RESOLUTION NO. 2026-R-69

A RESOLUTION AUTHORIZING APPROVAL OF A CONTRACT WITH NEEDL, INC. DBA AURELIAN

WHEREAS, this resolution was reviewed by the Finance Committee on October 27, 2026, and is recommended for approval by said committee; and,

WHEREAS, the city continues to staff and operate a Communications Center responsible for deployment of emergency services to residents of the city and surrounding townships; and,

WHEREAS, the 2024 organizational and workload study completed by Fitch & Associates recommended a key priority to "strengthen dispatch technology to avoid shutdowns and consider hiring additional resources or partnering with other agencies for shared back-up/relief"; and,

WHEREAS, call volume handled by the Whitewater Communications Center has steadily risen year-over-year, and is expected to exceed 25,000 calls in 2026; and,

WHEREAS, Aurelian technology is anticipated to increase efficiency of Whitewater Communications Center staff by handling non-emergency calls, allowing them to focus on critical tasks; and,

WHEREAS, Aurelian is currently the best-suited technology to augment Communications Center operations; and,

WHEREAS, staff request authorization for entering into a three-year contract with Needl, Inc. dba Aurelian at a cost not to exceed $31,500 annually.

NOW, THEREFORE BE IT RESOLVED, That the Common Council of the City of Whitewater hereby authorizes the approval of a three-year contract with Needl, Inc. dba Aurelian at a cost not to exceed $31,500 annually, and authorizes appropriate City officials to execute the necessary agreements and related documents.

Resolution was introduced by Council Member _____, who moved for its adoption.

Seconded by Council Member _____.

DATE	November 17, 2026			
	YES	NO	PASS	ABSENT
Michael Smith				
Gavin Kelleher				
Steven Sahyun				
Brian Schanen				
Neil Hicks				
Orin Artsmith				
Patrick Singer				
Total:				

ADOPTED: _____

_____
John Weidl, City Manager

ATTEST:

_____
Heather Boehm, City Clerk