



Fire Department

Charter Township of White Lake

September 2026 Monthly Board Report

Incident Response Breakdown			Activity Summary		
	Aug. 26	Aug. 25		Aug. 26	Aug. 25
Medical/Rescue	240	214	Hospital Transports by the Fire Dept.	116	20
Hostile Fires (Structure, Vehicle, Brush, and Other)	5	15	90 Huron Valley 6 McLaren Oakland 7 Henry Ford West Bloomfield 10 Trinity Oakland 2 Ascension Novi 1 Corewell Royal Oak		
Hazardous Conditions/public service	46	40	Home Fire Safety Inspections(s)	0	3
Uncategorized	28	2	Child seat inspection(s)	1	2
<u>Mutual Aid</u>					
Given	1	0			
Commerce					
Received	2	1			
Highland 2					
Total Calls for Service:	319	268			
YTD Total Run Volume:	2,432	2,166			

ADMINISTRATION:

- 1) This month's call volume shows a 19.0% increase over this month last year. We are currently averaging 12.3% over last year's volume.
- 2) The new fire and EMS reporting system has launched. We are working through its implementation.
- 3) Preparation has begun for our annual open house on September 27th.
- 4) Implementation of our new timekeeping software continues. The Finance team has been working with the fire department and ESO to complete requirements the programmers need prior to going live. Our goal is still to launch in a month.
- 5) We are preparing for our strategic planning meeting with the Board on September 29th.
- 6) All but one (1) of our staff that were out on extended injury has returned.



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- 7) One (1) of the four (4) members in paramedics school has returned. The other three (3) should return by mid-October.
- 8) Ongoing review and updating of our policies and procedures, which is an ongoing process that we hope to complete in the next quarter.
- 9) Overtime breakdown:

	8/22-9/4
OT Callback	3 hrs
OT Other	22 hrs
OT Shift	148.25 hrs
OT Training	17.25 hrs

"Callback": hours accrued for time called back for an incident.

"Other": hours accrued for anything not incident, training, or shift related.

"Shift": hours accrued for time covering an open shift.

"Training": hours accrued for training not on a regular shift.

APPARATUS MAINTENANCE:

- 1) Station 1
 - a. Reserve Ambulance: New battery installed by duty crew.
 - b. Brush 1: Annual preventative maintenance/D.O.T. Inspection (EV+)
 - c. Brush 1: New battery installed by duty crew.
 - d. Alpha 1: Warranty repair to driver #2 compartment door (Door Strut and Nader pin) (EV+)
- 2) Station 2
 - a. Engine 2: Tank fill lid repaired by duty crew
 - b. Engine 2: Exhaust diffuser repaired (EV+)
 - c. Alpha 2: Warranty repair – replace rear backup camera (EV+)
- 3) Station 3
 - a. Alpha 3: Warranty repair – replace rear backup camera (EV+)

STATIONS

- 1) Station 1
 - a. Generator maintenance included a new battery
- 2) Station 2
 - a. "Station status" inspection completed. Report will be sent to Supervisor.
 - b. Bay door opener issue maintenance and repair.



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- c. Mold inspection completed. Remediation efforts underway with larger items to be reviewed.
- 3) Station 3
- a. "Station status" inspection completed. Report will be sent to Supervisor.
 - b. Bay door opener issue fixed with new remote and maintenance check.
 - c. Mold inspection completed. Remediation efforts underway with larger items to be reviewed.

FIRE PREVENTION:

- 1) Public Events: 11
- a) August 7th – Independence Village – Spray Water Request – 2 p.m.
 - b) August 8th – Heritage Hills Estates – Neighborhood Summer Picnic – 2 p.m.
 - c) August 12th – White Lake Township Library – Summer Reading Bash Party – 5 p.m. – 7 p.m.
 - d) August 15th & 16th – Quake on the Lake event – 10 a.m. – 5 p.m.
 - e) August 21st – Independence Village – Drone Presentation – 3 p.m.
 - f) August 23rd – St. Patrick's Church Summer Picnic – 1 p.m.
 - g) August 26th – Independence Village Waffle Bar – 8:30 a.m.
 - h) August 27th – Lakeland High School Varsity Football Game standby – 6:45 p.m.
 - i) August 29th – McDonald's – Back to School Event – 11 a.m. – 1 p.m.
 - j) August 29th – White Lake Mobile Home Community Party – 1 p.m.
- 2) Inspection activity in Appendix A

OPERATIONS:

MAJOR INCIDENTS:

- 1) August 8th, swimmer hit and run boat accident on Pontiac Lake.
- 2) August 25th, single boat accident on Oxbow Lake with one (1) injury & one (1) fatality.

TRAINING:

- 1) Four (4) firefighters continue in their Paramedic program. One (1) has successfully passed, has his temporary license, and is back on shift. One (1) has passed class and is finalizing his clinicals while waiting for his final exam and is back on shift. The last two (2) are finishing up clinical time and will wrap up class by mid-October. They will be finishing over the month and will move on to testing for their National Certification which is required for state licensure.
- 2) Capt. Crean continues to work on his master's degree in organizational leadership.
- 3) Deputy Chief Templeton continues in Eastern Michigan University's School of Executive Fire Staff and Command with a graduation scheduled on October 9th.



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- 4) Please see Appendix B for a detailed overview of the training program for the last month.

KUDOS:

- 1) Congratulations to DC Templeton for completing his Bachelor's degree in Organizational Leadership this month.
- 2) Congratulations to Dan Hudson for passing his paramedic class. He will take his National Certifying Paramedic exam at the beginning of September.

J. David Feichtner
Fire Chief



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APPENDIX A Inspection Activity

Inspector	Date	Location	Inspection Type	Notes
A. Sitler	2026-08-15	Station 1	Car Seat Installation	Station 1
M. Pierce	2026-08-14	901 Nodic Dr.	Re-inspection	Wash Me Car Wash
	2026-08-26	Residential Home	Home Safety Inspection	Home Safety Inspection
J. Settecerra		Paramedic Clinicals		This Month and Next
J. Hanifen	2026-08-03	9086 Hutchins Rd.	Follow-Up	St. Patricks Parish
	2026-08-03	9197 Highland Rd.	Site Plan Review	Old Tim Hortons
	2026-08-04	3393 Ormond Rd.	Hood System Review	White Lake Supermarket
	2026-08-05	901 Nodic Dr.	Re-inspection	Jets Pizza
	2026-08-05	305 Union Lake Rd.	Re-inspection	King Craft Beer Liquor
	2026-08-11	685 Union Lake Rd.	Follow-Up	Dublin Senior Center
	2026-08-13	9190 Highland Rd.	Site Plan Review	Walmart
	2026-08-17	10770 Highland Rd.	Follow-Up	Sanctuary at White Lake
	2026-08-18	10531 Highland Rd.	Re-inspection	Pita Way
	2026-08-18	10531 Highland Rd.	Re-inspection	Domino's Pizza
	2026-08-19	991 N. Williams Lk. Rd.	Re-inspection	White Lake Oaks
	2026-08-19	10531 Highland Rd.	Follow-Up	Tiffany's Nail Salon
	2026-08-19	10320 Highland Rd.	Re-inspection	Quest Field Services
	2026-08-19	1 N. Williams Lk. Rd.	Follow-Up	Seven Eleven 7-11
	2026-08-24	9101 Highland Rd.	Site Plan review	Site Plan Review
	2026-08-24	935 Union Lake Rd.	Follow-Up	Independence Village



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2026-08-24	9054 Highland Rd.	Follow-Up	Aldi's
2026-08-24	901 Nordic Dr.	Follow-Up	Jets Pizza
2026-08-24	9278 Highland Rd.	Re-inspection	Lux Nails and Spa
2026-08-25	10580 Highland Rd.	Re-inspection	Mobile
2026-08-25	Highland Rd.	Buildout Plan Review	White Lake Urgent Care
2026-08-25	307 Union Lake Rd.	Inspection	Angel Personal Style
2026-08-26	White Lake Rd.	Site Plan Review	Ginko Storage
2026-08-26	9000 Highland Rd.	Follow-Up	Woodside Bible Church
2026-08-27	685 Union Lake Rd.	Re-inspection	Dublin Senior Center
2026-08-27	9278 Highland Rd.	Re-inspection	Riser Room



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APPENDIX B

WHITE LAKE TOWNSHIP FIRE DEPARTMENT - TRAINING DIVISION **MONTHLY REPORT AUGUST 2026**

1. EXECUTIVE SUMMARY

During August 2026, the Training Division continued to build on the systems established in prior months. Department personnel completed 361.25 documented training hours during the month, spanning 33 Firefighter Development activities and 20 EMS Continuing Education activities. Training and professional-development activity covered fireground operations, EMS clinical education and QA/QI, probationary and part-time firefighter development, paramedic education, and command-level leadership development.

Key efforts included:

- Continued fireground skills training in driver operations, water supply, hose deployment, and ventilation
- Continued development of the department's Quality Assurance / Quality Improvement (QA/QI) process, with a clinical focus on sepsis recognition and treatment
- Launch of the 50-hour probationary academy for five newly hired part-time personnel
- Three current part-time firefighters nearing completion of their probationary training program
- Continued progress toward four additional paramedics, supporting Advanced Life Support staffing
- Continued command-level education, including Fire Instructor III, Eastern Michigan University Staff and Command, and completion of a Bachelor's degree by the Deputy Fire Chief

These efforts directly support improved patient care, reduced organizational risk, and increased consistency of service delivery to the residents of White Lake Township.

2. TRAINING DIVISION OVERVIEW

Training during August continued to focus on strengthening core operational competencies, improving EMS performance, and addressing identified training and documentation requirements. Fireground training emphasized several fundamental operational skills, including driver training, hose deployment, water-supply operations, and multiple forms of ventilation.

Key actions:

- Driver Review, Cross Lay Deployment, PPV Ventilation, Hydraulic Ventilation, and Vertical Ventilation training
- Long Driveway Water Supply, Supply Line Flat Load, and Emergency Scene Management training



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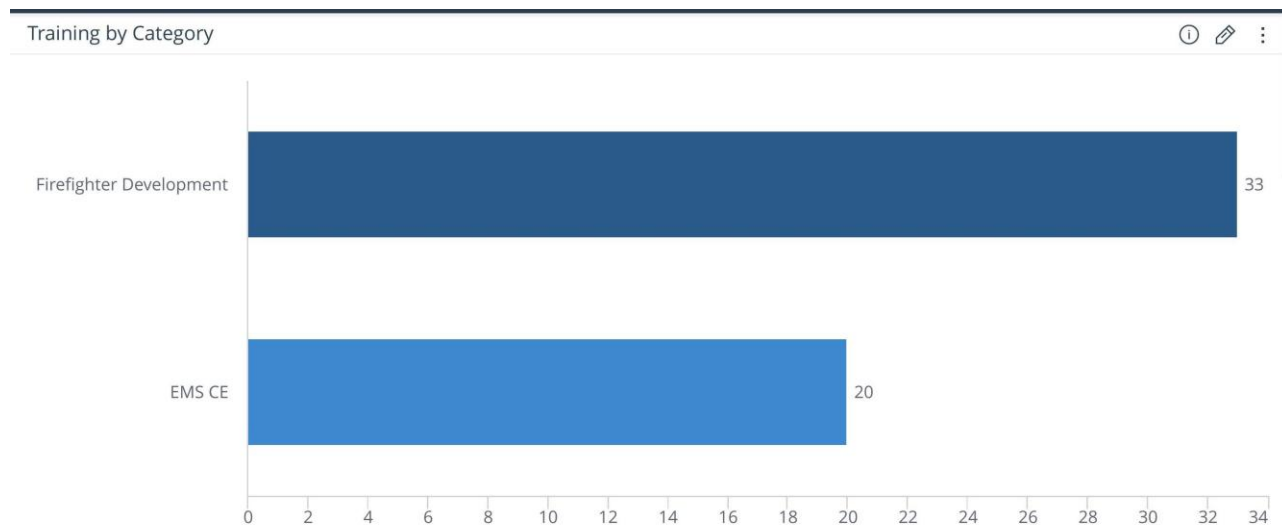
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- Emphasis on driver training to bring personnel training and documentation current with applicable standards

This work continues the department's effort to reinforce safe and consistent emergency vehicle operations while creating systems that improve consistency, accountability, and long-term organizational sustainability.

3. TRAINING ACTIVITY OVERVIEW

August training totals by category, per the ESO Insights training reports dashboard, are shown below.



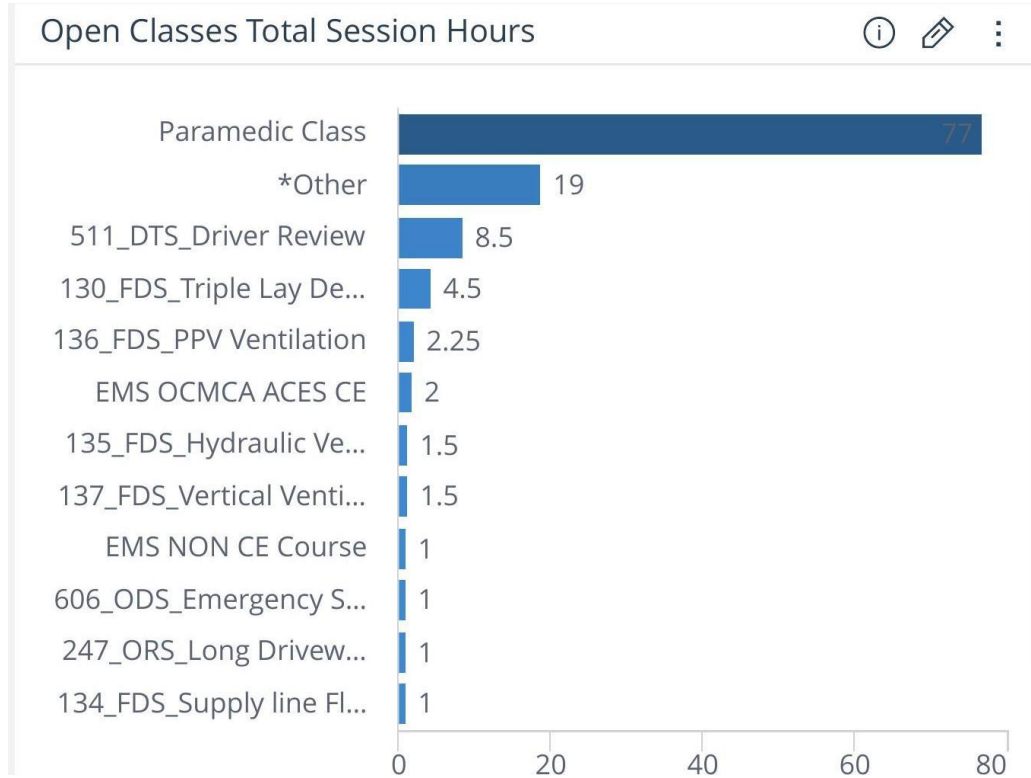
Category	Training Activities
Firefighter Development	33
EMS CE	20
TOTAL	53



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Open Classes — Total Session Hours by class:



Class	Hours
Paramedic Class	77
*Other	19
511_DTS_Driver Review	8.5
130_FDS_Cross Lay Deployment	4.5
136_FDS_PPV Ventilation	2.25
EMS OCMCA ACES CE	2
135_FDS_Hydraulic Ventilation	1.5
137_FDS_Vertical Ventilation	1.5
EMS NON CE Course	1
606_ODS_Emergency Scene Management	1
247_ORIS_Long Driveway Water Supply	1
134_FDS_Supply Line Flat Load	1
TOTAL	120.25

4. EMS TRAINING AND QA/QI

Focus: Continued development of the department's Quality Assurance / Quality Improvement (QA/QI) process, using training and case review to identify opportunities for improvement in patient assessment, clinical decision-making, treatment, and documentation.



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Primary areas of concentration included:

- Sepsis — early recognition, appropriate treatment, and identifying subtle changes in high-risk patients
- OCMCA ACES continuing education
- Additional EMS continuing education and non-CE coursework

Impact:

- Reinforces early recognition and treatment of high-risk clinical presentations such as sepsis
- Advances the department's goal of making review and education a routine component of the EMS system
- Supports improved patient care and ongoing personnel development

5. PROBATIONARY AND PART-TIME FIREFIGHTER DEVELOPMENT

Focus: Building staffing depth while ensuring new members are prepared to safely and effectively operate alongside career personnel.

Activities included:

- The department's 50-hour probationary academy has begun for five newly hired part-time personnel
- Three current part-time firefighters are nearing completion of their probationary training program

Impact:

- Provides a structured introduction to department operations for incoming personnel
- Establishes consistent expectations for personnel entering the organization
- Supports the department's ability to build staffing depth over time

6. PARAMEDIC DEVELOPMENT

Focus: Increasing the number of paramedics available within the department to maintain safe staffing levels and provide consistent Advanced Life Support (ALS) care.

Activities included:

- Conner Jensen and Dan Hudson have completed their paramedic education and returned to shift while completing the field-training portion of their development
- Sgt. Setterceri and Mark Birkholz continue their paramedic internships and are nearing completion

Impact:

- The anticipated addition of four paramedics will be vital to maintaining safe staffing levels



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- Supports consistent delivery of Advanced Life Support care to White Lake Township residents
- Represented a significant portion of the professional-development activity documented within ESO during August

7. LEADERSHIP AND PROFESSIONAL DEVELOPMENT

Focus: Developing organizational leadership, instructional capability, and long-term organizational effectiveness.

Activities included:

- Fire Chief David Feichtner instructed Fire Instructor III and provided approximately 20 hours of instruction through Eastern Michigan University's Staff and Command program
- The Deputy Fire Chief attended Fire Instructor III, continued an additional 40 hours of Eastern Michigan University Staff and Command, and completed his Bachelor's Degree in Organizational Leadership during August.
- Captain Crean continues his graduate education toward completion of his master's degree

Impact:

- Supports succession planning and builds internal expertise
- Strengthens leadership, instructional capability, and organizational effectiveness at the command and officer levels

8. QUALITY ASSURANCE / QUALITY IMPROVEMENT

Focus: Continued development of the department's QA/QI review process.

Actions included:

- Training and case review used to identify opportunities for improvement in patient assessment, clinical decision-making, treatment, and documentation
- A specific clinical focus on sepsis recognition and treatment during August
- Continued documentation of EMS training and QA/QI activity within ESO

The goal of the QA/QI process is to make review and education a routine component of the department's EMS system, improving patient care and supporting personnel development.

9. CHALLENGES & OPPORTUNITIES

- Building sustainable staffing depth as new part-time personnel move through the probationary academy
- Sustaining the QA/QI review cadence alongside ongoing operational demands
- Maintaining currency in driver training and fireground skills across all shifts



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- Balancing paramedic field training, internships, and command-level education within existing staffing and time constraints

10. NEXT STEPS – SEPTEMBER 2026

- Continue the 50-hour probationary academy for the five newly hired part-time personnel
- Complete probationary training for the three part-time firefighters nearing completion
- Continue field training for Conner Jensen and Dan Hudson following completion of paramedic education
- Complete paramedic internships for Sgt. Setterceri and Mark Birkholz
- Continue QA/QI review cycles, sustaining sepsis clinical focus and expanding case review
- Continue driver training and fireground skills sustainment across shifts
- Continue command-level education, including Fire Instructor III, EMU Staff and Command, and Capt. Crean's graduate studies

11. CONCLUSION

August represented continued progress in several areas of department development. Operational training reinforced fundamental fireground capabilities in driving, water supply, hose deployment, ventilation, and emergency scene operations, while EMS training continued the transition toward a more structured QA/QI and continuing-education system. At the same time, the probationary academy, continued development of part-time personnel, advancement of four additional paramedics, and ongoing command-level education demonstrate continued investment in the department's personnel and future operational capability.

The focus remains on developing our personnel, strengthening operational readiness, and building sustainable systems that improve the level of service provided to the residents of White Lake Township.