

**Nancy Bongiovanni, CEO**  
**MBA, BSN, RN, Licensed Healthcare Risk Manager**  
**Cell: 305-772-5461**  
**Email: nancy.bongiovanni@gmail.com**

**EDUCATION/PROFESSIONAL CERTIFICATIONS:**

***Masters of Business Administration,***  
Nova Southeastern University, Florida, 1987

***Bachelor of Science,*** Major in Nursing  
Rutgers University, New Jersey, 1974

***Licensed Health Care Risk Manager, License***  
Agency for Healthcare Administration, May, 2002- present

***Professional Registered Nurse, RN, BSN, MBA***  
1974-present. Active licensure: Florida, New Jersey, Georgia

***National Quality Patient Care Foundation***  
Appointed Executive Director, 2000 to 2011

**Healthcare Strategies Consulting Group, CEO, Miami, Florida**

**Rama Heavy Consulting, CEO, Miami, Florida**

**PROFESSIONAL EXPERIENCE:**

7/1998 - **Healthcare Strategies Consulting Group, (aka, HSG) CEO, Westlake, Florida**  
Present **Consultant**  
Provides strategic, operational and fiscal consulting services for start-up and existing companies. Develops/submits applications and renewals, for Medicare and Medicaid applicable to Florida Department of Financial Services and Agency for Healthcare Administration, and Centers for Medicare and Medicaid Services. Develops/implements operational practices that include projects, timelines, budgets, staffing, programs, boards, committees, and policies/procedures. Provides program development, operations, auditing and oversight for Risk, Quality, Compliance, Claims/Billing Systems, Provider Services, Customer Services, corrective actions, and staffing models. Specialty services include accreditation with standards auditing and implementations.

**Risk Management** and analysis of risk exposure, state and federally required regulations for all business including unique requirements for healthcare organizations, employee practices, and reporting.

**Oversight** of multiple health plan departments including Risk, Quality, CM, DM.

**Practice Management** specialization that includes practice development, maximizing revenues and billing, systems assessments, compliance, time/space/staffing ratios.

- 6/2017-  
Present **Rama Heavy Industries, LLC, Miami, Florida**  
Restructured with focus on technology and systems servicing multiple organizational needs.
- 6/2003-  
6/2017 **Rama Medical Networks CEO, Miami, Florida**  
Licensed Healthcare Risk Manager, LHRM, Consultant  
Formerly clinical licensed component merged with HCSG.
- 10/2003-  
2005 **Doctor Care, Inc., Sr. Vice President for Compliance, Risk and Quality.**  
Senior executive for a Medicare + Choice start-up PSO Health Plan. Includes applications to State and Federal agencies, and implementation of organizational and operational structures.
- 1997 -  
2007 **University of Miami School of Nursing, Coral Gables, Florida**  
**Adjunct Instructor**  
Instruction in healthcare management for Masters level students. Sponsored in Grant award that includes developing practice management, clinic guidelines and budget for School of Nursing Clinics. Evaluation of billing and system operations completed that includes corrective action and capturing lost revenue.
- 1996 -1998 **FPA Medical Management, Inc., Miami, Florida**  
**National Director of Quality/Support Services**  
Operational director Medicare/Medicaid organizations and products. Fiscal/operational development and implementation for the Eastern/National US division of National Practice Management company for multi-organizational departments. Developed national/regional strategic and operational goals, budgets, contracts, committee, due diligence projects.
- Director of Health Services** 1996/1997  
Developed/implemented start-up healthcare MSO. Strategic/operational structures, budget in a Medicare/Medicaid environment. Practice Management guidelines for multiple state Health Centers includes: Risk, Quality, Utilization, Claims, Compliance, Credentialing, Peer, Management and Budgets. Promoted to National Director of Quality and Support Services, Eastern Region.
- 1995/1996 **AHI Healthcare Systems, Inc., Miami Florida**  
**Regional Manager-Quality Improvement/Utilization Management**  
MSO activities compliant with those of FPA through acquisition.

**ADDITIONAL EXPERIENCE:**

**Published:**

- 2002 Medical Management, Health Insurance Association of America  
Contributor and Reviewer, 2002
- 1999 The Utilization Management Guide, Second Edition  
*American Accreditation HealthCare Commission*, pp.22-23.  
Presentation: Case Management Society of America (CSMA)
- 1998 Disease State Management Program Implementation  
Abstract: American Association of Health Plans  
*Implementing MSO Quality and Utilization Programs*