

Wal-to-Wal DIAL-a-RIDE

SHARED-RIDE TAXI

Available to and from any Walworth County address for any trip purpose

Transportation service provided by:

VIP Services, Inc., Elkhorn 262-723-4402

- Call by 4 p.m. the day before a requested ride. Rides require a minimum of one-day advance notice; based on availability.
- Monday to Friday service from 6 a.m. to 7 p.m.
- Saturday service 7 a.m. to 5:30 p.m.
- NEW! Sunday service 8 a.m. to 6 p.m.
- No holiday service
- Service only in Walworth County
- Special senior/disabled/student rates
- ADA accessible - approved attendants allowed if needed
- Reasonable modifications to service will be made to meet the needs of individuals with disabilities

SPECIALIZED TRANSIT

For Seniors (60-plus years of age) and Disabled Individuals

Transportation service provided by:

VIP Services, Inc., Elkhorn 262-723-4402

- Serves Walworth County seniors (60 years or older), individuals with disabilities and qualifying Veterans trips
- Non-emergency medical transports within a 70-mile radius of Elkhorn
- ADA accessible vehicles with door-to-door assisted service
- Rides require a minimum of two-days advance notice; based on availability.
- Monday to Friday service from 6 a.m. to 7 p.m.
- Saturday service 7 a.m. to 5:30 p.m.
- No Sunday or holiday service
- ADA accessible - approved attendants allowed if needed

DIAL-a-RIDE Shared-Ride Taxi and Specialized Transit services are provided in cooperation with the Wisconsin Department of Transportation and are coordinated through the County Administrator's Office.

To arrange a ride with a County operated transportation service, contact VIP Services at 262-723-4402

Program questions and ordering of agency vouchers should be directed to the County Transportation Mobility Manager at 262-741-4356 or via email at walcotransportation@co.walworth.wi.us

**Walworth County
Administration Department
County Government Center
100 W. Walworth Street
Elkhorn, WI 53121-1005
262-741-4357
www.co.walworth.wi.us**

Information contained in this brochure was last updated in January 2025. Subject to change without notice.

Walworth County Transportation Options Including County DIAL-a-RIDE Service



WALWORTH COUNTY
— W I S C O N S I N —

**Walworth County
Administration Department**

This brochure provides a list of county area transportation providers that Walworth County is currently aware of.

Please contact the provider directly to confirm service hours, eligibility, and rates

A1 Lake Geneva Limousine

262-248-2619 / Website: lakegenevataxilimousine.com

- Serves general public in Walworth County including long distance trips
- Door-to-door service
- Advance reservation required
- 24 hour service
- Non-ADA accessible

Brown Cab Service

City of Whitewater Shared-Ride Taxi

920-563-6304 / Email: contact@browncab.net

- Publicly supported shared-ride transit primarily in the City of Whitewater
- Curb-to-curb service
- For hours, call or visit www.browncab.net

Fox Transport

262-642-9025

- Serves general public in Walworth County and surrounding areas
- Specialize in senior transportation
- For hours, call or visit www.foxtransportwi.com

Lakeview Critical Care EMS

262-957-6930 / Email: educationwi@lakeviewssystem.com

- Non-emergency medical transports
- ADA accessible
- Transportation between counties
- Advance reservation required

LaVigne Bus Company

920-563-1515 / Email: lavignebus@gmail.com

- Serves non-emergency medical trips in Rock, Jefferson and Walworth Counties
- Serves general public
- Door-to-door service
- Advance reservation required
- ADA accessible

Medix Ambulance Service, Burlington

262-539-2680

- Non-emergency medical transports
- Serves general public
- Door-to-door service
- Advance reservations required
- Dispatch open 24 hours

Need A Ride Taxi, Lake Geneva

217-218-8071 / Email: Needarides@yahoo.com

- Serves general public in Walworth County
- Airport service

Senior Cab & Event Shuttle Service, Lake Geneva

262-949-8294

- Serves general public primarily in Walworth County with occasional trips to Milwaukee and Chicago
- Door-to-door service
- Non-ADA accessible

Seniors on the GO, Mukwonago

262-363-5700 / Email: sotgtaxi@gmail.com

- Serves seniors and disabled individuals
- Door-to-door service
- Advance reservations preferred
- ADA accessible
- For hours, call or visit www.seniorsonthegowi.com

SPARC (Shuttling People Around Racine County)

262-412-8641

- City of Burlington only
- Non-ADA accessible

Uber, Lyft, and other car services

- Must be registered and have downloaded the Android or iPhone cell phone application (app)
- Only credit card or other electronic payment methods are accepted
- Fares are based on trip length, time-of-day and area demand

Wisconsin Coach Lines, Waukesha

262-542-8861

Website: www.coachusa.com/wisconsin-coach

- One over-the-road coach trip each day between Downtown Milwaukee (Amtrak Depot), the Milwaukee Airport, Muskego, East Troy, Whitewater, Milton and Janesville with connections to O'Hare airport and Chicago
- East Troy and Whitewater to Janesville trips are mid-morning, trips to the Milwaukee area from Walworth County are early afternoon—call for details
- Exact fare preferred. No checks, bills over \$20 or credit cards accepted

Non-Emergency Medical Transportation

Medical Transportation Management, Inc. (MTM)

866-907-1493

Website: www.mtm-inc.net/wisconsin

To file a complaint - Email: QM@mtm-inc.net

Wisconsin Medicaid, BadgerCare Plus or ForwardHealth clients requesting non-emergency medical transportation MUST coordinate through MTM. (Veyo was acquired by MTM in August 2022)

Walworth County makes no recommendations or guarantees regarding the quality or safety of the above services. The list should not be assumed to be comprehensive.

**INFORMATION ON COUNTY
OPERATED SPECIALIZED AND PUBLIC
TRANSPORTATION SERVICES IS PROVIDED
ON THE BACK PAGE OF THIS BROCHURE.**