



Digicorp, Inc.

3315 N 124th St, Suite E • Brookfield, WI 53005 • 262-402-6100

Pre-Paid LABOR Block Dollar Contract

Rev. 3/19/2024

Purchased Block Amount:	\$50,000
Billable Rates:	(plus tax if applicable)
Work during normal business hours (<i>M-F, 8a-4:30p, excluding holidays</i>)	
IT Services	\$135 per hour
Voice	\$125 per hour
Video Surveillance/Cabling	\$110 per hour
Work outside normal business hours (<i>M-F, 4:30p-8a, weekends & holidays</i>)	
IT Services	\$202.50 per hour
Voice	\$187.50 per hour
Video Surveillance/Cabling	\$165.00 per hour
Terms: Payment due with signed contract	

Note: Support via emergency after hours' page enforces a min. of 2 hrs. for remote services or 4 hrs. for onsite services, plus applicable trip charges.

Details

This contract guarantees that *customer* will receive the above purchased block at the above billable rate(s). This contract can be used for emergency repair or scheduled maintenance work. If required, work on weekends or work after 4:30 PM on weekdays will utilize the rate specified above. In addition to the hourly rate for professional services, travel costs will be deducted from the contract total as incurred (Travel costs may include but are not limited to trip charge, travel time, mileage, and room and board). No sales tax will be charged on services or costs applied to the contract since tax will be collected at time of original block purchase.

The Digicorp services provided include, but are not limited to: (server integration, network services, wireless, network security, backup & recovery, consulting, telephone system support, unified communications, call recording & reporting, mobility solutions, VOIP & IP network assessment, implementation services & support, structured cabling, video surveillance, facility services & paging.) Digicorp engineering services will also serve as a consultative interface for the customer in dealing with third parties such as application providers, Internet service providers and telecommunications circuit providers. In cases when third parties are involved, Digicorp is not responsible for the costs incurred by these third parties. This agreement does not include the costs for hardware and software required to support the customer. Parts will be billed in addition to the hourly support cost.

Customer Name: City of Whitewater
312 W. Whitewater St.
Whitewater, WI 53190

Customer Acceptance

Date