



**Fire Department**  
Charter Township of White Lake

**May 2026 Monthly Board Report**

	<b>Incident Response Breakdown</b>		<b>Activity Summary</b>	
	<b>April 26</b>	<b>April 25</b>	<b>April 26</b>	<b>April 25</b>
Medical/Rescue	206	200	Hospital Transports by the Fire Dept.	67 12
Hostile Fires (Structure, Vehicle, Brush, and Other)	7	10	55 Huron Valley 1 McLaren Oakland 1 Henry Ford West Bloomfield 6 Trinity Oakland 1 Corewell Royal Oak 3 Ascension Novi	
Hazardous Conditions	14	12	Public Service Events/Standbys	0 7
Public Service/Other	29	28	Home Fire Safety Inspections(s)	2 0
Uncategorized	0	5	Child seat inspection(s)	3 0
<b>Mutual Aid</b>				
Given	0	2		
Received	1	2		
	1 Commerce			
Total Calls for Service:	256	255		
YTD Total Run Volume:	1,181	1,114		

**ADMIN:**

- 1) The Deputy Fire Chief has started and has begun work on the new reporting system, reviewing and revising the FTO program, and has been completing a complete review of the training program. He has also delivered several training programs to the department. An in-depth training report from this review is available in Appendix B.



## **Fire Department**

Charter Township of White Lake

- 2) We have begun the implementation of our new reporting and timekeeping software. This will take a few more months as we look to transition by the beginning of July.
- 3) Alpha 3 (ambulance) is back from being refurbished and is in service.
- 4) He have started a complete review of our policies and procedures (standard operating guides). They will be corrected, brought up to date, edited, and deleted as necessary.
- 5) We continue to monitor the progress of the changes made to the fire prevention and inspection program. A detailed listing of the inspection and prevention activity is provided in Appendix A.
- 6) Language for a millage proposal for operations, facilities, and personnel that was planned for August will be delayed until November to allow for data collection and workshops with the Board members.

### **APPARATUS MAINTENANCE:**

- 1) Station 1
  - a. Engine 1 – Small items cleaned up and repaired.
  - b. Alpha 1 – Rear latch mechanism for the doors was disassembled and repaired.
- 2) Station 2
  - a. Engine 2 – Small items cleaned up and repaired.
  - b. Alpha 2 – Warranty item being repaired: inverter.
- 3) Station 3
  - a. Engine 3 – Small items cleaned up and repaired.

### **FIRE PREVENTION:**

- 1) Events in March:
  - a) April 9th – Independence Village Waffle Bar
  - b) April 19th – White Lake Township Library Volunteer Appreciation Breakfast
  - c) April 29th – Ride to School in Fire Truck – Lakewood Elementary School
- 2) Inspection activity in Appendix A

### **OPERATIONS:**

#### **MAJOR INCIDENTS:**

- 1) One (1) structure fire was responded to last month as a mutual aid to NOCFA.

### **TRAINING:**

- 1) Four (4) firefighters continue in their Paramedic program. They should be done later this year and will move on to testing for their National Certification which is required for state licensure.
- 2) Three (3) cadets are in the Northeast Oakland Fire Academy working on their State of Michigan certification in Firefighter 1 and 2, including Hazardous Materials Operations.
- 3) Please see Appendix B for a detailed overview of the training programs conducted over the last 30 days including status updates on several different programs.



## **Fire Department**

Charter Township of White Lake

### **KUDOS:**

- 1) Congratulations to Zach Petterson for completing his Firefighter 1 and 2 course at Oakland Community College. He will be starting paramedic class soon while he works on completing his probationary requirements.

J. David Feichtner  
Fire Chief



**Fire Department**  
Charter Township of White Lake

**APPENDIX A Inspection Activity**

Inspector	Date	Location	Type	Inspection	Notes
M. Pierce	2026-04-01	5951 Highland Rd Suite A	Life Safety Inspection	Tantrum Salon	
	2026-04-01	5951 Highland Rd Suite F	Life Safety Inspection	Beauty First Nails	
	2026-04-12	1862 Crystal Ln	Home Safety Assessment	Residential Home	
	2026-04-21	6370 Highland Rd	Life Safety Inspection	Bogie Lake Shell	
	2026-04-21	6370 Highland Rd	Life Safety Inspection	Tubby's Submarine	
	2026-04-28	1332 Ridgefield Ct	Home Safety Assessment	Residential Home	
	2026-04-30	6045 Highland Rd	Life Safety Inspection	Meijer Gas Station	
	S. Hanneman	2026-04-16	340 Town Center Blvd. E-101	Life Safety Inspection	Tropical Smoothie
2026-04-16		340 Town Center Blvd. E-102	Life Safety Inspection	The UPS Store	
2026-04-16		340 Town Center Blvd. E-104	Life Safety Inspection	Sally's Beauty	
2026-04-20		340 Town Center Blvd. E-108	Life Safety Inspection	Waterfall Jeweler's II	
2026-04-20		340 Town Center Blvd. E-105	Life Safety Inspection	Highland House Café	
J. Settecerri	2026-04-01	8100 Cooley Lk Rd	Life Safety Inspection	Taco Bell	
	2026-04-28	8060 Cooley Lk Rd	Life Safety Inspection	O'Reilly Auto Parts	
	2026-04-28	8040 Cooley Lk Rd	Life Safety Inspection	Dollar Tree	
	2026-04-28	8030 Cooley Lk Rd	Life Safety Inspection	Beyond Juicery + Eatery	
	2026-04-28	8020 Cooley Lk Rd	Life Safety Inspection	Pet Supply Plus	



**Fire Department**  
Charter Township of White Lake

A. Sitler	2026-04-20	WLTFD	Car Seat Installation	White Lake Twp. Fire Dept.
	2026-04-20	WLTFD	Car Seat Installation	White Lake Twp. Fire Dept.
	2026-04-21	WLTFD	Car Seat Installation	White Lake Twp. Fire Dept.
J. Hanifen	2026-04-06	935 Union Lake Rd	Fire Alarm Inspection	Independence Village
	2026-04-07	3955 Ormond Rd	Re-inspection	White Lake Inn
	2026-04-07	3455 Ormond Rd	Follow-up	Obrady's
	2026-04-07	3685 Highland Rd	Re-inspection	BP Fuel Station
	2026-04-08	Jax's Kar Wash	Plan Review	Jax's Kar Wash
	2026-04-09	Oakview Private Rd	Plan Review	Oakview Private Rd
	2026-04-09	8200 Cooley Lake Rd	Re-inspection	AT&T
	2026-04-09	8198 Cooley Lake Rd	Re-inspection	Tim Hortons
	2026-04-09	8158 Cooley Lake Rd	Re-inspection	Ivy Rehab Physical Therapy
	2026-04-13	William Randy Ct.	Inspection (Knox)	Residential Home (Driveway)
	2026-04-15	7421 Highland Rd	Follow-up	Meadows Automotive
	2026-04-15	4020 Ormond Rd	Re-inspection	Tropical Distributors
	2026-04-15	3393 Ormond Rd	Follow-up	White Lake Supermarket
	2026-04-15	9135 Highland Rd	Re-inspection	M-59 Massage
	2026-04-15	9100 Highland Rd	Inspection	Applebee's
	2026-04-16	10855 Highland Rd	Inspection	Arby's
	2026-04-17	8265 White Lake Rd	Plan Review	Mack Industries
	2026-04-21	9197 Highland Rd.	Plan Review	New Construction
	2026-04-22	8200 Cooley Lake Rd	Re-inspection	Beyond Juicery + Eatery
	2026-04-22	891 Union Lake Rd	Follow-up	English Oaks Montessori
2026-04-22	8188 Cooley Lake Rd	Inspection	Bank of America	
2026-04-24	10751 Highland Rd	Re-inspection	Caswell Window and Door	
2026-04-24	10743 Highland Rd	Re-inspection	Car Chains 3D	



**Fire Department**  
Charter Township of White Lake

2026-04-24	10739 Highland Rd	Re-inspection	Serenity Family Chiropractic
2026-04-24	10735 Highland Rd	Re-inspection	Wen's Spa Message Therapy
2026-04-24	8180 Cooley Lake Rd	Follow-up	Mechanical Room
2026-04-24	9135 Highland Rd	Inspection	Mohave Cantina
2026-04-27	10727 Highland Rd	Re-inspection	Rugrat Resale & Consignment
2026-04-28	891 Union Lake Rd	Re-inspection	English Oaks Montessori
2026-04-28	Edendale	Plan Review	Edendale Subdivision
2026-04-29	Gateway Crossing	Plan Review	Gateway Crossing Plaza
2026-04-29	10320 Highland Rd	Inspection	Quest Field Services
2026-04-30	10150 Highland Rd	Plan Review	Tractor Supply
2026-04-30	330 Town Center Blvd.	Plan Review	Sports Clips Hair Salon



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Charter Township of White Lake

### **APPENDIX B**

In April 2026, the Training Division focused on establishing structure, improving operational readiness, and developing personnel across all levels of the organization.

Key efforts included:

- Organization and formalization of the Training Division
- Expansion of company level and EMS training
- Delivery of Firefighter I & II instruction
- Entry level state certification courses
- Oversight and further development of the FTO program
- Onboarding and formatting of ESO reporting

Efforts support operational readiness, risk reduction, and long-term workforce development.

### **2. TRAINING DIVISION DEVELOPMENT**

April marked the initial structuring of the Training Division to create consistency, accountability, and scalability.

Key actions:

- Defined Training Division roles and responsibilities
- Began alignment with department SOGs and operational expectations
- Established framework for:
  - Initial Education
  - Professional Development
  - Officer Development
- Initiated standardization of training documentation and tracking



**Fire Department**  
Charter Township of White Lake

**3. TRAINING ACTIVITY OVERVIEW**

Category	Sessions	Hours	Staff Hrs	Impact
Company-Level Training	20	36	216	All operational personnel (including daily EMS)
Paramedic Training	32	48	192	
Firefighter I & II Instruction	5	40	40	All Operational personnel
Firefighter I&II course	12	65	195	All Operational personnel
FTO Training & Evaluation	24	60	120	All Operational personnel
ESO Training	6	36	108	Admin, EMS Coordinator,
Officer Development	10	60	80	Admin, Fire officer 4, Fire officer 2 train the trainer, leadership.
Specialty / Technical Training				
<b>Total Hours</b>		321	871	Structured hours (personnel)

**4. COMPANY-LEVEL TRAINING**

Focus: Maintaining baseline operational readiness through shift-level training.

**Daily Training (Documented):**

- Conducted 5 days per week
- 1–2 formal hours per day

**Subjects Included:**

- Patient Assessment
- Nursing Operations
- Hoseline Deployment
- Protocol Review
- Drafting
- Building Suppression Systems
- Air Consumption
- Firefighter Survival
- Team Building
- Pediatric Medication Administration

**Impact:**

- Reinforces daily readiness
- Supports consistency across shifts



## **Fire Department**

Charter Township of White Lake

- Strengthens operational performance

### **5. EMS / MEDICAL TRAINING**

Focus: Preparing personnel for increased ALS transport responsibilities.

Topics included:

- Protocol review and application
- Scenario-based patient care
- Documentation standards
- Critical decision-making under stress
- Paramedic Course (4 personnel)
  - These numbers do not account for clinic hours of which members will attribute 36 hours on average per month

Impact:

- Improves patient outcomes
- Supports ALS transition readiness
- Enhances decision-making in high-risk events

### **6. INITIAL EDUCATION – FIREFIGHTER I & II**

Focus: Building the next generation of firefighters.

Activities:

- Classroom instruction
- Skills-based evolutions
- Scenario-based training
- Live Fire Training
- Evaluation and competency tracking

Impact:

- Supports recruitment and retention pipeline
- Ensures compliance with training standards
- Builds foundational operational competency

### **7. FTO PROGRAM DEVELOPMENT**

Focus: Standardizing probationary firefighter development.



## **Fire Department**

Charter Township of White Lake

### Actions:

- Reinforced FTO roles (evaluation, mentorship, accountability)
- Supported probationary member development
- Continued structured evaluation process

### Impact:

- Improves consistency in training delivery
- Ensures new members meet expectations
- Builds internal leadership capacity

## **8. ESO IMPLEMENTATION**

Focus: Improving documentation, reporting accuracy, and system adoption.

### Actions:

- Templates and standardization of the ESO program
- Onboarding training
- Scenario-based report completion exercise development

### Impact:

- Improves continuity of care
- Enhances legal defensibility
- Supports data-driven decision making

## **9. SPECIALTY & SUPPORT TRAINING**

### **Part-Time Division Training:**

- Daily structured booklet-based training with guided instruction
- Supplemental group training conducted twice during the month
  - Focus: Water supply concepts
  - Duration: 3 hours per session (6 hours total)

### Additional areas include:

- Task level NFPA 1010 training
- Readiness training
- Apparatus and driver training
- Equipment testing and maintenance training
- Fire prevention / inspection training
- Safety and risk management training



## **Fire Department**

Charter Township of White Lake

- Communications training

Impact:

- Supports operational readiness across all disciplines
- Maintains equipment and personnel competency

### **10. PROFESSIONAL DEVELOPMENT & CERTIFICATIONS**

- Certifications obtained: RAFT FOIV, FOIII TtT, AHA PALS instructor
- Continuing education hours: 30
- External training attended: 3

Impact:

- Maintains compliance
- Develops leadership pipeline
- Improves long-term organizational capability

### **11. WHERE OUR PEOPLE EXCELLED**

- Personnel demonstrated strong performance during Operational readiness and willingness to develop systems for our future
- FTOs showed ownership in developing probationary members by committing to personal equity and daily development of our future generation
- Crews demonstrated high-level decision making during High-risk low frequency events such as structure fires and cardiac arrests.

### **12. CHALLENGES & OPPORTUNITIES**

- Time constraints due to operational demands
- Balancing training with increased EMS workload
- Continued need for standardization
- Need for streamlining of the ICS system
- Need for documentation training
- Need for protocol training
- Review and revise response policies to support Operations and vet through the training division.

These challenges are being addressed through structured training systems and improved coordination.

### **13. NEXT STEPS – MAY 2026**

- Continuing Training Division organization
- Expand structured training programs



## **Fire Department**

Charter Township of White Lake

- Finalize training plan and vet against compliance standards and operational gap analysis
- Increase EMS competency training
- Continue ESO integration and QA/QI process
- Strengthening officer involvement in training delivery



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Charter Township of White Lake

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