



Fire Department
Charter Township of White Lake

August 2026 Monthly Board Report

Incident Response Breakdown			Activity Summary		
	July 26	July 25		July 26	July 25
Medical/Rescue	276	209	Hospital Transports by the Fire Dept.	116	16
Hostile Fires (Structure, Vehicle, Brush, and Other)	2	6	93 Huron Valley 6 McLaren Oakland 5 Henry Ford West Bloomfield 11 Trinity Oakland 1 Ascension Novi		
Hazardous Conditions	18	11	Public Service Events/Standbys	7	4
Public Service/Other	37	43	Home Fire Safety Inspections(s)	0	3
Uncategorized	2	5	Child seat inspection(s)	3	2
<u>Mutual Aid</u>					
Given	1	2			
Highland 1					
Received	1	0			
Waterford 1					
Total Calls for Service:					
	337	274			
YTD Total Run Volume:					
	2,113	1,879			

ADMINISTRATION:

- 1) Our annual Youth Fire Academy was a huge success. It was our largest one to date with 31 kids participating.
- 2) This month's call volume shows a 23% increase over last year's calls. We are currently averaging 12.5% over last year's volume.
- 3) The new fire and EMS reporting system has launched. We are working through its implementation.
- 4) Preparation has begun for our annual open house on September 27th.



Fire Department

Charter Township of White Lake

- 5) Implementation of our new timekeeping software continues. The Finance team has been working with the fire department and ESO to complete requirements the programmers need prior to going live. Our goal is still to launch in a month.
- 6) The review of our policies and procedures (standard operating guides) is ongoing.
- 7) The changes made to the fire prevention and inspection program continue to bear fruit. The fire marshal and his inspection team are staying busy with inspections. A detailed listing of the inspection and prevention activity is provided in Appendix A.
- 8) The 1997 Pierce tanker was sold and picked up. It found a new home at a department in Oklahoma.
- 9) We are hoping to find a date within the next month or so for a strategic planning session with the Board.

APPARATUS MAINTENANCE:

1. Station 1

- a. Tanker 1: Annual preventative maintenance/D.O.T. Inspection (by EV+)
- b. Engine 1: Annual preventative maintenance/D.O.T. Inspection (by EV+)
- c. Reserve Ambulance: Annual preventative maintenance/D.O.T. Inspection (by EV+)
- d. Rescue 1: Annual preventative maintenance/D.O.T. Inspection (by EV+)

2. Station 2

- a. Engine 2: Annual preventative maintenance/D.O.T. Inspection (by EV+)
- b. Engine 2: Exhaust tip replaced (by EV+)
- c. Engine 2: Rear brake canisters replaced (by Bostick Truck Center)

3. Station 3

- a. Engine 3: Rear lower perimeter scene light repaired by duty crew.
- b. Alpha 3: Engine 3: Annual preventative maintenance/D.O.T. Inspection (by EV+)

FIRE PREVENTION:

1) Events in July:

- a) Public Events: 5
- b) July 4th – Milford 4th of July Parade – 11 a.m.
- c) July 6th – Leapfrog Community Daycare – Fire Safety Education – 11 a.m.
- d) July 15th – Wee Discover Daycare – Fire Safety Education – 10:30 a.m.
- e) July 20th – 24th – Youth Fire Academy – 9 a.m. – 3 p.m.
- f) July 21st – White Lake Wolves Little League Football – Practice cool down – 8:30 p.m.

2) Inspection activity in Appendix A



Fire Department

Charter Township of White Lake

OPERATIONS:

MAJOR INCIDENTS:

- 1) 6/29 Fatal vehicle vs. car on White Lake Road.
- 2) 6/16 Semi vs. vehicle at Fisk and M59.

TRAINING:

- 1) Four (4) firefighters continue in their Paramedic program. They will be finishing over the next few months and will move on to testing for their National Certification which is required for state licensure.
- 2) Capt. Crean continues to work on his master's degree in organizational leadership.
- 3) Deputy Chief Templeton continues in Eastern Michigan University's School of Executive Fire Staff and Command with a graduation scheduled in October.
- 4) Please see Appendix B for a detailed overview of the training programs conducted over the last 30 days.

KUDOS:

- 1) A huge thank you to Sgt. Pierce and his entire team for the great job they did with the youth fire academy.
- 2) Thank you to the library for hosting our youth academy.

J. David Feichtner
Fire Chief



Fire Department

Charter Township of White Lake

APPENDIX A Inspection Activity

Inspector	Date	Location	Inspection Type	Notes
A. Sitler	2026-07-10	4870 Ormond Rd.(Sta. 3)	Car Seat Inspection/Installation	White Lake Fire Dept.
	2026-07-10	4870 Ormond Rd.(Sta. 3)	Car Seat Inspection/Installation	White Lake Fire Dept.
	2026-07-19	4870 Ormond Rd.(Sta. 3)	Car Seat Education Training	White Lake Fire Dept. (On-Line)
	2026-07-29	4870 Ormond Rd.(Sta. 3)	Car Seat Inspection/Installation	White Lake Fire Dept.
M. Pierce	2026-07-01	Station #1 / WLT Library	Youth Fire Academy	Coordinate/Set-up/Run
	2026-07-29	Decca	Home Safety Inspection	Residential Home
S. Hanneman	2026-07-06	915 Round Lake Rd.	Fire Safety Education	Leap Frog Day Care
	2026-07-15	920 N. Williams Lake Rd.	Fire Safety Education	Wee Discover Child Care
	2026-07-15	9278 Highland Rd.	Life Safety Inspection	Papa John's Pizza
	2026-07-17	10633 Highlanr Rd.	Life Safety Inspection	Hair By Linda
	2026-07-28	9278 Highland Rd.	Life Safety Inspection	Fisk Corners (Riser Room)
	2026-07-28	9278 Highland Rd.	Life Safety Inspection	Lux Nails and Spa
J. Settecerri	2026-07-23	3 Union Lake Rd.	Life Safety Inspection	Circus Circus (Vacant)
	2026-07-23	305 Union Lake Rd.	Life Safety Inspection	King Craft Beer Liquor
	2026-07-23	307 Union Lake Rd.	Life Safety Inspection	Vacant Suite
	2026-07-23	309 Union Lake Rd.	Life Safety Inspection	Krystal Clear Pools of Michigan



Fire Department

Charter Township of White Lake

	2026-07-23	9555 Elizabeth Lake Rd.	Life Safety Inspection	White Lake Auto Repair
J. Hanifen	2026-07-02	2401 N. Williams Lake Rd	Fireworks Display Inspection	Pontiac Lake State Park
	2026-07-02	10150 Highland Rd.	Plan Review	Tractor Supply
	2026-07-08	3393 Ormond Rd.	Plan Review	White Lake Supermarket
	2026-07-17	9000 Highland Rd	Plan Review	Woodside Bible Church
	2026-07-20	8030 Wadi Blvd.	Re-inspection	4 Corners Lakeside
	2026-07-20	8010 Cooley Lake Rd	Re-inspection	Bill & Rod's Appliance Inc.
	2026-07-20	8030 Cooley Lake Rd.	Re-inspection	Great Lakes Ace Hardware
	2026-07-20	8040 Cooley Lake Rd.	Re-inspection	Dollar Tree
	2026-07-20	8020 Cooley Lake Rd.	Re-inspection	Pet Supplies Plus
	2026-07-20	Cedar Island & Bogie Lk. Rd.	Plan Review	Edendale Crossing
	2026-07-21	1470 S. Williams Lake Rd.	Re-inspection	Batteries Plus
	2026-07-22	340 Town Center Blvd.	Re-inspection	Waterfall Jewelers II
	2026-07-22	340 Town Center Blvd.	Re-inspection	Highland House Café
	2026-07-22	5951 Highland Rd.	Re-inspection	State Farm Paul Donnelly
	2026-07-22	340 Town Center Blvd.	Plan Review	Stella's Table
	2026-07-23	1233 Union Lake Rd.	Re-inspection	Elton Black and Son Funeral Home
	2026-07-23	1 N. Williams Lake Rd.	Re-inspection	11-Jul
	2026-07-28	10501 Highland Rd.	Life Safety Inspection	Spirit Halloween
	2026-07-29	901 Nordic Dr.	Re-inspection	Golden Bowl House
	2026-07-29	901 Nordic Dr.	Re-inspection	Jets Pizza
	2026-07-29	340 Town Center Blvd.	Re-inspection	Sally's Beauty



Fire Department

Charter Township of White Lake

2026-07-29	10531 Highland Rd.	Re-inspection	Dairy Queen
2026-07-29	10320 Highland Rd	Re-inspection	Quest Field Services
2026-07-29	10580 Highland Rd.	Re-inspection	Saroki's Crispy Chicken & Pizza
2026-07-29	10580 Highland Rd.	Re-inspection	Mobile
2026-07-29	10790 Highland Rd	Plan Review	Eden Hair Salon
2026-07-30	10655 Highland Rd.	Re-inspection	Highland Tropical Fish & Bird
2026-07-30	10641 Highland Rd	Re-inspection	White Lake Square Barber Shop
2026-07-30	6615 Highland Rd.	Re-inspection	Lake Michigan Credit Union
2026-07-30	10531 Highland Rd.	Re-inspection	Tiffany's Nail Salon
2026-07-31	685 Union Lake Rd.	Re-inspection	Dublin Senior Center
2026-07-31	10531 Highland Rd.	Re-inspection	Pita Way
2026-07-31	9500 Elizabeth Lake Rd.	Re-inspection	Lakeside Bar and Grill



Fire Department

Charter Township of White Lake

APPENDIX B

WHITE LAKE TOWNSHIP FIRE DEPARTMENT - TRAINING DIVISION

MONTHLY REPORT JULY 2026

1. EXECUTIVE SUMMARY

During July 2026, the Training Division reached several key milestones. The ESO Electronic Patient Care Report (EPCR) system is now fully implemented department-wide, and the department's new Quality Assurance / Quality Improvement (QA/QI) initiative has officially begun. In parallel, the department's updated training plan is now in a testing phase; once a sample group of data has been collected, it is expected to bring the department into full regulatory compliance and support the department's ISO rating.

Key efforts included:

- Full implementation of the ESO Electronic Patient Care Report (EPCR) system
- Launch of the department's QA/QI review process
- Testing of the updated training plan and ISO-rating data collection
- Officer and Instructor Development
- Firefighter skill development and operational readiness training
- Continued EMS continuing education
- Continued new hire training, with a potential new hire academy being evaluated for approximately six part-time candidates

These efforts directly support improved patient care, reduced organizational risk, enhanced legal defensibility, and increased consistency in service delivery across all shifts and stations.

2. TRAINING DIVISION DEVELOPMENT

July marked the transition of the ESO EPCR system from implementation to full, live use across the department. With ESO now in place, the Training Division has shifted its focus to sustaining documentation quality and standing up the QA/QI process.

Key actions:

- ESO EPCR system fully implemented and in active use department-wide.
- QA/QI review process officially launched.
- Continued testing of the updated department training plan.
- Continued development of officer and instructor capabilities.

The Training Division remains focused on creating systems that improve consistency, accountability, regulatory compliance, and long-term organizational sustainability.

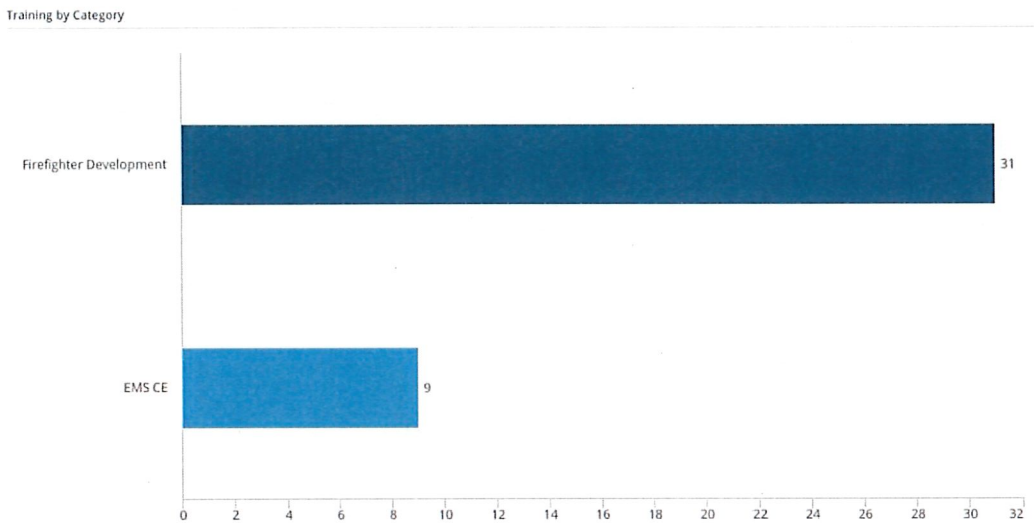


Fire Department
Charter Township of White Lake

3. TRAINING ACTIVITY OVERVIEW

July completed-class totals by category, per the ESO Insights training reports dashboard, are shown below.

Training by Category



Category	Completed Classes
Firefighter Development	31
EMS CE	9
Instructor Development	0
Officer Development	0
Mutual Aid Instructor Development	0
TOTAL	40



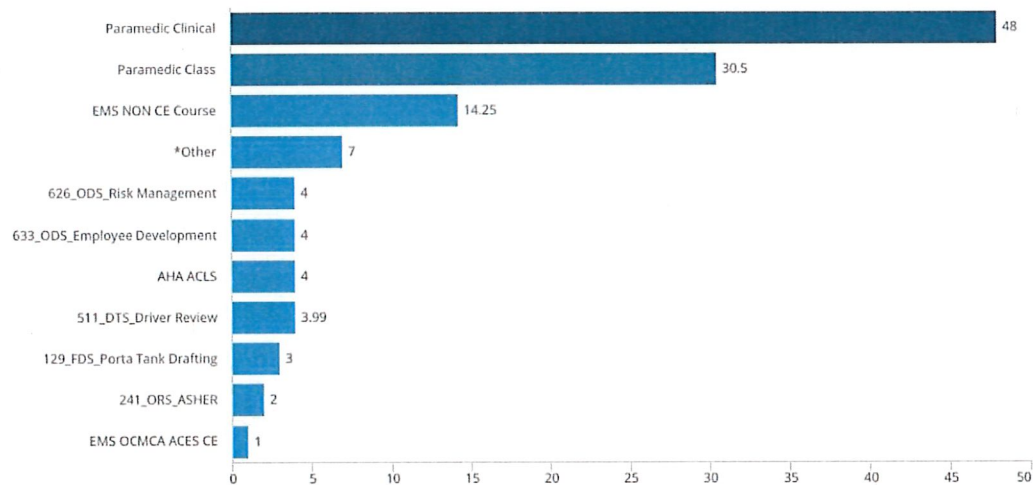
Fire Department

Charter Township of White Lake

Completed Classes — Total Session Hours by class:

Completed Classes Total Session Hours

Completed Classes Total Session Hours



Class	Hours
Paramedic Clinical	48
Paramedic Class	30.5
EMS NON CE Course	14.25
*Other	7
Risk Management	4
Employee Development	4
AHA ACLS	4
Driver Review	3.99
Porta Tank Drafting	3
ASHER (scenes)	2
EMS OCMCA ACES CE	1
TOTAL	121.74

Open Classes Total Session Hours: No open or in-progress classes were recorded for July.



Fire Department

Charter Township of White Lake

Total Hours by Personnel — Grand Total: 213.5 hours across 25 personnel.

4. EMS EXCELLENCE AND CLINICAL DEVELOPMENT

Focus: Standardizing patient care delivery and improving documentation quality now that ESO EPCR is fully implemented.

Primary areas of concentration included:

- ESO EPCR full department implementation
- QA/QI process launch
- Clinical Decision Making
- Documentation Standards
- Patient Assessment Reinforcement

Impact:

- Full department-wide adoption of standardized electronic documentation.
- Establishment of a live QA/QI feedback loop for providers.
- Improved documentation quality and legal defensibility.

5. OPERATIONAL READINESS TRAINING

Focus: Maintaining firefighter competencies and operational readiness.

Impact:

- Reinforces core firefighter competencies.
- Supports operational readiness.
- Maintains proficiency in high-risk, low-frequency events.
- Enhances firefighter confidence and decision making.

6. OFFICER AND INSTRUCTOR DEVELOPMENT

Focus: Developing organizational leadership and internal instructional capacity.

Activities included:

- Capt. Crean continues to work on his master's degree in organizational leadership.
- Instructor development activities
- Staff and Command participation
- Leadership discussions and mentoring



Fire Department

Charter Township of White Lake

Impact:

- Supports succession planning.
- Builds internal expertise.
- Improves consistency in training delivery.
- Strengthens organizational leadership capacity.

7. QUALITY ASSURANCE / QUALITY IMPROVEMENT

Focus: Launch of the department's formal QA/QI review process.

Actions included:

- Official launch of the QA/QI review process.
- Identification of documentation trends via ESO EPCR data.
- Individualized feedback to providers.
- Integration of protocol compliance reviews into the feedback process.

The goal of the QA/QI process is to improve patient outcomes while creating a learning environment focused on professional development and continuous improvement.

8. TRAINING PLAN TESTING & REGULATORY COMPLIANCE

The department's updated training plan is currently in a testing phase. Once a sample group of data has been collected, the plan is expected to bring the department into full regulatory compliance and to assist the department's ISO rating.

9. CHALLENGES & OPPORTUNITIES

- Collecting a sufficient sample of data to validate the new training plan against regulatory and ISO requirements.
- Sustaining ESO EPCR documentation quality now that the system is fully live.
- Building out the QA/QI process into a sustainable, ongoing cycle.
- Time constraints due to operational demands.

10. NEXT STEPS – AUGUST 2026

- Continue collecting sample data to validate the training plan for regulatory compliance and ISO rating support.
- Continue QA/QI review cycles and provider feedback.
- Sustain ESO EPCR documentation quality department-wide.
- Continue officer and instructor development.



Fire Department

Charter Township of White Lake

- Maintain firefighter skill sustainment training.
- Continue new hire training for recently onboarded personnel.
- Evaluate the possibility of standing up a new hire academy for approximately six potential part-time candidates.

11. CONCLUSION

The Training Division continues to evolve from a training delivery model to a performance improvement model focused on operational excellence, leadership development, firefighter safety, and EMS excellence. July's full implementation of ESO EPCR and the launch of the QA/QI initiative mark a significant step toward that goal, supporting firefighter safety, improved patient care, and exceptional service delivery to the residents of White Lake Township.