

WATERTOWN FIRE DEPARTMENT

Monthly Report / **January 2026**

Compassion, Dedication,
Integrity, Accountability,
Trust



Greetings!

January was a meaningful month for the Watertown Fire Department as we recognized both long service and new beginnings. After nearly four decades in the fire service, we congratulated David Johnson on his retirement and thanked him for the dedication he gave to this community and our department. At the same time, we welcomed Deputy Chief Fire Marshal Don Dishno to the team and celebrated three firefighters who successfully completed their probationary period. On January 29th we gathered with a packed house of family, friends, and department members to recognize these milestones together. It was a proud evening for our department and a reminder of the strong support of family and friends behind the work we do!

As we move into 2026, our focus will be on putting several important efforts into motion. The addition of the fire marshal position allows us to move forward with stronger fire prevention and inspection work in the community. January also marked the arrival of our new ambulance, which we were able to place into service after more than two years of waiting due to nationwide apparatus manufacturing delays. This unit strengthens the reliability of our EMS response and ensures our crews have the equipment they need to care for our community.

We will continue strengthening EMS and training across the department, including putting our recent AFG grant award to work and hosting training opportunities for our members. Alongside that work, we continue to partner with the Jefferson County EMS Committee and our three dispatch centers as we prepare for the full implementation of the Phoenix G2 alerting system. This system integrates with computer-aided dispatch to automatically alert stations, share incident details, and improve turnout efficiency for responding crews. We are also working through the hiring processes for the Deputy Chief of Operations and part-time administrative assistant that supports the department's operational needs.

There is a lot ahead this year, and I look forward to sharing the progress and moments that make this department and this community special!

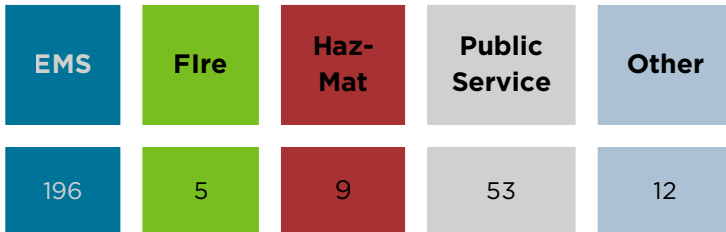
Chief Tanya Reynen



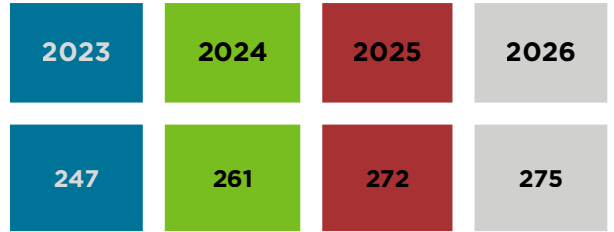
Operational Statistics

2026 Year to Date Calls:

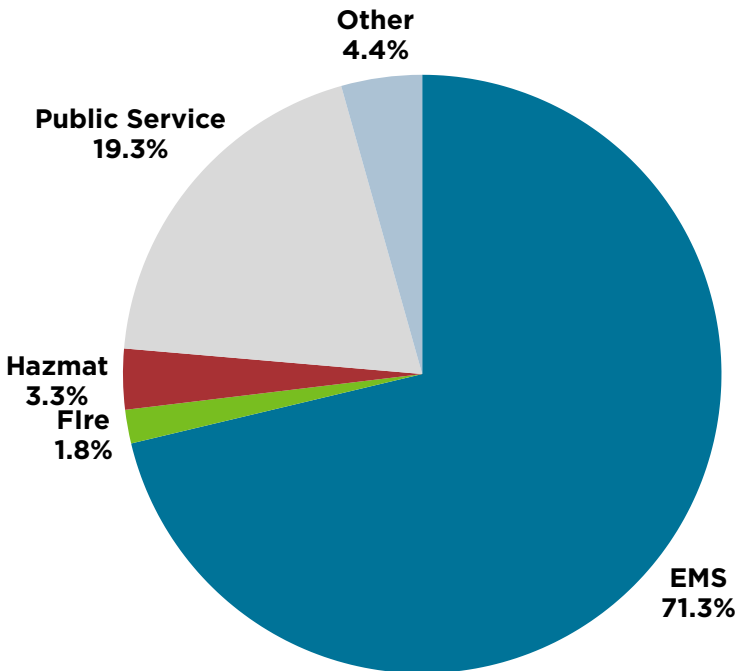
January 2026 Calls: 275



January Incidents by Year

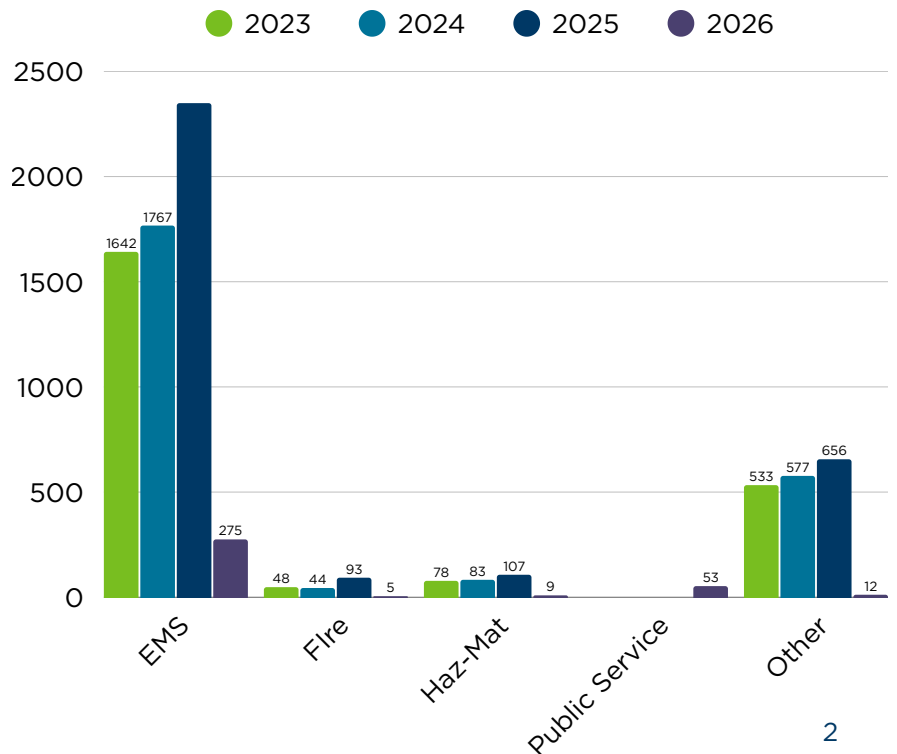


January Incident Percentages

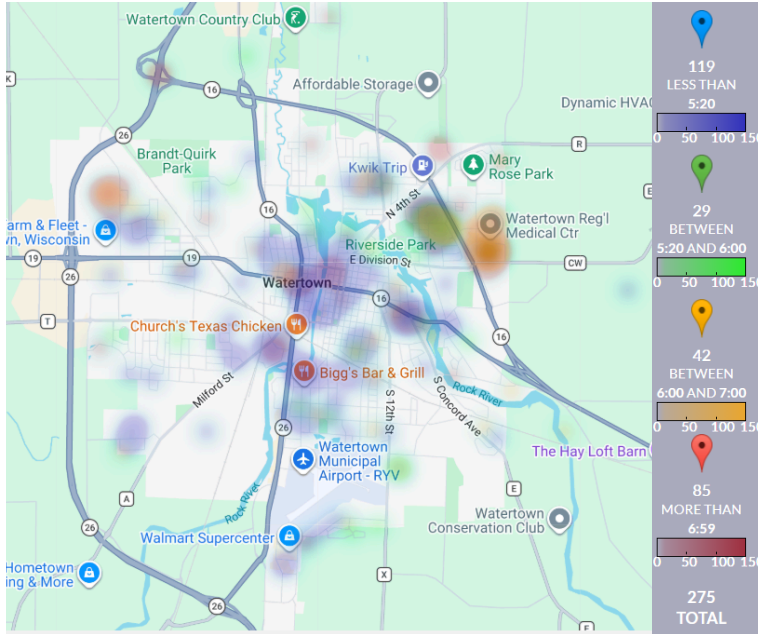


Public Service
The category Public Service is for incidents such as Lift Assist, CO and Smoke Detector alarm malfunctions

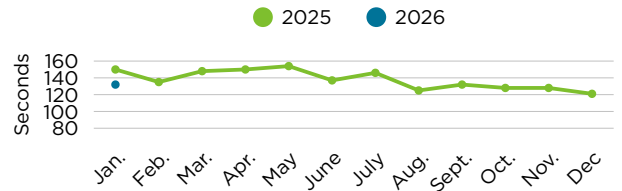
Year-to-Date Incidents by year and type



Year-to-Date Response Time Heat Map

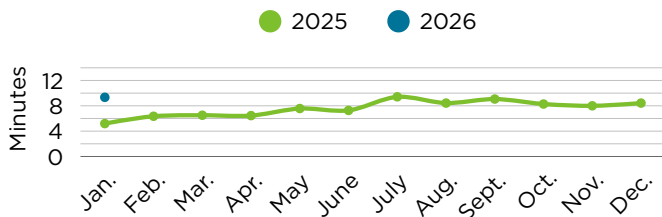


90th Percentile ALL ZONE TURN OUT TIME (Alarm>EnRoute)

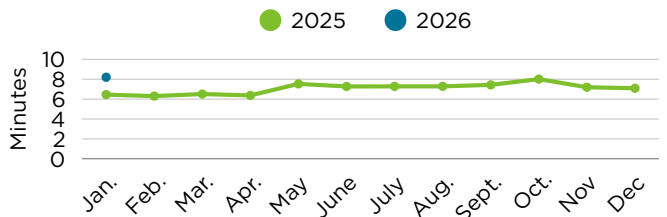


NFPA 1710 Benchmarks Turnout time
EMS: 60 sec. Fire: 80 sec.

90th Percentile ALL ZONE RESPONSE TIME (Alarm>First Unit Arrival)



90th Percentile CITY ZONE RESPONSE TIME (Alarm>First Unit Arrival)



Simultaneous Calls by Month- Year to Year

This means that the crew is out on more than one call at the same time.

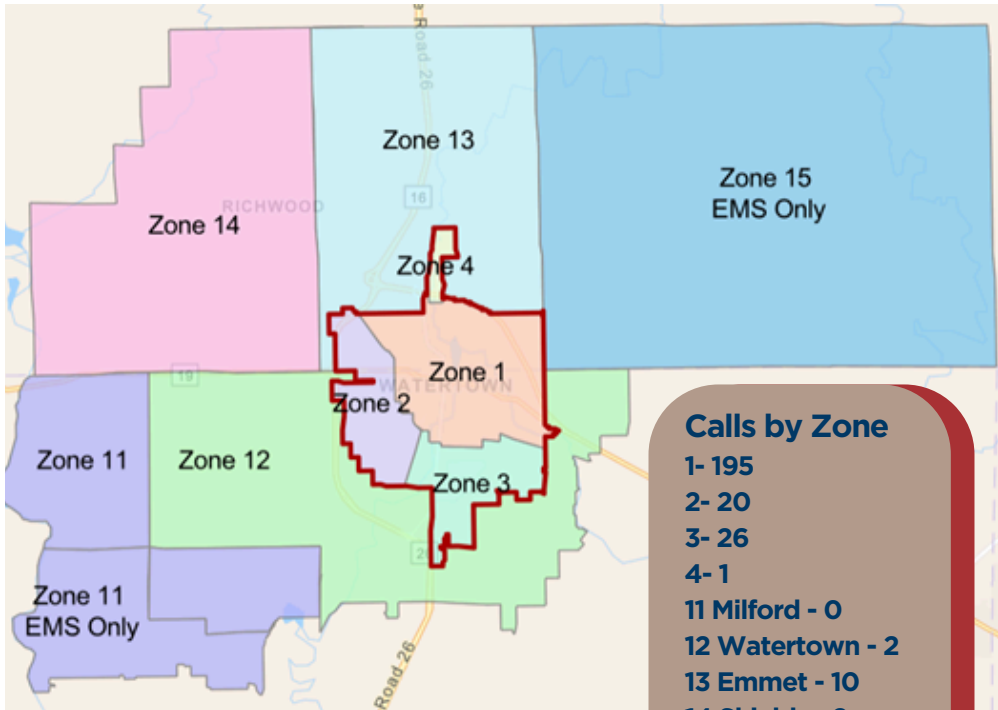
| | 2024 | | 2025 | | 2026 | |
|-----------------|------|-----|------|-----|------|-----|
| January | 52 | 19% | 79 | 28% | 51 | 25% |
| February | 39 | 18% | 63 | 28% | | |
| March | 52 | 22% | 93 | 32% | | |
| April | 31 | 14% | 74 | 28% | | |
| May | 47 | 20% | 103 | 34% | | |
| June | 68 | 27% | 78 | 27% | | |

| | 2024 | | 2025 | | 2026 | |
|------------------|------|-----|------|-----|------|--|
| July | 57 | 24% | 87 | 30% | | |
| August | 50 | 22% | 60 | 24% | | |
| September | 66 | 25% | 89 | 33% | | |
| October | 57 | 22% | 70 | 25% | | |
| November | 64 | 28% | 57 | 24% | | |
| December | 58 | 28% | 80 | 29% | | |

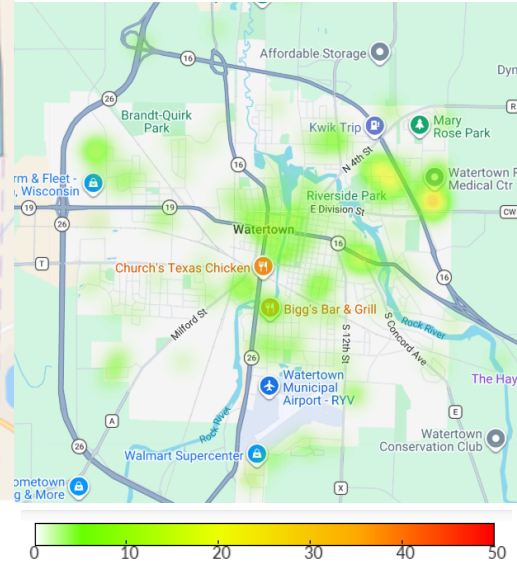
Simultaneous Call Average
2023 - 21.9%
2024 - 22.4%
2025 - 28.5%

Operational Statistics

Calls per Zone in January



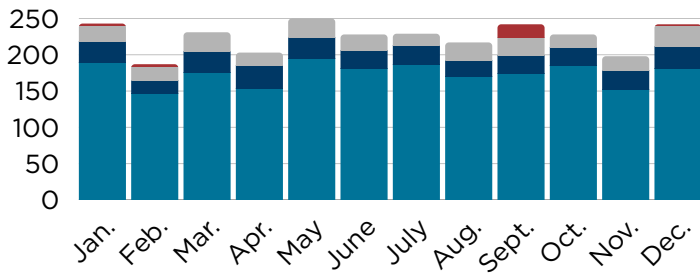
Year-to-Date Call Volume Heat Map



Calls per City Zone

● Zone 1 ● Zone 2 ● Zone 3 ● Zone 4

2025

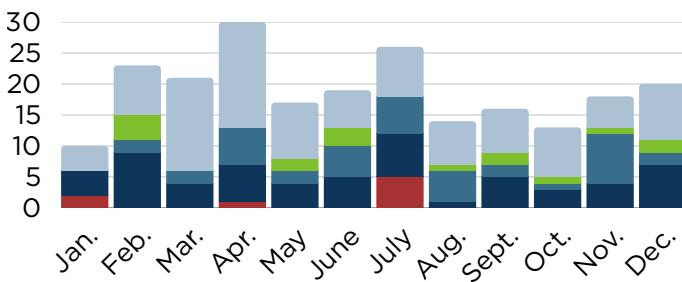


2026



Calls per Township Zone

2025



2026

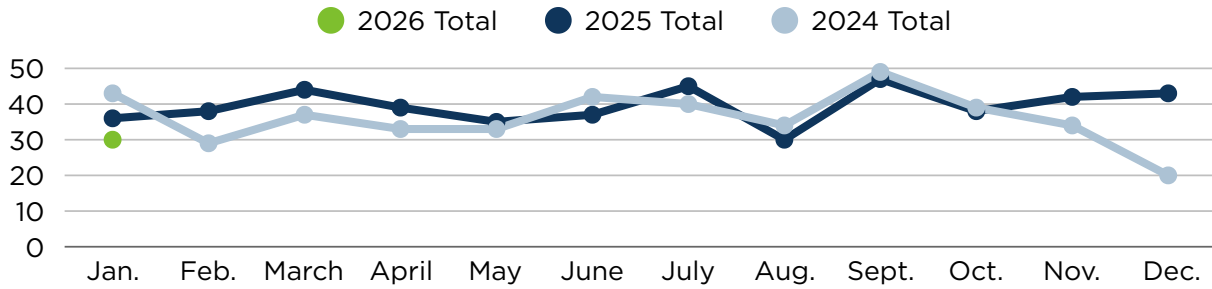


● Milford 11 ● Watertown 12 ● Emmet 13 ● Shields 14 ● Lebanon 15

Operational Statistics

January Off-Duty Callback Occurrences

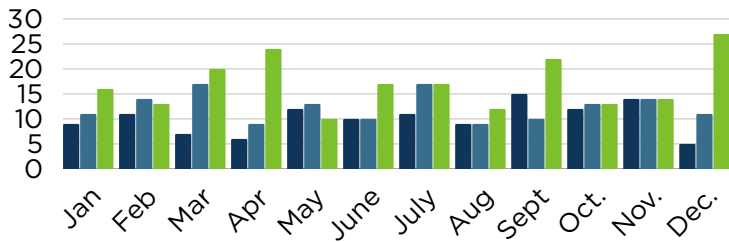
| Number of People | 0 | 1 | 2+ | Total |
|------------------|---|----|----|-------|
| Count | 7 | 12 | 11 | 30 |



Off-Duty Callback Staff Trend

2025

Legend: 0 People (Dark Blue), 1 Person (Medium Blue), 2+ People (Green)



2026

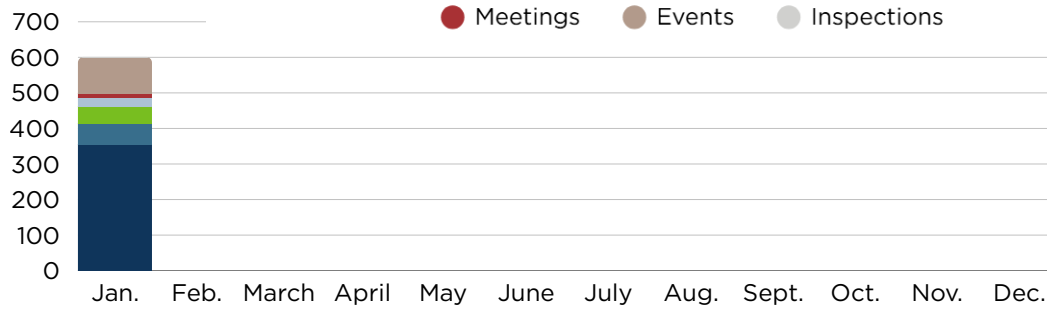
Legend: 0 People (Dark Blue), 1 Person (Medium Blue), 2+ People (Green)



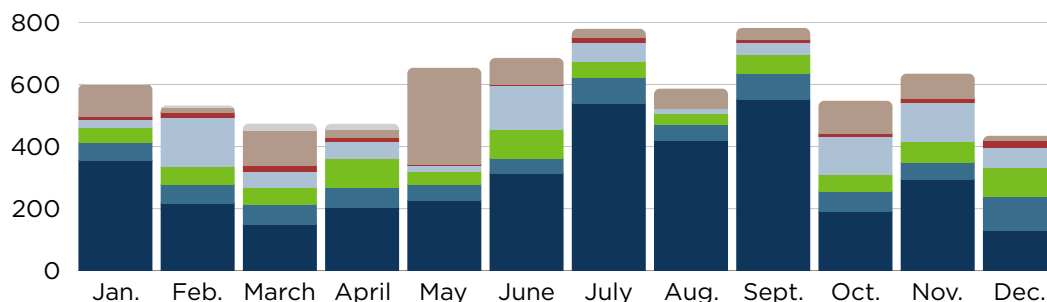
Total Monthly Overtime Hours

2026

Legend: Daily Staffing (Dark Blue), Multiple Calls (Medium Blue), Mutual Aid/Rural (Green), Training/School (Light Blue), Meetings (Red), Events (Brown), Inspections (Grey)



2025



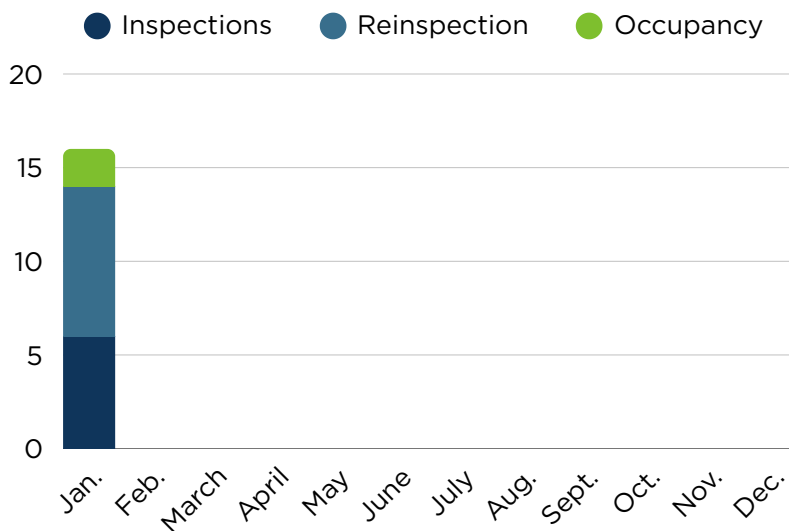
Overtime "Causes"
Daily Staffing- Sick, FMLA
Multiple Calls: Multiple calls, extended calls, or extended shift
Mutual Aid/Rural: Township incidents & mutual aid
Training/School: paramedic and required courses
Meetings: Staff meetings etc

Fire Prevention Updates

The Deputy Chief Fire Marshal began service with the Watertown Fire Department on January 21. This position marks an important upstream step for the City of Watertown by providing a dedicated technical expert the community can turn to for questions related to fire protection systems, inspections, and fire department permitting. The role also strengthens department operations by supporting crews during incidents involving structural damage, assisting with fire investigations, and offering technical guidance on building construction and fire protection systems during emergency responses.

This section of the monthly report will highlight the value of the Fire Marshal program by tracking key prevention and risk-reduction activities. Information will include inspections completed, plans reviewed, investigations conducted, and other work performed through the Deputy Chief Fire Marshal's office. Most data will be presented in a year-to-date format to show progress and impact over time.

Inspections Completed



In 2026 the inspection program is getting an in-depth review and refresh on the inspectable property list. This includes verifying addresses, building owners, and contact information. The total count of inspectable occupancies may fluctuate as we update our system fully.

**January
Calls for Service**

1- Compromised Structure

Inspection Progress

Total Inspectable Properties: 1198



**Plans Reviewed
Year to Date**

2

Fire & Safety Tip Heating Safety

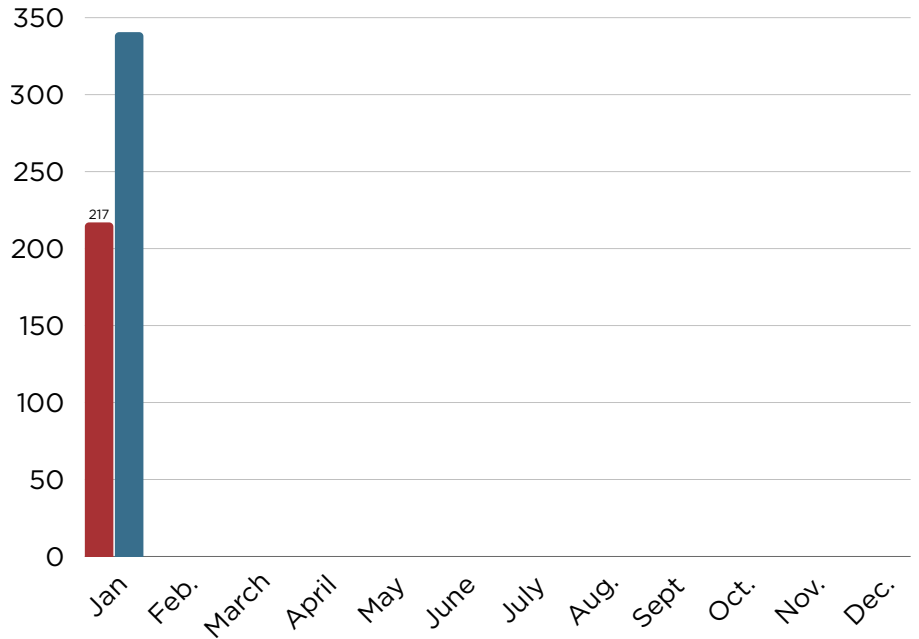
Keep anything that can burn at least three feet away from heaters, fireplaces, and wood stoves. Maintaining this simple safety zone helps prevent many of the home fires that occur during the winter heating season.

Incidents, Training & Public Relations

Training Highlights

- EMS: Critical Airway Management
- EMS: Call Review
- EMS: Annual HIPAA & Bloodborne Pathogen
- EMS: Documentation Training
- Ice Rescue
- Turnout Gear inspection
- Turnout Gear Donning Drill
- SCBA & Air Management Drills

Training Hours



Incident Highlights

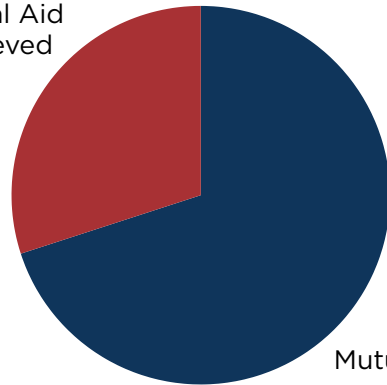
- 5 Mutual Aid Fire
- 1 Car vs House
- 4 Carbon Monoxide
- 37 Lift Assists

Public Relation Highlights

Hosted Rotary Club for a presentation and tour of station



Mutual Aid Received
3



Mutual Aid Given
7

