

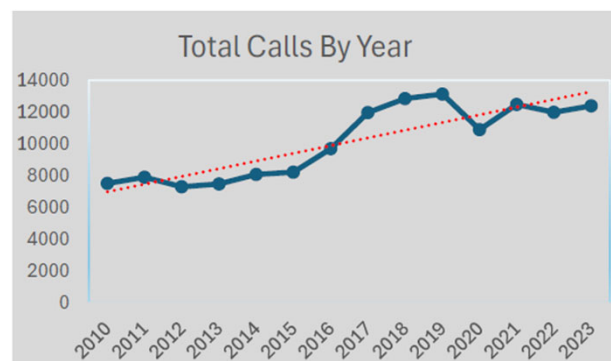
Whitewater PD Organizational and Workload Study Overview & Next Steps

November 7, 2024

*Presentation references Fitch & Associates final
report dated September 12, 2024

Report Findings

- Overall increase in workload year-over-year (p. 4)
- Increase in domestic violence, mental health calls, reckless driving, weapons (p. 26)
- Large amount of patrol workload shouldered by first-line supervisors (p. 7)
- Detective Bureau staff spread thin due to call volume and ancillary duties (p. 59)



Report Findings

- Records staff struggling to keep up with duties due to technology advances that increase workload (p. 63)
- Communications staffing must be bolstered by additional hires or technological advances to meet NENA standards (p. 56)
- Current long-term storage garage creates a risk of evidence loss due to its state of disrepair (p. 66)



Report Recommendations

- Capital Improvement:
 - Provide an alternative long-term property storage facility – Will be addressed using existing funds.
- Operational/Process:
 - Prioritize routine maintenance work on squad cars – Will be addressed by contracting through a local dealership when needed or through utilization of a leasing structure that incorporates maintenance.
 - Develop comprehensive job descriptions for records staff – Current job descriptions are being revised.
 - Review the fee structure for licensing and record requests – In process and will be addressed by charging for video redaction services where permitted by state law, as well as a planned review of fee structure.
 - Strengthen Dispatch technology to avoid shut-downs, and consider hiring additional resources or partnering with other agencies, and incorporate prioritization of coding calls within CAD system – Recommended that we investigate potential technological gains, consider increasing the overtime budget to allow for additional double coverage of dispatchers, and partner with Walworth County to address deficiencies in the CAD system regarding call coding.

Report Recommendations

- Staffing:
 - **Make the part-time Records Technician position a full-time position** – Plan to address this outside of a referendum through increased revenue created by adjusting the current fee structure.
 - **Add four Patrol Officers as soon as possible** – No current funding options absent a referendum
 - **Add one School Resource Officer within 1-2 years** – No current funding options absent a referendum and pending an agreement with the Whitewater Unified School District
 - **Add one Detective within 3-4 years** – No current funding options absent a referendum
 - **Add another two Patrol Officers within 3-4 years** – No current funding options absent a referendum



Next Step – Consider Options

- Status Quo: Choose not to address sworn staffing and move forward without a referendum
- Pursue a Referendum: City staff recommend considering a public safety referendum that resembles one of the following 5 options:
 - **Option A: Adding 8 sworn staff**: 6 Patrol Officers, 1 Detective, and allocate requisite funding for an additional SRO pending an agreement with the Whitewater Unified School District, as well as ancillary costs associated with outfitting additional staff with equipment and adding 3 vehicles.
 - **Option B: Adding 5 sworn staff**: 4 Patrol Officers and 1 Detective as well as ancillary costs associated with outfitting additional staff with equipment and adding 3 vehicles.
 - **Option B2**: Adding same 5 sworn staff and ancillary costs of outfitting added staff, but adding 2 vehicles
 - **Option C: Adding 4 sworn staff**: 4 Patrol Officers as well as ancillary costs associated with outfitting additional staff with equipment and adding 3 vehicles.
 - **Option C2**: Adding same 4 sworn staff and ancillary costs of outfitting added staff, but adding 1 vehicle