

# WATERTOWN FIRE DEPARTMENT

Monthly Report | **March 2025**



**Duty, Pride, Service**



## Greetings!

Did you know that our ambulances and EMS equipment represent the most heavily used assets in our department? While EMS Incidents account for 71% of our call volume, the Ambulance responds to other calls for service such as structure fires as well. The ambulance is called to about 81% of our total call volume annually.

Each ambulance is equipped with a Zoll cardiac monitor and power cot—critical tools for patient care and safety. These devices are in constant use, and their reliability directly impacts patient outcomes and provider safety. The new records management system (RMS) now allows us to better track usage patterns and equipment data, including age, call volume, and maintenance history, helping us make more informed decisions about replacement and upgrades. We are evaluating the expected lifespan of our Zoll monitors and assessing when replacement will be necessary based on current use. Cardiac monitors have an 8-12 year life span based on use. We have two cardiac monitors that exceed that lifespan. Future considerations include a lease program for our cardiac monitors to ensure federal compliance as a class 2 medical device.

The demands on our EMS system has grown since COVID. A recent example involved four simultaneous calls: two ambulances were on EMS calls, the engine was tied up at an elevator incident, and we had no immediately available in-town ambulance for a critical pulseless non-breather (PNB) call—requiring assistance from a neighboring department. This incident illustrates both the high call volume and the strain placed on our equipment and personnel. As call volume increases, so does wear and tear on our apparatus, and having reliable, updated equipment is essential to continue providing the level of service our community expects.

*Chief Tanya Reynen*



# Operational Statistics

**March 2025 Calls: 284**

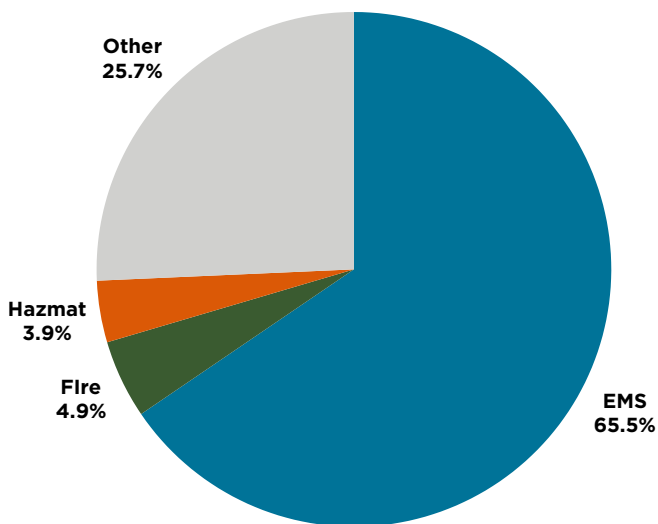
**2025 Year to Date Calls: 794**

EMS	Fire	Haz-Mat	Other
186	14	11	73

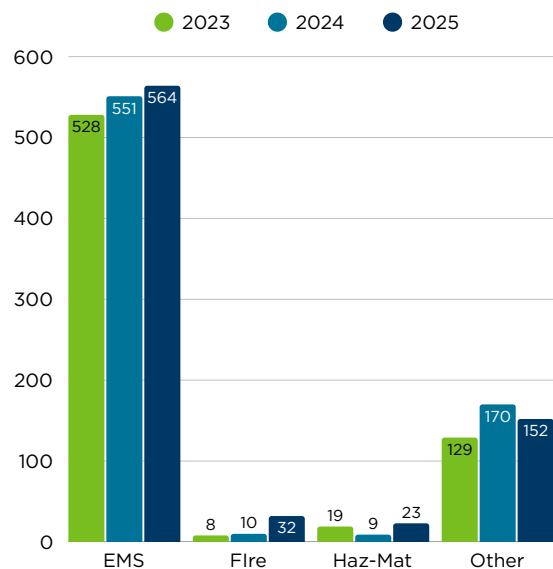
## March Incidents by Year

2023	2024	2025
221	235	284

## March Incident Percentages

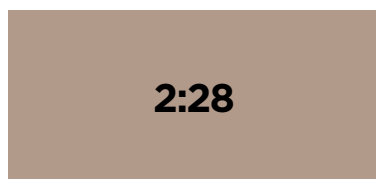


## Year-to-Date Incidents by type



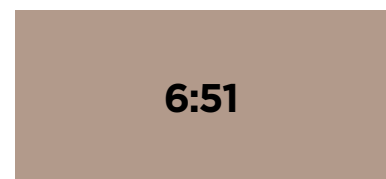
## 90th % Response Times

### 90th Percentile TURN OUT TIME (Alarm>EnRoute)



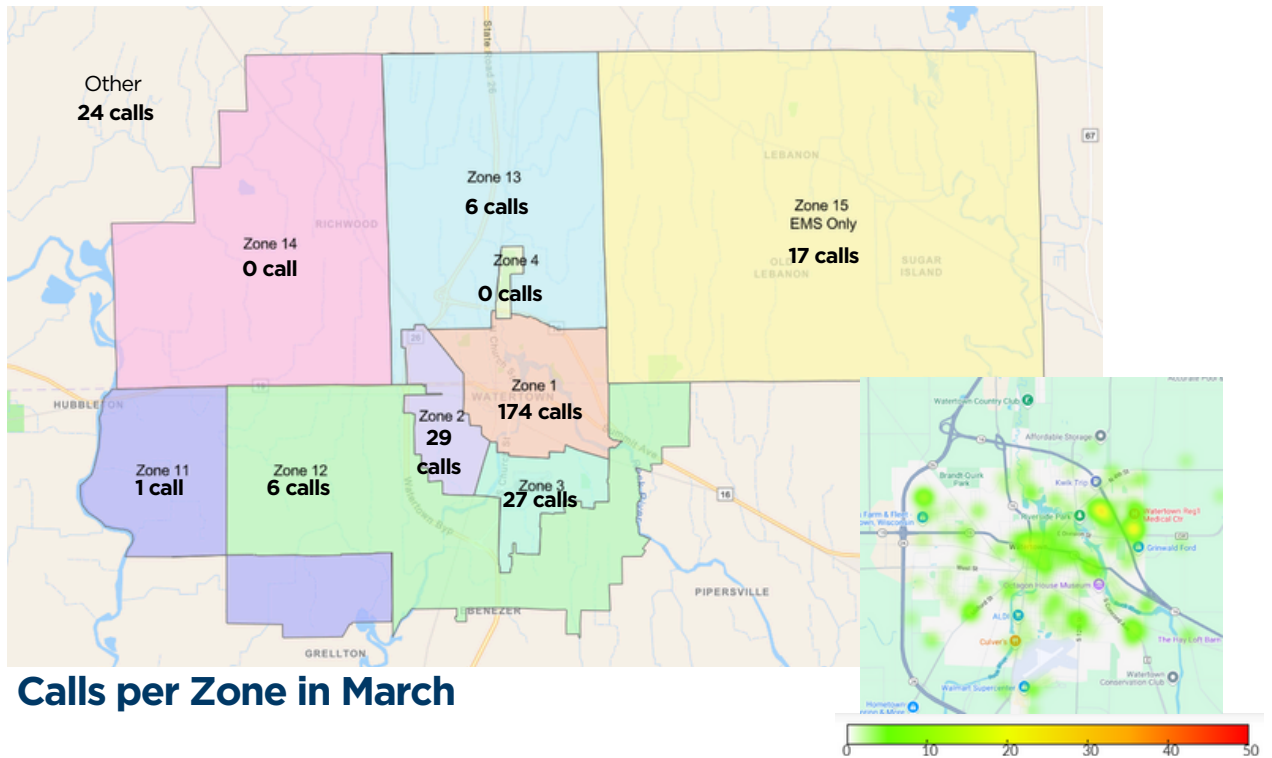
NFPA 1710 Benchmarks Turnout time  
EMS: 60sec. Fire: 1:20

### 90th Percentile TRAVEL TIME (Alarm>First Unit Arrival)



NFPA 1710 Benchmarks Travel time  
6:00

# Operational Statistics



## Simultaneous Calls for the Past Three Years

This means that the crew is out on more than one call at the same time.

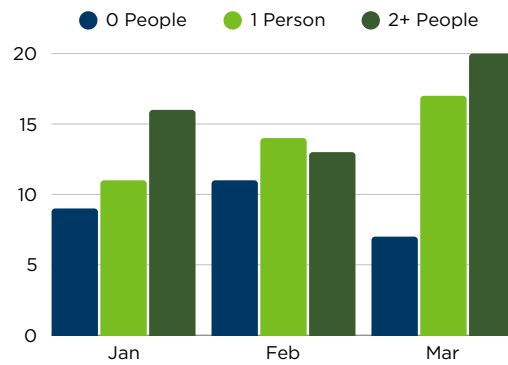
	2023		2024		2025	
January	39	17%	52	19%	79	28%
February	48	20%	39	18%	63	28%
March	39	18%	52	22%	93	32%
April	37	17%	31	14%		
May	45	18%	47	20%		
June	46	17%	68	27%		
July	63	22%	57	24%		
August	50	19%	50	22%		
September	47	18%	66	25%		
October	47	19%	57	22%		
November	51	21%	64	28%		
December	74	27%	58	28%		

# Operational Statistics

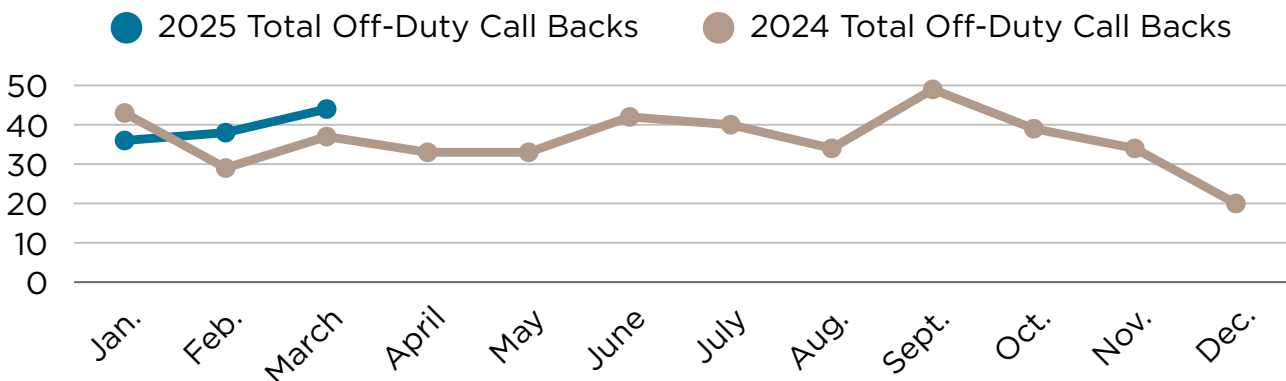
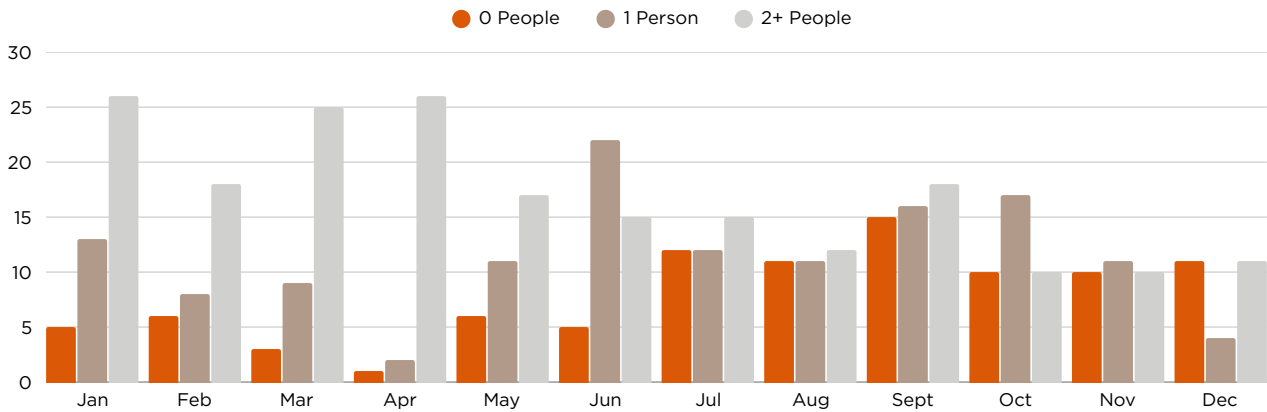
## March Off-Duty Callback Occurrences

Number of People	0	1	2+	Total
Count	7	17	20	44

## Off-Duty Callback Occurrences 2025

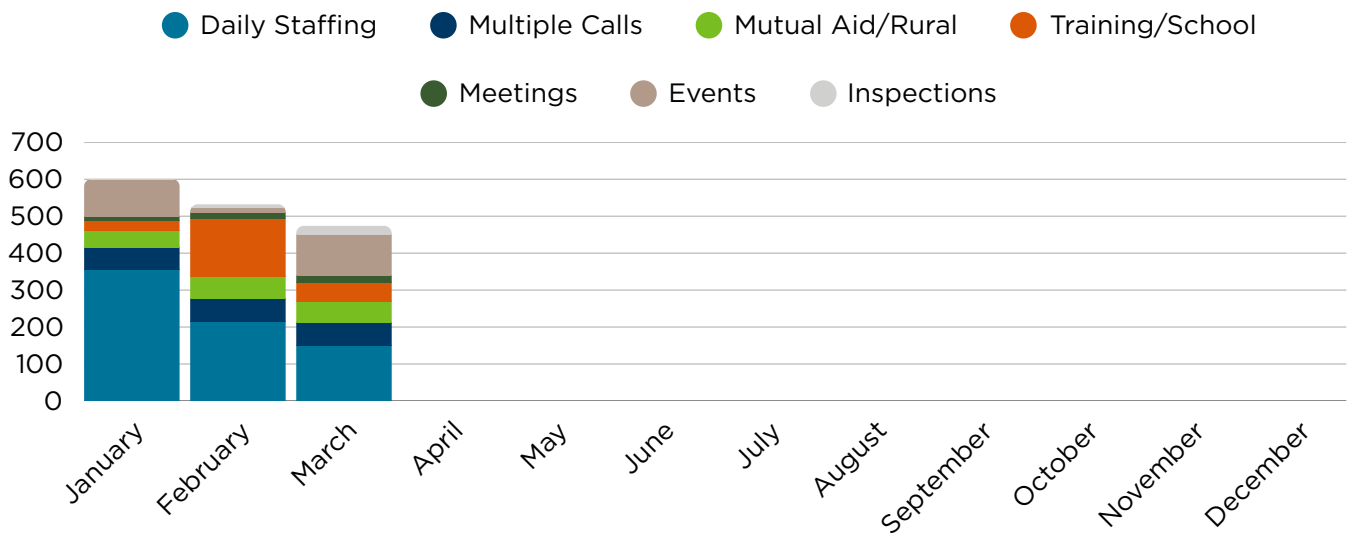


## Off-Duty Callback Occurrences 2024

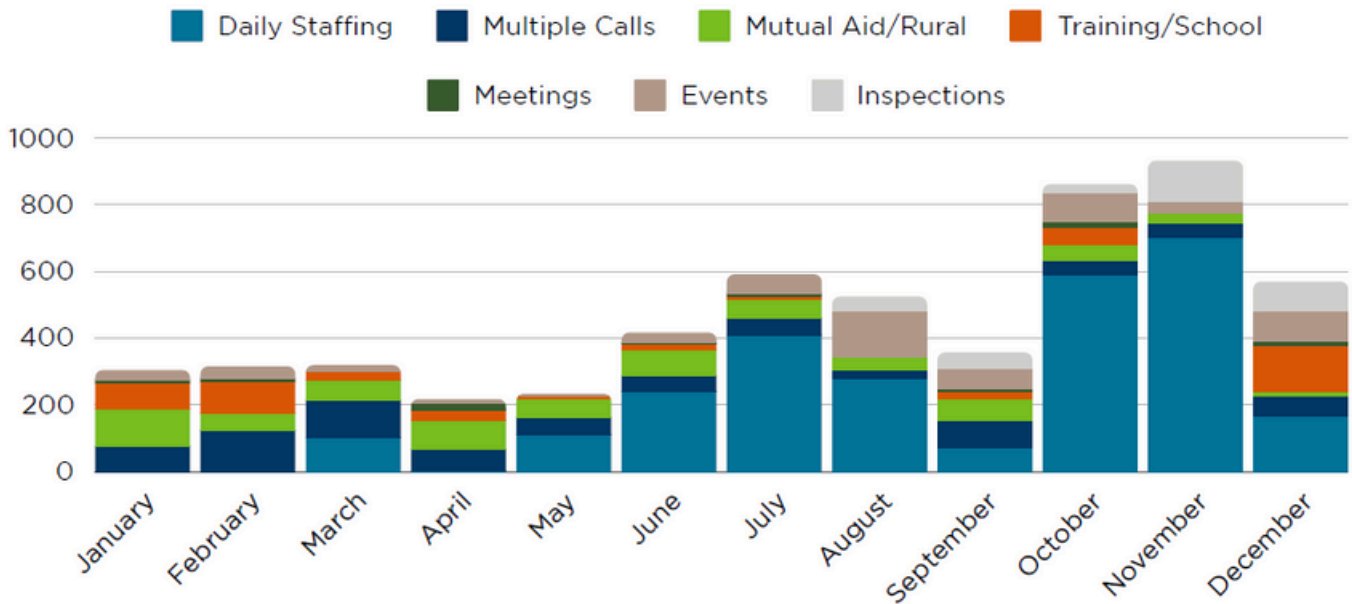


# Operational Statistics

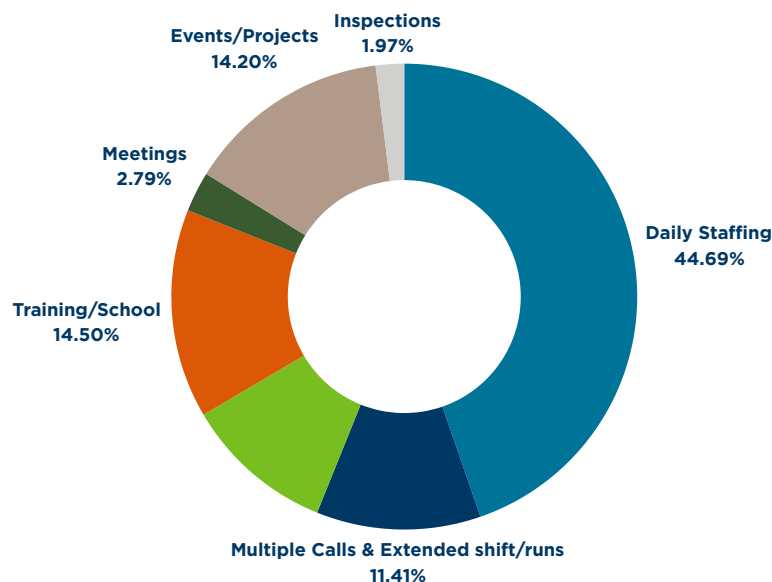
## 2025 Total Monthly Overtime Hours



## 2024 Total Monthly Overtime Hours



## Year to Date Overtime Percentage



# Incidents, Training & Public Relations

## Training Highlights

EMS Refresher-QA with hospital  
Microsoft Training

## Public Relation Highlights

Fire Drills  
Student Ride-a-long  
WHS Career Fair  
Senior Center Bingo  
American Legion Lunch

## Incident Highlights

3 Mutual Aid Fires  
4 Structure Fires  
4 Brush Fires  
1 Vehicle Fire  
1 Cooking Fire

20 False Alarms  
4 MVC  
23 Lift Assists

Standby on a DNR  
Controlled Burn of  
30 acres

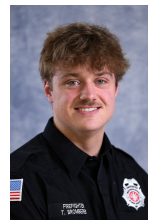


Microsoft Training

Welcome to these new members



Andrew Bilek  
A Crew



Tyler Bromberek  
C Crew



Congratulations to  
Battalion Chief Chad  
Butzine on his Firefighter  
of the Year award.

## New Fire Station Progress

The apparatus bays were painted, cabinets installed, flooring completed, tile work, and fire poles installed. The kitchen hood was installed. Outdoor signage was hung and resinous floor work done.

