



WHITE LAKE TOWNSHIP DEPARTMENT OF PUBLIC SERVICES

7525 Highland Road, White Lake, Michigan 48383-2900, (248) 698-7700, www.whitelaketwp.com

April, 27, 2023

Honorable Board of Trustees
Charter Township of White Lake
7525 Highland Rd
White Lake, MI 48383

RE: Cityworks License Annual Maintenance Renewal

Honorable Board of Trustees,

Our Cityworks Maintenance License is due for renewal. This year, for the first time since it's inception, we have outgrown the basic starter pack of five licenses with the addition of Robert Szolach and Nick Brown.

Cityworks is one of the three main software packages that DPS uses for our operation along with BS&A and Laserfiche. It is mapping, asset management, work order management, and records management in one package. We started building and using this system in 2016 as part of the SAWW Grant asset management planning grant. Since it was put into the hands of the operators in 2017, we have created and managed over 15,000 workorders without generating paper records. The system is cloud based. All workorders are shared and stored paper free. Operators can search, access, create, and share work orders using their phone, tablet, or laptops. They can access map based records like as-built engineering plans or water service records in the field.

I use Cityworks to track asset costs by enterprise, asset type, or individual asset. This allows me to plan capital maintenance with a much higher level of accuracy. I can track employee costs, vehicle costs, vehicle maintenance as well. I can tell right down to the individual valve or water service the entire history of the asset and all of the costs in labor and equipment that we have spent on it since 2017.

Cityworks has been a critical asset to the development and growth of DPS since I took over as head of this department. It has helped us to grow efficiently and cost effectively. It continues to be the best computerized maintenance management system out there.

DPS requests the approval of the Cityworks Annual Maintenance License at the current level of 7 users for an amount not to exceed \$12,250 and to be executed by myself or the Township Supervisor.

Sincerely,

A handwritten signature in black ink that reads "Aaron Potter". The signature is written in a cursive style.

Aaron Potter
Director, Department of Public Services
Charter Township of White Lake



Azteca Systems, LLC - Cityworks
 11075 S State St, Suite 24 | Sandy, UT 84070
 801-523-2751 | Fax # 801-523-3734

Quote Number Q-30579-1

Created Date 5/26/2023

Contact Information

Contact Name: Aaron Potter Prepared By Name: Jenn Miya
 Customer: White Lake (MI), Charter Township of Prepared By Phone: (801) 872-9528
 Contact Address: 7525 Highland Rd. White Lake, MI 48383 Prepared By Email: jmiya@cityworks.com

Quote Lines

Product Name	Quantity	Net Unit Price
AMS Workgroup Standard Starter 5-Pack	1.00	USD 9,450.00
AMS Workgroup Standard Logins 6+	2.00	USD 2,800.00
Mobile Native Apps (iOS/Android) - AMS	7.00	USD 0.00
AMS Respond License	7.00	USD 0.00
Web Hooks - AMS	1.00	USD 0.00
TOTAL:		USD 12,250.00

Maintenance Start Date: 8/1/2023 Maintenance End Date: 7/31/2024

Quote Notes:

Terms and Conditions

Payment Terms
 Payment due within 30 days

IF YOUR ORGANIZATION REQUIRES A PURCHASE ORDER, PLEASE CONTACT YOUR FINANCE DEPARTMENT TO BEGIN THE APPROVAL PROCESS TO AVOID PAYMENT DELAYS.

All quotations are valid for ninety-days (90) from the date above, unless otherwise stated in this quotation form. All prices quoted are in USD, unless specifically provided otherwise, above. These prices and terms are valid only for items purchased for use and delivery for the Customers listed above.

Unless otherwise referenced, this quotation is for the Cityworks software products referenced above only. Pricing for implementation services (installation, configuration, training, etc.), or other software applications is provided separately and upon request.

The procurement, installation and administration of the Esri software or any other third-party software utilized in conjunction with Cityworks will be the responsibility of the Customer.

For "on-prem" installations, the procurement, installation and administration of the RDBMS utilized in conjunction with Cityworks will be the responsibility of the Customer. Currently, Cityworks supports Oracle and SQL Server. The procurement, installation and administration of the infrastructure

(hardware and networking) utilized in conjunction with Cityworks will be the responsibility of the Customer.

This quotation and the pricing information herein is confidential and proprietary and may not be copied or released other than for the express purpose of the current system Software and Product selection and purchase. This information may not be given to outside parties or used for any other purpose without written consent from Azteca Systems, LLC or unless otherwise specifically permitted by law. If a "public access" or similar request is made, Customer, shall notify Azteca Systems, prior to any disclosure.

Software Licensing

All Azteca Systems software offered in this quotation are commercial off-the-shelf (COTS) software developed at private expense, and is subject to the terms and conditions of the signed "Cityworks Software License and Maintenance Agreement" ("Agreement") and any and all addendums or amendments thereto. A fully executed copy of the Agreement and any addendum(s) is required before delivery and installation and usage of the software is subject to the terms of the current license agreement.

The terms and conditions of the executed Cityworks Software License Agreement apply to this Quote unless otherwise specifically stated herein. Any additional or conflicting terms set forth in any purchase orders, invoices, or other standard form documents exchanged during the ordering process, other than product descriptions, quantities, pricing, and dates are void and of no effect.

Delivery method is by way of download through Azteca Systems, LLC. customer support web portal.

Taxes

Prices quoted do not include any applicable state, sales, local, or use taxes unless so stated. In preparing your budget and/or Purchase Order, please allow for any applicable taxes, including, sales, state, local or use taxes as necessary. Azteca Systems reserves the right to collect any applicable sales, use or other taxes tax assessed by or as required by law. Azteca Systems reserves the right to add any applicable tax to the invoice, unless proof with the order is shown that your organization or entity is tax exempt or if it pays any applicable tax directly.

International Customers

These items are controlled by the U.S. government and authorized for export only to the country of ultimate destination for use by the ultimate consignee or end-user(s) herein identified. They may not be resold, transferred, or otherwise disposed of, to any other country or to any person other than the authorized ultimate consignee or end-user(s), either in their original form or after being incorporated into other items, without first obtaining approval from the U.S. government or as otherwise authorized by U.S. law and regulations.

Your signature indicates your acceptance of this Quote, and that you have read and accepted the Terms and Conditions set forth above.

Accepted by:

Title

_____/_____/_____
Date