



Fire Department
Charter Township of White Lake

October 2026 Monthly Board Report

Incident Response Breakdown			Activity Summary		
	Sept. 26	Sept. 25		Sept. 26	Sept. 25
Medical/Rescue	213	213	Hospital Transports by the Fire Dept.	127	19
Hostile Fires	14	7	95 DMC Huron Valley Sinai 10 McLaren Oakland 11 Trinity Oakland 8 Henry Ford West Bloomfield 2 Corewell Royal Oak 1 William Beaumont Troy		
Hazardous Conditions/Public Service	111	61	Home Fire Safety Inspection(s)	4	Info needed — TBD
Unknown/Incomplete at Reporting	10	3	Child Seat Inspection(s)	1	Info needed — TBD
Mutual Aid					
Given	5	4			
Received	6	2			
Total Calls for Service:	319	284			
YTD Total Run Volume:	2,802	2,453 (+14.2%)			

YTD run volume comparison: 2,802 (2026) vs. 2,453 (2025), +14.2%; vs. 2,507 (2024), +11.8%.

ADMINISTRATION:

- 1) September call volume: 319 calls for service, up 12.3% from 284 in September 2025. Medical/rescue calls were level at 213, while fire calls doubled (14 vs. 7) and hazardous conditions/public service/other calls rose from 61 to 111.
- 2) The new fire and EMS reporting system (ESO) rollout is going well. We hit a slight delay in ESO scheduling and expect to have it fully up and running in October.
- 3) The QA/QI program continues to advance.
- 4) Our annual open house was held on September 27th and was a great success — turnout was outstanding, with nearly all department personnel attending and helping to make the event possible. The White Lake Police Department also joined us, a nice reflection of the strong working relationship between our two departments in serving the township.



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- 5) Additional training is needed prior to implementation of the ESO timekeeping software. We will be working with finance and attempting to capture a trial during October.
- 6) We continue to work through the review of our policies and procedures (standard operating guides).
- 7) The strategic planning meeting with the Board was postponed. We are looking forward to holding some workshops going forward.
- 8) Union negotiations have started.
- 9) The department is working through operational planning, which will then allow us to work through the budget with the assistance of the Finance Director and board.
- 10) We now have only one (1) staff member out on extended injury. He is recovering well but will remain out for the near future.
- 11) Of the four (4) members in paramedic school, three (3) have returned to shift. The remaining member is on a 40-hour work week for the next couple of weeks to finish up clinical time. One (1) of the four, Mark Birkholz, has passed his National Registry exam and is now a fully licensed paramedic; two (2) others have passed the class and are in the process of testing for their National Registry certification.
- 12) Our accelerated new hire academy is underway and the new hires are moving through the process well.
- 13) Personnel participated in a driver's training rodeo this month. This effort, along with the new hire academy, will continue into October.
- 14) Overtime breakdown:

	September 2026
OT Callback	9 hrs
OT Other	50 hrs
OT Shift	385 hrs
OT Training	18.5 hrs
OT (uncoded)	12 hrs
Total	474.5 hrs

"Callback" hours accrued for time called back for an incident.

"Other" hours accrued for anything not incident, training, or shift related.

"Shift" hours accrued for time covering an open shift.

"Training" hours accrued for training not on a regular shift.

APPARATUS MAINTENANCE:

1. **Station 1**
 - a. Reserve Ambulance (47): Front end suspension repairs (Bridge Lake Auto Repair)



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- b. Engine 1 (50): Annual pump testing (EV+)
- c. Tanker 1 (52): Annual pump testing (EV+)

2. **Station 2**

- a. Engine 2 (49): Annual pump testing (EV+)

3. **Station 3**

- a. Alpha 3 (53): Bad power inverter — due to a lightning strike at Station 3, EV+ installed a new inverter (EV+)
- b. Engine 3 (48): Annual pump testing (EV+)

FIRE PREVENTION:

1. Public Events: 5

- a. September 12th – Fisk Farm Festival – 10 a.m. – 5 p.m.
- b. September 13th – Fisk Farm Festival – 10 a.m. – 5 p.m.
- c. September 14th – White Lake Township Library – September book sale tear down – 10 a.m.
- d. September 18th – Lakeland High School Varsity Football Game – 7 p.m.
- e. September 27th – **WLTFD Open House** – 12 p.m. – 3 p.m. Turnout was great, with nearly all department personnel attending and helping throughout the event. A huge shout-out to Ashley Amburgy for organizing and making it all possible. The White Lake Police Department also attended, a great example of the strong partnership between our departments.

2. Car Seat Installs: 1

- a. September 27th – 3:30 p.m. (Station 1)

3. Inspection activity is detailed in Appendix A.

OPERATIONS:

MAJOR INCIDENTS:

- 1) We experienced a large storm on September 3rd. We answered 47 calls for service

TRAINING:

- 1) Four (4) firefighters have been in the department's paramedic program. Three (3) have now returned to shift; the fourth remains on a 40-hour work week for the next couple of weeks to finish up clinical time. Mark Birkholz has passed his National Registry exam and is now a licensed paramedic. The other two (2) have passed class and are in the process of testing for their National Certification, which is required for state licensure.
- 2) The accelerated new hire academy is underway and new hires are moving through the process well.



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- 3) Personnel participated in a driver's training rodeo this month; this effort will continue into October.
- 4) Capt. Crean continues to work on his master's degree in organizational leadership.
- 5) Deputy Chief Templeton graduated from Eastern Michigan University's School of Executive Fire Staff and Command on October 9th.
- 6) Please see Appendix B for a detailed overview of the training program for the last 30 days.

KUDOS:

- 1) Congratulations to Mark Birkholz on passing his National Registry exam and becoming a fully licensed paramedic!
- 2) A huge thank-you to Ashley Amburgy for organizing this year's Open House on September 27th — the great turnout and smooth event were thanks to her hard work.
- 3) Thank you to the nearly entire department for turning out to support the Open House, and to the White Lake Police Department for joining us — a great example of the strong partnership between our departments in serving our community.
- 4) *Dan Hudson Completes his 1 year of service and successfully completed his probationas of*

Justin Templeton
Interim Fire Chief



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APPENDIX A Inspection Activity

Inspector	Date	Location	Inspection Type	Notes
A. Sitler				
	2026-09-27	7420 Highland Rd	Car Seat Installation	Station #1
M. Pierce				
	2026-09-12	Residential Home	Home Safety Inspection	Residential Home
	2026-09-12	Residential Home	Home Safety Inspection	Residential Home
	2026-09-12	10951 Highland Rd	Life Safety Inspection	Kroger
	2026-09-15	10951 Highland Rd	Fire Suppression Inspection	Kroger
	2026-09-23	Residential Home	Home Safety Inspection	Residential Home
S. Hanneman				
	2026-09-18	9136 Highland Rd	Life Safety Inspection	Salon 7 Suite 1
	2026-09-18	9136 Highland Rd	Life Safety Inspection	Salon 7 Suite 2
	2026-09-18	9136 Highland Rd	Life Safety Inspection	Salon 7 Suite 3
	2026-09-18	9136 Highland Rd	Life Safety Inspection	Salon 7 Suite 5
	2026-09-18	9136 Highland Rd	Life Safety Inspection	Salon 7 Suite 7
	2026-09-18	9136 Highland Rd	Life Safety Inspection	Salon 7 Suite 13
	2026-09-18	9136 Highland Rd	Life Safety Inspection	Salon 7 Suite 15
	2026-09-21	9136 Highland Rd	Life Safety Inspection	Salon 7 Suite 9
	2026-09-21	9136 Highland Rd	Life Safety Inspection	Salon 7 Suite 10
	2026-09-21	9136 Highland Rd	Life Safety Inspection	Salon 7 Suite 12
	2026-09-21	9136 Highland Rd	Life Safety Inspection	Salon 7 Suite 19
	2026-09-21	9136 Highland Rd	Life Safety Inspection	Salon 7 Suite 24
	2026-09-21	9136 Highland Rd	Life Safety Inspection	Salon 7 Suite Main Building
	2026-09-29	Neighborhood	Public Education Event	Grandview Circle
J. Settecerra				
		Paramedic Clinicals		
J. Hanifen				
	2026-09-02	Bogie Lk Rd. & Cedar Island	Site Plan Review	Edendale Crossing
	2026-09-02	9101 Highland Rd.	Site Plan Review	Commercial Development
	2026-09-14	8431 Highland Rd	Site Plan Review	Family Heating & Cooling



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Inspector	Date	Location	Inspection Type	Notes
	2026-09-14	10655 Highland Rd	Re-Inspection	Highland Tropical
	2026-09-14	10770 Elizabeth Lake Rd.	Follow up	Neighborhoods of White Lake
	2026-09-14	10580 Highland Rd	Follow up	Mobile
	2026-09-14	Ryan Trail	Site Plan Review	McKeachie Development
	2026-09-14	White Lake Rd	Site Plan Review	Ginko Self Storage
	2026-09-15	Highland Rd. & Hill Rd	Site Plan Review	Avalon
	2026-09-15	10633 Highland Rd	Re-Inspection	Couture & Co. Hair Studio
	2026-09-15	9555 Elizabeth Lake Rd.	Re-Inspection	White Lake Auto Repair
	2026-09-15	307 Union Lake Rd.	Follow up	Angel Personal Style
	2026-09-21	305 Union Lake Rd	Re-Inspection	King Craft Beer Liquor
	2026-09-22	10531 Highland Rd.	Re-Inspection	Pita Way
	2026-09-22	10580 Highland Rd	Re-Inspection	Mobile
	2026-09-22	330 Town Center	Site Plan Review	Sports Clips
	2026-09-22	6350 Highland Rd	Site Plan Review	Wild Bill's



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APPENDIX B

WHITE LAKE TOWNSHIP FIRE DEPARTMENT - TRAINING DIVISION MONTHLY REPORT SEPTEMBER 2026

1. EXECUTIVE SUMMARY

During September 2026, the Training Division logged 111 training activities department-wide: 41 Firefighter Development, 40 EMS Continuing Education, 17 Instructor Development, 12 Officer Development, and 1 Mutual Aid Instructor Development activity. Training and professional-development activity centered on the accelerated new hire academy, a driver's training rodeo, continued paramedic development, and ongoing command/instructor-level education.

Key efforts included:

- Launch of the accelerated new hire academy, with new hires moving through the process well
- A driver's training rodeo for department personnel; both efforts will continue into October
- Continued paramedic development — three of four personnel in paramedic school have returned to shift; Mark Birkholz passed his National Registry exam and is now a licensed paramedic; two others have passed class and are testing for National Registry certification
- Continued instructor and officer development activity (17 and 12 logged activities, respectively)

These efforts directly support improved patient care, reduced organizational risk, and increased consistency of service delivery to the residents of White Lake Township.

2. TRAINING DIVISION OVERVIEW

September training emphasized incoming-personnel development and fireground driving competency. The accelerated new hire academy began moving new part-time and career candidates through foundational department operations, while a driver's training rodeo gave existing personnel focused repetitions on apparatus handling and maneuvering.

Key actions:

- Accelerated new hire academy sessions for incoming personnel
- Driver's training rodeo for current personnel
- Continued EMS continuing education and instructor/officer development activity

Both the new hire academy and the driver's training rodeo will continue into October.

3. TRAINING ACTIVITY OVERVIEW

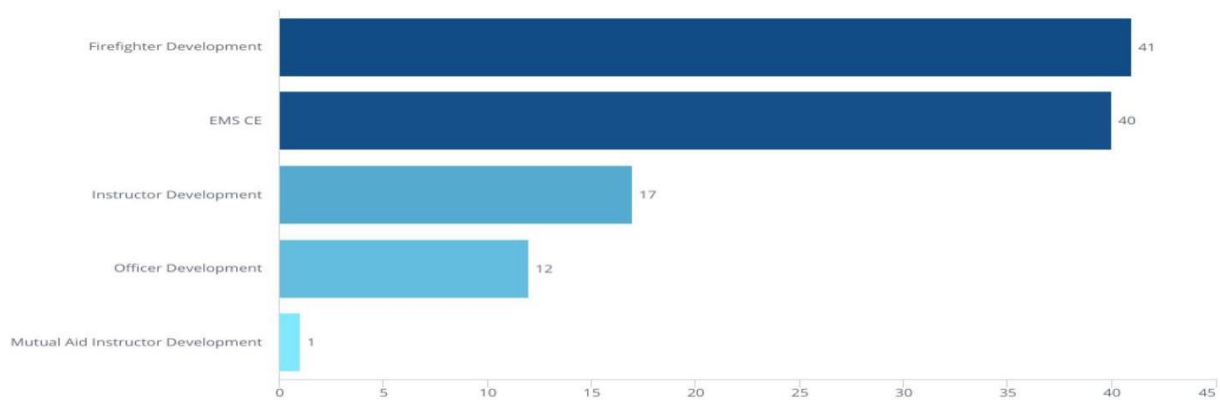


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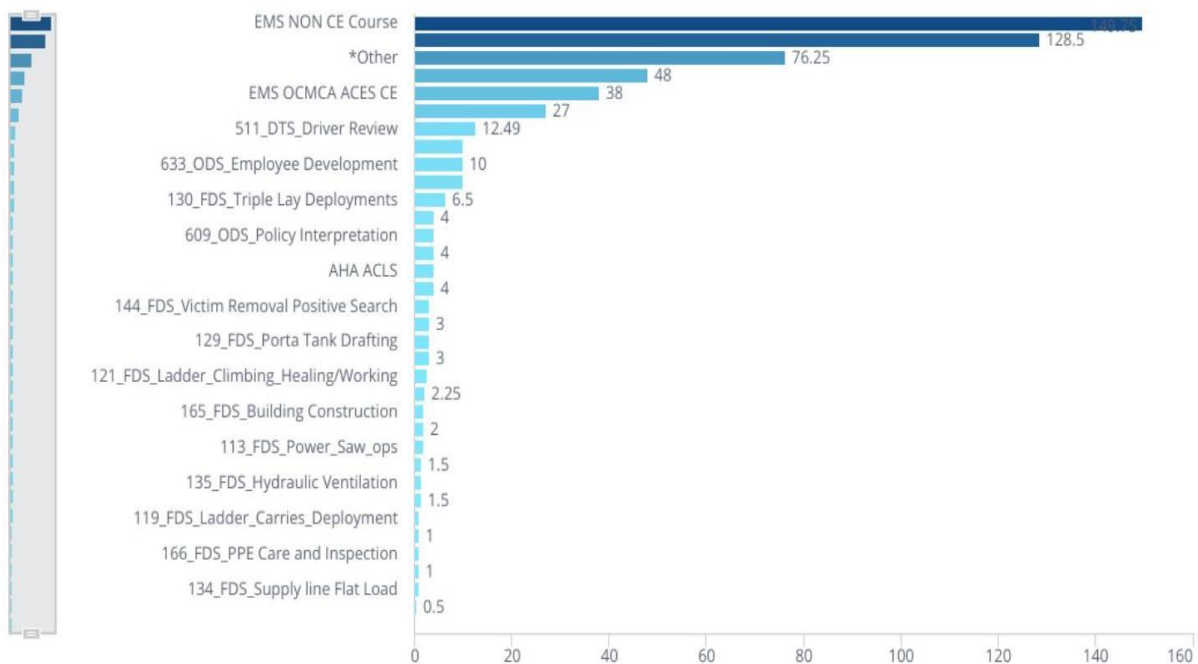
September training totals by category, per the ESO Insights training reports dashboard, are shown below.

Training by Category



Category	Training Activities
Firefighter Development	41
EMS CE	40
Instructor Development	17
Officer Development	12
Mutual Aid Instructor Development	1
TOTAL	111

Completed Classes — Total Session Hours by class:



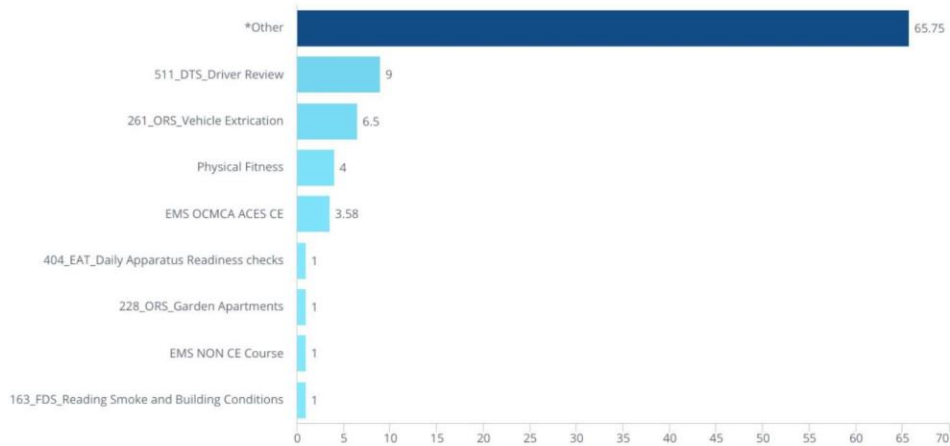


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Class	Hours
EMS NON CE Course	149.75
*Other	128.5

Open Classes — Total Session Hours by class:

Open Classes Total Session Hours



Class	Hours
*Other	65.75
511 DTS Driver Review	9
261 ORS Vehicle Extrication	6.5
Physical Fitness	4
EMS OCMCA ACES CE	3.58
404 EAT Daily Apparatus Readiness Checks	1
228 ORS Garden Apartments	1
EMS NON CE Course	1
163 FDS Reading Smoke and Building Conditions	1
TOTAL	92.83



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4. EMS TRAINING AND QA/QI

Focus: Continued development of the department's Quality Assurance / Quality Improvement (QA/QI) process, using training and case review to identify opportunities for improvement in patient assessment, clinical decision-making, treatment, and documentation.

The QA/QI program continues to advance.

Primary areas of concentration included:

- OCMCA ACES continuing education and additional EMS non-CE coursework

Impact:

- Advances the department's goal of making review and education a routine component of the EMS system
- Supports improved patient care and ongoing personnel development

5. ACCELERATED NEW HIRE ACADEMY

Focus: Building staffing depth through a condensed academy format, while ensuring new members are prepared to safely and effectively operate alongside career personnel.

Activities included:

- Launch of the accelerated new hire academy; new hires are moving through the process well

Impact:

- Provides a structured, condensed introduction to department operations for incoming personnel
- Supports the department's ability to build staffing depth more quickly

6. PARAMEDIC DEVELOPMENT

Focus: Increasing the number of paramedics available within the department to maintain safe staffing levels and provide consistent Advanced Life Support (ALS) care.

Activities included:

- Three of the four personnel who were in paramedic class have returned to shift work
- The fourth remains a 40-hour work week for the next couple of weeks to finish up clinical time
- Mark Birkholz passed his National Registry exam and is now a fully licensed paramedic
- Two additional personnel passed the paramedic class and are currently in the process of National Registry testing

Impact:



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- The department is on track to add four new paramedics, which will be vital to maintaining safe staffing levels
- Supports consistent delivery of Advanced Life Support care to White Lake Township residents

7. LEADERSHIP AND PROFESSIONAL DEVELOPMENT

Focus: Developing organizational leadership, instructional capability, and long-term organizational effectiveness.

Activities included:

- Capt. Crean continues to work toward his master's degree in organizational leadership
- Deputy Chief Templeton graduates from Eastern Michigan University's School of Executive Fire Staff and Command on October 9th

Impact:

- Supports succession planning and builds internal expertise
- Strengthens leadership, instructional capability, and organizational effectiveness at the command and officer levels

8. QUALITY ASSURANCE / QUALITY IMPROVEMENT

Focus: Continued development of the department's QA/QI review process. The program continues to advance.

Actions included:

- Continued training and case review to identify opportunities for improvement in patient assessment, clinical decision-making, treatment, and documentation

The goal of the QA/QI process is to make review and education a routine component of the department's EMS system, improving patient care and supporting personnel development.

9. CHALLENGES & OPPORTUNITIES

- Building sustainable staffing depth as new personnel move through the accelerated academy
- Maintaining driver training currency across all shifts following the September rodeo
- Balancing paramedic field training, National Registry testing, and command-level education within existing staffing and time constraints

10. NEXT STEPS – OCTOBER 2026

- Continue the accelerated new hire academy
- Continue the driver's training rodeo



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- Support the remaining paramedic candidate through completion of clinical time
- Support the two personnel currently testing for National Registry certification
- Continue QA/QI review cycles and provider feedback
- Continue command-level and instructor education
- Continued completion of the FD training plan

11. CONCLUSION

September represented continued progress across the department. The accelerated new hire academy and driver's training rodeo strengthened both incoming and current personnel's operational readiness, while continued paramedic development — including Mark Birkholz's National Registry licensure — keeps the department on track toward four additional paramedics and stronger Advanced Life Support staffing.

The focus remains on developing our personnel, strengthening operational readiness, and building sustainable systems that improve the level of service provided to the residents of White Lake Township.