

# WATERTOWN FIRE DEPARTMENT

Monthly Report / **April 2026**

**Compassion, Dedication,  
Integrity, Accountability,  
Trust**



Greetings!

This past month was a strong reminder of both the demands placed on the fire service and the strength of partnership that supports our community. Our recent structure fire on Spaulding Street required a significant response in the early morning hours, and I want to sincerely thank our mutual aid partners who responded to assist, along with our own staff who came in during the middle of the night to support suppression efforts, overhaul, and begin the fire investigation process. Their commitment reflects exactly why strong regional partnerships are critical. NFPA 1710 identifies an effective response force of approximately 15 personnel on scene within 8 minutes for a residential structure fire. Like many communities our size, achieving that staffing level with only on-duty personnel is difficult, and mutual aid remains critical to closing that gap.

While our first units arrived quickly and command was established early, our on-duty crews were operating with only eight personnel on scene for 25 minutes before additional mutual aid companies could arrive. This delay was not due to a lack of support, but simply the reality of travel distance, nighttime notification, and response time from neighboring departments. Mutual aid partners responded quickly and professionally, but NFPA 1710's expectation of 15 personnel within 8 minutes is difficult to achieve when surrounding resources are 15–20 minutes away. This highlights the operational reality of protecting our community with limited on-duty staffing and reinforces why effective response force discussions matter.



In addition to emergency response, the recent flooding events across the region required continued coordination and situational awareness. Our leadership team worked closely with other city departments, along with emergency management partners in both Jefferson and Dodge Counties, to assess storm impacts, support damage assessments, and gather information needed to understand community needs and potential recovery requirements. These events are a reminder that fire and EMS service extends well beyond incident response—we are part of the larger emergency management system responsible for preparedness, coordination, and resilience across the community.

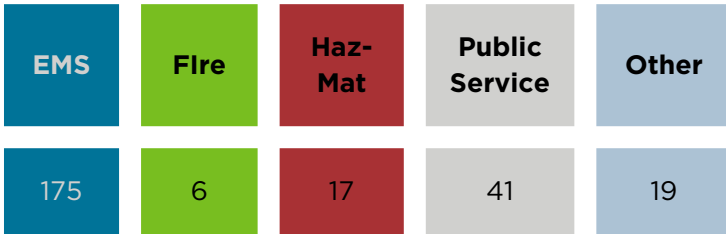


*Chief Tanya Reynen*

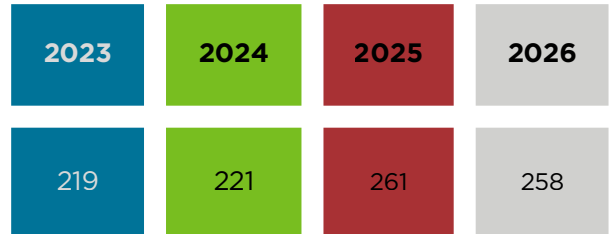
# Operational Statistics

## Incident Count Statistics

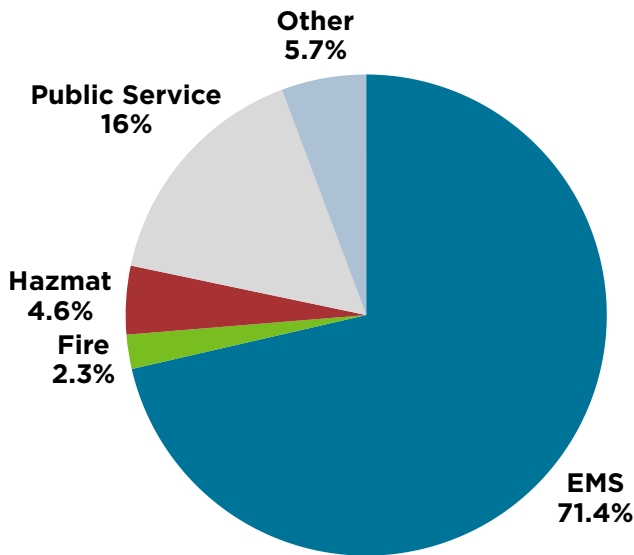
### April 2026 Calls: 258



### April Incidents by Year



## Incident Percentages Year to Date

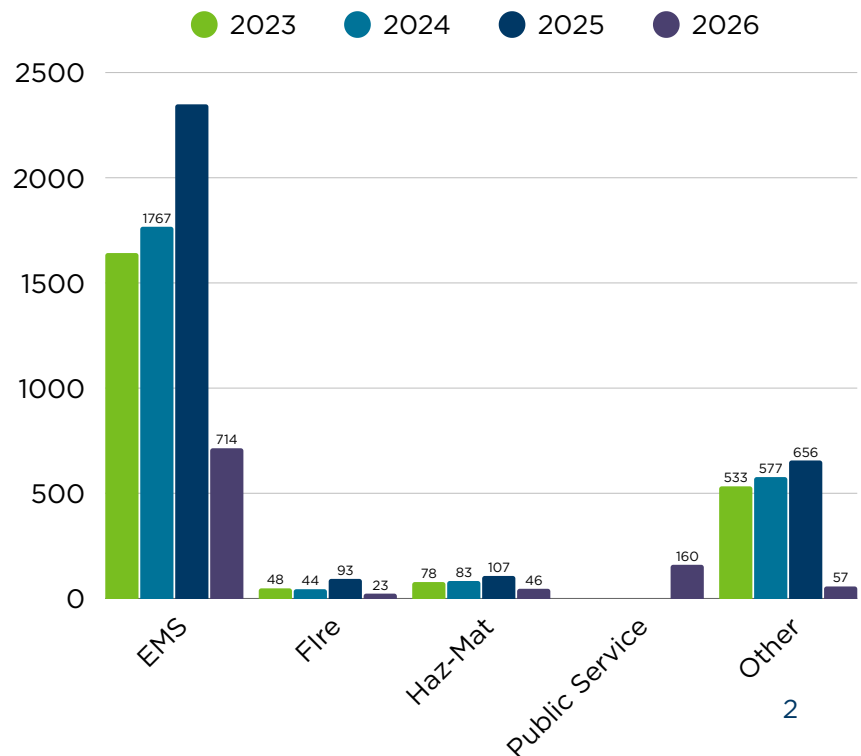


## Incident count by Month



**2026**  
Year-to-Date  
Incident Count:  
**999**

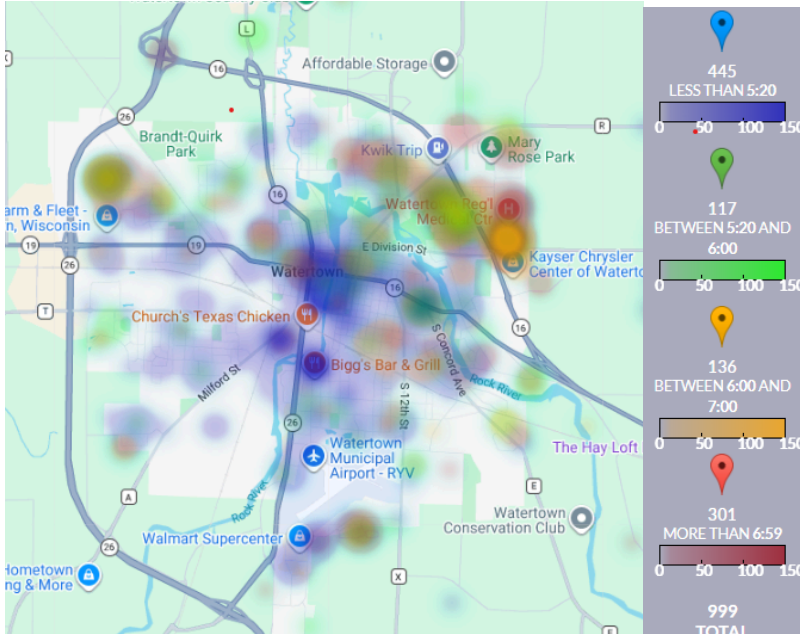
## Year-to-Date Incidents by year and type



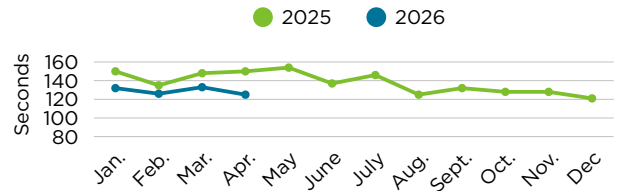
**Public Service**  
The category Public Service is for incidents such as Lift Assist, CO and Smoke Detector alarm malfunctions

**Other**  
Consists of Standby, Canceled calls, smoke in area, no patient found, controlled burn etc.

## Year-to-Date Response Time Heat Map

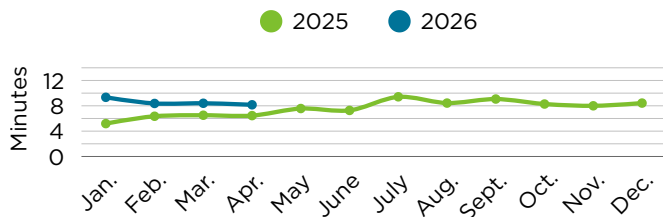


### 90th Percentile ALL ZONE TURN OUT TIME (Alarm>EnRoute)

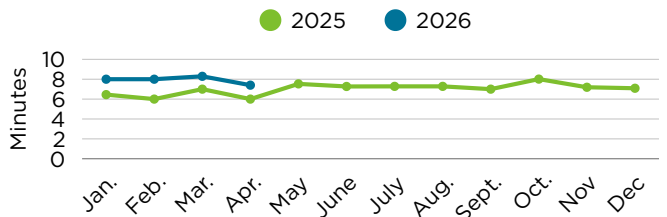


NFPA 1710 Benchmarks Turnout time  
EMS: 60 sec. Fire: 80 sec.

### 90th Percentile ALL ZONE RESPONSE TIME (Alarm>First Unit Arrival)



### 90th Percentile CITY ZONE RESPONSE TIME (Alarm>First Unit Arrival)



## Simultaneous Calls by Month- Year to Year

This means that the crew is out on more than one call at the same time.

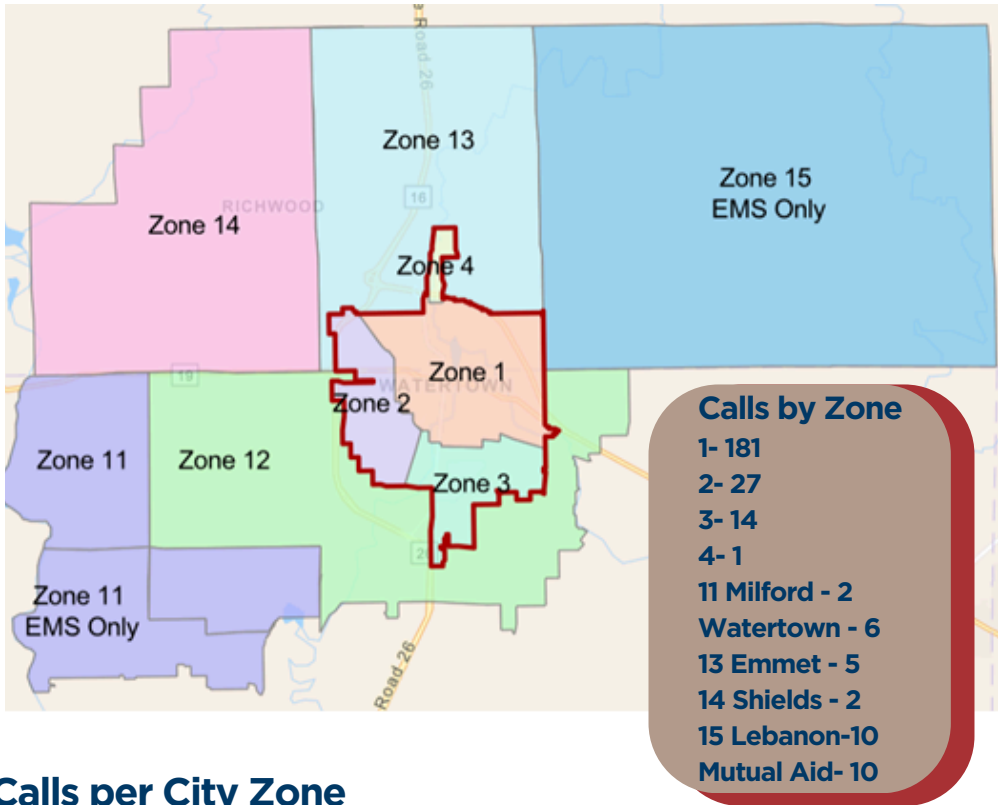
	2024		2025		2026	
	Count	Percentage	Count	Percentage	Count	Percentage
January	52	19%	79	28%	51	25%
February	39	18%	63	28%	26	16%
March	52	22%	93	32%	44	23%
April	31	14%	74	28%	49	19%
May	47	20%	103	34%		
June	68	27%	78	27%		

	2024		2025		2026	
	Count	Percentage	Count	Percentage	Count	Percentage
July	57	24%	87	30%		
August	50	22%	60	24%		
September	66	25%	89	33%		
October	57	22%	70	25%		
November	64	28%	57	24%		
December	58	28%	80	29%		

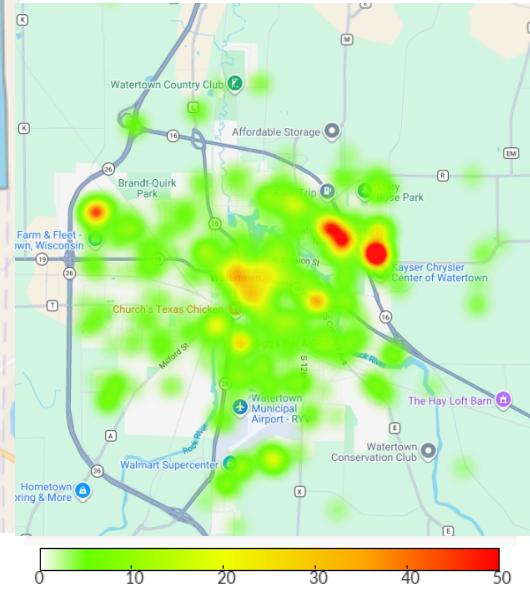
**Simultaneous Call Average**  
2023 - 21.9%  
2024 - 22.4%  
2025 - 28.5%

# Operational Statistics

## Calls per Zone This Month



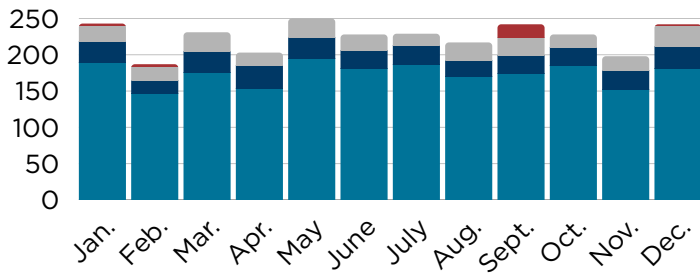
## Year-to-Date Call Volume Heat Map



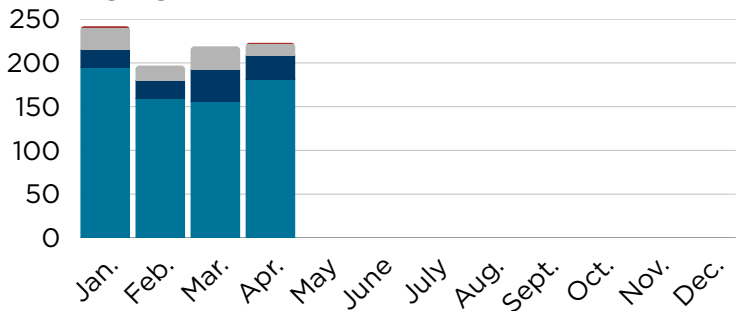
## Calls per City Zone

● Zone 1 ● Zone 2 ● Zone 3 ● Zone 4

### 2025

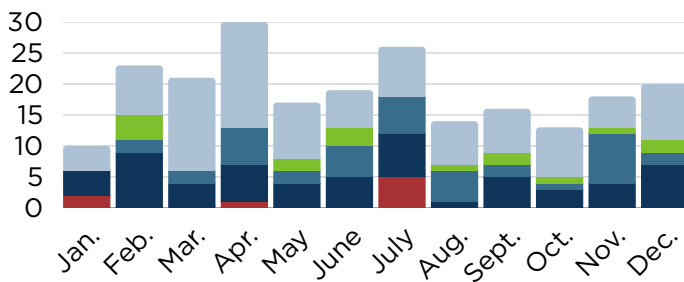


### 2026

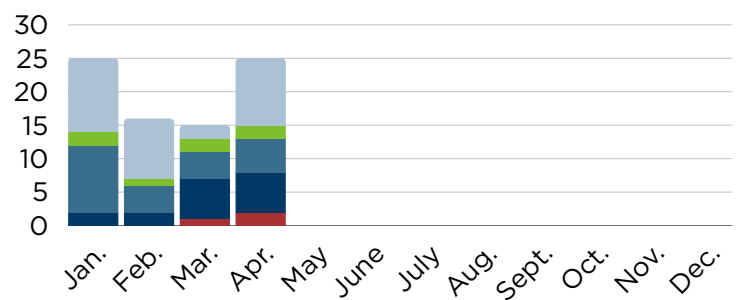


## Calls per Township Zone

### 2025



### 2026

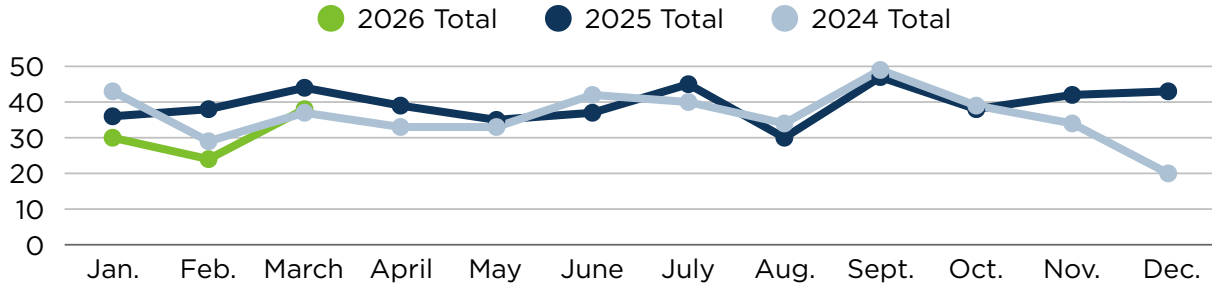


● Milford 11 ● Watertown 12 ● Emmet 13 ● Shields 14 ● Lebanon 15

# Operational Statistics

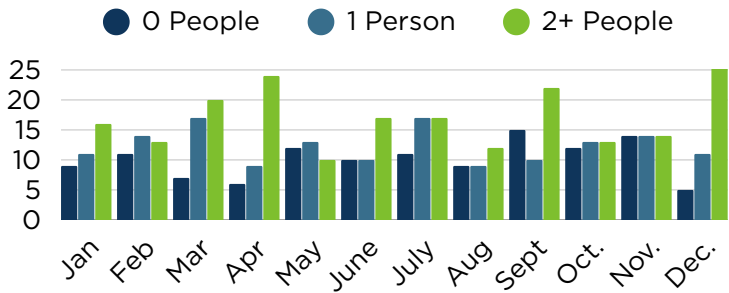
## Off-Duty Callback Occurrences This Month

Number of People	0	1	2+	Total
Count	5	8	23	36

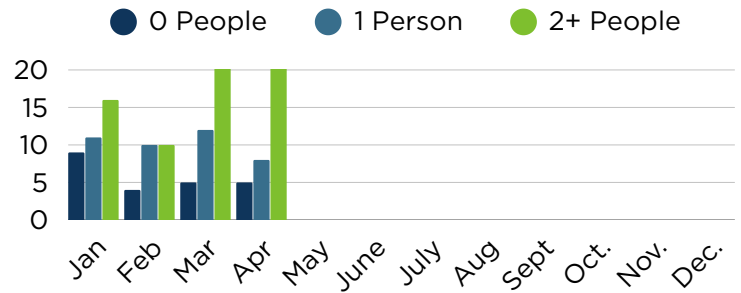


## Off-Duty Callback Staff Trend

### 2025

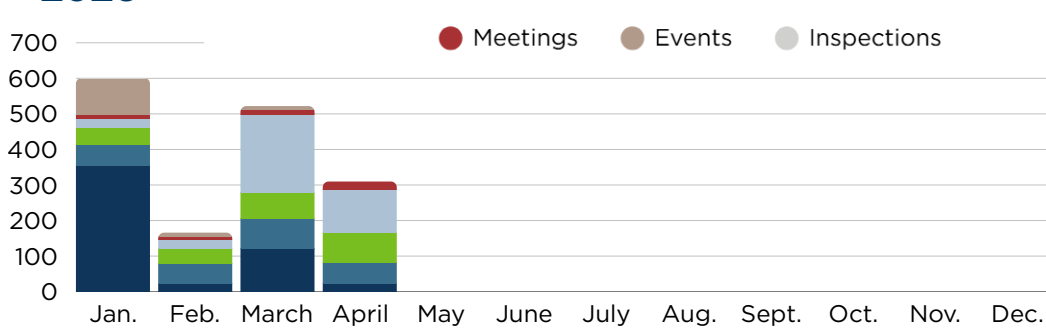


### 2026

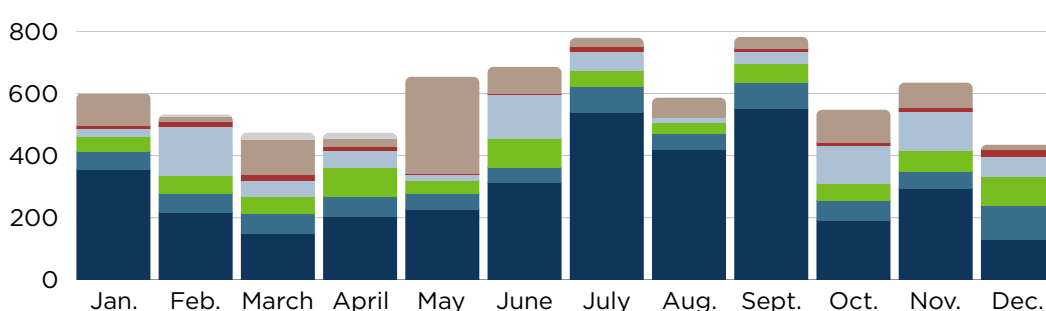


## Total Monthly Overtime Hours

### 2026



### 2025

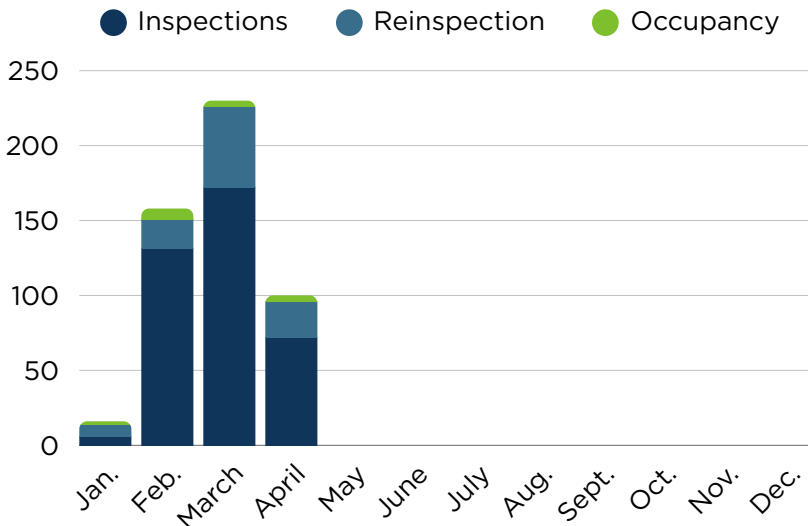


**Overtime "Causes"**  
 Two personnel are in the clinical and capstone phases of paramedic school, completing the hands-on requirements of class. Their progress strengthens our advanced life support capabilities and supports long-term service delivery for our community.

## Fire Prevention Updates

May is both Water Safety Month and Electrical Safety Month, which is a good reminder of how often these hazards overlap in our community. From pool and spa pump rooms to utility spaces, water and electricity together create serious life safety risks when systems are not properly installed, maintained, or protected. Our fire prevention efforts include inspections, code enforcement, and public education focused on grounding, GFCI protection, proper equipment clearances, safe wiring practices, and reducing fire and shock hazards in these environments. Fire prevention extends well beyond fire itself; it is about reducing risk before an emergency happens and helping keep our residents, businesses, and responders safe.

## Inspections Completed



## Inspection Progress

**Total Inspectable Properties: 1198**



### This Months Calls for Service

- 3- Automatic Fire Alarms
- 2- Structure Fire & Investigations

### Plans Reviewed Year to Date

7

### Fire & Safety Tip Electrical Safety

A simple tip for National Electrical Safety Month: test your GFCI outlets regularly, especially in bathrooms, kitchens, garages, basements, and outdoor spaces. These outlets are designed to shut off power quickly when moisture or water creates a shock hazard. Press the “test” button, confirm the outlet loses power, then press “reset” to restore it. If it does not respond properly, it should be replaced.

# Incidents, Training & Public Relations

## Training Highlights

- Tender Orientation
- Forward Speedlay
- Pediatric Emergencies
- Rogers Mental Health
- Forcible Entry
- Haz-Mat training with WRMC
- Driver Operator EVOC Course
- Saw Training
- Hose Movement
- Glory Global Preplan Tours

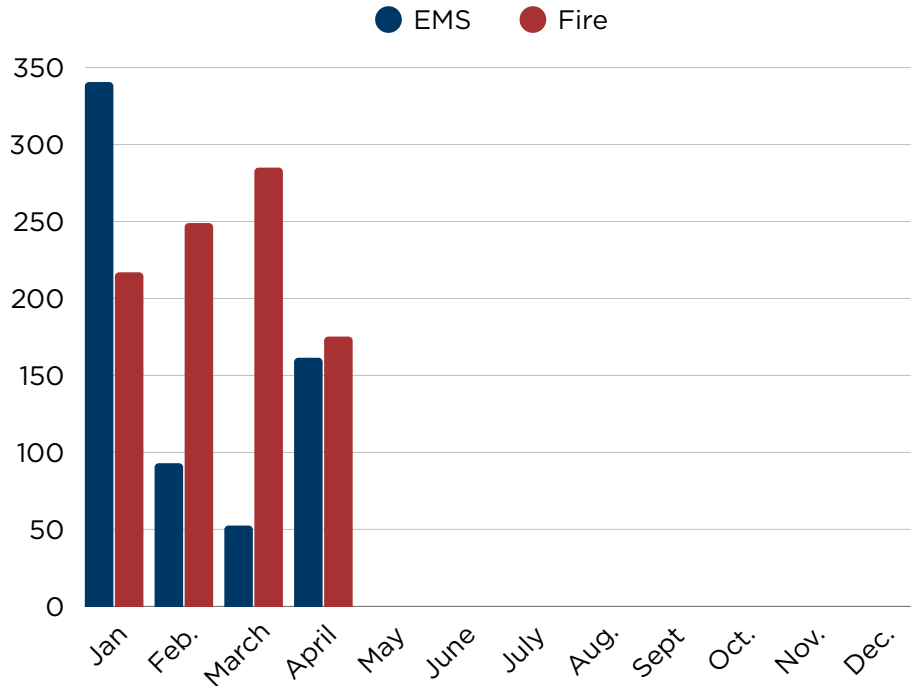
## Incident Highlights

- 2 Structure Fires
- Flood Response & Assistance to Rock County (Emergency Management)

## Public Relation Highlights

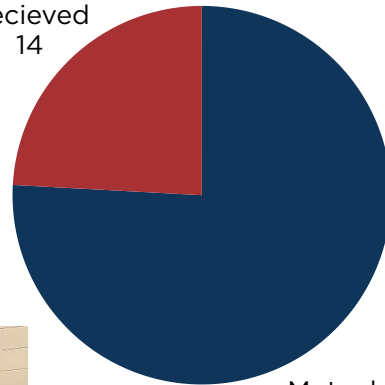
- Paramedic Students Ride Along
- EMT Students Ride Along
- Fire Truck Ride to School
- 4 Station Tours
- Career Day presentation at Intermediate School

## Training Hours



## Mutual Aid Given/Received Year to Date

Mutual Aid Received  
14



Mutual Aid Given  
44

