

WATERTOWN FIRE DEPARTMENT

Monthly Report / **May 2026**

Compassion, Dedication,
Integrity, Accountability,
Trust



Greetings!

This month marked an important milestone for the Watertown Fire Department as we celebrated one year in our Bernard Street station! Over the past year, our members have taken tremendous pride in caring for this facility and treating it as the community investment it is. Staff have learned the building's systems, developed maintenance routines, and taken ownership of keeping the station clean, functional, and well cared for. We remain grateful to the Common Council, city leadership, and everyone who helped make this facility possible.

That investment was on full display this month as we hosted the Watertown HOT Conference. More than 120 firefighters traveled to Watertown from across Wisconsin and as far away as Pennsylvania to participate in hands-on training programs focused on live fire operations, search and rescue, ventilation, firefighter survival, forcible entry, leadership, and instructor development.

Hosting conferences like this provides value well beyond the training itself. It allows our firefighters to train alongside nationally recognized instructors without the expense of sending large numbers of personnel across the country. It strengthens relationships with neighboring departments, brings visitors into our community, and showcases both our department and the City's investment in this outstanding facility.

Just as importantly, these events help establish Watertown as a destination for fire service training and professional development. In today's competitive workforce, firefighters have choices about where they build their careers. Bringing professionals from around the Midwest and beyond to train in our city gives them the opportunity to experience our culture, our people, and our commitment to excellence firsthand. This visibility supports recruitment, reinforces our reputation for professionalism, and ensures this facility continues to provide value far beyond our daily operations.

As we enter our second year in this station, we remain committed to being good stewards of this community asset while continuing to leverage it in ways that benefit our firefighters, our community, and the fire service throughout the region.

Photo credits: William Wallace
More photos from Watertown HOT on last page

Chief Tanya Reynen



Operational Statistics

Incident Count Statistics

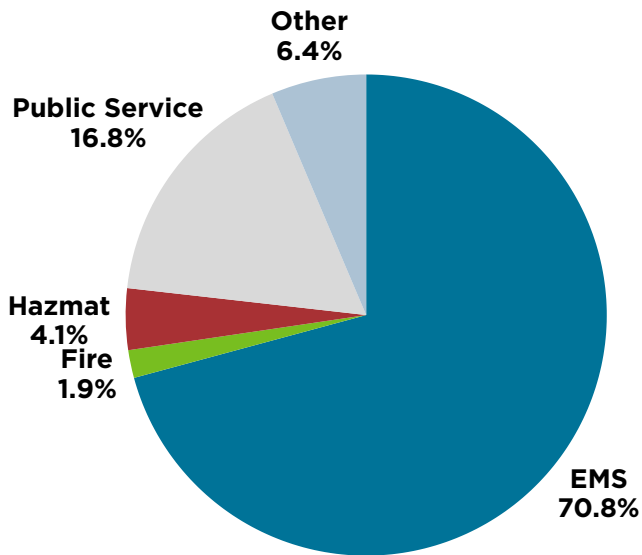
May 2026 Calls: 286

EMS	Fire	Haz-Mat	Public Service	Other
195	1	7	56	27

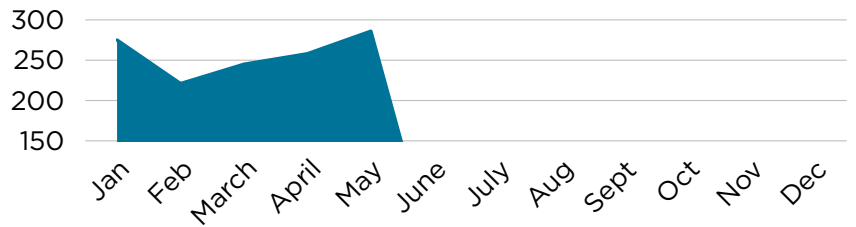
May Incidents by Year

2023	2024	2025	2026
256	231	300	286

Incident Percentages Year to Date

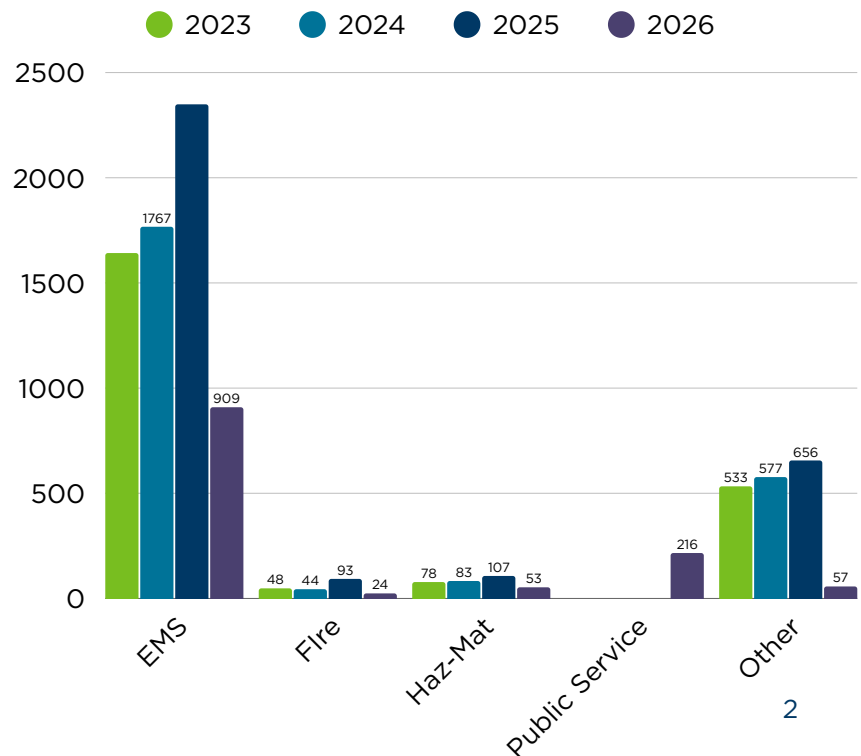


Incident count by Month



2026
Year-to-Date
Incident Count:
999

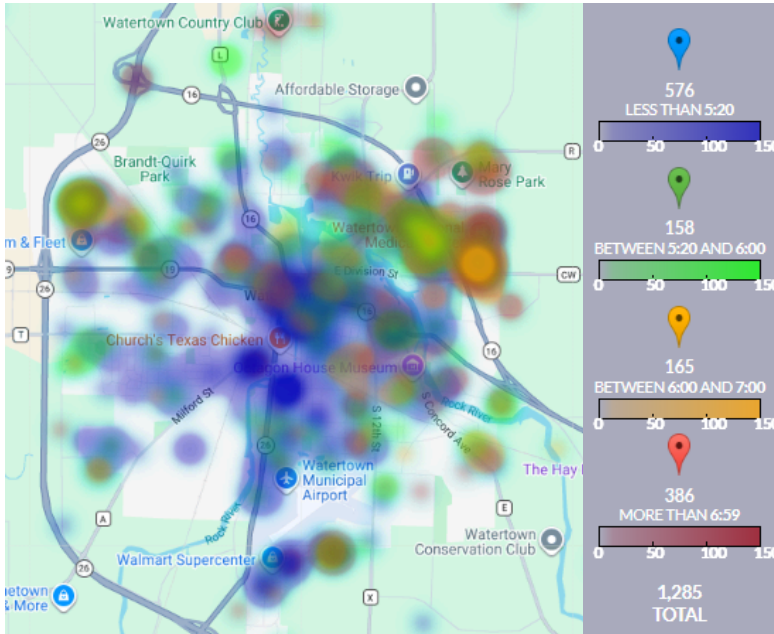
Year-to-Date Incidents by year and type



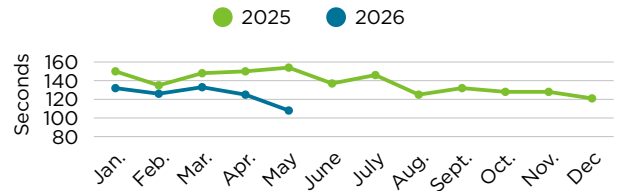
Public Service
The category Public Service is for incidents such as Lift Assist, CO and Smoke Detector alarm malfunctions

Other
Consists of Standby, Canceled calls, smoke in area, no patient found, controlled burn etc.

Year-to-Date Response Time Heat Map

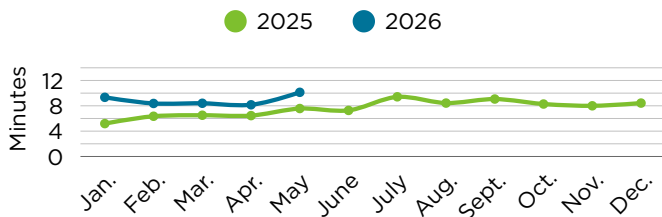


90th Percentile ALL ZONE TURN OUT TIME (Alarm>EnRoute)

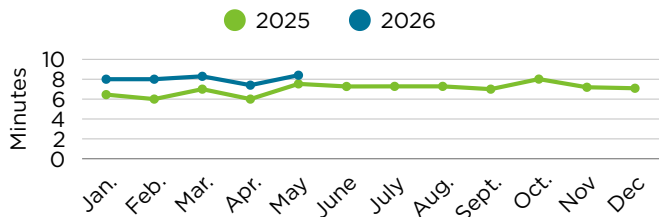


NFPA 1710 Benchmarks Turnout time
EMS: 60 sec. Fire: 80 sec.

90th Percentile ALL ZONE RESPONSE TIME (Alarm>First Unit Arrival)



90th Percentile CITY ZONE RESPONSE TIME (Alarm>First Unit Arrival)



Simultaneous Calls by Month- Year to Year

This means that the crew is out on more than one call at the same time.

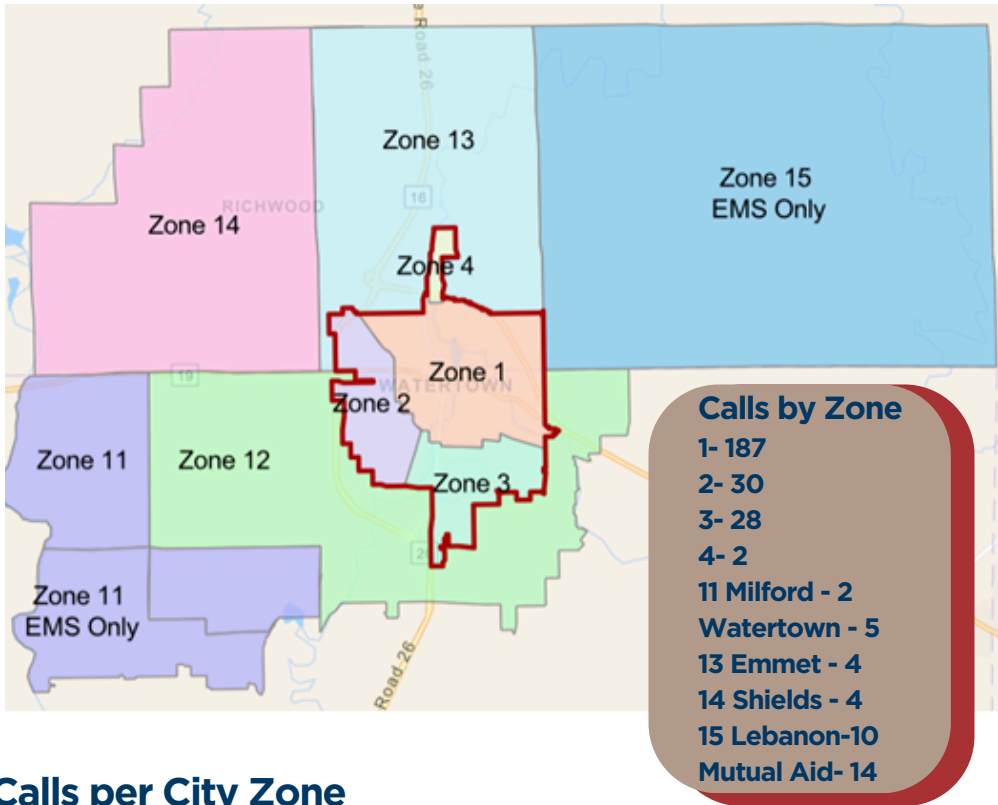
	2024		2025		2026	
January	52	19%	79	28%	51	25%
February	39	18%	63	28%	26	16%
March	52	22%	93	32%	44	23%
April	31	14%	74	28%	49	19%
May	47	20%	103	34%	65	23%
June	68	27%	78	27%		

	2024		2025		2026	
July	57	24%	87	30%		
August	50	22%	60	24%		
September	66	25%	89	33%		
October	57	22%	70	25%		
November	64	28%	57	24%		
December	58	28%	80	29%		

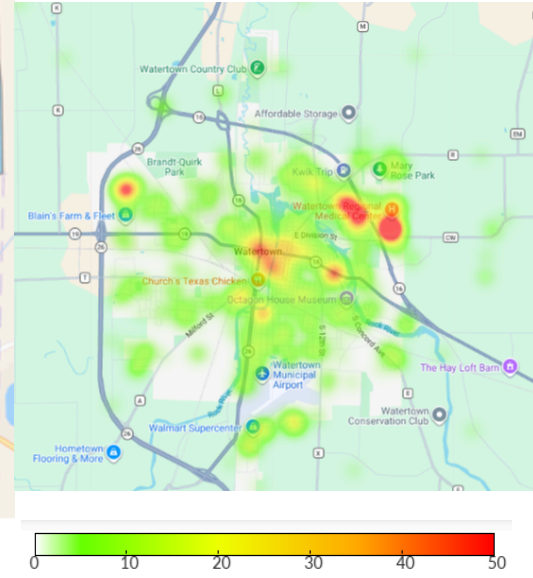
Simultaneous Call Average
2023 - 21.9%
2024 - 22.4%
2025 - 28.5%

Operational Statistics

Calls per Zone This Month



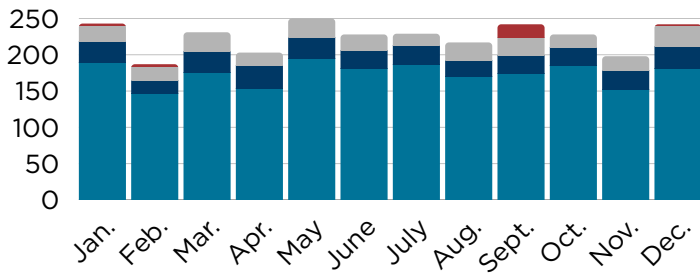
Year-to-Date Call Volume Heat Map



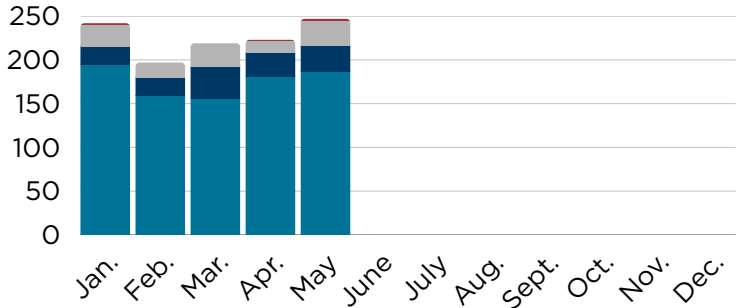
Calls per City Zone

● Zone 1 ● Zone 2 ● Zone 3 ● Zone 4

2025

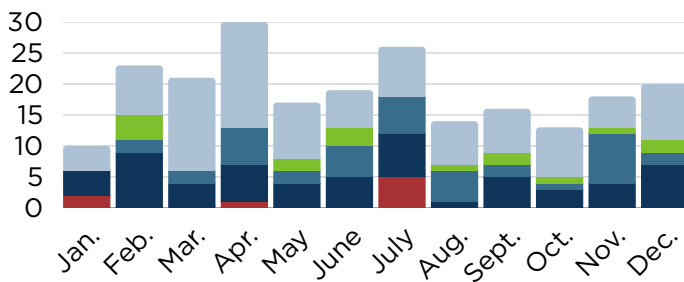


2026

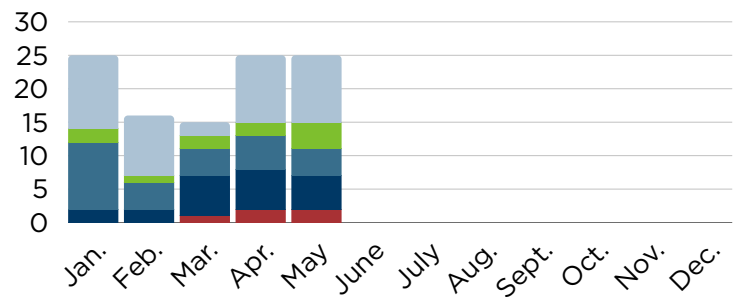


Calls per Township Zone

2025



2026

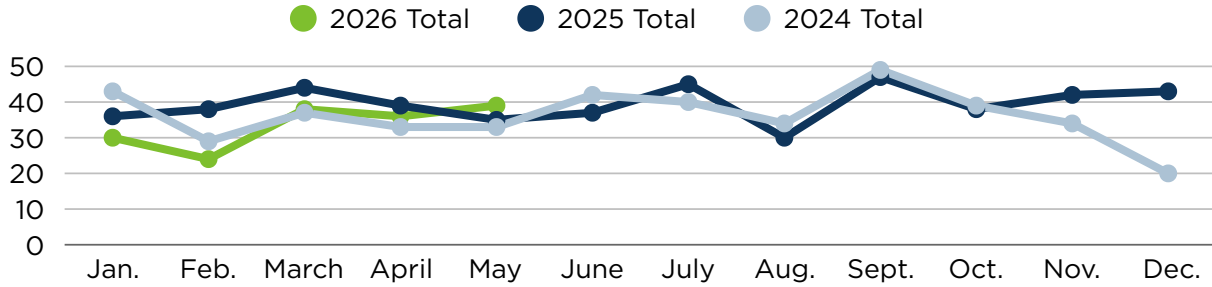


● Milford 11 ● Watertown 12 ● Emmet 13 ● Shields 14 ● Lebanon 15

Operational Statistics

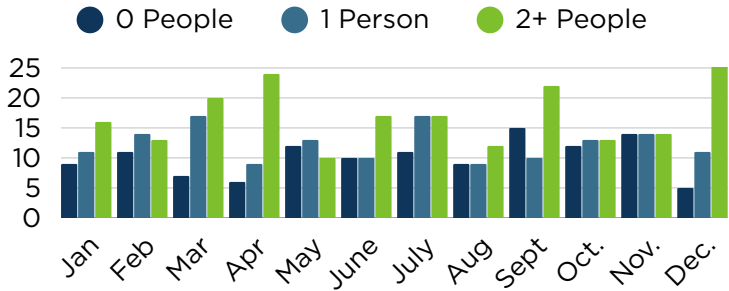
Off-Duty Callback Occurrences This Month

Number of People	0	1	2+	Total
Count	6	19	14	39

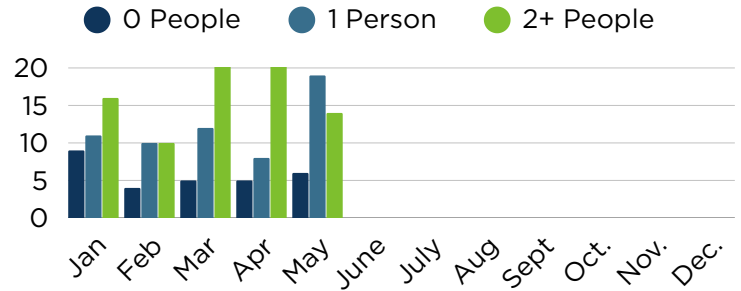


Off-Duty Callback Staff Trend

2025

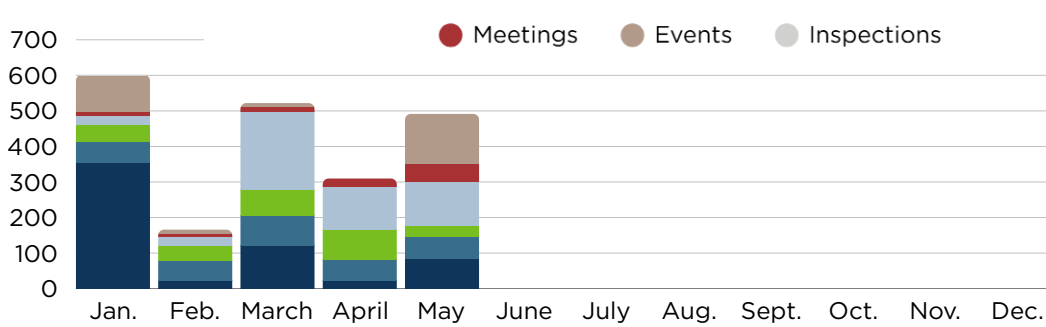


2026

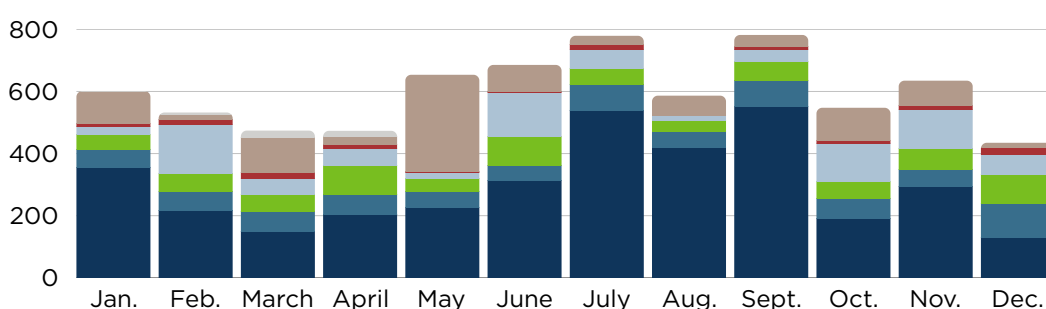


Total Monthly Overtime Hours

2026



2025

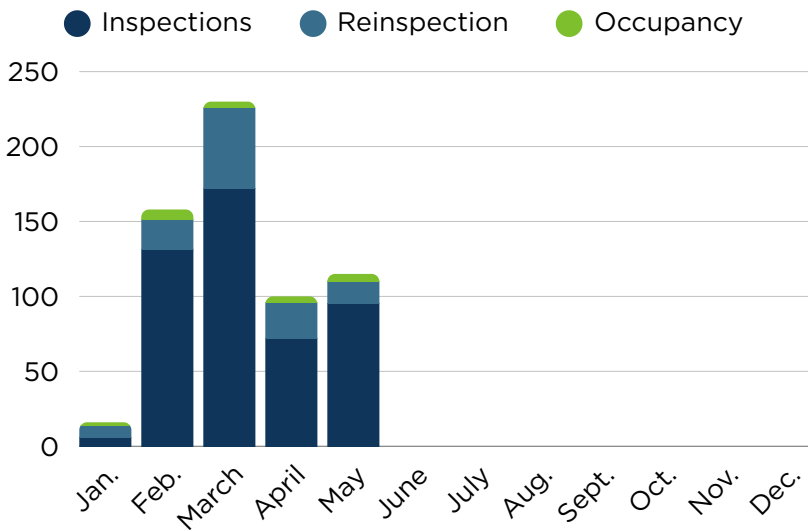


Fire Prevention Updates

Vile of Life is a simple emergency preparedness program that helps first responders quickly access critical medical information during an emergency. Residents complete a form listing their medical conditions, medications, allergies, emergency contacts, and healthcare providers, then place it in a magnetized pouch on their refrigerator. A matching decal on the front door alerts responders that the information is available.

Vile of Life packets have already been distributed to two local care facilities and will continue to be offered throughout the community as we expand and revitalize the program, helping ensure first responders have the information they need to provide timely, informed care.

Inspections Completed



Inspection Progress

Total Known Inspectable Properties: 1198



Watertown Fire Marshal partnered with Immanuel Ev. Lutheran Church during their special event concert to help support a safe and enjoyable experience for everyone in attendance. Having the Fire Marshal on site provided an added layer of fire and life safety planning, allowing event organizers to focus on hosting the community with confidence. The volunteers and staff at Immanuel Ev. Lutheran Church did a fantastic job organizing the event, and we were grateful for the opportunity to work alongside them.

Fire & Safety Tip Water Safety Reminder

Water Safety Reminder: Drowning is often silent and can happen in seconds. Always keep children within arm's reach around water, wear a life jacket when appropriate, and never leave anyone unattended near pools, lakes, or rivers.

This Month's Calls for Service

2- Automatic Fire Alarms

Plans Reviewed Year to Date

Incidents, Training & Public Relations

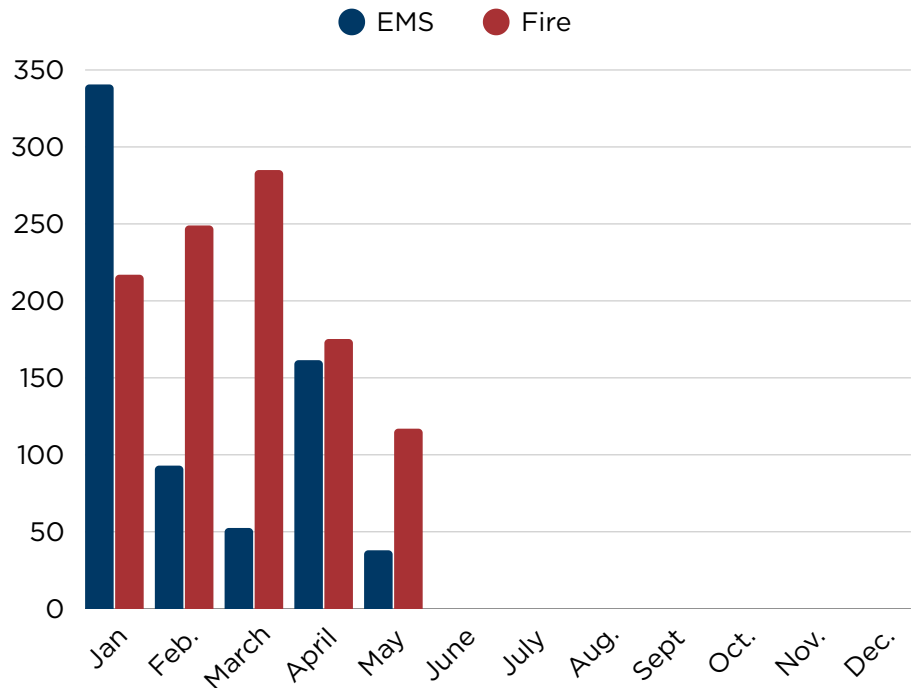
Training Highlights

- Aerial Ladder-Elevated Streams
- Ground Ladders
- Protocol and Medication review
- Live fire Search and Rescue
- Forcible Entry
- Paramedic School
- Driver Operator Class

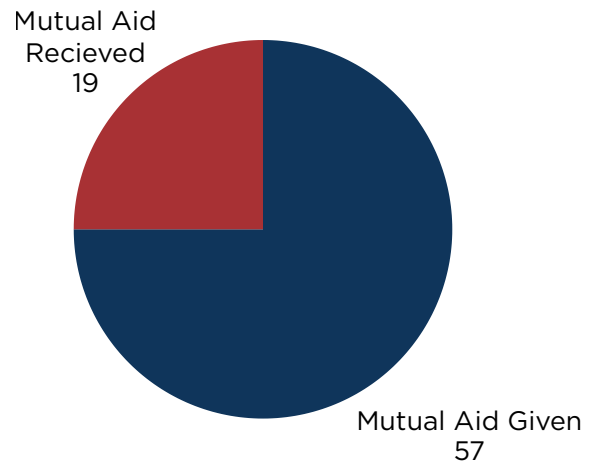
Public Relations Highlights

- Watertown HOT Conference
- EMT Students Ride Along
- Paramedic Student Ride Along
- Hosted Jefferson County Public Health Department Training
- Riverside Middle School-Public Safety Training Class
- Vietnam Wall Memorial Dedication
- Assist Park and Rec with Light Exchange

Training Hours



Mutual Aid Given/Received Year to Date



WATERTOWN
HOT



2026

HANDS . ON . TRAINING



Thank you to our sponsors who helped make this event possible!!

Paul Davis

Johnsonville

Conway Shields

WFD Local 877

Lawless Bro's Firecam

Ragtop Fire

Air One Equipment

Firefighter Rescue Survey

Anderson Rescue Systems

Elkhart Brass

Jimmy Johns

Fire Maul Tools

Back of the Bay Cigars

Firehouse Vigilance

Dinges