



City Council Meeting Staff Report

Meeting Date: June 10, 2025

Subject: Consideration and Adoption of Resolution Authorizing Execution of Agreement with TPx, Inc. for a Voice Over Internet Protocol Telephone System

Prepared By: Bill Zenoni, City Manager

Recommendation: Staff recommends that the Wheatland City Council consider adoption of a resolution authorizing execution of an agreement with TPx, Inc. for a Voice Over Internet Protocol (VOIP) telephone system.

Discussion: The City of Wheatland is currently utilizing an outdated copper wire telephone system at City Hall, the Police Department, the Public Works Corporation Yard and the Wastewater Treatment Plant. The City requires a reliable telephone system to conduct daily activities. The current telephone system is approximately twenty years old. The technology is outdated, the phone system has failed twice within the past six months and has become unreliable. The vendor that installed the current system is no longer in business. Staff was advised that the current system has outlived its useful life with replacement parts no longer available. In addition, the City has been notified that AT&T will no longer support our current copper wire technology. Copper wire technology was the norm during the 20th century. That old phone technology is now being replaced by Voice Over Internet protocol (VOIP) phone systems.

A Request for Proposals for a City-wide VOIP telephone system was issued on March 3, 2025. Five proposals were received by the April 4, 2025 due date. The proposals were evaluated based upon demonstrated understanding of the City's needs, successful delivery of similar services to other governmental agencies, completeness of the proposal and cost. Based upon that analysis, TPx, Inc. was selected as the provider most qualified to meet the City's needs. TPx provides phone system services to many government agencies including the Wheatland School District and Wheatland Union High School District.

TPx will provide VOIP telephone and internet services to City Hall, Wheatland Community Center, Police Department, Public Works Corporation Yard and the Wastewater Treatment Plant. The agreement with TPx has a three-year term with a one-time equipment cost of \$9,907 and a recurring monthly cost of \$3,134. Included in this agreement is ongoing support as the City does not have staff with expertise in managing a telecommunication system.

Fiscal Impact: The cost of the replacement telephone system is included in the Fiscal Year 2025-26 Budget.

Attachment:
Resolution