

# Your AI-Powered ADA Assistance is here!

Go beyond overlays. Build a long-term accessibility solution.



Most accessibility tools only cover up issues. **Refresh** identifies, prioritizes, and guides resolution of WCAG compliance gaps—so your team builds momentum on your ADA journey.

-  Improve WCAG compliance across your websites
-  Resolve issues across multiple pages simultaneously
-  Enable your team to learn and maintain accessibility moving forward
-  Automatically detect and remediate PDF accessibility issues
-  Use fix-ready guidance for every skill level, from simple content edits to HTML code snippets
-  Fix core accessibility issues: alt text, contrast, & structure

Take the anxiety out of ADA and PDF compliance—with a clear, confident path forward.

Scan the QR code or visit  
**[citibot.io/accessibility-help](https://citibot.io/accessibility-help)**  
to get started.





# Your Website Is Always Publishing. Is It Always Accurate?

Government websites are managed by many people across many departments — and without a system to maintain them, they quietly degrade. Pages go stale. Information conflicts. Voice becomes inconsistent. No one person owns it, and no one has time to audit it manually.

**Refresh** is the system that fixes that — continuously, not just once.

## What Refresh Does

### Accuracy

AI scans every page to identify incorrect, conflicting, or duplicated content — so residents always get reliable information.

### Persona

Ensures your website speaks with one consistent voice across all departments — no matter how many people contribute to it.

### Current

Flags pages that haven't been updated recently, prompting your team to review and act before outdated content becomes a problem.

### Accessibility

Identifies and prioritizes WCAG compliance gaps across your websites and PDFs, with clear guidance for every skill level.

## Key Benefits

-  Maintain accessible, accurate, and up-to-date content
-  Deliver specific, actionable fixes — not endless audit lists
-  Free staff time for strategic work.
-  Planning a redesign? Run Refresh first — and you may not need one.

## Why Citibot Refresh

For over 10 years, Citibot has helped government teams manage public-facing content more effectively. Refresh is purpose-built for government — combining content intelligence, accessibility guidance, and AI-powered recommendations drawn from real resident interactions.

**One platform. Healthier websites.**