## **Starter Potential Survey Questions**

- 1. Are you satisfied with your service?
- 2. How long did you have to wait to be picked up?
- 3. Are the hours of operation convenient for you?
- 4. What improvements would you like to see made to this service?
- 5. Do you use the service frequently?
  - a. If yes, how often are you able to get to your destination on time?