if excused by a designated date in order for the guard to remain on the schedule.

# ANNUAL SHUTDOWN/CLEANING WEEK

- ▶ July 22nd through July 29th
- ▶ The Main Upgrade was redoing the locker room floors.
- ▶ Fitness Center was repainted, Diamond Plate was installed, Fitness Studio Wall was repainted, and deep cleaned.
- ▶ Lap Pool air sock was replaced.
- ▶ Pool decks were power washed and we really hit cleaning hard in the entire facility.

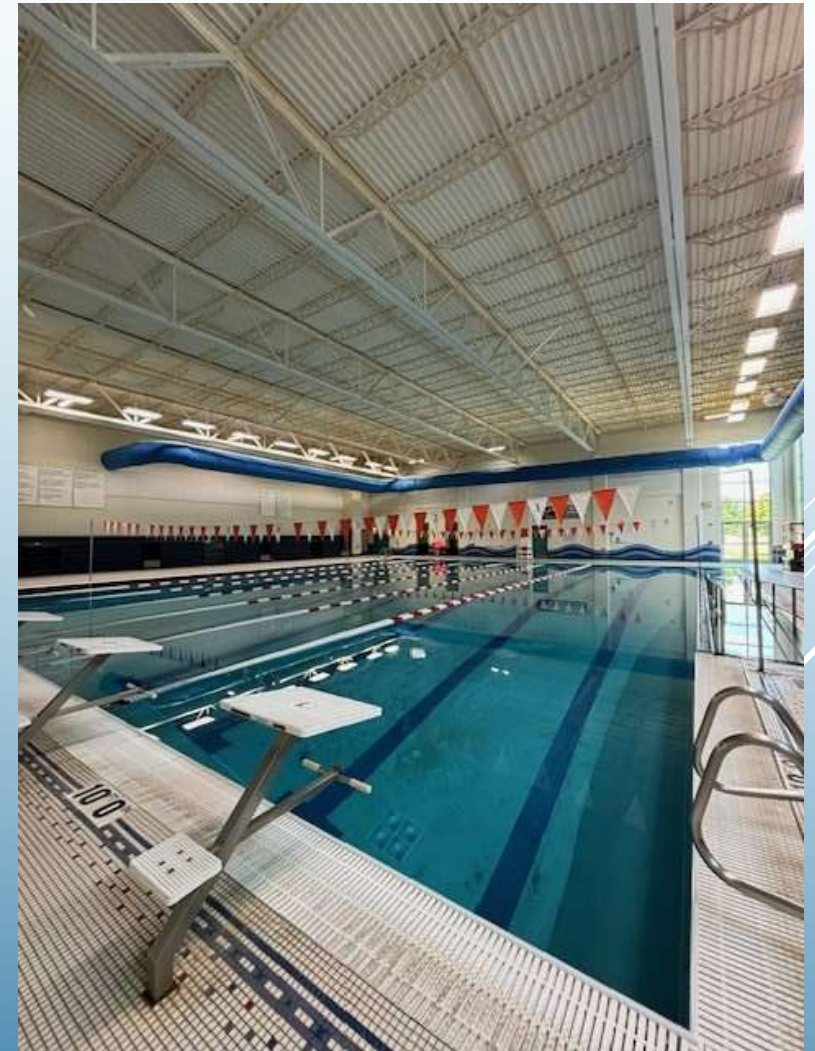
# POOL DECK BEFORE AND AFTER



# LOCKER ROOMS BEFORE AFTER



# LAP POOL UPGRADES: NEW FLOOR SOCK, FROSTED WINDOWS AND LANE LINES



# FITNESS STUDIO WALL BEFORE AND AFTER





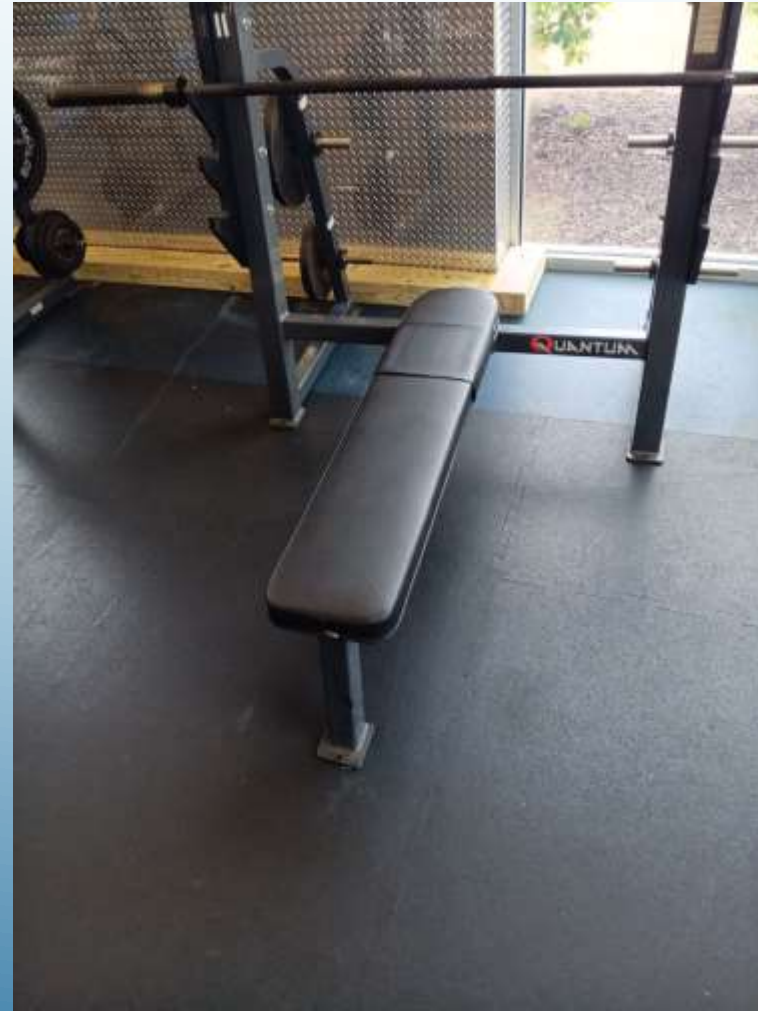
# FITNESS CENTER UPGRADES DIAMOND PLATE



# FITNESS CENTER UPGRADES: EQUIPMENT PAD RE-UPHOLSTERY



# FITNESS CENTER UPGRADES EQUIPMENT PAD RE-UPHOLSTERY



# BIRTHDAY PARTIES

- ▶ 2023 Revenue:
  - ▶ \$7,599.35
- ▶ 2024 Year to Date Revenue:
  - ▶ \$14,869.96

# MEMBERSHIPS

- ▶ All active December 31<sup>st</sup> 2023: 1,761
- ▶ All active May 31<sup>st</sup>, 2024: 1,825
- ▶ Current Active Memberships July 1<sup>st</sup> - July 31<sup>st</sup>, 2024: 2,185
  - ▶ The new software, CivicRec, gives us more accurate numbers on memberships as there was a lot of clutter with the old software, RecDesk.
  - ▶ CivicRec also suspends members who don't pay their dues—RecDesk did not.
    - ▶ Currently we have 16 suspended members who have not paid their dues.
      - ▶ Members are not able to check in when in suspension.
      - ▶ Members are paying their past due amounts when they are denied access.
    - ▶ With the old system we had 67 members who did not pay their dues on October 31, 2023.
      - ▶ These members were still using their memberships as the system would not deny them access.
      - ▶ Many patrons paid their past due accounts, approximately half were sent to collections.