



Fire Department Charter Township of White Lake

July 2026 Monthly Board Report

Incident Response Breakdown

Activity Summary

	June 26	June 25		June 26	June 25
Medical/Rescue	242	202	Hospital Transports by the Fire Dept.	87	17
Hostile Fires (Structure, Vehicle, Brush, and Other)	9	7	72 Huron Valley 4 McLaren Oakland 4 Henry Ford West Bloomfield 6 Trinity Oakland 1 Ascension Novi		
Hazardous Conditions	13	16	Public Service Events/Standbys	7	6
Public Service/Other	32	31	Home Fire Safety Inspections(s)	0	3
Uncategorized	0	1	Child seat inspection(s)	3	2
<u>Mutual Aid</u>					
Given	4	0			
Highland 1 Commerce 3					
Received	2	4			
Commerce 1 Highland 1					
Total Calls for Service:	296	258			
YTD Total Run Volume:	1,774	1,622			

ADMINISTRATION:

- 1) The new reporting system will now launch on August 1st to allow more time for training of the crews.
- 2) Implementation of our new timekeeping software is ongoing. We are working with the Finance team to complete information requirements the programmers need prior to going live. Our goal is an August launch.



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- 3) The complete review of our policies and procedures (standard operating guides) is ongoing. We are correcting, bringing them up to date, adding, and deleting them as necessary.
- 4) We continue to monitor the progress of the changes made to the fire prevention and inspection program. A detailed listing of the inspection and prevention activity is provided in Appendix A.
- 5) We may have sold the 1997 Pierce tanker. We will now begin removing our decals and arrange for the buyer to pick it up. It will be going to a department in Oklahoma.
- 6) We have been trying to schedule a strategic planning session for the fire department with the board. We are hoping to find a date within the next several weeks.

APPARATUS MAINTENANCE:

- **Station 1**
 - Brush truck: New fuel line installed.
 - Engine 1: New front tires installed (Warehouse Tire).
- **Station 2**
 - Engine 2: Truck had to be towed to station 1 after experiencing a blown radiator hose while out on the road. Hose was then repaired by duty crew.
- **Station 3**
 - Engine 3: Rear lower perimeter scene light repaired by duty crew.
 - Alpha 3: Front grill emergency lights replaced (warranty repair by EV+).
- **Fleet**
 - 2019 Jeep went in for cam shaft repair/replacement.
 - It will need tires in July.

FIRE PREVENTION:

- 1) Events in June:
 - a) June 5th – Dublin Elementary School – Ice Cream Social – 6 p.m. – 8 p.m.
 - b) June 7th – WLTPD Open House – 12 p.m. – 3 p.m.
 - c) June 10th – WLT Library June Book Sale – Help setup & move boxes – 10 a.m. – 11 a.m.
 - d) June 12th – Independence Village Waffle Bar – 8:30 a.m. – 9:30 a.m.
 - e) June 15th – WLT Library June Book Sale – Teardown & move boxes – 10 a.m. – 11 a.m.
 - f) June 26th – Rock the Farm Event – Fisk Farm – 6 p.m. – 9 p.m.
 - g) June 27th – Hotdogs Heroes & Haircuts Event – 11 a.m. – 2 p.m.
- 2) Inspection activity in Appendix A



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OPERATIONS:

MAJOR INCIDENTS:

- 1) 6/29 Fatal vehicle vs. car on White Lake Road.
- 2) 6/16 Semi vs. vehicle at Fisk and M59.

TRAINING:

- 1) Four (4) firefighters continue in their Paramedic program. They finish this Fall and will move on to testing for their National Certification which is required for state licensure.
- 2) All three (3) of our cadets have passed their State of Michigan certification exams in Firefighter 1 and 2, including Hazardous Materials Operations.
- 3) Capt. Crean continues to work on his master's degree in organizational leadership.
- 4) Deputy Chief Templeton continues in Eastern Michigan University's School of Executive Fire Staff and Command with a graduation scheduled in October.
- 5) Please see Appendix B for a detailed overview of the training programs conducted over the last 30 days including status updates on several different programs.

KUDOS:

- 1) Thank you to Capt. Crean for his participation in the July 4th Parade in Milford.
- 2) Congratulations to FF/EMT's Bruce, Tranchida, and Tschudin on passing their State certifying exams for their firefighter certifications.

J. David Feichtner
Fire Chief



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APPENDIX A Inspection Activity

Inspector	Date	Location	Inspection Type	Notes
A. Sitrer	2026-06-29	4870 Ormond Rd.(Sta. 3)	Car Seat Inspection/Installation	White Lake Fire Dept.
M. Pierce	2026-06-23	901 Nordic Dr. 102	Life Safety Inspection	Golden Bowl House
	2026-06-23	6615 Highland Rd.	Life Safety Inspection	Lake Michigan Credit Union
	2026-06-23	901 Nordic Dr. 101	Life Safety Inspection	Jet's Pizza
	2026-06-25	901 Nordic Dr. 103	Life Safety Inspection	Health & Wellness Massage
	2026-06-25	10580 Highland Rd.	Follow-up	Saroki's Crispy Chicken & Pizza
S. Hanneman	2026-06-26	10641 Highland Rd	Life Safety Inspection	White Lake Square Barber Shop
	2026-06-28	10655 Highland Rd.	Life Safety Inspection	Highland Tropical Fish & Bird
	2026-06-29	10531 Highland Rd. 500	Life Safety Inspection	Tiffany's Nail Salon
	2026-06-26	10531 Highland Rd.	Life Safety Inspection	Pita Way
	2026-06-26	Oxbow Lake Rd (Boat Launch)	Fireworks Display Inspection	Cedar island Fireworks Display
	2026-06-25	10580 Highland Rd.	Follow-up	Saroki's Crispy Chicken & Pizza
J. Settecerra	2026-06-02	1040 S. Williams Lake Rd.	Life Safety Inspection	Kingdom Hall of Jehova's Witnesses
	2026-06-23	685 Union Lake Rd.	Life Safety Inspection	Dublin Senior Center
	2026-06-29	9086 Hutchins Rd.	Life Safety Inspection	St. Patricks Parish
	2026-06-29	9500 Elizabeth Lake Rd.	Life Safety Inspection	Lakeside Bar and Grill
	2026-06-29	1470 S. Williams Lake Rd	Life Safety Inspection	White Lake Oaks Golf Course
J.Hanifen	2026-06-09	6491 Highland Rd	Follow-up	McDonalds
	2026-06-08	9197 Highland Rd	Plan Review (Site)	Tim Horton's/Wendy's
	2026-06-08	5951 Highland Rd.	Follow-up	Tantrum Salon
	2026-06-09	10150 Highland Rd.	Plan Review (Site)	Tractor Supply
	2026-06-10	10320 Highland Rd	Re-inspection	Quest Field Services
	2026-06-12	340 Town Center Blvd.	Re-inspection	Sally's Beauty
	2026-06-12	8030 Cooley Lake Rd.	Re-inspection	Great lakes Ace Hardware
	2026-06-12	8020 Cooley Lake Rd.	Re-inspection	Pet Supplies Plus
	2026-06-16	3393 Ormond Rd.	Plan Review (Hood Suppression)	White Lake Supermarket
	2026-06-18	6370 Highland Rd.	Re-inspection	Bogie Lake Shell
	2026-06-18	6045 Highland Rd,	Re-inspection	Meijer Gas Station



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2026-06-18	5951 Highland Rd.	Re-inspection	Beauty First Nails
2026-06-22	8431 Highland Rd	Plan Review (Site)	Family Heating & Cooling
2026-06-22	1470 S. Williams Lake Rd.	Re-inspection	Batteries Plus
2026-06-22	10320 Highland Rd	Follow-up	Quest Field Services
2026-06-23	901 Nordic Dr.	Re-inspection	White Lake Brunch
2026-06-23	6490 Highland Rd.	Life Safety Inspection	DCFU Financial Credit Union
2026-06-25	6001 Highland Rd.	C of O Inspection	Fireworks Tent
2026-06-25	10531 Highland Rd.	Re-inspection	Dairy Queen
2026-06-26	340 Town Center Blvd.	Re-inspection	Sally's Beauty
2026-06-26	340 Town Center Blvd.	Re-inspection	Waterfall Jewelers II
2026-06-26	8010 Cooley Lake Rd	Re-inspection	Bill & Rod's Appliance Inc.
2026-06-30	9190 Highland Rd	Plan Review (Suppression)	Walmart
2026-06-30	5951 Highland Rd.	Re-inspection	State Farm Paul Donnelly



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APPENDIX B

WHITE LAKE TOWNSHIP FIRE DEPARTMENT - TRAINING DIVISION **MONTHLY REPORT JUNE 2026**



1. EXECUTIVE SUMMARY

During June 2026, the Training Division transitioned from system development to system implementation, with an emphasis on protocol adoption, documentation quality, and operational consistency throughout the organization.

Key efforts included:

- OCMCA Protocol Implementation
- ESO Electronic Patient Care Report (EPCR) training
- Quality Assurance and Quality Improvement (QA/QI) process development
- Officer and Instructor Development
- Firefighter skill sustainment and operational readiness training
- Continued FTO and probationary firefighter development
- Workforce development through initial firefighter education

These efforts directly support improved patient care, reduced organizational risk, enhanced legal defensibility, and increased consistency in service delivery across all shifts and stations.

2. TRAINING DIVISION DEVELOPMENT

June represented a transition from developing systems to implementing and refining them.

Key actions:

- Continued implementation of ESO reporting standards.
- Department-wide protocol implementation efforts.
- Development of EPCR review and feedback processes.
- Establishment of a structured EMS QA/QI process.
- Continued development of officer and instructor capabilities.
- Continued support of probationary firefighter development through the FTO program.

The Training Division remains focused on creating systems that improve consistency, accountability, and long-term organizational sustainability.



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3. TRAINING ACTIVITY OVERVIEW

June completed-class totals by category are shown below.

Category	Sessions	Hours	Staff Hrs	Impact
EMS CE	36	—	—	EMS Personnel
Firefighter Development	35	—	—	All Operations Personnel
Instructor Development	17	—	—	Instructors
Officer Development	12	—	—	Staff and Command
Mutual Aid Instructor Development	1	—	—	Mutual Aid Partners
TOTAL: 101 Completed Classes		223.25	566.5	Personnel Training Hours

Continuing Programs Carried Forward from May

The Paramedic Training cohort and FTO Program sessions below represent the same ongoing class and personnel from May 2026, continuing into June with no break in instruction.

Category	Sessions	Hours	Staff Hrs	Impact
Paramedic Training (continued from May)	32	48	192	Operations — ALS Transport Cohort
FTO Training & Evaluation (continued from May)	24	60	120	Probationary Personnel and Instructors
TOTAL: 56 Sessions		108	312	Personnel Training Hours



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Combined Department Total (All Programs)

This total combines the June ESO-tracked training (101 completed classes / 223.25 class hours / 566.5 staff hours) with the carried-forward Paramedic Training (32 sessions / 48 hours / 192 staff hours) and FTO Training (24 sessions / 60 hours / 120 staff hours) programs above.

TOTAL: 157		331.25	878.5	Combined Department Total — 157 Sessions/Classes (ESO + Paramedic + FTO)
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4. EMS EXCELLENCE AND CLINICAL DEVELOPMENT

Focus: Standardizing patient care delivery and improving documentation quality.

Primary areas of concentration included:

- OCMCA Protocol Implementation
- ESO EPCR Documentation
- Clinical Decision Making
- QA/QI Development
- Documentation Standards
- Patient Assessment Reinforcement

Training activities included:

- EMS Continuing Education
- OCMCA ACCES continuing education
- Scenario-based discussions
- EPCR review and feedback
- Documentation coaching and remediation

Impact:

- Improved provider confidence with protocol application.
- Increased consistency in patient care delivery.
- Improved documentation quality and legal defensibility.
- Established the foundation for ongoing quality improvement efforts.

5. OPERATIONAL READINESS TRAINING

Focus: Maintaining firefighter competencies and operational readiness.

Training topics included:

- Ladder Operations



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- Knot Tying
- Triple Layer Hose Deployments
- Power Saw Operations
- Building Construction
- Hydrant Supply Operations
- PPE Care and Inspection
- Physical Fitness

Impact:

- Reinforces core firefighter competencies.
- Supports operational readiness.
- Maintains proficiency in high-risk, low-frequency events.
- Enhances firefighter confidence and decision making.

Training records demonstrate continued emphasis on both fireground and EMS competencies throughout the organization.

6. OFFICER AND INSTRUCTOR DEVELOPMENT

Focus: Developing organizational leadership and internal instructional capacity.

Activities included:

- Fire Officer IV participation
- Instructor development activities
- Staff and Command participation
- Leadership discussions and mentoring

Impact:

- Supports succession planning.
- Builds internal expertise.
- Improves consistency in training delivery.
- Strengthens organizational leadership capacity.

7. FTO PROGRAM AND WORKFORCE DEVELOPMENT

Focus: Building the next generation of White Lake firefighters through structured development and mentorship.

Activities included:

- Continued development of the FTO Program.
- Daily probationary firefighter training and evaluation.



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- Reinforcement of performance expectations.
- Skills development in fire suppression, EMS operations, and station readiness.
- Continued refinement of evaluation and documentation processes.

Training activity reflects the same FTO cohort and program carried forward from May 2026, continuing without interruption. Activity for the period included approximately:

- 24 FTO sessions
- 60 instructional hours
- 120 personnel training hours

Impact:

- Builds operational competency.
- Supports succession planning.
- Improves consistency in firefighter development.
- Strengthens organizational culture through mentorship and accountability.

8. QUALITY ASSURANCE / QUALITY IMPROVEMENT

Focus: Transitioning from documentation completion to documentation excellence.

Actions included:

- Initial development of a formal QA/QI review process.
- Identification of documentation trends.
- Individualized feedback to providers.
- Reinforcement of report writing expectations.
- Integration of protocol compliance reviews into the feedback process.

The goal of the QA/QI process is to improve patient outcomes while creating a learning environment focused on professional development and continuous improvement.

9. WORKFORCE DEVELOPMENT SUCCESS

June marked an important milestone for the department's workforce development efforts as three members successfully graduated from the Firefighter I and II Academy and obtained dual Firefighter/EMT certification.

Impact:

- Increased availability of qualified part-time personnel.
- Expanded emergency response capabilities.
- Improved staffing flexibility.
- Strengthened succession planning efforts.



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- Reinforced the department's commitment to developing talent internally.

10. WHERE OUR PEOPLE EXCELLED

- Personnel demonstrated exceptional adaptability while balancing emergency response demands with significant organizational change.
- Providers embraced new protocols, documentation systems, and QA/QI expectations with professionalism and engagement.
- Officers and instructors continued investing in the development of probationary members and organizational systems.
- Three members successfully completed the Firefighter I and II Academy and entered service as dual-certified Firefighter/EMTs, strengthening the department's operational capabilities through internal workforce development.
- Personnel remained committed to improving patient care, operational readiness, and organizational performance.

11. CHALLENGES & OPPORTUNITIES

- Time constraints due to operational demands.
- Continued need for standardization.
- Balancing training with increased EMS workload.
- Continuing ESO proficiency development.
- Maintaining protocol competency across all providers.
- Developing sustainable QA/QI systems.
- Continuing officer development.
- Standardizing operational expectations across shifts.

These opportunities continue to be addressed through structured training systems, leadership involvement, and continuous process improvement.

12. NEXT STEPS – JULY 2026

- Continue protocol implementation and reinforcement.
- Expand QA/QI review processes.
- Continue EPCR documentation improvement initiatives.
- Increase scenario-based EMS training.
- Continue officer and instructor development.
- Maintain firefighter skill sustainment training.
- Continue probationary firefighter development and FTO program growth.
- Continue development of department training systems and compliance tracking.



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13. CONCLUSION

The Training Division continues to evolve from a training delivery model to a performance improvement model focused on operational excellence, leadership development, firefighter safety, and EMS excellence.

June's efforts represent an important transition toward creating a culture of continuous improvement that supports firefighter safety, improved patient care, and exceptional service delivery to the residents of White Lake Township.

ESO TRAINING DASHBOARD — JUNE 2026

The charts below are sourced directly from the ESO Insights training reports dashboard (data export June 30, 2026).

Training by Category

