ROBERT CURNOW, MPA, PMP, CISSP

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PUBLIC & MUNICIPAL ADMINISTRATION ✦ STAFF LEADERSHIP ✦ PROJECT & PROGRAM MANAGEMENT
Government Operations ✦ Strategic Planning ✦ Relationship Building

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Accomplished Public Executive with a proven record of leading complex municipal operations, driving fiscal accountability, and advancing strategic community growth. Experienced in executive leadership, IT modernization, and project delivery that supports government efficiency and transparency. Skilled in securing state and federal appropriations, managing multi-million-dollar budgets, and fostering collaboration among elected officials, developers, and community stakeholders. Holds a Bachelor's Degree in Information Technology and a Master of Public Administration from Barry University, combining technical insight with public sector leadership to deliver measurable results.

PROFESSIONAL EXPERIENCE

Texas A&M University Texas A&M Engineering Extension Service (TEEX)
Business and Cyber Solutions ✦ 07/01/2025 – Present ✦ Adjunct Cybersecurity Professor

Deliver FEMA-sanctioned National Emergency Response and Recovery Training (NERRTC) nationwide, focusing on cybersecurity, disaster recovery, critical infrastructure, and physical security. Trained diverse public, private, and military audiences to strengthen organizational resilience.

- Delivered National Emergency Response and Recovery Training (NERRTC) nationwide, providing instruction on cybersecurity, disaster recovery, critical infrastructure, natural disasters, and physical security.
- Facilitated FEMA-based and sanctioned curriculum for public sector, private sector, and military audiences, ensuring compliance with national standards.
- Supported organizational resilience by training participants across multiple states, enhancing preparedness for all-hazard incidents.
- Recognized for professional delivery, subject matter expertise, and the ability to translate complex concepts into actionable strategies.

City of Fort Lauderdale Police Department ✦ 11/25/2024 – Present ✦ Public Safety Technology Manager

Serves as the agency subject matter expert for technology related to Police, Fire, and Emergency Management. Strong focus on cybersecurity, infrastructure integrity, project management, while working as a liaison to City IT as it relates to shared responsibilities of network systems and applications.

- Provide strategic direction to assist with technology deployments in the Public Safety department.
- Maintain the Confidentiality, Integrity, and Availability of sensitive Police and Public Safety Data on systems meeting strict regulatory requirements.

- Heavy focus on project management on major projects ranging from construction of a new Police Headquarters, replacement of the Records Management System (RMS), and P25 radio replacement.
- Provides guidance to Police Command Staff on emerging technologies and to the compliance of existing platforms to the Criminal Justice Information Systems (CJIS) and data integrity of Criminal Justice Information (CJI).
- Strategic partner with Police, Fire, and Emergency Management as it relates to the Emergency Operations Center, Police Command Center, and to the technology deployed that supports mission critical responses from Public Safety.

Broward County Water and Wastewater Services ✦ 04/29/2024– 11/25/2024✦ Director of Operational Technology

Direct and lead a team of IT professionals on the integration, maintenance, and support of Broward County's automated water and wastewater treatment processes SCADA. Responsible for the 24x7 functionality of technology to support the operations division through networked devices, wireless devices, radio connected devices (RF), cybersecurity, and other specialized technology that governs plant process controls.

- Serve as the project manager for the integration of new technology implementations and act as the subject matter expert with computer hardware, software, security, and the policies and procedures of their use.
- Provide leadership and direction to a team of 5 highly skilled programmers and technical staff on the development of processes and controls for a highly secure networked environment.
- Developed a detailed set of cybersecurity policies following the NIST guidelines on critical infrastructure in effort to comply with Florida State Statute 282.318 Cybersecurity.
- Maintain the confidentiality, integrity, and availability of data and systems contained within the operations division SCADA environment using various industry security standards and practices.

The City of Peachtree City ✦ 01/03/2023 – 4/29/2024 ✦ City Manager

Providing executive and administrative leadership to a full-service city of 38,000 residents. Manage and maintain the daily operations of a local municipality including Police and Fire service, Information Technology, Finance and Budget, Public Works, Recreation and Events, and Planning and Zoning. Executive leadership of 12 Department Directors and a city council of five elected officials. Maintain continuity of operations as determined by city charter, council policy, and city ordinance.

- Direct all aspects of local government with 300 employees and 38,000 residents. Provide premier services to a diverse population while facilitating policy and action from an elected body.
- Manage all aspects of a $51M city budget to include an additional $64M local option sales tax capital improvement plan and a reserve balance of $26M. Direct and oversee all city spending, managing expectations for the 5-year strategic plan and appropriate project to fiscal year budget forecast.
- Provide executive leadership to 16 department heads, as well as coaching and development of a leadership development plan for the city's future leaders.
- Provided executive leadership and collaboration with the Public Safety officials (Police and Fire\EMS).
- Interact and lead public conversations with groups and committees, run and facilitate structured council meetings and workshops, as well as being the primary point of contact of city business to the elected officials and other parties as needed.

The City of Coral Springs ✦ 12/2019 – 12/31/2022 ✦ Deputy City Manager

Provide executive leadership and direction to critical departments of the city, including 1000 employees and 135,000 residents. Manage the operations of critical departments within the city as they relate to the vision, mission, and core values of the City of Coral Springs.

- Provide guidance, innovation, and direction to evolve new business practices that will allow new development and redevelopment to flourish within the city.
- Assist in defining key intended outcomes that are based on the goals of the strategic plan as identified and adopted by the city commission.
- Provide budget and financial oversight to critical departments with efforts to define master plans for infrastructure (Water\Sewer\Streets), codes and ordinances, and the timing of short, mid, and long-term infrastructure projects. Within the total $350M city budget.
- Develop, analyze, and prioritize components of the city budget to include strategic plan initiatives, business plan initiatives, and capital/operating budgeting.
- Project Manager and Project Sponsor of a city-wide enterprise resource planning (ERP) project that replaced the core financial, HR, Recruiting, and purchasing applications used in the city.

The City of Coral Springs ✦ 10/2018 – 12/2019 ✦ Assistant City Manager\Chief Innovation Officer

Provided executive leadership and direction for multiple departments within the city to orchestrate collaborative team engagement as it aligns with the city's vision, mission, and core values. The city employees over 1000 and employees and services 135,000 residents in a full-service city.

- Provided planning, direction, and oversight to the operations of a full-service city with an emphasis on customer service, capital budgeting, contract management, and the organization of multiple city projects.
- Delivered exceptional project and organizational change management expertise on new and existing development within the city.
- Promoted a positive and collaborative work environment that develops and empowers staff, while embracing innovation that will allow the city to realize its strategic priorities.
- Managed large-scale project initiatives, which include capital projects of new construction, 911 CAD system conversions, Enterprise Resource Planning (ERP) conversions, as well as the relocation of our Charter School.
- Directed and oversee city-wide innovation and programming aimed at influencing and engaging employees at all levels of the organization to reframe and streamline their operations.
- Responsible for city-wide logistics as the Section Chief on the incident command board for emergency management.

The City of Coral Springs ✦ 10/2016 – 10/2018 ✦ Director of Information Technology\Chief Innovation Officer

Provide executive oversight regarding strategic and operational city plans and business needs for city departments. Prepare and present written and verbal reports to senior staff, department directors, and elected officials on the development, procurement, budget, and acquisition of emerging technologies. Define policies and procedures for management and establish consistent communications and training to the business units in the city ensuring the effectiveness of the technology programs being implemented. Lead technology innovations.

- Forge essential relationships with all business units of the city, ensuring flawless process continuity, change management, and project implementation with budgets of up to $4.6M.
- Delivered critical Cyber Security methodology city-wide to ensure city data was protected and secured from various cybercrime actors.
- Provided consistent and reliable technology throughout the organization to eliminate the doubling of efforts by departments, while maintaining a reliable and common application set across the city to better serve our residents and maintain consistent public records.
- Champion stakeholder involvement through a structured, heavily researched methodology to meet modern business needs, while elevating community rapport.
- Direct the technology operations of the 911 communications system including CAD\RMS\MDT\AVL and P25 Radio interfaces for Police, Fire, and Rescue services.

The City of Coral Springs ✦ 02/2012 – 10/2016 ✦ Infrastructure Manager

Directed citywide technology infrastructure and innovation initiatives with a focus on public safety, resilience, and operational efficiency. Provided executive leadership on IT strategy, procurement, and compliance with CJIS, NIST, and industry standards. Oversaw large-scale system upgrades and conversions that strengthened Police, Fire, and Emergency Management operations. Led a diverse infrastructure team, driving high performance, mentoring staff, and delivering mission-critical projects that improved service delivery, continuity of operations, and community resilience.

- Recognized Subject Matter Expert (SME) providing executive leadership and trusted recommendations on technology and public safety initiatives, ensuring compliance with CJIS, NIST, and industry best practices.
- Directed large-scale technology upgrades and conversion projects that enhanced Police, Fire, and Emergency Management capabilities, aligning innovation and resident-facing services with continuity of operations and resilience.
- Strengthened team performance and retention through structured evaluations, mentoring, and targeted training while managing the implementation of complex systems supporting emergency response and citywide operations.
- Partnered with public safety and municipal departments to assess operational needs, guide strategic project decisions, and deliver IT solutions that improved service delivery and incident response.
- Led training and change management for staff and end-users on emerging technologies, building awareness of cyber and operational risks while improving efficiency, preparedness, and customer service.

Broward County Water and Wastewater Services ✦ 06/2008 – 02/2012 ✦ Systems Network Analyst

Managed the support and service desk operations. Supervised TI/TII technical staff while maintaining effective customer relations. Provided first-call resolution by employing advanced troubleshooting. Provided systems administration, monitoring, and maintenance of a Windows Active Directory infrastructure hosted in a virtualized platform. Managed server infrastructure, performance, and reliability of applications used by the Water and Wastewater Division.

- Led the deployment of workstations and servers with large-scale deployment tools, set up Cisco IP Telephony, analyzed and assessed the needs of the customer base, and made technology recommendations.
- Exceeded all expectations as liaison with County vendors (Dell\Cisco) on project implementations, developing and defining integrated solutions across entire project lifecycles.
- Provided disaster recovery, business continuance, and data security for a critical infrastructure consisting of multiple SCADA systems used in water/wastewater treatment, developing all related policies and procedures.

- Utilized in-depth knowledge of Microsoft Windows, Active Directory, and system monitoring for auditing purposes and daily public utility operations; led plans for the strict and continuous enforcement of policies.
- Improved methods to support all physical and virtual network and server environments by applying needed updates and migration paths; planned and consulted on modifications and upgrades to the systems as needed.
- Managed the Staff of the Service Desk as well as the front-line service technicians for the County.

The City of Fort Lauderdale Police ✦ 06/2000 – 06/2008 ✦ Systems Administrator

Maintained the confidentiality, integrity, and availability of data contained within a Microsoft Windows active directory infrastructure that supported an emergency 911 system. Administered the server infrastructure that was the foundation of the records management system (RMS), jail management system (JMS), and computer-aided dispatch system (CAD), including sensitive data stored in the Police department's evidence management system (EMS). Supported the mobile data and mobile video initiatives. Installed/configured GPS locators, Motorola microwave radio equipment, and laptops.

- Developed comprehensive security governance practices that ensure constant compliance with regulatory and auditing agencies such as the FBI, FDLE, and CJIS.
- Originated tailored IT security standards and computer use policies that dictated acceptable use of city and Police electronic devices; maintained compliance to SOPs/Policies and reported analytics to the accreditation department.
- Maintained numerous secure data connections to other local, State, and Federal Police agencies, and provided multiagency security standards concerning the securing of data for investigatory use.
- Oversaw the physical security infrastructure based on the Police agency's security standards, including CCTV camera systems, ID badge systems, and proximity card reading systems.
- Managed the operations of the service desk and staff to include a call center for 24x7 Police Operations of a 911 system.

EDUCATION

Barry University – *Master of Public Administration*
Barry University – *Bachelor of Science, Information Technology*

ADDITIONAL CREDENTIALS

Organizational:	Project Management Professional (PMP)
	PROSCI Change Management Practitioner
	ITIL V.3 Foundation – Change Management
	Certified Government Chief Information Officer (CGCIO)
International City Managers Association	ICMA Credentialed Manager Candidate
Technology and Security:	Certified Information Systems Security Professional (CISSP)
Emergency Management CERTIFICATIONS	FEMA 100, 200, 300, 400, 700, 800