Aurelian

EVERY CALL, COVERED

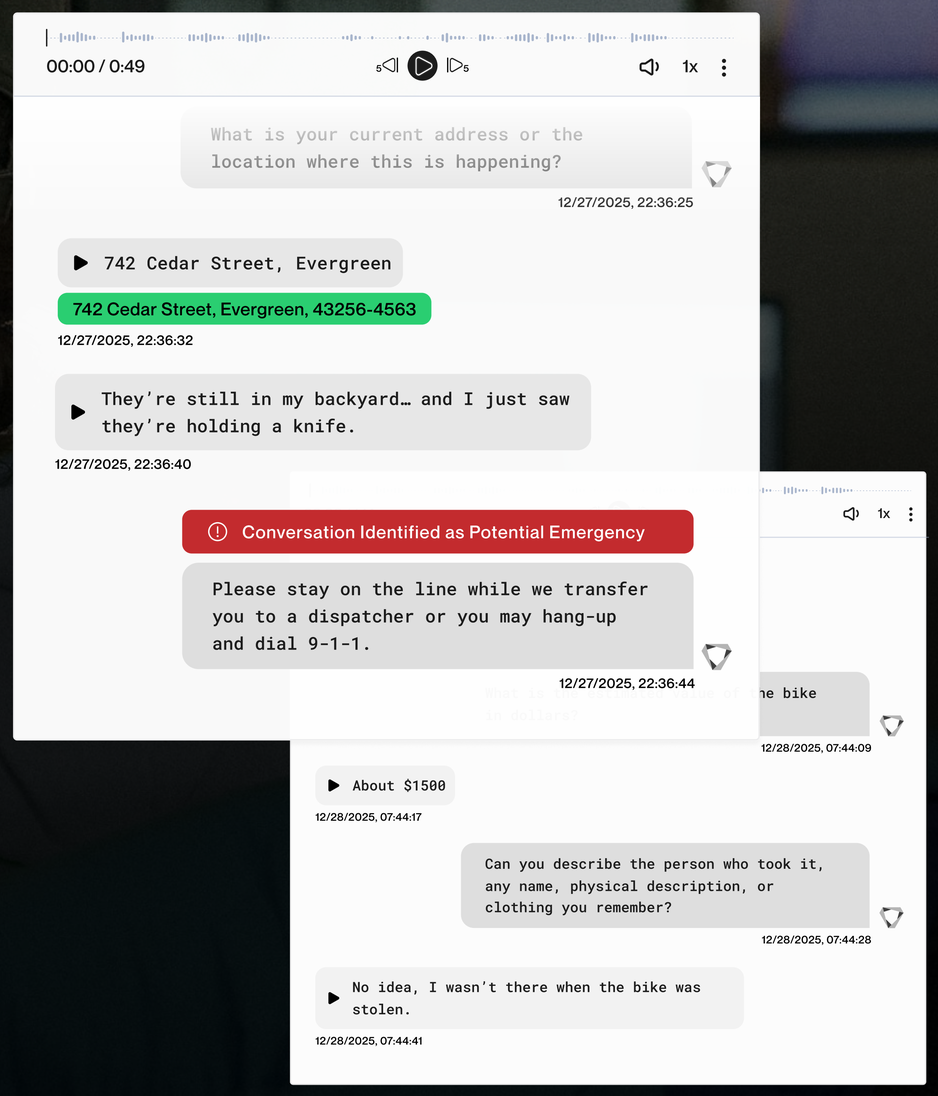
AVA

Your community's favorite AI

Non-emergency calls don't stop when emergencies happen. They stack up and call-takers absorb the load while callers wait.

AVA answers non-emergency calls immediately, handles them end-to-end, and monitors every call for urgency. When something shifts, AVA escalates in real time.

Telecommunicators get time back to focus on real emergencies. Every community member gets the best service on every call.



0 sec
Hold time for callers in the communication

15h+
Saved by a call taker each week

75%+
Offload of all non-emergency calls

TRUSTED BY LEADING DISPATCH CENTERS

80%
reduction in admin call volume within 60 days

290+
dispatcher hours saved in just 2 months

300+
admin calls automated each day

60%
of non-emergency calls handled, raising answer rates

MACC 911

PenCom 911

Hamilton County 911

Snohomish County 911

LEARN MORE ABOUT AVA

Visit Aurelian.com/ava

Aurelian builds AI solutions that automate non-emergency calls, allowing dispatchers to focus on emergencies.