

JENNIFER L. ESTIS

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OBJECTIVE

Exceptionally creative individual with an eye for detail. Hopeful to fill the Volunteer position in Art and Public Places in the fast-growing city of Westlake and to assist in planning and creating memorable art throughout the community.

WORK EXPERIENCE

2013-present **American International Group (AIG)** Westlake, FL
Claims Analyst – Private Client Group

I handle Casualty Claims including catastrophic injury claims, complex coverage defense, and litigation under various policies including Auto, Home Owners, Excess Liability, Group Excess Liability, Employment Practices Liability, and Yacht Policies. I have a strong background in Claims Handling, Claims Resolution, Mediations and Litigation and I am currently licensed in 25 states.

1999-2013 **American International Group (AIG)** Lake Worth, FL
Claims Investigator – Investigative Services Division

- Responsible for investigating workers compensation and commercial property and casualty losses including all catastrophic losses in South Florida. Utilize negotiating skills and experience mediating losses to protect the Insured's and AIG's best interest. Provide advice on safety issues for Insured's while investigating losses. Write comprehensive reports on all investigations, detailing all aspects of the claim. Take in - person detailed recorded statements of all facts involved in the loss. Make accurate determinations of claims based on factual evidence and Florida law.

1996 – 1999 **Allstate Insurance Company** Boca Raton, FL.
Senior Claims Investigator – Special Investigation Unit

- Responsible for investigating suspicious insurance claims in South Florida. Assist law Enforcement, to include the Division of Insurance Fraud, NICB, Federal Bureau of Investigations and local Law Enforcement on the investigations of suspicious claims. Conduct recorded statements on suspicious first and third party claims. Adjust claims that are in my care and control for investigative purposes. Conduct training for Claims personnel on fraud awareness. Training Coordinator for all SIU offices throughout the state of Florida in regards to compliance issues, computer education and company policies and procedures.

EDUCATION

Florida State University 1986-1990
Bachelor of Science
Business Management
Florida Adjuster's 620 License

Fraud Claims Law Specialist Designation (American Education Institute)